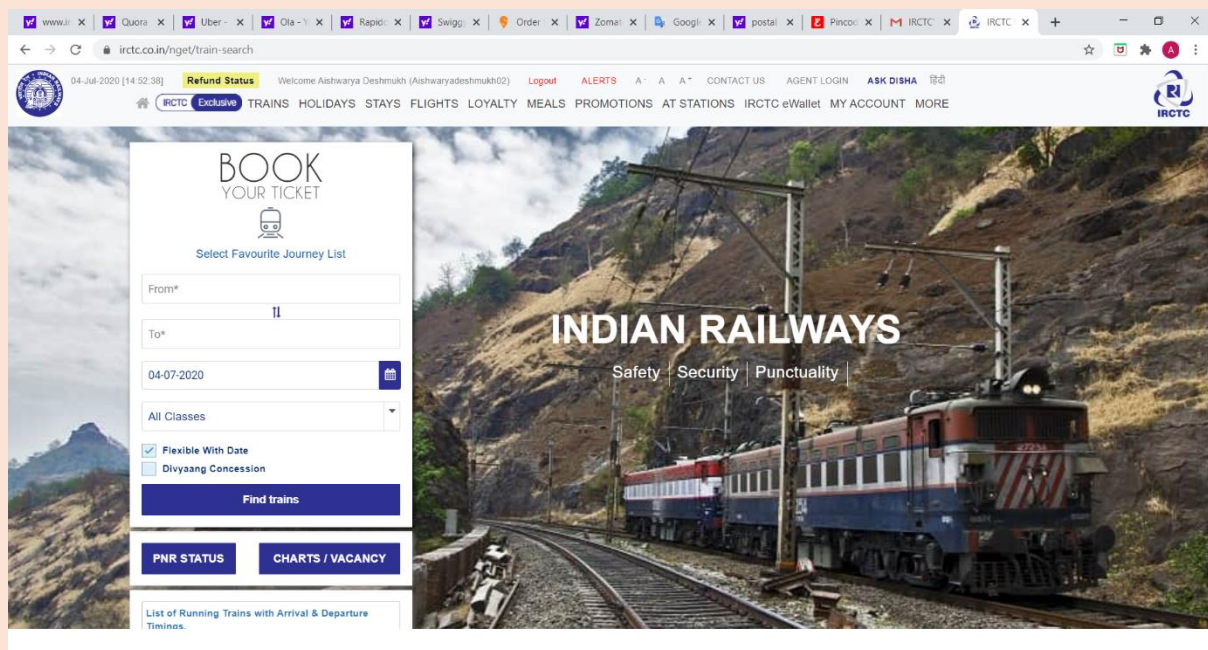


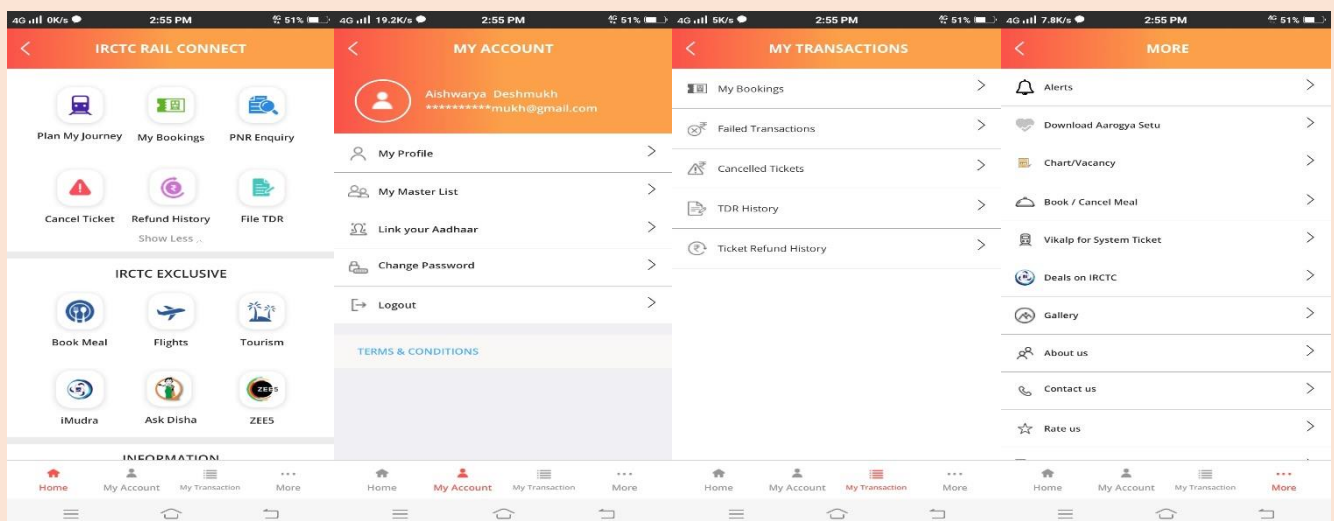
IRCTC

Indian Railway Catering and Tourism Corporation (IRCTC) is the portal that handles catering, tourism, Online ticketing and the latter on operations about online ticketing, etc. It provides us the services like ticket booking, Enquiry of PNR, Schedule of trains, Tracking of our train, Information of the special trains and the packages available for the tourism & the catering facilities. It also provides E-Bedroll, E-Catering, E-Wheelchair.

Website Interface



Mobile Interface



| Operation Name | Description | Website | Mobile |
|-----------------|---|---------|--------|
| Trains | User can book or cancel tickets, know schedule of trains, PNR enquiry | ✓ | ✓ |
| My Account | User can update the profile, change password, link their Aadhar, update master list, update favorite journey, | ✓ | ✓ |
| My Transactions | User will get the information about ticket bookings, failed transactions, cancelled tickets, TDR history, ticket refund history. File TDR, tax invoice. | ✓ | ✓ |
| More | User will get alerts, can book or cancel meal, will get the facility of counter ticket cancellation, will get information about deals on IRCTC, alternate option for booked tickets (counter tickets only), contact information, etc. | ✓ | ✓ |

Some exclusives like Booking\cancelation of meals, Flights, Tourism (Holidays, Stays), IRCTC iMudra, Information regarding deals on IRCTC are also available on both Desktop and Mobile App platform. Some more details of IRCTC wallets, facilities at station, promotions are available on IRCTC portal.

Conclusion: These are some of the operations, user can perform from both Website and mobile interface.