

eye3 Smart Communications Service

Brand	Samsung Galaxy Tab A2 8" LTE
Model	SM-T385C
Place of Manufacture	China
Processor	1.4 GHz Quad-core Processor (Qualcomm APQ8017)
Operating Platform	Android 7.1 (Nougat) or later
Display	8inch 16M Color TFT Display, 1,280 x 800 pixels
Internal Memory	Built-in:32GB (RAM: 3GB)
Type and storage capacity of support memory card	Support Micro SD/SDHC card, USB 2.0 Type-C Maximum Capacity : Up to 256 GB
SIM Slot	SIM slot (Nano-SIM) x 1
Camera Resolution	Rear Camera: 8 Mega-pixels Front Camera: 5 Mega-pixels
Radio Function	Supported by installed Software App
Voice Recording Function	Supported by installed Software App
Line-In Recording Function	Supported by installed Software App
Battery Capacity	5,000 mAh
Network Connectivity Protocols	2G GSM, 2G CDMA, 3G WCDMA, 3G CDMA, 3G TD-SCDMA, 4G FDD LTE, 4G TDD LTE Wi-Fi: IEEE 802.11a/b/g/n, 2.4 + 5 GHz Dual-band, Wi-Fi Direct Bluetooth: 4.2 GPS ANT+
Dimensions	212.1 x 124.1 x 8.9 mm
Weight	364 grams
Packaging List	Tablet x1 Power Adapter x1 Data Cable x1 Ejection pin x1 Quick Start Guide x1 Warranty Card x1
Identity of Repair Service Provider	Samsung Electronics Hong Kong Company Limited
Repair Service Address	Samsung Customer Service Centers: (1) Unit 1502, 15/F., Causeway Bay Plaza 1, 489 Hennessy Road, Hong Kong (Tel.: 3698 4698) (2) Unit 09-12 & 15, 40/F., Office Tower, Langham Place, 8 Argyle Street, Kowloon (Tel.: 3698 4698) Samsung Customer Service Hotline: 3698 4698
Exchange policy	Only within 10 days of the date of the Job Completion Form
Warranty Period	Tablet, Battery & Power Adapter: 12 months

The above information is extracted from literature and / or information on this product by manufacturer / supplier.

Free 12-month i-GUARD Phone & Tablet Repair Plan

Valued at: HK\$888

Accidental damage protection¹:

- 1) Physical damage / Water damage / Broken screen – Unlimited number of applications for repair funding
- 2) Total damage – One-time device replacement

Please register this plan within 30 days from the installation date of your designated eye3 Smart Communications Service^{2&3} to enjoy this accidental damage repair plan!



For registration, please scan this QR code or visit i-GUARD's website at <http://www.i-guard.hk/eng/uad-register/>

Terms and Conditions for this Free 12-month i-GUARD Phone & Tablet Repair Plan:

1. The coverage of this Free 12-month i-GUARD Phone & Tablet Repair Plan ("Plan") includes accidental drop, crush, liquid and water damage, broken screen due to accident or one-time-only subsidy with which to purchase a new device in the event of total damage.
2. This Plan is only applicable to consumer customers who have subscribed and installed designated eye3 Smart Communications Service.
3. To activate this Plan, customer must by himself / herself successfully complete the registration at <http://www.i-guard.hk/eng/uad-register/> within 30 days from the installation date of the eye3 Smart Communications Service.
4. Customer must remain to be a consumer customer of eye3 Smart Communications Service continuously.
5. This Plan is provided by HKT Financial Services (IA) Limited and is subject to its terms and conditions. For details, please visit i-Guard website: <http://www.i-guard.hk/eng/uad-eye/overview.htm>.
6. i-GUARD hotline: 852-8209 0098.

For the arrangement of Club SIM and 10GB local data provided by Club SIM (if applicable), Free 12-month i-GUARD Phone & Tablet Repair Plan and Installation Premium (if applicable), please refer to the details as below.

1. Club SIM and 10GB local data provided by Club SIM (if applicable)

- i. Redemption letter / SMS for Club SIM will be sent to your eye3 Service billing address or your mobile number provided during eye3 Service application for receiving redemption SMS within 2 weeks after the application of dedicated eye3 Service.
- ii. You must present the Redemption letter / SMS at dedicated Service Center, SmartLiving Store or HKT Shop within 2 months to redeem the Club SIM, our staff will activate the Club SIM for you immediately.
- iii. SMS containing a promotion offer code will be sent to your The Club membership account's registered mobile number within 2 weeks after the installation of dedicated eye3 Service. You must enter the promotion offer code into the Club SIM app to effect activation of the 10GB local data on or before December 31, 2018. The 10GB local data will be valid for 12 months from the date of activation.
- iv. You must have successfully registered as a member of The Club and login to customer's The Club membership account within 3 months after the installation of dedicated eye3 Service to enjoy 10GB local data provided by Club SIM. Otherwise, the 10GB local data offer will be forfeited.

2. Free 12-month i-GUARD Phone & Tablet Repair Plan

- i. You must download and complete the Customer Information Form from www.i-guard.hk/eng/uad-register/eye_reg.htm, and email the form with the Job Completion Form of eye3 Service to eform.iguard@pccw.com within 30 days after the installation of dedicated eye3 Service to register.
- ii. You will receive the confirmation email from i-GUARD within 14 working days after the successful registration.
- iii. For registration details, please call i-GUARD hotline at 8209 0098.

3. Installation Premium (if applicable)

- i. If you are entitled to get any installation premium, redemption letter / SMS for the installation premium will be sent to your eye3 Service billing address or your mobile number provided during eye3 Service application for receiving redemption SMS approximately 4 weeks after you have settled the full payment of the first bill.
- ii. You must present the redemption letter / SMS at dedicated Service Center to redeem the premium within 1 month.