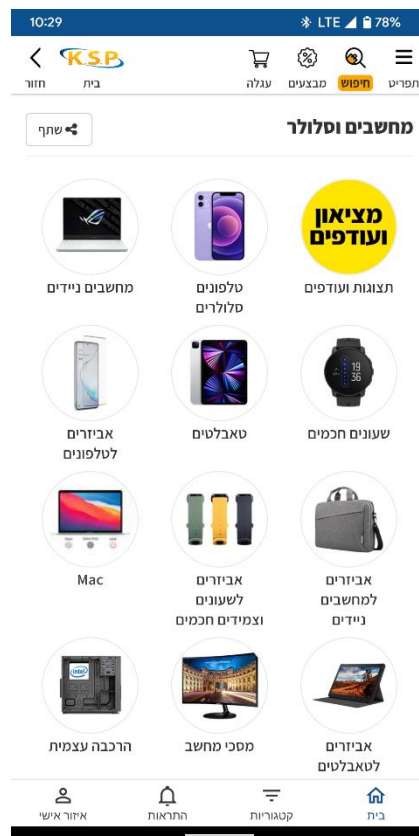# STR

Software test report

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Purpose

This document presents the findings reffering to the tests carried out on the Israeli application "K.S.P" to buy products or order products from the store.

The tests were performed on the functions of the application, which include operations such as the proper functioning of product searches and order products in branches and etc.

The application is intended for the Israeli audience and therefore, we could like to see if the app shows products written in English and displays them

Application Overview

This "K.S.P" application is mainly used as a hybrid application and provides a user-friendly interface for browsing and purchasing a wide range of electronics and computer hardware, catering to various customer needs.

STD By TestRail

ID	Title	Created By
C2	New user registration with correct first name, last name, email, mobile phone and password	Max Dolmatov
C5	Registering a new username with correct first name, last name, mobile phone and password without entering an email	Max Dolmatov
C6	Registering a new username with correct last name, email, mobile phone and password without entering a first name	Max Dolmatov
C10	Registering a new username with correct first name, email, mobile phone and password without entering a last name	Max Dolmatov
C11	Registering a new username with correct first name, last name, email, mobile phone without entering a password	Max Dolmatov
C12	Registering a new username with correct first name, last name, email, password without entering a mobile phone	Max Dolmatov
C13	Registering a new username with correct first name, last name, mobile phone, password with invalid email	Max Dolmatov
C14	Registering a new username with correct last name, email, mobile phone, password and 50 letters entering in first name field	Max Dolmatov
C15	Registering a new username with correct last name, email, mobile phone, password and special symbols with numbers entering in first name field	Max Dolmatov
C16	Registering a new username with correct first name, last name, mobile phone, short password 3 letters	Max Dolmatov
C17	Registering a new account with valid google account	Max Dolmatov
C18	Registering a new account with valid apple account	Max Dolmatov
C19	Registering a new account with valid facebook account	Max Dolmatov
C30	Check that it's impossible to enter numbers and punctuation in the ""last name""	Roey Okanin
C32	Check that it is impossible to enter a space in the ""password""	Roey Okanin
C33	Check that it is impossible to enter a space in the ""Password again""	Roey Okanin
C34	Make sure that the font is the same in all texts	Roey Okanin
C35	Make sure there are no typos	Roey Okanin
C36	Make sure that there is uniformity in colors	Roey Okanin
C37	Ensure a uniform text size.	Roey Okanin
C38	Check that all write fields are the same size	Roey Okanin
C39	Check that you can sign up for the app from iPhone	Roey Okanin
C40	Check that you can sign up for the app from iPad	Roey Okanin
C41	Check that you can sign up for the app from Android	Roey Okanin
C42	Check that you can sign up for the app from Tablet	Roey Okanin
C43	Check that you can fill in the ""email"" field with letters, numbers and symbols.	Roey Okanin
C44	Check that the ""password"" field can be filled with letters, numbers and exclamation points.	Roey Okanin
C45	Check that you can fill in the ""Password again"" field with letters, numbers and exclamation marks.	Roey Okanin
C46	Check that the registration button is working and that we have registered to the site.	Roey Okanin

