

FAQs

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GENERAL QUESTIONS

When and where is State of the Map Europe 2023?

This year's event will take place at BluePoint Antwerp.

Main Event

Dates: Friday, November 10 - Sunday, November 12

Timings: Please reference our program for the full overview

★ Friday: 16:00 - 20:00 (outdoor mapping workshop starting from 14:00)

★ Saturday: 08:30 - 17:00 **★ Sunday:** 08:30 - 17:00

Location: BluePoint Antwerp - Filip Williotstraat 9, 2600 Antwerpen, Belgium

When and where is the social night on Saturday, November 11?

Social Night

Date: Saturday, November 11

Time: 18:30 - 22:30

Location: Balls and Glory - Theaterplein 1 naast Stadsschouwburg, 2000 Antwerpen, Belgium

How can I get a ticket to attend State of the Map Europe 2023?

You can purchase tickets in advance online at www.stateofthemap.eu.

Does my event ticket include attendance to the social night?

Yes—your State of the Map Europe 2023 ticket includes attendance to all parts of the program.

What should I wear to State of the Map Europe 2023?

This is a relaxed event. We recommend wearing something you are comfortable in—come as you are!

Are there any accommodations offering discounts for attendees going to State of the Map Europe 2023?

Yes—please visit the 'Accommodations' tab on our website to see the hotel discounts available.

SCHEDULE & PROGRAM

What sessions will be taking place?

We have over 50 sessions spanning the weekend conference. Check out <u>our program</u> to view all the session details.

Can I choose which sessions I attend?

Yes—you pick your schedule. Most rooms can accommodate large groups. We suggest reviewing the program and identifying the sessions you're most interested in joining.

Will there be networking opportunities?

Yes—we encourage networking throughout the event! Visit sponsor booths, touch base with your community or meet someone new. There will be dedicated networking time for all attendees on Friday and Saturday evening.

TICKETS & REGISTRATION

Do I need a ticket to attend State of the Map Europe 2023?

Yes—all attendees, including presenters, must have a ticket to attend the event. You can purchase your tickets online at www.stateofthemap.eu.

Can I buy my ticket at the door?

No—tickets are only available online in advance. It will unfortunately not be possible to purchase tickets at the door.

Is there a refund policy for tickets?

We can refund your ticket up to 72 hours prior to the start time of the event. After that, it will no longer be possible to receive a refund.

What should I bring as proof of ticket purchase / registration?

When purchasing your ticket online, you will receive a confirmation and an e-ticket. You can show this at the registration desk upon entering.

VENUE INFORMATION

What is the best way to get to the venue?

The venue is easily reached by public transportation. We recommend that option, alternatively you can reach the venue by car. If taking public transportation, we suggest the following routes:

- You can take the train to Berchem Station. From there it is +/- 10 min. by bus 90, 91 or 92 get off at "Roderveldlaan".
- You can also take the train to Antwerp Central Station. Then take the Pre-metroline 15 direction "Boechout" get off at "Pulhof". From here it is just a 5-minute walk.

Is there parking available at the venue?

Yes—free parking is available in an underground garage at the venue. Please note, parking there is limited and is given on a first come, first serve basis. Additional paid parking is available on the street outside the venue.

Is the venue accessible for individuals with disabilities?

The full program will take place on the ground floor. However, please note, there are some staircases that will need to be utilized by attendees, for example at the main entrance of the venue. If you have challenges with stairs, please contact us and we will work to find a solution.

I will have luggage with me, is there a place I can put it in the venue?

Yes—we will have a coat check where luggage storage is possible, where needed. For those staying in accommodations, we recommend leaving your luggage at your accommodation's luggage storage. In case this is not possible, you can place it in the venue. The coat check will be guarded by volunteers. However, please note, we cannot assume responsibility for any lost or stolen belongings.

FOOD & DRINK

Will there be food and drinks provided?

Yes—both food and drinks will be available at the venue for the duration of the event.

Are dietary restrictions accommodated for?

Yes—there will be options for individuals with common dietary restrictions. In case your diet is strict, we recommend bringing your own food / drink.

Can I bring my own food / drink?

Yes—you are welcome to bring your own food / drink into the venue, if needed.

TECHNOLOGY & CONNECTIVITY

Will there be WiFi at the venue?

Yes—WiFi is available at the venue.

Can I charge my device at the venue?

No—we unfortunately cannot provide charging stations for the general attendees. Speakers will have a charging station available, if needed, for the duration of their session / workshop.

What tech equipment should I bring?

There are some workshops where a laptop is needed. We recommend looking at <u>our program</u> in advance to best determine what devices you should bring.

EVENT POLICIES

What are the policies regarding photography / videography at the venue?

You are welcome to take photos or videos during the event. However, please be mindful of the color lanyards that attendees are wearing. Blue lanyards indicate that attendees allow photos / videos of them. Yellow lanyards indicate that attendees are not comfortable being photographed / video taped. Please be mindful and respectful to all attendees on their preference.

Is smoking / vaping allowed at the venue?

There will be a dedicated outdoor space for those who want to smoke / vape. Please note—smoking, of any kind, is strictly prohibited inside the venue.

What is the event's code of conduct or anti harassment policy?

You can read about our code of conduct via the <u>main website</u>. Harassment of any kind is strictly prohibited at this event. If you notice attendees in breach of our code of conduct, please inform a crew member (blue shirts).

SPONSORS

Who are the event sponsors?

Via <u>our main website</u> you view all the confirmed sponsors for this event. Our sponsors are an integral part to the production of this conference and we thank them for their valued support!

Will the sponsors have booths at the event?

Yes—sponsors at the silver, gold, platinum and partnership level will have dedicated booths open during the event. We recommend visiting and engaging with them.

SPECIAL ACCOMMODATION

Is there a room available for special accommodation that requires privacy?

At the venue we will do our best to accommodate speciality requests where privacy is needed, such as pumping or prayer. If you require special accommodation for a period of time during the event, please contact us at contact@stateofthemap.eu.

AFTER THE EVENT

Will there be any post-event materials available?

Yes—all speaking sessions (talks) will be recorded and available after the conference for free. The workshops are unfortunately not recorded.

Can I see the event photos after the event?

Yes—we have 4 dedicated photographers who will capture this event. We will share all photos, following the event, as soon as they are available.

How can I provide feedback about the event?

Following State of the Map Europe 2023, you will receive a short survey link to tell us about your experience. We value your thoughts and hope you will take a few minutes to share your experience!

Who can I contact for additional questions?

For additional questions, please reach out to the SotM EU Team at: contact@stateofthemap.