Australian Customs Notice 1998 29

**ACCESS TO COMPILE VIA THE INTERNET**

Customs is now in a position to offer access to COMPILE via the Internet. This provides an alternative to the current leased line access and will be available to users from 20 July 1998.

For an importer or Customs Broker to lodge a Customs entry electronically and thereby attract the lower Customs administrative charges, the importer/broker would need to access the Customs COMPILE system. To access the COMPILE system, an importer/broker would need to have installed a dedicated line at their premises at a cost of $5500.

The only other alternative to the dedicated line is to communicate with the COMPILE system using the Electronic Data Interchange system known as EDIFICE. This entails the user building or purchasing specialist Customs broking software.

It was recognised that these were not always cost effective options for small business. As such, in conjunction with Tradegate ECA, Customs will now provide access to the COMPILE system via the Internet.

# Tradegate Internet Service

Security of Customs COMPILE system was a major consideration in the setting up of the service. As a result, Tradegate through its Internet Service Provider AT&T, will be the only service provider. AT&T have set up a Virtual Private Network to ensure that communications between the user and Customs are secure and accessible at local call charges nationwide. There are no separate Internet charges to access this service.

The service will provide full COMPILE functionality. However it will not provide general Internet capability. **Costs and Charges**

To connect to this service, users make a local phone call and will be charged the Customs cost recovery fee together with the Tradegate ECA fee per entry, as are all importers/brokers using Customs COMPILE system.

The only other cost to be borne by the user is a one off cost for the software. The cost of this software is $350 and is only available from AT&T. **Registration and Connection**

Users must sign a COMPILE User Agreement with Customs and receive user codes prior to having an Internet connection established. For new users a summary of the registration process is outlined below.

Send a fax to the Customs User Liaison section in your State requesting to be registered as a COMPILE user. User Liaison will mail out a COMPILE Registration package.

The user fills out the various forms and returns them to User Liaison.

User Liaison forwards relevant forms to Tradegate, AT&T and Customs Canberra. AT&T configures the user and advises user of details.

Customs Canberra allocates user codes and sends to User Liaison. User collects user codes from User Liaison.

Existing COMPILE users will already have an agreement with Customs and simply need to apply for the Internet connection by stating this fact in a fax. User Liaison will then only send the forms necessary to establish the Internet connection.

The full registration process may take up to four weeks.

# Computer Requirements

The machine requirements to be able to run the software and connect to the Tradegate Internet service are as detailed below.

|  |  |  |
| --- | --- | --- |
| **Computer Component** | **Minimum Requirement** | **Preferred Components** |
| machine type | pentium | pentium |
| machine speed | 90Mhz | 133Mhz |
| RAM | 16Mg | 16Mg |
| hard disk (HDD) | 500Mg | 1.2Gb |
| HDD free space | 150Mg | 150Mg |
| CD ROM | yes | yes |
| modem | 28.8Kb | 28.8Kb |
| operating system mouse | Win 95  Win 95 compatible | Win 95  Win 95 compatible |
| browser mouse | Microsoft Internet Explorer 4.01\* | Microsoft Internet Explorer 4.01\* |

\* Should the user not have this software it will be provided by AT&amp;T. **Software and Training**

The software and associated documentation will be provided on CD ROM by AT&T as part of the registration process. Any queries in relation to loading the software and connecting to Tradegate should be directed to the AT&T Help Desk on 131357. Any queries relating to the COMPILE application, such as training, should be directed to the User Liaison section of Customs in your State.

# Customs User Liaison Contact Phone Numbers

|  |  |
| --- | --- |
| New South Wales | 02 9317 7212 |
| Victoria | 03 9244 8990 |
| Queensland | 07 3835 3333 |
| South Australia | 08 8447 9289 |
| Western Australia | 08 9430 1466 |
| Tasmania | 03 6230 1231 |
| Northern Territory | 08 8946 9853 |

**Further Information**

Any queries in relation to this notice should be directed to Ray Carter, Assistant Director, Commercial Entry Applications on 02 6275 6423. Sandra Caligari

A/g National Manager

Import-Export Management Branch For Chief Executive Officer

July 1998