C47	Check that it is impossible to enter a space in the ""email""	Roey Okanin
C20	Login with valid email and password	Max Dolmatov
C21	Login with valid email and invalid password	Max Dolmatov
C22	Login with valid email that's not registered in the system and valid password	Max Dolmatov
C23	Login with email without symbol @ and valid password	Max Dolmatov
C24	Login with email without .com and valid password	Max Dolmatov
C25	Login with valid google account	Max Dolmatov
C26	Login with valid apple account	Max Dolmatov
C27	Login with valid facebook account	Max Dolmatov
C28	Login with valid username that are earlier registered in the system after deleting application and installed and checking if the data in the system that are registered is saved	Max Dolmatov
C296	Click the back button and check that you return to the same place you were	Roey Okanin
C56	Password recovery using a valid email that exists in the system	Max Dolmatov
C57	Recovering a password using an email that does not exist in the system	Max Dolmatov
C71	Recovering a password using an email that exists in the system without a com extension	Max Dolmatov
C72	Password recovery by entering numbers only	Max Dolmatov
C73	Recovering a password using an email that exists in the system without the @ sign	Max Dolmatov
C58	Press on ""Home"" and check if you go to ""Home"" page	Roey Okanin
C48	Press on ""Personal area"" and check if you go to ""Personal Area"" page	Roey Okanin
C49	Press on ""Language"" and check if you go to ""Language"" page	Roey Okanin
C50	Press on ""Customer Service"" and check if you go to ""Customer Service"" page	Roey Okanin
C51	Press on ""Business class"" and check if you go to ""Business class"""" page	Roey Okanin
C52	Press on ""Make an appointment"" and check if you go to ""Make an appointment"" page	Roey Okanin
C53	Press on ""Coupons"" and check if you go to ""Coupons"" page	Roey Okanin
C54	Press on ""Hot sales"" and check if you go to ""Hot sales"" page	Roey Okanin
C55	Press on ""Gift card"" and check if you go to ""Gift card"" page	Roey Okanin
C59	On the top of the website press on the categories Computer & Cellular, Home appliances, TV, Gaming and etc... and check if you go to the correct page	Roey Okanin
C60	Press all the ADS and check if you go to the correct page	Roey Okanin
C61	Check if you can refresh the site by scrolling down	Roey Okanin
C62	Check spelling mistakes on the Navbar ,categories, ads, Products, Service and support, Info, Popular categories	Roey Okanin
C63	Press on ""New Arrivals"", ""Sales"", ""Outlet"" and check if you go to the correct sites	Roey Okanin

C64	Press on ""Gift card - digital"" , ""Buying guides"" and check if you go to the correct sites	Roey Okanin
C65	Press on all brand stores and check if you go to the correct sites	Roey Okanin
C66	press on all categories in the middle of the website: Computer & Cellular, Home appliances, TV, Gaming and etc... and check if you go to the correct page	Roey Okanin
C67	press on all the products in home page and check if you go to the correct page	Roey Okanin
C68	on the bottom of the website press on all the options in ""Service and support"" and check if you go to the correct site	Roey Okanin
C69	on the bottom of the website press on all the options in ""Info"" and check if you go to the correct site	Roey Okanin
C70	on the bottom of the website press on all the options in ""Popular Categories"" and check if you go to the correct site	Roey Okanin
C224	Press on ""English"" and check if the Main menu has been translated into English	Roey Okanin
C225	Check if the ""האזור האישי"" has been translated into English	Roey Okanin
C226	Check if the ""שירות לקוחות"" has been translated into English	Roey Okanin
C227	Check if the ""מחלקה עסקית"" has been translated into English	Roey Okanin
C228	Check if the ""תור לסניף"" has been translated into English	Roey Okanin
C229	Check if the ""קופונים"" has been translated into English	Roey Okanin
C230	Check if the ""מבצעים חמים"" has been translated into English	Roey Okanin
C231	Check if the ""כרטיס מתנה"" has been translated into English	Roey Okanin
C232	Check if the ""סניפים ושעות פעילות"" has been translated into English	Roey Okanin
C233	Check if the ""הגדרות"" has been translated into English	Roey Okanin
C234	Check if the ""מחירון מעבדה"" has been translated into English	Roey Okanin
C235	Check if the ""נגישות"" has been translated into English	Roey Okanin
C236	Check if the ""מידע משתמש"" has been translated into English	Roey Okanin
C237	Check if the ""תקנון ותנאי שימוש"" has been translated into English	Roey Okanin
C238	Check if the ""מדיניות פרטית"" has been translated into English	Roey Okanin
C239	Check if the ""KSP Affiliate"" has been translated into English	Roey Okanin
C240	Check if the ADS in the home has been translated into English	Roey Okanin
C241	Check if the Products has been translated into English	Roey Okanin
C242	Check if the ""קטגוריות מובילות"", ""מידע"" , ""שירות ותמיכה"" at the bottom of the website in home page has been translated into English	Roey Okanin
C247	Click on the ""כתבת הסניפים ושעות פעילותם"" and check if a window has opened with an explanation that matching to the title	Roey Okanin
C249	Click on the ""בירור לפני ביצוע רכישה"" and check if a window has opened with an explanation that matching to the title	Roey Okanin
C251	Click on the ""בירור אחרי ביצוע רכישה"" and check if a window has opened with an explanation that matching to the title	Roey Okanin
C252	Click on the ""פיתוח עסקי / מדיה ופרסום"" and check if a window has opened with an explanation that matching to the title	Roey Okanin
C264	Press on ""בית"" and check if you go into ""בית"" Page	Roey Okanin
C265	Press on ""חיפוש"" and check if you go into ""חיפוש"" Page	Roey Okanin
C266	Press on ""מבצעים"" and check if you go into ""מבצעים"" Page	Roey Okanin
C267	Press on ""עגלה"" and check if you go into ""עגלה"" Page	Roey Okanin
C268	Press on ""תפריט"" and check if you go into ""תפריט""	Roey Okanin
C269	Press on ""Icon KSP"" and check if you go into ""בית"" Page	Roey Okanin
C311	Press on ""חזור"" and check if you return to your last page	Roey Okanin

