## **Annotations on Digital Contents**

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Abstract. This paper provides a comprehensive study on annotations, which defines its contours and complexity. This work adds to the usual case and user studies a new complementary approach, which investigates also the history in order to capitalize on previous knowledge, and on our cultural heritage. This study points out an aspect that has never previously been taken into account that is the temporal dimension involved in annotations. Moreover, it discusses both the notion of hypertext between documents and annotations, and the idea of annotations as context for documents. A set of key features of annotations is presented; those features need to be taken into account when designing systems that have to support the management of digital annotations on digital contents.

**Key words:** annotations – contents – metadata – hypertext – context – temporal dimension

The study and the research concerning the annotation of digital contents is an active field of investigation, which is faced from many different perspectives. The previous research work on annotations has left us with many open issues. These issues concerned the lack of clarity about: what an annotation is, what the features and the way of using an annotation are, and what architecture and functionalities a system with annotation capabilities has to provide. These issues are mainly due to the fact that, up to now, models and systems for annotations have been developed for specific purposes. As a result of this, there is a fragmentary picture on the annotation and its management, which are tied to specific usages and lack a general validity.

The aim of this paper is to discuss the different perspectives regarding annotations in order to gather some key features about them. These key points can help us to

better distinguish among the different usages of annotations and to understand what is the case at hand, if we come to deal with annotations. Furthermore, they can be used as a support if we need to take design choices for developing an annotation management system. Finally, they can also be seen as the groundwork needed to properly delineate the complexity of this problem, which is often underestimated and only partially addressed, and to open the way for defining a comprehensive formal model of annotations on digital contents, which was not dealt with in previous research on this topic and even today is still lacking. In conclusion, we aim at contributing to solve the issue pointed out by [16]:

strangely enough, there is not an agreement yet on the definition of digital annotation, or on how to distinguish it from other digital entities (e.g. hyperlinks, metadata, newsgroup messages). Furthermore, an analysis of the basic operations, to be enabled by a digital annotation system, seems to be lacking.

This paper aim neither at being a fully exhaustive survey on annotations nor at comparing all the existing annotation systems along some predefined set of features. The reader interested in these issues can refer to [22,31,52,56]

In order to achieve our goal, we proceed in a twofold way: firstly, Section 1 presents a thorough study of the annotation from an historical point of view; secondly, Section 2 analyzes the present perspectives about annotations. The rationale for studying both the historical and the present viewpoints about annotations is that our current notion of annotation, even in a digital world, is strongly influenced by the long history of the annotation. Thus, looking at both aspects can provide us with a better understanding of annotations. After this step, Section 4 discusses how annotations can be used in order to search for relevant documents in response to a user

query. Section 5 gathers up the observations made in the previous sections in order to highlight some key features about annotations that have to be taken into account. Finally, Section ?? draws some conclusions.

#### 1 Groundwork on Annotations

A basic step in approaching the problem of annotations is to define the meaning of the different terms that come into play and to investigate their historical usage over the course of time. All of this is necessary in order to gather information as to delineate the contours of the problem.

Thus, in this section, we have conducted a research about annotations that has a literary approach. We firmly believe that studying the terms, their meaning, their etymology, and the way they have been used can provide us with a solid groundwork on which we can build the subsequent research. When we talk about annotations, we deal with a concept that has been stratified for a long period of time in our culture, and literary research is the most effective way to benefit from the pre-existing knowledge of our cultural heritage [3]. The outcomes of this research are key points concerning the features of the annotation, that we should take into account when we develop a model for the annotation and when we design a system capable of providing annotation functionalities.

This kind of research is complementary to user studies that are conducted in order to gather user requirements. Furthermore, it completes user studies with a knowledge that users are not often able to express, because often they overlook what they have naturally absorbed from their cultural heritage. In some sense, we are conducting a user study, where our user is the history of the annotation and we ask what features of the annotation are relevant for us.

We have adopted the following methodology: first, we look up the meaning of the term at hand in the dictionary; then, we investigate its etymology and its historical usage; finally, we gather the information provided by the two previous steps so that we can emphasize some key points about the annotation.

## 1.1 The Term Annotation

Both [32, p. 57] and [35, p. 198] define the word annotation, firstly, as the act of annotating and, secondly, as a note added in explanation especially of some literary work. [35, p. 198] further observes that the word annotation can also be used in sentences with a passive sense, as thing worthy of annotation, with the meaning of noteworthy and worth remembering. The word annotation is closely related to the verb annotate that, in turn, means to supply (a written work, such as an ancient text) with critical or explanatory notes [32, p. 57] and to note down, to write down, to record something [35, p. 198].

