

Order ID: \_\_\_\_\_

## eye Order Amendment/Cancellation Request Form (Retail)

Date : \_\_\_\_\_ Time : \_\_\_\_\_

### Sales Information

From : \_\_\_\_\_ (Shop/Team Code) Staff No. : \_\_\_\_\_

Tel. : \_\_\_\_\_

### Customer Information

Customer Name : \_\_\_\_\_

ID / Passport No. : \_\_\_\_\_

eye Service No. : \_\_\_\_\_

For 3rd Party Application only

Applicant Contact No. : \_\_\_\_\_

Applicant Name : \_\_\_\_\_

Applicant Relationship: \_\_\_\_\_

(i.e. wife & husband, son & daughter, mother & father)

### Order Amendment Details

**(Must attach application form & sales memo (if any) for below request with \*)**

☐ Change SRD: \_\_\_\_\_

☐ Change Installation Address: \_\_\_\_\_

☐ Change DN: \_\_\_\_\_

Above approved by SIC: Name \_\_\_\_\_ S/N: \_\_\_\_\_ Signature: \_\_\_\_\_

\* ☐ Change offer: \_\_\_\_\_

\* ☐ Change Credit Card Number: \_\_\_\_\_

\* ☐ Change TV channel: \_\_\_\_\_

\* ☐ Change VAS / Premium: \_\_\_\_\_

\* ☐ Change share modem FSA: \_\_\_\_\_

\* ☐ Change Customer Information: \_\_\_\_\_

\* ☐ Change Billing / Correspondence Address: \_\_\_\_\_

\* ☐ Others: \_\_\_\_\_

### Order Cancellation

**Cancellation reason:** \_\_\_\_\_

**Cancel order type :** \_\_\_\_\_