C248	Click on the ""לרשימת הסניפים המלאה ושעות הפעילות לחצו כאן"" and check if you go to ""רשימת הסניפים המלאה ושעות הפעילות לחצו כאן""	Roey Okanin
C253	Click on the ""שאלות חגבי מוצרים וזמינותם במלאי"" and check if a window has opened with an explanation that matching to the title	Roey Okanin
C254	Click on the ""תהליך ההזמנה"" and check if a window has opened with an explanation that matching to the title	Roey Okanin
C255	Click on the ""הזמנה אושיריון באילת"" and check if a window has opened with an explanation that matching to the title	Roey Okanin
C256	Click on the ""פנה למחלקה עסקית"" and check if a window has opened with an explanation that matching to the title	Roey Okanin
C257	Click on the ""דיווח על פריטים חסרים או על סק במשלוח"" and check if a window has opened with an explanation that matching to the title	Roey Okanin
C258	Click on the ""בדיקת סטטוס הזמנה שביצעתי"" and check if a window has opened with an explanation that matching to the title	Roey Okanin
C259	Click on the ""בקשה לביטול אושינוי הזמנה"" and check if a window has opened with an explanation that matching to the title	Roey Okanin
C260	Click on the ""שחזור חשבונית"" and check if a window has opened with an explanation that matching to the title	Roey Okanin
C261	Click on the ""החזרת מוצר חדש"" and check if a window has opened with an explanation that matching to the title	Roey Okanin
C262	Click on the ""שירות ותמיכה טכנית לאחר קנייה"" and check if a window has opened with an explanation that matching to the title	Roey Okanin
C263	Click on the ""החזרה אוהחלפה של מוצר תקול"" and check if a window has opened with an explanation that matching to the title	Roey Okanin
C270	Press on ""Business class"" and check if you go to the ""business class""	Roey Okanin
C272	In the field ""הזן מספר טלפון"" Enter numbers	Roey Okanin
C273	In the field ""הזן מספר טלפון"" Enter non valid characters (Letters, punctuation, smiles)	Roey Okanin
C274	Press ""שלח"" with correct phone number	Roey Okanin
C275	Press ""שלח"" with incorrect Characters	Roey Okanin
C276	Press on ""קופון: קופון טלגרם! לחצו כאן למעבר להנפקה לחץ כאן לקבלת"" and check if you go into telegram with the option to use the coupons	Roey Okanin
C277	Press on ""בית"" and check if you go into ""בית"" Page	Roey Okanin
C278	Press on ""חיפוש"" and check if you go into ""חיפוש"" Page	Roey Okanin
C279	Press on ""מבצעים"" and check if you go into ""מבצעים"" Page	Roey Okanin
C280	Press on ""עגלה"" and check if you go into ""עגלה"" Page	Roey Okanin
C281	Press on ""תפריט"" and check if you go into ""תפריט""	Roey Okanin
C282	Press on ""Icon KSP"" and check if you go into ""בית"" Page	Roey Okanin
C309	Press on ""חזור"" and check if you return to your last page	Roey Okanin
C283	Press on ""קופונים"" and check if you go into ""קופונים"" Page	Roey Okanin
C284	Press on ""מבצעים חמים"" and check if you go into ""מבצעים חמים"" Page	Roey Okanin
C285	Press on ""מבצעי פוש"" and check if you go into ""מבצעי פוש"" Page	Roey Okanin
C286	Press on ""מבצעי כמות - קנה יותר שלם פחות"" and check if you go into "" קנה - מבצעי כמות יותר שלם פחות"" Page	Roey Okanin
C287	Press on ""בית"" and check if you go into ""בית"" Page	Roey Okanin
C288	Press on ""חיפוש"" and check if you go into ""חיפוש"" Page	Roey Okanin
C289	Press on ""מבצעים"" and check if you go into ""מבצעים"" Page	Roey Okanin
C290	Press on ""עגלה"" and check if you go into ""עגלה"" Page	Roey Okanin
C291	Press on ""תפריט"" and check if you go into ""תפריט""	Roey Okanin