Both [23, p. 107] and [32, p. 57] trace the etymology of annotation back to the Latin word annŏtātĭo, that simply means annotation, note [21, p. 189]. The Latin word annŏtātĭo, in turn, derives from the Latin verb annŏtāre, which means to annotate and to observe in writing [21, p. 190]. Finally, the Latin verb annŏtāre comes from the Latin word nŏta, that means note, mark [21, p. 1823], plus the intensifying prefix ăd, which in compound words means to approach, to tend and thus to add [21, pp. 37–40]. Both [21, p. 1823] and [23, p. 1047] agree that the Latin word nŏta has an uncertain etymology.

This brief discussion highlights some interesting points about the annotation. Firstly, the annotation is not only an object or something that is passive, but it also contains the notion of activity, as its first meaning "act of annotating". In this sense, the annotation calls for an active involvement by the subject who is engaged in the act of supplying explanatory matter or keeping record of something. Furthermore, the annotation covers, in its second meaning, also the purpose of this active involvement, that is to produce an intellectual work in order to add an explanation to some literary work, as an example. This idea is further supported by the meaning of the verb to annotate, which broadens the spectrum of the word annotation towards keeping record of something. Therefore, on the whole, the annotation requires an active involvement in order to produce an intellectual work that has to be recorded. These facets of the annotation are present also in the etymology of the word annotation: the Latin verb annŏtāre means to make written observations, comments or remarks in the durable and recordable written form; on the other hand, the Latin word  $n\breve{o}ta$  recalls the note or the mark put to remember or highlight something. Finally, the outcomes of the act of annotating are also taken into account: indeed, both the annotated object, in a passive sense, and the content of the annotation, in an active sense, become noteworthy and worth recording.

## 1.2 Terms Related to Annotation

The range of our investigations can be widened in order to take into consideration also synonyms and terms related to the word annotation.

[63, p. 14] provides the following synonyms of the term annotation: comment, commentary, elucidation, explanation, footnote, gloss, interpretation, and note. We can also add to this list the word jotting, which is a very brief annotation [32, p. 789], and the word scholium, which is a particular kind of annotation [38, p. 158].

Table 1 provides the definitions for the different terms listed above. Note that these definitions often refer to printed documents or texts, since they are taken from an English dictionary [32]. On the other hand, we should consider that their validity is not limited only to printed

documents, but it can also be applied and extended to information resources in a digital context.

As it can be noticed from table 1, these words are often defined by terms used to describe other words in the list, or they refer to the same notion of explaining, expounding, interpreting, clarifying, recording something. In this way, they reveal how closely related they are.

In conclusion, the terms listed in table 1 support, refine and enforce what has been observed above about the word annotation, introducing further kinds of annotation which cover different needs and tasks, such as the gloss, the postil, the note, the jotting, and so on.

Now, we can move a step further and investigate in more detail the terms gloss, scholium, and postil in order to understand the rich semantics of the annotation and how it has evolved with the passing of time and its current consequences.

## 1.3 The Term Gloss

As reported in [32, p. 620] and [23, p. 673], the word gloss derives from the ancient Greek word  $\gamma\lambda\tilde{\omega}\sigma\sigma\alpha$  (glôssa), that means tongue, language, idiom, spoken word, foreign or obsolete word [60, p. 393].

As reported in [36, pp. 652–653], at the time of the ancient Greeks, the term gloss meant an obscure, archaic, dialect, or rare locution that required an additional explanation. These locutions were object of study by grammarians or object of research by scholarly poets, especially the Alexandrine poets, who embellished their compositions with these terms. Then, gloss meant the explanations themselves of such locutions, either collected in wide-ranging lexicons or as interlinear notes placed on top of the words to explain. This was a methodology of study and a lexicographical practice that dates back to very ancient times (there were glosses to Homer already in the V century B.C.) and that was fully developed by the grammarians of the Alexandrine age. During the Bizantine age and the Middle Ages, the term gloss meant an interlinear or marginal note to a biblical or juridical codex. For the biblical codices, the gloss was a very short paraphrase to explain a passage of the Bible, sometimes together with a mention to its allegorical interpretation. On the other hand, for the juridical codices, the glosses were explanatory annotations, that constituted a thorough commentary to the text.

