

eye3 Smart Communications Service

Brand	Apple iPad (Wi-Fi + Cellular) 128GB
Model	A1954
Place of Manufacture	China
Processor	64bit A10 Fusion chip, embedded M10 coprocessor
Operating Platform	iOS 11 or later
Display	9.7inch Retina display with IPS technology, 2048 x 1536 pixels
Internal Memory	Built-in:128GB
Connector	Lightning
SIM Slot	SIM slot (Nano-SIM) x 1
Camera Resolution	Rear Camera: 8 Mega-pixels Front Camera: 1.2 Mega-pixels
Battery Capacity	32.4 watt-hour
Network Connectivity Protocols	UMTS/HSPA/HSPA+/DC-HSDPA, GSM/EDGE, CDMA EV-DO Rev.A, LTE Wi-Fi: IEEE 802.11a/b/g/n/ac, 2.4 + 5 GHz Dual-band, HT80 Bluetooth: 4.2 A-GPS, GLONASS
Dimensions	240 x 169.5 x 7.5 mm
Weight	478 grams
Packaging List	Tablet x1 Power Adapter x1 Data Cable x1 Ejection pin x1 Quick Start Guide x1
Identity of Repair Service Provider	APPLE
Repair Service Address	<p>APPLE STORE (Genius Bar online reservation required) http://concierge.apple.com/reservation/hk/en/techsupport/ (Notice : For no power on or display frozen symptom , customer needs to visit other authorised service providers instead of Apple Store.)</p> <p>(1) International Finance Centre, 8 Finance Street, Central Tel : 39721500 Mon – Sun : 10:00 - 21:00</p> <p>(2) Hysan Place, 500 Hennessy Road, Causeway Bay Tel: 39793100 Mon – Thu , Sun : 10:00 - 22:00 Fri , Sat : 10:00 - 23:00</p> <p>(3) Canton Road 100 , Tsim Sha Tsui Tel: 39798800 Mon – Sun : 10:00 - 22:00</p> <p>(4) Festival Walk, 80 Tat Chee Avenue Tel: 39793600 Mon – Sun : 10:00 - 21:00</p> <p>(5) apm Hong Kong 418 Kwun Tong Road Tel: 35728900 Mon – Sun : 11:00 - 23:00</p> <p>(6) New Town Plaza 18 Sha Tin Centre Street Sha Tin, Hong Kong Tel: 38997800 Mon – Sun : 10:00 - 22:00</p> <p>Authorised Service Provider : (1) TELECOM SERVICE ONE LIMITED (Online reservation required) http://www.telecomdigital.cc/iphone_maintenance_01.htm</p> <p>Unit B, 15/F, Kyoto Plaza, 491-499 Lockhart Road, Causeway Bay, Hong Kong Tel : 23323020 Mon – Sat : 11:00 - 20:00 Close on Sunday and Public Holidays</p> <p>Unit 01-03, 12/F, Ginza Plaza, 2A-2H Sai Yeung Choi Street, Mong Kok, Kowloon Tel : 23323020 Mon – Sat : 11:00 - 20:00 Close on Sunday and Public Holidays</p>

	<p>(2) WAH FUNG COMPUTER SERVICES LTD (Online reservation required) http://ebooking.applewf.com/ebooking.php</p> <p>Room 1003, Block B, Sea View Estate, 4-6 Watson Road, North Point Tel: 28078156 Mon – Sat : 10:00 - 19:00 Close on Sunday and Public Holidays</p> <p>Room 1006-8, 10/F, Park-In Commercial Centre, 56 Dundas Street, Mongkok, Kowloon Tel: 28078156 Mon – Sat : 11:00 - 20:00 Close on Sunday and Public Holidays</p> <p>Unit 901, 9/F, Westin Centre, 26, Hung To Road, Kwun Tong, Kowloon Tel: 28078156 Mon – Sat : 10:00 - 19:00 Close on Sunday and Public Holidays</p> <p>Browse here for latest service info : https://locate.apple.com/hk/zh https://locate.apple.com/hk/en</p>
Exchange policy	<p>Terms and Conditions</p> <p>(a) Customers shall visit Apple authorized service providers for iPad repair service.</p> <p>(b) Customers who purchase iPad, shall check the handset immediately if there is any damage. After the inspection, we will activate the device at shop immediately. Upon successful activation, handset cannot be exchanged or returned.</p> <p>(c) You have read and understood, and agree to the terms and conditions of Apple's end-user software license agreement.</p> <p>(d) In the event of any inconsistency between the Terms and Conditions in this Appendix and the terms and conditions set out in the Sales Memo and the Mobile Equipment Policy, the Terms and Conditions in this Appendix will prevail.</p>
Warranty Period	1 YEAR

The above information is extracted from literature and / or information on this product by manufacturer / supplier.

