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| <b>Name:</b>                          | Access user profile and manage phone plan through phone service provider app   |
| <b>Summary:</b>                       | The phone service provider app allows a user to access her profile, check all the phone plan options, and manage phone credits and services.   |
| <b>Version:</b>                       | 1.0  |
| <b>Preconditions:</b>                 | 1. User activated an account through the service provider website  |
| <b>Triggers:</b>                      | Tap the app and login  |
| <b>Main Success Scenario:</b>         | <ol style="list-style-type: none"> <li>1. User performs a login by providing the same username and password set during the registration on the web</li> <li>2. Credentials are successfully validated and the app displays the homepage user profile, with a summary of the phone plan and other buttons (actions)</li> <li>3. User tap the button to check the phone credits</li> <li>4. App displays the credits and the user thresholds together with a button to add more credit</li> <li>5. User goes back to the homepage and tap the link to manage phone options (services)</li> <li>6. App displays a new screen with options already enabled and options that can be enabled</li> <li>7. User taps the LTE (G4) option to request activation</li> <li>8. App verifies the phone credits and enables the chosen service</li> <li>9. User is now happy to navigate Internet with LTE!</li> </ol> |
| <b>Alternative Success Scenarios:</b> | <ol style="list-style-type: none"> <li>1. User forgot the password and tap the "recover password" button at the bottom of the login screen</li> <li>2. App generates a temporary password and send it in a text to the user smartphone</li> <li>3. User provides the username and the temporary password in the login screen</li> <li>4. Credentials are validated and homepage user profile is displayed</li> </ol>   |

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| <b>Postconditions:</b> | 1. Once logged in, user can manage her credentials, credits and/or phone services  |
| <b>Business Rules:</b> | <ol style="list-style-type: none"> <li>1. At the time of the registration via web, user has to: <ol style="list-style-type: none"> <li>a. Provide valid ID's information</li> <li>b. Provide a valid home address</li> <li>c. Provide a valid credit/debit card information</li> <li>d. uploading a scan of a valid user ID</li> <li>e. set a valid username and password</li> </ol> </li> <li>2. Registration is complete after the service provider has reviewed all the information and documents</li> <li>3. User can successfully login by using the app only after registration is complete</li> </ol> |
| <b>Notes:</b>          | 1. App is supported from a specific Android version on   |
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| <b>Date:</b>           | 3/4/2019   |