The gloss was a practice that flourished especially in the juridical context, as reported by [34, pp. 427–429]. During the Roman Empire, one of the usual literary forms of the Roman jurisprudence was the comment to the works of former jurists, so that it is often possible to distinguish the annotated text from the annotation to the text; furthermore, the glosses were sometimes physically separated from the annotated text. However, the most famous use of this kind of method of study is due to the Bolognese school: indeed, the word gloss denoted the way of studying the Justinian Code practised in

Bologna, which began in the II century A.D. The Bolognese gloss passed from a simpler form to a more complex one, that is it passed from simple interlinear notes to a real theoretical treatment of the subject. The glossarist reveals the contradictions ( $contr\bar{a}r\tilde{\imath}et\bar{a}t\bar{e}s^1$ ) of the Justinian books, raises doubts (dŭbĭtātĭōnēs or dŭbĭĕtātēs), that often give rise to controversies ( $diss\bar{e}ns\tilde{i}\bar{o}n\bar{e}s$ ). The contradictions often find an explanation (sŏlūtĭo) and the doubts disappear by means of an appropriate distinction (distinctio or differentia). The glossarist teaches the Justinian books and creates cases in point and examples that originate glosses pointing out the different cases  $(c\bar{a}s\bar{u}s)$ ; furthermore, the glossarist fixes and defines rules derived from the texts he studies, and, accordingly, creates glosses that report such rules  $(r\bar{e}g\ddot{u}lae)$ and definitions ( $d\bar{e}f\bar{i}n\bar{i}t\bar{i}\bar{o}n\bar{e}s$ ). In conclusion, the Bolognese gloss was a way of doing research aimed at defining and elucidating the law.

This discussion about the term gloss points out some interesting facets of the annotation, that has not fully emerged in the previous observations about the term annotation. The intellectual work entailed by the gloss is of very high quality, because it is a method both of study and of research. This kind of intellectual work gives us an idea of how strong the active involvement required by the gloss is: it does not concern only the author himself, but it is also capable of involving and stimulating a wide community of people that works, studies and does research on a subject. Thus, it turns out that an annotation may comprise a public dimension, because it becomes the vehicle for carrying and transmitting ideas and knowledge to other people, or it may comprise a shared dimension, if the recipients of the annotation are less numerous. Finally, the research or study aspects, and the public or shared dimension entailed by the gloss help us to understand how durable and recordable the annotations are. Indeed, they are not only comments and remarks to a text, but also an autonomous intellectual work, that worths recording.

## 1.4 The Term Scholium

As reported in [32, p. 1305] and [23, p. 1479], the word scholium derives from the ancient Greek word  $\sigma\chi\delta\lambda\iota\sigma\nu$  (schólion), that means comment, explanation [60, p. 1793] The ancient Greek word  $\sigma\chi\delta\lambda\iota\sigma\nu$  (schólion), in turn, comes from the ancient Greek word  $\sigma\chi\sigma\lambda\dot{\eta}$  (scholé), that means scholar activity and school [60, p. 1793].

[33, p. 198–199] reports that the word scholium designates short annotations or explanations written by a reader in the margin of a manuscript. The distinguishing features of the scholium are the fact that they are

<sup>&</sup>lt;sup>1</sup> The italicized words in brackets are the Latin technical terms used to indicate the specific technique applied in each step of the method of study. Note that they are the translation of the word which precedes them.

Word	Definition
Comment	a note explaining or criticizing a passage in a text and explanatory or
	critical matter added to a text
Commentary	an explanatory series of notes or comments
Elucidation	making clear (something obscure or difficult)
Explanation	the act or process of explaining and a statement or occurrence that
	explains and a clarification of disputed terms or points
Footnote	a note printed at the bottom of a page, to which attention is drawn by
	means of a reference mark in the body of the text
Gloss	a short or expanded explanation or interpretation of a word, expression,
	or foreign phrase in the margin or text of a manuscript
to Jot	to write a brief note of
Jotting	something jotted down
Interpretation	the act or process of interpreting or explaining; elucidation and the
	result of interpreting; an explanation
Note	a brief summary or record in writing especially a jotting for future
	reference and a short written statement giving any kink of information
	and a critical comment, explanatory statement, or reference in the the
	text of a book, often preceded by a number
Notes	short descriptive or summarized jottings taken down for future reference
Observation	the act of observing or the state of being observed and a comment or
	remark and the facts learned from observing
Postil	a commentary or marginal note, as in a Bible
Record	an account in permanent form, especially in writing, preserving knowl-
	edge or information about facts or events
Scholium	a commentary or annotation, especially on a classical text

Table 1. Definition of the terms related to annotation from [32] .

anonymous and fragmentary. The scholium is anonymous because, initially, the reader writes in the margin of the manuscript his own observations or passages taken from a commentary for both personal use and scholastic needs. The next owner of the manuscript often extends the scholium or modifies it. Thus, the lack of organic unity is explained in this way. Often the scholia contain also citations by the authors from which the observations are taken; this way, they are very useful in order to reconstruct the doctrines and the works of ancient grammarians that may no longer exist.

