

# "NETVIGATOR Imagine Natives MOOV LIVE - Leo Ku x Charmaine Fong"

#### **Free Tickets Offer Terms and Conditions**

Thank you for subscribing to HKT's designated NETVIGATOR Broadband Service or designated extra service under your NETVIGATOR contract. Subject to the terms and conditions below, you will be entitled to two (2) tickets for the "NETVIGATOR Imagine Natives MOOV LIVE - Leo Ku x Charmaine Fong" concert ("Concert") for free! Please see below for the details of this Offer.

### **Concert Particulars:**

Date :	16 December 2018 (Sunday)
Venue :	Hong Kong Convention and Exhibition Centre, Hall 5BC
Time:	8:15 pm

#### **Free Tickets Offer Terms and Conditions:**

- 1. This free tickets offer ("this Offer"), NETVIGATOR Broadband Service and the Designated Extra Service (as defined below) are provided by us, Hong Kong Telecommunications (HKT) Limited.
- 2. These Free Tickets Offer Terms and Conditions shall form part of your underlying contract for your NETVIGATOR Broadband Service and the Designated Extra Services (if applicable), which bears the same date or was entered into at the same time as these Free Tickets Offer Terms and Conditions.
- 3. This Offer applies to new NETVIGATOR customers (whose service installation address has not been installed with any NETVIGATOR / LiKE100 Broadband Service within 3 months prior to the application date) or existing NETVIGATOR customers who successfully subscribe or renew to designated NETVIGATOR 2x1000M\(^\) or above Multi-Use Broadband Service for designated estates. This Offer also applies to other new NETVIGATOR customers (whose service installation address has not been installed with any NETVIGATOR / LiKE100 Broadband Service within 3 months prior to the application date) or existing NETVIGATOR customers who successfully subscribe or renew to other designated NETVIGATOR Broadband Service for designated estates, provided that they will also successfully subscribe to a designated Extra Service ("Designated Extra Service"). All such services shall comprise at least 24-month commitment period and are available only to consumer customers. All such subscription or renewal must be paid using credit card. This offer cannot be used in conjunction with any other promotions and offers.
- 4. The Designated Extra Service includes but not limited to designated HKT Residential Telephone Line Service, eye3 Smart Communications Service, uHub plus and Internet Safety Pack, with at least 24-month commitment period.
- 5. To be entitled to this Offer, application or renewal to the designated services must be made by 18 November 2018 (or such other date as we may decide), any installation for the NETVIGATOR Broadband Service, HKT Residential Telephone Line Service and eye3 Smart Communications Service (if applicable) must be successfully completed on the same day and within 30 days from the date of application or by 20 November 2018, whichever is earlier (or such other date as we may decide).
- 6. Upon successful subscription or renewal and installation (if applicable) of the designated services, each eligible customer will receive two (2) Concert tickets. Each eligible customer is entitled to a maximum of two (2) Concert tickets under this Offer, even if he / she might have subscribed to more than one designated services.
- 7. All ticket seat allocation shall be at our sole discretion. Customers may not choose seating or we do not guarantee that consecutive seats will be available.
- 8. Eligible customers will receive an SMS notification for ticket redemption. Customers must collect the tickets at the below designated redemption center\* within 14 days from receipt of the SMS notification or by 9 December 2018 (whichever is earlier) by presenting the SMS notification, the completed Premium Redemption Form (available for downloading at <a href="http://www.netvigator.com/eng/pages.php?url=redemption">http://www.netvigator.com/eng/pages.php?url=redemption</a>) and their HKID card.
- 9. All the aforesaid documents must be presented for ticket redemption. Tickets not collected within the specified period will be deemed forfeited. Tickets will not be re-issued and customers will not be compensated in any way.





- 10. If the designated services of a customer are terminated for whatever reason within any applicable commitment period, we have the right to request the customer to pay corresponding costs of the tickets.
- 11. Tickets are only valid for the above "NETVIGATOR Imagine Natives MOOV LIVE Leo Ku x Charmaine Fong" concert.
- 12. Tickets are for personal use only and may not be, directly or indirectly, sold or used for business or trading purposes. Tickets may not be exchanged or returned.
- 13. Tickets are limited and are available on a first-come-first-served basis. If we are unable to allocate tickets to an eligible customer, the customer will be entitled to a 2-month service fee waiver for his / her designated NETVIGATOR Broadband Service as we may decide in lieu of the tickets. Such fee waiver will only be applicable to the customer's designated NETVIGATOR Broadband Service and not to any Designated Extra Service or other services he / she may have subscribed under his / her NETVIGATOR Application.
- 14. If for any reason (including but not limited to the customer's own, building or premises installation or other issues), installation of the designated NETVIGATOR Broadband Service, HKT Residential Telephone Line Service and/or eye3 Smart Communications Service (if applicable) is not completed on the same day within the designated period, customers will not be entitled to receive any Concert tickets, without any compensation.
- 15. If the Concert is cancelled or rescheduled due to bad weather or other reasons, please refer to announcement on MOOV Facebook page (https://www.facebook.com/MOOVHK) and/or Imagine Natives Facebook page (http://www.facebook.com/imaginenatives).
- 16. If the Concert is rescheduled for any reason, the tickets will be valid for the rescheduled Concert. If the ticket holders are unable to attend the rescheduled Concert for any reason, no refund or compensation will be available. If the Concert is cancelled for any reason, no refund or compensation will be available.
- 17. Each ticket admits one individual only, regardless of age. Additional rules and regulations so imposed by us, the organisers of the Concert or the venue operator may apply.
- 18. Ticket holders must comply with the related laws, safety guidelines, venue rules and venue operators' instructions. The organisers of the concert have the rights to refuse any ticket holders' admission and demand any ticket holders to leave the Concert at any time.
- 19. The organisers of the concert reserve the rights to change the Concert programs at any time without notice.
- 20. To the extent permitted by law, we and our affiliates do not give any representation or warranty in relation to this Offer, the tickets or the Concert whatsoever and shall not in any way be responsible in connection with any loss or damage any person or party may incur or suffer as a result of or in connection with this Offer, the tickets or the Concert.
- 21. Any disputes in connection with this Offer, the tickets or the Concert (including but not limited to tickets redemption), our decision shall be final, binding and conclusive.
- 22. Our company (Hong Kong Telecommunications (HKT) Limited) and MOOV (Hong Kong) Limited are the organisers of the Concert.
- 23. These Free Tickets Offer Terms and Conditions are governed by the laws of Hong Kong, and are subject to change as we may deem necessary from time to time, with or without prior notice.
- A Bandwidth specification refers to network specifications of the services subscribed to for the broadband line connected from the modem at your premises to the first piece of NETVIGATOR network equipment or central office. For 2x1000M Multi-Use Broadband Service, bandwidth specification corresponds to a maximum downstream bandwidth of 2Gbps and maximum upstream bandwidth of 1Gbps (by two passive optical network modem ports of up to 1Gbps each). Actual speed experienced using the service will be less than the network specification and affected by your device, technology, network and software used, network configuration and coverage, usage levels, international bandwidth and extraneous factors.





## \* Designated Redemption Center:

HKT Shop Address	Office Hours
Shop No.1,2,3 & 5, G/F, Ginza Plaza, No.2A Sai Yeung Choi Street South, Mongkok, Kowloon	Mon - Sun & Public Holidays: 10:00a.m 10:30p.m.

