

RODRIGO MIRANDA STRACCIONI

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SUMMARY

I'm pursuing a Bachelor's degree in Information Systems and have been working in technology for almost 3 years, with practical experience in integrating tax systems with ERPs such as SAP, ORACLE, INFOR LN CLOUD, and JDE. I started my career as an intern at GESIF, where I was quickly promoted to mid technical consultant due to my dedication and consistent results.

Currently, I technically lead implementation, migration, and update projects for Synchro's tax systems, communicating with global teams in English and ensuring deliveries aligned with client needs. I handle pressure well, solving problems efficiently in critical and high-responsibility scenarios.

SKILLS AND COMPETENCIES

- Systems implementation and integration
- SQL e PL/SQL
- SAP
- ORACLE
- Conducting technical projects
- English level B2
- Linux
- Electronic invoice

PROFESSIONAL EXPERIENCES

GESIF - 2022 - NOW

Company specializing in the sale and implementation of the Synchro Tax Solution.

Position - Mid Technical Consultant

- I started my career at Gesif as a trainee, after 6 months I was promoted to junior technical consultant and after 8 months to Mid technical consultant. Here's a summary of my activities at the company:
- **PROJECTS:** Responsible for the technical management of projects to implement, migrate and update systems developed by Synchro, integrating ERPS such as SAP, ORACLE, INFOR and JDE with tax solutions and tax document issuers, demonstrating communication skills to manage the project with the client and Synchro, with excellent teaching skills when giving training to clients, working on the analysis and resolution of technical problems during the project, demonstrating organization to manage the project, documenting all the technical activities carried out during the project.
- **TECHNICAL SUPPORT:** Technical support for clients who have support or for one-off allocations, I demonstrated good communication with clients, the ability to deal with pressure in urgent demands that arise for assistance, working on identifying and resolving technical problems that occur in the day-to-day running of clients.
- **IMPLEMENTATION OF JIRA:** Implementation of the JIRA platform during the internship for use by employees and clients. **JIRA SERVICE MANAGEMENT** for organizing support tickets, **JIRA SOFTWARE** for creating projects and tasks.

PROJECT HIGHLIGHTS

- **Nissan** - I worked on the migration of Nissan's tax integration to the Synchro Cloud platform, during the transition to the SAP S/4HANA ERP. I was responsible for technical analysis, reconfiguring the tax integration flow and running validation tests. The project involved ensuring full compatibility with the new layouts and integrations. The delivery was successful, maintaining the continuity of tax operations.
- **Mondelez** - I implemented the Synchro4me solution in an on-premises environment with SAP ECC, within a highly restrictive environment hosted on AWS. The project required me to work under heavy pressure, with a number of security and compliance restrictions. Communication was conducted in English with the global Mondelez team, requiring technical clarity and precision at every stage. The installation and validation of the systems were successfully completed, even in the face of strict infrastructure requirements.
- **Adidas** - I took part in the implementation of Synchro Falcon for issuing NF-e in the B2B model, with integration into Adidas' legacy system, allowing it to communicate with . The project was conducted with daily communication in English with the global team, meeting strict schedules and critical deliveries related to the company's billing. I faced and overcame technical challenges in the integration and validation of tax flows, ensuring the stability and compliance of the environment.
- **Kuehne + Nagel** - I upgraded the Synchro4me solution in the on-premises environment, guaranteeing the continuity of tax operations and the issuing of NFSe to various city halls. The project involved compatibility analysis, technical tests and support during the version changeover. The main challenge was to carry out the upgrade without impacting tax operations, which was overcome with precise planning and validations.

EDUCATION

- **MIDDLE SCHOOL - E.E.E.N PRIMEIRO DE MAIO** - completed in 2021
- **INFORMATION TECHNICIAN - ALCIDES MAYA** - completed in 2023
- **BACHELOR'S DEGREE IN INFORMATION SYSTEMS - UNISINOS** - seventh semester

LANGUAGE

- **English – B2 Level (Upper-Intermediate).** Currently studying to improve fluency and advance to a higher proficiency level

CERTIFICATIONS

- **SAP for Beginners – GrandesProjetos** – 48 hours
- **Introduction to Databases and Oracle SQL – TargetTrust** – 24 hours
- **Spring React Week – DevSuperior** – 16 hours
- **Foundation Certification (Linux) – Synchro** – 6 hours and 10 minutes
- **Programming Foundations: Databases – LinkedIn** – 2 hours
- **Oracle Cloud/On-Premises Integration – Synchro** – 2 hours
- **SAP Integration – Synchro** – 2 hours
- **Synchro4DFe Certification (Electronic Tax Document Issuer) – Synchro** – 2 hours
- **SynEI Connector Certification (Tax Data Integration) – Synchro** – 2 hours
- **EMIF Certification – Synchro** – 2 hours
- **Open Integration – Synchro** – 2 hours
- **Discovering SQL – LinkedIn** – 1 hour and 30 minutes
- **EFD-REINF Certification – Synchro** – 1 hour