The term scholium suggests another facet of the annotation: it may be created for personal purposes, that is the annotation may entail a private dimension, since the main recipient of the annotation is the author themselves. However, the private dimension may represent only the initial intention of the annotation, because also other people reading an annotated text can benefit from existing annotations and can modify or extend them; thus, the annotation passes from a private dimension to a shared one. Taken to the extreme this process encompasses the possibility that an annotation becomes the means to study the thought of authors that otherwise would be lost; thus, the annotation passes from a private dimension to a public one. In conclusion, private annotations are part of this spectrum of possibilities and this makes us aware of the necessity to carefully preserve private annotations, because they may become worth recording also for different reasons from the ones that motivated their creation.

## 1.5 The Term Postil

As introduced in table 1, a postil is a short annotation – often a marginal or interlinear note – to a text, handwritten by a scholar or by the author himself in order to express observations, explanations, or criticisms. During the Middle Ages, the postils were a scholastic practice and they sometimes represented comments that were broader than simple notes [37, p. 1030].

Both [32, p. 1145] and [23, p. 1239] trace the etymology of postil back to the Latin terms  $p\check{o}st\;\check{\imath}ll\check{a}\;(verb\check{a}\;text\bar{u}s)$  that mean after those (words in the text), which often was the opening phrase of such annotation.

Thus, the word postil points out in its etymology itself one of the main aspects concerning the annotation: the annotation is the result of an intellectual work on an existing text and it follows an already existing text. Thus, the annotation comprises a temporal dimension that is often not explicit but that limits the creation of the annotation to the existence of another text. This temporal relationship between the annotation and the annotated text does not mean that the annotation cannot be considered as a stand–alone intellectual work – and some glosses and scholia are by right autonomous pieces of knowledge – but it imposes a temporal order-

ing between the existence of an annotated text and the annotation annotating it, that cannot be neglected.

# 2 Approaches to the Management of Annotations

Many user studies are aimed at understanding annotation practices and discovering common annotation patterns. [44] studied personal annotative practices of American college students in order to point out the form the annotations take on in the textbooks and the function of the annotations derived from their form. [44, pp. 237–238] discovered that:

First, annotations are procedural signals, cluing in the student to where an assignment starts, what material is important (and as we will see, unimportant), and what material might require a second (or successive readings). Second, annotations are placemarks; they hold the quotes that are being reserved for the paper that the student will write at the end of the term, the chemical reactions and term definitions the student must memorize for the final, the theorem that is key to the proof in the homework assignment. Third, they are an in situ way of working problems. Fourth, annotations record interpretive activity, either from another reader (e.g. a professors explanation), or as the result of careful reading (the student has interpreted it him or herself). Fifth, and most elusively, these markings act as a visible trace of a reader's attention, a focus on the passing words, and a marker of all that has already been read (as if these words are now possessed). Finally, the markings may just be incidental, reflecting the material circumstance of reading.

[45] carries on her research work and categorizes annotations along several dimensions, that reflect the form which annotations may take on: formal versus informal annotations, explicit versus tacit annotations, annotations as writing versus annotations as reading, hyperextensive versus extensive versus intensive annotations, permanent versus transient annotations, published versus private annotations. Finally, [46], [47], and [62] investigate the relationship among private, shared and public annotations and how they can be exploited to find useful passages in the text.

It is worth noting how the findings of [44] and [45] agree with the outcomes of the study conducted in the previous section about the historical perspective on annotations. Indeed, both glosses and scholia are, to some extent, placemarks, an in situ way of working problems, they record an interpretive activity, and so on. Also the different dimensions of the annotation are taken into account by the historical perspective: glosses are often

more formal annotations than scholia and postils, that are usually informal; scholia can be tacit annotations due to their fragmentariness while glosses can be explicit annotations; all the kinds of annotations described in Section 1 act as a bridge between reading and writing; glosses may be considered intensive annotations, postils may be more extensive annotations and both glosses and scholia often contain references to other authors and quotations of other texts, that is a way of being hyperextensive annotations; the stratification of glosses and scholia in our cultural heritage is a clear sign of the passage from transient to permanent annotations; finally, the difference among postils, scholia, and glosses comprises the distinction between private and public annotations. On the other hand, neither [44] nor [45] explicitly points out the temporal dimension entailed by annotations and the temporal ordering between annotations and annotated objects, which has been discussed in Section 1.5 talking about the term postil.

[56] suggest a list of desirable properties for annotations: annotations should appear in situ, that is on the documents themselves; they should be highly expressive; they should be format and platform independent; they should be extensible, yet composable, that is they should allow different styles of annotation; they should be distributed, open, and robust, that is they may reside in a place while referring to documents in another place.