Free 12-month i-GUARD Phone & Tablet Repair Plan (Valued at: HK\$888)

Accidental damage protection¹:

- 1) Physical damage / Water damage / Broken screen – Unlimited number of applications for repair funding
- 2) Total damage – One-time device replacement

Please register this plan within 30 days from the installation date of your designated eye3 Smart Communications Service^{2&3} to enjoy this accidental damage repair plan!



For registration, please scan this QR code or visit i-GUARD's website at <http://www.i-guard.hk/eng/uad-register/>

Terms and Conditions for this Free 12-month i-GUARD Phone & Tablet Repair Plan:

1. The coverage of this Free 12-month i-GUARD Phone & Tablet Repair Plan ("**Plan**") includes accidental drop, crush, liquid and water damage, broken screen due to accident or one-time-only subsidy with which to purchase a new device in the event of total damage.
2. This Plan is only applicable to consumer customers who have subscribed and installed designated eye3 Smart Communications Service.
3. To activate this Plan, customer must by himself / herself successfully complete the registration at <http://www.i-guard.hk/eng/uad-register/> within 30 days from the installation date of the eye3 Smart Communications Service.
4. Customer must remain to be a consumer customer of eye3 Smart Communications Service continuously.
5. This Plan is provided by HKT Financial Services (IA) Limited and is subject to its terms and conditions. For details, please visit i-Guard website: <http://www.i-guard.hk/eng/uad-eye/overview.htm>.
6. i-GUARD hotline: 852-8209 0098.

For the arrangement of Club SIM and 10GB local data provided by Club SIM (if applicable), Free 12-month i-GUARD Phone & Tablet Repair Plan and Installation Premium (if applicable), please refer to the details as below.

1. Club SIM and 10GB local data provided by Club SIM (if applicable)

- i. Redemption letter / SMS for Club SIM will be sent to your eye3 Service billing address or your mobile number provided during eye3 Service application for receiving redemption SMS within 2 weeks after the application of dedicated eye3 Service.
- ii. You must present the Redemption letter / SMS at dedicated Service Center, SmartLiving Store or HKT Shop within 2 months to redeem the Club SIM, our staff will activate the Club SIM for you immediately.
- iii. SMS containing a promotion offer code will be sent to your The Club membership account's registered mobile number within 2 weeks after the installation of dedicated eye3 Service. You must enter the promotion offer code into the Club SIM app to effect activation of the 10GB local data on or before December 31, 2018. The 10GB local data will be valid for 12 months from the date of activation.
- iv. You must have successfully registered as a member of The Club and login to customer's The Club membership account within 3 months after the installation of dedicated eye3 Service to enjoy 10GB local data provided by Club SIM. Otherwise, the 10GB local data offer will be forfeited.

2. Free 12-month i-GUARD Phone & Tablet Repair Plan

- i. You must download and complete the Customer Information Form from www.i-guard.hk/eng/uad-register/eye_reg.htm, and email the form with the Job Completion Form of eye3 Service to eform.iguard@pccw.com within 30 days after the installation of dedicated eye3 Service to register.
- ii. You will receive the confirmation email from i-GUARD within 14 working days after the successful registration.
- iii. For registration details, please call i-GUARD hotline at 8209 0098.

3. Installation Premium (if applicable)

- i. If you are entitled to get any installation premium, redemption letter / SMS for the installation premium will be sent to your eye3 Service billing address or your mobile number provided during eye3 Service application for receiving redemption SMS approximately 4 weeks after you have settled the full payment of the first bill.
- ii. You must present the redemption letter / SMS at dedicated Service Center to redeem the premium within 1 month.