Research: How to fill in an online forum

- Name and surname
- email address
- I am:
    - A Student RU
    - An employee RU/Radboudumc
    - Other

Whenever a question needs to be forwarded the chatbot can ask for these separate:

- Option for an attachment
- Topic
- Question

Lastly the chatbot can ask for the consent, if yes, the information will be filled in/send to the librarians.

- Consent with the terms of service
- we kunnen een e-mail sturen naar ayl@ubn.ru.nl
- We moeten aangeven als we dit gaan doen, zodat ze daar weten dat er testvragen gaan langskomen, daarom zou ik voorstellen om eerst naar een email door onszelf beheert mails te sturen, zodat we niet de ub onderspammen voordat we weten of iets werkt, plus we kunnen dan zelf checken hoe we het willen gaan doen.
- Het afzendadres moet overeenkomen met het emailadress van degene die de vraag stelt.

Stappenplan voor in backlog:

Front-end: implement name and surname in name window

Front-end: implement email address in name window

Front-end: implement choice between Student RU / Employee RU/Radboudumc in name window

Front-end: implement the option for an attachment after user has said that question needs to be forwarded

Front-end: implement that the user can give the topic of the question after the user has said that question needs to be forwarded

Front-end: implement that the user can give the question after the user has said that question needs to be forwarded

Front-end: implement smtpjs, standard javascript for sending emails, for forwarding message to: ayl@ubn.ru.nl

Front-end: implement a consent box, where the user has to give consent with the terms of service. Including a link to the terms of service -> Ask Your Librarian - University Library (ru.nl)

Front-end: implement smtpjs, standard javascript for sending emails, for sending confirmation message to user's emailadress.

Front-end: implement response message bot in the chat.