Over the years, a lot of research work concerning annotations has been done, where the main focus of this work has been on the employment of ad-hoc devices or handheld devices which enable reading appliances with annotation capabilities [49–51,61], or on the design and development of document models and systems which support annotations [55–58,22,16] in specific management systems, in particular:

- in digital libraries [2,8,6,9,3,7,59,30],
- in the Web [13–15, 25, 40, 52, 69, 68],
- in collaboratory systems and working groups [26,27,53,67],and
- in databases [12, 19, 20, 18, 65].

All of this research work has led to different viewpoints about what an annotation is [7,5]; these different viewpoints are taken into consideration in the following.

## 2.1 Annotations are Metadata

They can be considered as additional data which concern an existing content, that is annotations are metadata, as they clarify in some way the properties and the semantics of the annotated content. For example, the Annotea<sup>2</sup> project developed by the World Wide Web Consortium (W3C) [40] sees annotations as metadata and interprets them as the first step in creating an infrastructure which

http://www.w3.org/2001/Annotea/

will handle and associate metadata with content and will lead to the Semantic  $Web^3$ .

Another example is MPEG-7 [39], formally named "Multimedia Content Description Interface", which is a standard for annotating and describing multimedia content data. MPEG-7 supports to some degree the interpretation of the information meaning, which can be passed onto, or accessed by, a device or a computer code. MPEG-7 is not aimed at any one application in particular; rather, the elements that MPEG-7 standardizes support as many broad range of applications as possible. As a further example, in the context of DataBase Management System (DBMS) [12] sees annotations as "information about data such as provenance, comments, or other types of metadata".

## 2.2 Annotations are Contents

Differently from the previous case, they are additional contents which concern an existing content [52]; indeed, they increase existing content by providing an additional layer of content that elucidates and explains the existing one.

This viewpoint about annotations entails an intrinsic dualism between annotation as content enrichment and annotation as stand-alone document [3]:

- annotation as content enrichment: in this view annotations are considered as mere additional content regarding an existing document and as a result they are not autonomous entities but in fact they rely on previously existing information resources as to justify their existence;
- annotation as stand-alone document: in this view annotations are considered as real documents and are autonomous entities that maintain some sort of connection with an existing document.

This twofold nature of the annotation is clear if we think about the process of studying a document: firstly, we can start annotating some interesting passages that require an in-depth investigation, which is an annotation as content enrichment; then we can reconsider and collect our annotations and we can use them as a starting point for a new document, covering the points we would like to explain better, all of which is an annotation as a stand-alone document. In this case the annotation process can be seen as an informal, unstructured elaboration that could lead to a rethinking of the annotated document and to the creation of a new one. Also [16] agree with this viewpoint about annotations and consider them as being reliant on the annotated objects; in this way, [16] consider annotations as content enrichment.

## 2.3 Annotations Constitute a Hypertext

They allow the creation of new relationships among existing contents, by means of links that connect annotations together with existing content. In this sense we can consider that existing content and annotations constitute a hypertext [6], according to the definition of hypertext provided in [1]. This hypertext can be exploited not only for providing alternative navigation and browsing capabilities, but also for offering advanced search functionalities. Furthermore, [45] considers annotations as a natural way of creating and growing hypertexts that connect information resources in a Digital Library Management System (DLMS) by actively engaging users. Finally, the hypertext that exists between information resources and annotations enables different annotation configurations: the first are threads of annotations, i.e. an annotation made in response to another annotation, and the second are sets of annotations, i.e. a bundle of annotations on the same information resource [3,7].

## 2.4 Annotations are a Kind of Context

Annotations introduce a new content layer aimed at elucidating the meaning of underlying documents, so that annotations can make hidden facets of the annotated documents in a more explicit way. In conclusion, we can consider that annotations constitute a special kind of context, that we call annotative context, for the documents of a DLMS, because they provide additional content which is related to the annotated documents. This viewpoint about annotations covers a wide range of annotations, ranging from personal jottings in the margin of a page to scholarly comments made by an expert in order to explain a passage of a text. Thus, these different kinds of annotations involve different scopes for the annotation itself and, consequently, different kinds of annotative context. If we deal with a personal jotting, the recipient of the annotation is usually the author himself and so this kind of annotation involves a private annotative context; on the other hand, the recipients of a scholarly annotation are usually people who are not necessarily related to the author of the annotation, which thus involves a *public annotative context*; finally, a team of people can work together on a shared topic and can exchange annotations related to the topic in question: thus, in this case we have a collaborative annotative context [6].

[53] make use of annotations for exploiting and reconstructing different types of context. For example, annotations can be useful for reconstructing the *creation* context of historic documents, when this context is not available any more. For example, systems like Collaboratory for Annotation Indexing and Retrieval of Digitized Historical Archive Material (COLLATE) [17,26,66] or Imaginum Patavinae Scientiae Archivum (IPSA) [2,9,

 $<sup>^3</sup>$  http://www.w3.org/2001/sw/

8] support researchers in performing this task. Furthermore, [53] exploit annotation for gathering information about the *interpretation context* of a document, so that it is possible to provide users with a framework where the interpretation of documents takes place. Finally, also the *collection context*, which provides information about documents in relation to other documents within a collection, can be enhanced by using the hypertext that exists between annotations and annotated documents [53].

