

## EDUCATION

### INTERACTIVE MEDIA DESIGN

Algonquin College | College Diploma  
Ottawa, On. Canada (2023 - Current)

### HIGH SCHOOL

Lester B Pearson | Diploma  
Ottawa, On. Canada (2014- 2017)

## LANGUAGES

### SPANISH

Native proficiency

### ENGLISH

Full professional proficiency

### FRENCH

Basic proficiency

## TOOLS

- Microsoft Word
- Microsoft Excel
- Adobe Photoshop
- Adobe Illustrator
- Adobe Premiere Pro
- Adobe AfterEffects
- Adobe Lightroom
- Adobe XD
- Figma
- DaVinci Resolve



References available upon request.

# NICOLAS ORTIZ

Interactive Media Design Student

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## EXPERIENCE

### Technology Sales Assocaite

Staples - Bank St, Ottawa, Canada (2018 - 2019)

- Assisting customers troubleshoot issues/problems with their devices/software.
- Demonstrating products to customers, discussing features, and redirecting objections to capture sales.
- Recommending merchandise to customers based on needs, preferences, and lifestyle.
- Assisting the printing department with photographing clients.
- Unboxing new merchandise and restocked shelves in appealing and organized arrangements for the increased promotional appeal.

### Merchandiser & Cashier

Shopper Drugmart - Ottawa, Canada (2017 - 2018)

- Photographed customers in need of portraits and passport pictures.
- Managing the purchasing process for the entire department.
- Aiding buyers in assortment and category planning.
- Assisting with buying over-the-counter and communicating with retail merchants.
- Maximizing potential for sales cycle success through effective promotions placement and eye-catching product displays.

### Coffee Shop Associate

Tim Hortons - Ottawa, Canada (2020 - present)

- Ensuring exceptional customer service to enhance client experience.
- Maintaining freshness of all beverages served.
- Preparing a diverse range of food and beverages efficiently.
- Efficiently managing and replenishing stock.
- Cultivating a culture of effective teamwork and collaboration.
- Adapting well to challenging situations, both individually and as part of a team.
- Demonstrated ability to work well under pressure.