

Rod Kissangoula

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EDUCATION

Kean University

Bachelor of Science in Information Technology (Cybersecurity Option)

Union, NJ

Sept. 2018 – May 2025

EXPERIENCE

Sales Associate

August 2019 - Present

Tommy Hilifger

Elizabeth, NJ

- Deliver exceptional customer service by engaging with clients to understand their needs and recommending appropriate products
- Consistently exceeded sales targets through upselling techniques and effective communication
- Contributed to a visually appealing store environment by implementing visual merchandising strategies
- Ensured accurate inventory management by conducting regular stock checks and assisting with product replenishment
- Handled cash transactions efficiently, maintaining accuracy and accountability during daily sales operations
- Maintained in-depth product knowledge to address customer inquiries and provide tailored recommendations
- Collaborated with team members to achieve store goals and resolve customer issues promptly

PROJECTS

Weather App | *Android Studio, XML, API, Java*

September 2024 – Present

- Developing a mobile app to display real-time weather updates using APIs, improving accessibility to weather information
- Implemented location-based services to retrieve weather data for the user's current city
- Designed an intuitive user interface following Material Design principles, enhancing user experience
- Integrate multiple APIs to offer diverse weather predictions, enabling users to compare forecasts.

Employee Management System | *MySQL, PHP, XAMPP*

September 2024 – November 2024

- Developed a PHP dashboard for CRUD operations on employee data
- Developed a database-driven system to manage employee records, including department assignments and salary details
- Implemented secure authentication and role-based access controls for admins and users
- Optimized MySQL queries for performance and scalability

Spotify Discography Searcher | *Spotify API, JSON, JavaScript*

September 2023 – December 2023

- Developed a web app that retrieves and displays artist discographies using Spotify's Web API, enriching user music exploration
- Designed an interactive search interface to provide seamless navigation and results display
- Parsed JSON responses to render results, ensuring real-time updates and responsiveness
- Implemented error handling and rate-limiting mechanisms to maintain app reliability during high traffic

TECHNICAL SKILLS

Languages: Java, C/C++, SQL (MySQL), JavaScript, PHP, HTML/CSS

Frameworks: React, Node.js, Angular

Developer Tools: Visual Studio Code, Android Studio, XAMPP, MySQL Workbench, GitHub

Libraries: Bootstrap