## 2.5 Annotations are Dialog Acts

They are part of a discourse with an existing content, where not only the single statement within the discourse is taken into consideration, but also its position and type within the discourse structure. This approach is taken by [26,27,66] who consider annotations as a means to place a document in the collaborative discourse to which it is related.

[15,16] rely, in some way, on this notion of annotation, because they make use of the *Rhetorical Structure Theory (RST)* [43] in order to define a set of annotation types. Note that also [66] use the RST for the same purpose.

Finally, [25] agree, to some extent, with this view-point about annotations. Indeed, they interpret annotations as a means that allow a "two way exchange of ideas between the authors of the documents and the documents users".

## 3 Usages of Annotations

However, the viewpoints discussed in the previous section are not completely disjoined, on the contrary, they may overlap and they may be simultaneously present in some situations.

In the following sections, we will go into more detail about the current viewpoints concerning annotations and we will present some interesting cases of usage of annotations and *Information Management Systems (IMSs)* with annotation capabilities in the context of digital libraries, the Web, and databases.

### 3.1 Digital Libraries

Digital libraries are not only the digital versions of traditional libraries and archives, but offer means which go beyond mere presentation of the content stored in digital repositories. In the following we point out this fact by discussing two definitions of digital libraries, which come from two different fields. The more computer science oriented view is expressed in the introduction in the first issue of the *International Journal on Digital Libraries*, cited by [28]: Digital Libraries are concerned with the creation and management of information resources, the movement of information across global networks and the effective use of this information by a wide range of users.

Librarians have a different definition of *Digital Library* (*DL*), as proposed by the Digital Library Federation, 1998, cited by [28]:

Digital Libraries are organisations that provide the resources, including the specialised stuff, to select, structure, offer intellectual access to, interpret, distribute, preserve the integrity of, and ensure the persistence over time of collections of digital works so that they are readily and economically available for use by a defined community or set of communities.

Annotations can be exploited in order to provide users with the distinguishing features of DL systems highlighted above. Note, however, that also archives have to be taken into account in this context, although they are not explicitly mentioned in the previous definitions. The *creation* of new information resources is supported by annotations in two ways. First, when users add annotations to existing information resources, they in turn become new information resources themselves. Second, annotations can also assist in the creation of new information resources. Through annotations, new ideas and concepts can be discussed and the results of such a discussion can then be integrated into the newly created object. Annotations might increase and expand the information resources managed by the digital library. In this way, they may provide interpretations of information resources. User communities benefit from such interpretations in that they help the understanding of the annotated resource and contain additional information about it. As an example, in the Humanities interpretation is one of the basic tasks scholars perform: systems like COLLATE [26,66] or IPSA [2,9,8] support this task through annotations. Annotations support user communities in accessing the information resources provided by the digital library in a personalised and customized way: indeed, users can create annotations that link different documents, enabling alternative paths for browsing digital contents and thus structuring them in alternative

Different layers of annotations can coexist on the same document: a private layer of annotations accessible only by the annotations author themselves, a collective layer of annotations, shared by a team of people, and finally a public layer of annotations, accessible to all the users of the digital library. In this way, user communities can benefit from different views of the information resources managed by the digital library [44,46,47]. A DL can encourage cooperative work practices, enabling the sharing of documents and annotations, also with the aid of special devices, such as XLibris [61]. Finally, as

suggested in [48,51], searching, reading and annotating a DL can be done together with other activities, for example working with colleagues. This may also occur in a mobile context, where merging content and wireless communication can foster ubiquitous access to DL systems, improving well established cooperative practices of work and exploiting physical and digital resources. The wireless context and the small form factor of handheld devices challenge our technical horizons for information management and access and require specialized solutions in order to overcome the constraints imposed by such kinds of devices, as reported in [4].

In the context of a DL system it is also possibile to create automatic annotations, which may facilitate the user's first approach with a document. Automatic annotations can be created by using topic detection techniques in order to associate each annotation with its related topic, which constitutes the context of the annotation. In this way, a document can be re-organized and segmented into topics, whose dimension can range in many different sizes, and annotations can present a brief description of those topics. Then, by applying automatic hypertext construction techniques, similar to those presented in [10], those pairs of topics and annotations can be linked together, proposing an alternative way of navigating the content of a digital library.

