

Javier Rodriguez

Fond Du Lac, Wisconsin | (520) 858-5212 | nb2javi@gmail.com | linkedin.com/in/rodriguezjavi | rodrjavi.dev

Professional experience

Charter Communications, Fond Du Lac, WI Jun 2023 - Present
Billing Representative

- Built positive relationships with customers and managed their accounts.
- Demonstrated attention to detail by identifying discrepancies between billing statements and communicating them clearly to customers.
- Assisted customers in tailoring accounts to their specific needs and reinforcing the value of the company's products.

Penske Automotive Group, Chandler, AZ Jun 2019 - Nov 2022
Business Development Center Agent

- Collected customer information in a team oriented environment to schedule appointments such as recalls, repairs, and maintenance for various car brands.
- Excelled in virtual communication environments, utilizing Microsoft Teams for real-time collaboration and project updates, ensuring efficient remote teamwork.

Education/Certifications

Sequoia Pathway Academy May 2018
High school diploma 3.8 GPA

University of Minnesota Coding Bootcamp November 2023
Completed comprehensive coding bootcamp acquiring proficiency in both front-end and back-end development technologies including JQuery, MySQL & NoSQL, MongoDB, Express, React, and Node.js.

Skills

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| <ul style="list-style-type: none">• HTML, CSS, Javascript• React & Next• Vue & Nuxt• JQuery• Tailwind and Bootstrap• Mobile-first development | <ul style="list-style-type: none">• Node• Express• MySQL & Sequelize• MongoDB & Mongoose• REST• GraphQL |
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Projects

Goal Tracker

- Created with GraphQL, React, and Express, and JWT.
- Created with a team of other developers which provided skills in navigating merge conflicts.

Where in the World?

- Created using Nuxt/Vue and the Countries RestAPI
- Users can search any country to learn more information and learn who neighbors it.