Product Information Sheet Form No: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**eye3 Smart Communications Service**

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| --- | --- |
| Brand | Samsung Galaxy Tab A2 8“ LTE |
| Model | SM-T385C |
| Place of Manufacture | China |
| Processor | 1.4 GHz Quad-core Processor (Qualcomm APQ8017) |
| Operating Platform | Android 7.1 (Nougat) or later |
| Display | 8inch 16M Color TFT Display, 1,280 x 800 pixels |
| Internal Memory | Built-in:32GB (RAM: 3GB) |
| Type and storage capacity of support memory card | Support Micro SD/SDHC card, USB 2.0 Type-C |
| Maximum Capacity : Up to 256 GB |
| SIM Slot | SIM slot (Nano-SIM) x 1 |
| Camera Resolution | Rear Camera: 8 Mega-pixels  Front Camera: 5 Mega-pixels |
| Radio Function | Supported by installed Software App |
| Voice Recording Function | Supported by installed Software App |
| Line-In Recording Function | Supported by installed Software App |
| Battery Capacity | 5,000 mAh |
| Network Connectivity Protocols | 2G GSM, 2G CDMA, 3G WCDMA, 3G CDMA, 3G TD-SCDMA, 4G FDD LTE, 4G TDD LTE  Wi-Fi: IEEE 802.11a/b/g/n, 2.4 + 5 GHz Dual-band,  Wi-Fi Direct  Bluetooth: 4.2  GPS  ANT+ |
| Dimensions | 212.1 x 124.1 x 8.9 mm |
| Weight | 364 grams |
| Packaging List | Tablet x1  Power Adapter x1  Data Cable x1  Ejection pin x1  Quick Start Guide x1  Warranty Card x1 |
| Identity of Repair Service  Provider | Samsung Electronics Hong Kong Company Limited |
| Repair Service Address | Samsung Customer Service Centers:  (1) Unit 1502, 15/F., Causeway Bay Plaza 1, 489 Hennessy Road,  Hong Kong (Tel.: 3698 4698)  (2) Unit 09-12 & 15, 40/F., Office Tower, Langham Place,  8 Argyle Street, Kowloon (Tel.: 3698 4698)  Samsung Customer Service Hotline: 3698 4698 |
| Exchange policy | Only within 10 days of the date of the Job Completion Form |
| Warranty Period | Tablet, Battery & Power Adapter:  12 months |

The above information is extracted from literature and / or information on this product by manufacturer / supplier.

**Free 12-month i-GUARD Phone & Tablet Repair Plan**

Valued at: HK$888

**Accidental damage protection1:**

1) Physical damage / Water damage / Broken screen – Unlimited number of applications for repair funding

2) Total damage – One-time device replacement

**Please register this plan within 30 days from the installation date of your designated eye3 Smart Communications Service**2&3 **to enjoy this accidental damage repair plan!**

For registration, please scan this QR code or visit i-GUARD’s website at <http://www.i-guard.hk/eng/uad-register/>



**Terms and Conditions for this Free 12-month i-GUARD Phone & Tablet Repair Plan:**

1. The coverage of this Free 12-month i-GUARD Phone & Tablet Repair Plan (“**Plan**”) includes accidental drop, crush, liquid and water damage, broken screen due to accident or one-time-only subsidy with which to purchase a new device in the event of total damage.
2. This Plan is only applicable to consumer customers who have subscribed and installed designated eye3 Smart Communications Service.
3. To activate this Plan, customer must by himself / herself successfully complete the registration at <http://www.i-guard.hk/eng/uad-register/> within 30 days from the installation date of the eye3 Smart Communications Service.
4. Customer must remain to be a consumer customer of eye3 Smart Communications Service continuously.
5. This Plan is provided by HKT Financial Services (IA) Limited and is subject to its terms and conditions. For details, please visit i-Guard website: <http://www.i-guard.hk/eng/uad-eye/overview.htm>.
6. i-GUARD hotline: 852-8209 0098.