Finally, [59] and [30] propose a data model for the composition and metadata management of documents in a distributed setting, such as a DL system. They allow the creation of *composite documents*, that are made up of either composite documents or *atomic documents*, that can be any piece of material uniquely identifiable. A set of annotations is associated to each composite document, where [59] and [30] interpret annotations as terms taken from a controlled vocabulary or taxonomy to which all authors adhere. They provide algorithms to automatically compute the annotations of composite documents starting from the annotations of its composing atomic documents, by means of a subsumption relation defined within the taxonomy mentioned above.

## 3.2 The Web

As previously introduced, the Annotea project [40] considers annotations as metadata. Annotea defines annotations as comments, notes, explanations, or other types of external remarks that can be attached to any Web document or a selected part of the document without modifying the document. Annotaea uses Resource Description Framework  $(RDF)^4$  and eXtensible Markup Language  $(XML)^5$  for describing annotations as metadata and XPointer<sup>6</sup> for locating the annotations in the annotated document. Annotea employs a client-server

architecture, where annotations reside in dedicated servers and a specialized browser is capable of retrieving them upon request, when visiting a Web page. [41] and [42] move a step further and employ annotations as an extension of the bookmarks in order to improve the collaboration among users: indeed, the additional data provided by annotations are exploited to describe, organize, categorize, share, and search for the bookmarks.

Moreover, the W3C Multimodal Interaction Working Group<sup>7</sup> is developing a markup language called Extensible MultiModal Annotation (EMMA) [68]. EMMA is a markup language intended for providing semantic interpretations for a variety of inputs, such as speech, natural language text, and Graphical User Interface (GUI) input. The language is focused on annotating the interpretation information of single and composed inputs, and it is expected that this markup will be used primarily as a standard data interchange format between the components of a multimodal system. The general purpose of EMMA is to represent information automatically extracted from a user's input by an interpretation component. EMMA provides a simple structural syntax for the organization of interpretations and instances, and an annotative syntax derived from RDF to apply the annotation to the input data at any level.

As a further example, Multimedia Annotation of Digital Content Over the Web (MADCOW) is based on a client-server architecture as Annotea is. Servers are repositories of annotations to which different client can connect, while the client is a plug-in for a standard Web browser [13]. MADCOW employs HyperText Transfer Protocol (HTTP) in order to annotate Web resources and allows both private and public annotations. Moreover, it allows different pre-established types of annotations, such as explanation, comment, question, solution, summary, and so on; in this respect, MADCOW opts for a solution similar to the one of COLLATE, which is not Web-based but it models annotations as different types of dialog acts [26].

## 3.3 Databases

Annotations are used also in the context of the DBMSs and, in particular, in the case of curated databases and scientific databases. SWISS-PROT<sup>8</sup> is a curated protein sequence database, which strives to provide a high level of annotation, such as the description of the function of a protein, its domains structure, and so on. In this case, the annotations are embedded in the database and merged with the annotated content. BIODAS<sup>9</sup> provides a Distributed Annotation System (DAS), that is a Web-based servers system for sharing lists of annotations across a certain segment of the genome. In this

<sup>4</sup> http://www.w3.org/RDF/

<sup>5</sup> http://www.w3.org/XML/

<sup>6</sup> http://www.w3.org/XML/Linking

<sup>7</sup> http://www.w3.org/2002/mmi/Group/

<sup>8</sup> http://www.expasy.org/sprot/

<sup>9</sup> http://biodas.org/

case, the annotation are not mixed together with the content they annotate, but they are separated from it. Annotations have types, methods and categories: the annotation type is selected from a list of types that have biological significance; the annotation method is intended to describe how the annotated feature was discovered and may include a reference to a software program; the annotation category is a broad functional category that can be used to filter, group and sort annotations. Finally, annotations may also be associated with Web Uniform Resource Locators (URLs) that provide additional human readable information about the annotation itself [64]. Another example is SEED, a Peer-To-Peer (P2P) system which aims to provide the biology community a suite of open source tools to enable distributed teams of researchers to rapidly annotate new genomes. In particular, the SEED enables researcher to create, collect, and maintain sets of gene annotations organized by group of related biological and biochemical functions across many organisms [54].

In the context of scientific databases, [18] proposes an archiving technique in order to manage and archive different versions of such kinds of databases, as time moves on. [18] exploit the hierarchical structure of scientific data in order to represent the content and the different versions of the database with a tree structure. They attach annotations to the nodes of the tree, annotations that contain time-stamp and key information about the underlying data structure. Thus, these annotations are metadata about the database itself. These annotations different from the annotations contained in the database, that are metadata about genome sequences. In conclusion, this annotated tree structure provides an additional data layer, that allows the development of efficient algorithms in order to archive and search for the different versions of the database.

