



# Chris Meysner

## Frontend Web Developer

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## Profile

I am a self taught Web Developer with a strong background in HTML5, CSS, and JavaScript. I am highly motivated and have a proven ability to work in teams. My goal is to continue growing as a professional and expand my skills as a Full Stack Developer.

### Date / Place of birth

12/01/1981 / Cardiff, Wales

### Driving licence

Full UK driving licence

### Nationality

Bri

## Employment History

### Site Visit Agent at IMServ Europe Ltd

09/2019–Present

Currently working as a Site Visit Agent at IMServ Europe Ltd. In this role, I am responsible for conducting site visits to collect data on energy usage and metering systems. I collaborate with clients to ensure accurate data collection and provide recommendations for energy efficiency improvements.

#### Key Responsibilities:

- Conducting site visits to collect data on energy usage and metering systems
- Collaborating with clients to ensure accurate data collection
- Providing recommendations for energy efficiency improvements
- Ensuring compliance with health and safety regulations during site visits

### Site Visit Agent at BMSL

11/2016–09/2019

Worked as a Site Visit Agent at BMSL, where I conducted site visits to collect data on energy usage and metering systems. Collaborated with clients to ensure accurate data collection and provided recommendations for energy efficiency improvements.

#### Key Achievements:

- Conducted site visits to collect data on energy usage and metering systems
- Collaborated with clients to ensure accurate data collection
- Provided recommendations for energy efficiency improvements

## Links

[Linkedin](#)

[Instagram](#)

## Skills

HTML5

CSS

JavaScript

C#

C++

front-end development

## **Postal Delivery Worker at Royal Mail**

**09/2009–11/2016**

Worked as a Postal Delivery Worker at Royal Mail, where I was responsible for delivering mail and packages to residential and business addresses. Demonstrated excellent time management and organization skills to ensure timely and accurate delivery.

Key Responsibilities:

- Delivering mail and packages to residential and business addresses
- Maintaining accurate records of deliveries
- Providing excellent customer service
- Adhering to strict delivery schedules

## **Household Claims Advisor at Royal Sun Alliance**

**02/2007–02/2009**

Worked as a Household Claims Adviser. The role was dealing with inbound calls from customers relating to claims on their home insurance policies, managing the claims from start to finish. I would also receive calls from suppliers, brokers and intermediaries, as a regular part of a claims progress. Part of my development within the role had been toward becoming a training manager. I have attended a course to train the trainer and had the opportunity to deliver training material to groups of trainee's new to the department.

Key Responsibilities:

- Handle incoming calls for registering claims
- Analysed complex claims to determine validity and appropriate settlement amounts
- Maintained accurate records of all claims activities
- Submitted claims to insurance carriers for payment

## **Mortgage Insurance Claims Handler at Royal Bank of Scotland, Bristol**

**06/2004–06/2006**

Worked as a mortgage repayment insurance claims handler. Worked as part of a team to manage claim volumes were processed within required service levels. Handled calls from customers regarding claim progression and regularly dealt with medical professionals concerning claimant medical conditions.

Key Responsibilities:

- Processed insurance claims and handled insurance denials within service levels
- Prepared and filed medical paperwork, including insurance forms and medical claims
- Analyse and process claim acceptance or denial

## **Insurance Sales Advisor at Royal Bank of Scotland, Bristol**

**03/2003–06/2004**

Worked as a sales adviser for home and car insurance. Dealing with incoming calls from bank and retail customers concerning quotations for policies.

Key Responsibilities:

- Utilised sales techniques and strategies to build customer relationships and close sales, resulting in a X% increase in sales
- Understand policy wording and criteria and be able to discuss with customers over the telephone
- Hit both team and individual sales target required from the role

## **Junior Office Administrator and Implementation Coordinator at Royal Bank of Scotland, Bristol**

04/2001–03/2003

Worked as a member of a team setup following the takeover by The Royal Bank of Scotland to support and monitor the implementation of the Royal Bank banking platform and systems into the branches of NatWest. Work involved performing a range of administrative duties and supporting a peripatetic task force of twenty staff.

Key Duties:

- providing management information regarding key milestones within the project
- monitoring their progress and escalating any issues raised via the task force
- supporting the task force by coordinating the communication of issues and processes via the post and telephone

## **Telephone Helpdesk Operative at NatWest Bank, Bristol**

05/1998–04/2001

Originally working as a temporary member of staff employed by Adecco Alfred Marks until being offered a permanent position on the helpdesk team in November 1998.

Key Role Requirements:

- Answering calls from internal branches and vendors concerning the payment of invoices
- Using the SAP system for data entry and queries concerning payments and budgets
- Investigation concerns or error by tracing paperwork from archiving

# Education

## **Clevedon Community School**

09/1992–09/1997

7 GCSE's

- Double Science, grade A
- Mathematics, grade B
- Geology, grade B
- German, grade C

- English, grade D
- Art, grade D

## **City of Bristol College**

01/2001

- CLAIT - passed

## **Open University**

01/2010–12/2011

- S154, Science Starts Here, Level 1 Science - passed
- S104, Exploring Science, Level 1 Science - passed
- SXR103, Practicing Science, Level 1 Science - passed