[19,20] investigate the usage of annotations with respect to the data provenance problem, sometimes also referred to as data lineage or data pedigree, which is the description of the origins of a piece of data and the process by which it arrived in a database. [19] distinguishes between why-provenance, which explains of why a given piece of data is in the database, and whereprovenance, which explains where a given piece of data comes from. Data provenance is a relevant issue in the field of curated and scientific databases, such as genome databases, because in this field there are few databases that are sources of data, so that we can actually that they receive the experimental data; all the other databases are in some sense views of these source databases or of other views. The distinguishing feature of these databases is the fact that they have to be curated: in fact, they provide corrections and annotations to the original source data made by experts. It is now clear that data provenance is essential to any user interested in the accuracy and timeliness of the data. In particular, where-provenance is important for understanding the source of errors in data and for carrying annotations through database queries, problems addressed in [20]. [12] carry on the research about where—provenance and propose and implement an extension to a relational DBMS and an extension to Structured Query Language (SQL), called propagate SQL (pSQL), which provides a clause for propagating annotations to tuples through queries. [12] intend annotations to be an information about data such as provenance, comments, or other types of metadata; they envisage the following applications of annotations in DBMS: tracing the provenance and flow of data, reporting errors or remarks about a piece of data, and describing the quality or the security level of a piece of data.

### 4 Using Annotation for Search Purposes

Despite all of the research in modelling annotations and providing annotation—enabled systems, there is much less study regarding the usage of annotations for retrieving documents.

[29] compare queries based on annotations with relevance feedback, and considers annotation—based queries as an automatic technique for query construction, since queries are automatically generated from annotated text, e.g. from highlighted text.

[26] consider annotations – specifically annotations threads – as an extension of the document they belong to, creating a discourse context, in which not only the annotation itself but also its position in the discourse and its type, are exploited for searching and retrieving documents; this approach is revised and extended upon in [27] to probabilistic datalog.

[6] address this issue in the context of data fusion [24]. In fact, annotations provide us with an additional source of evidence, which is complementary to the one already contained in the set of documents. Thus, we can exploit annotations with two final goals of retrieving more relevant documents and of ranking them better. Furthermore, the paths that connect annotations to documents in the hypertext become the vehicle for moving this further source of evidence from annotation towards the documents. Furthermore, both Hypertext Information Retrieval (HIR) techniques [11] and link fusion techniques [70] can be exploited in order to provide an advanced search strategy that involves annotations.

## 5 Key Features

On the whole, the line of reasoning conducted in the previous sections provides us with some key features of the annotation that we should take into account when designing systems that have to support the management of digital annotations on digital contents. Those key features are presented in the following subsections.

#### 5.1 First-class Intellectual Work

Annotations are a valuable intellectual work, as it emerges from the discussion in Section 1 and from the user studies reported in Section 2. The spectrum of this intellectual work is very broad, because it ranges from explaining and enriching an information resource with personal observations to transmitting and sharing ideas and knowledge on a subject. In conclusion, annotations can be geared not only to the way of working of the individual and to a method of study, but also to a way of doing research.

#### 5.2 Various Facets

Annotations comprise different viewpoints, as discussed in Section 2: they may be considered as metadata, content, hypertext, context, or dialog acts. Moreover, the boundaries between these viewpoints are not sharp and they may coexist. All of these viewpoints have to be taken into account, especially because they are tightly coupled with and are the expression of the different kinds of intellectual work that an annotation may bear.

## 5.3 Different Scopes

Annotations involve different scopes and different kind of annotative context: they can be private, shared or public, according to the type of intellectual work that is carried out. Moreover, the boundaries between these scopes are not fixed but they may vary and evolve as the time passess.

## 5.4 Active Involvement

Annotations call for an active involvement, whose degree varies according to aim of the annotation: private annotations requires the involvement of the authors, although shared or public annotations involve the participation of a whole community. Thus, annotations are suitable for improving collaboration and co-operation among users.

## 5.5 Temporal Dimension

Annotations implicitly entail a temporal dimension, that regulates the temporal ordering among annotations and annotated information resources. This temporal dimension needs to be taken into account and to be explicitly modeled, if we aim at designing and developing systems with annotation capabilities.

## 5.6 Search by Using Annotations

Annotations provide an additional source of evidence that can be effectively exploited in order to search for documents. Furthermore, this additional source of evidence holds complex relationships with the annotated documents. These complex relationships can be made explicit by using the hypertext that connects documents and annotation. This way, the hypertext become the vehicle for moving this source of evidence from annotations towards documents, so that it is possible to develop advanced search strategies.

## 5.7 System Viewpoint

Annotations support a wide range of usages, as the previous discussion shows. Thus, annotations functionalities should not be embedded in any given system, but rather in a stand-alone system capable of providing annotation functionalities to other systems.

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