C292	Press on ""Icon KSP"" and check if you go into ""בית"" Page	Roey Okanin
C293	Press on ""אינסטגרם"" and check if you go into ""אינסטגרם"" Page	Roey Okanin
C294	Press on ""טלגרם"" and check if you go into ""טלגרם"" Page	Roey Okanin
C295	Press on ""טיקטוק"" and check if you go into ""טיקטוק"" Page	Roey Okanin
C310	Press on ""חזור"" and check if you return to your last page	Roey Okanin
C297	Press on "" הנפקת כרטיס מתנה דיגיטלי"" and check if you go into "" הנפקת כרטיס מתנה דיגיטלי"" page	Roey Okanin
C298	fill the ""מספר טלפון"" under the title ""איתור כרטיס מתנה דיגיטלי ובדירת יתרה"" with numbers	Roey Okanin
C299	fill the ""מספר טלפון"" under the title ""איתור כרטיס מתנה דיגיטלי ובדירת יתרה"" with letters, punctuation and smiles	Roey Okanin
C300	Press on ""בדוק יתרה"" and check if the site is giving you the correct amount of money	Roey Okanin
C301	Press on ""לצפייה בתקנון"" and check if you go into ""לצפייה בתקנון"" page	Roey Okanin
C302	Press on ""בית"" and check if you go into ""בית"" Page	Roey Okanin
C303	Press on ""חיפוש"" and check if you go into ""חיפוש"" Page	Roey Okanin
C304	Press on ""מבצעים"" and check if you go into ""מבצעים"" Page	Roey Okanin
C305	Press on ""עגלה"" and check if you go into ""עגלה"" Page	Roey Okanin
C306	Press on ""תפריט"" and check if you go into ""תפריט""	Roey Okanin
C307	Press on ""Icon KSP"" and check if you go into ""בית"" Page	Roey Okanin
C308	Press on ""חזור"" and check if you return to your last page	Roey Okanin
C312	Enter a number into ""סכום שברצונבם להעניק""	Roey Okanin
C313	Enter a correct number between 10-2000 into ""סכום שברצונבם להעניק""	Roey Okanin
C314	Enter a letter, punctuation or smiles into ""סכום שברצונבם להעניק""	Roey Okanin
C315	Enter the numbers 9, 10, 11, 1999, 2000, 2001 into ""סכום שברצונבם להעניק""(Edge)	Roey Okanin
C316	Enter Letters. numbers, punctuation, smiles into ""שם מקבל השבר""	Roey Okanin
C317	Enter Letters. numbers, punctuation, smiles into ""תוכן ברכה""	Roey Okanin
C318	In the ""הוספת סרטון"" check that you have access to, Photo Library, Take Video, Choose File.	Roey Okanin
C319	In the ""הוספת תמונה"" check that you have access to, Photo Library, Take Photo, Choose File.	Roey Okanin
C320	Check that there is limit to the file weight (8MB)	Roey Okanin
C321	Check that you can upload a files with 7.9 MB & 8MB & 8.1MB	Roey Okanin
C322	Press on ""המשך"" button and check if you go to the next step	Roey Okanin
C323	Check that the icon above ""פרטים ראשונים"" have a different color the the others	Roey Okanin
C326	Check that the icon above ""מתי ולמי לשלוח"" is gray and have the number 2	Roey Okanin
C327	Check that the icon above ""תשלום"" is gray and have the number 3	Roey Okanin
C324	Check that the icon above ""פרטים ראשונים"" have the sign V	Roey Okanin
C325	Check that the icon above ""מתי ולמי לשלוח"" have the same color like ""פרטים ראשונים"" but have number 2 instead of V	Roey Okanin
C328	Check that the icon above ""תשלום"" is gray and have the number 3	Roey Okanin
C329	Press on ""מתי לשלוח"" and check if there is a window that popping with a option to now and option to choose on a time line	Roey Okanin
C330	Enter numbers on ""טלפון ניד מקבל השבר""	Roey Okanin
C331	Enter the correct email in ""אימייל מקבל השבר""	Roey Okanin
C332	Enter the incorrect email in ""אימייל מקבל השבר""	Roey Okanin
C333	Enter the correct name into ""שם מעניק השבר""	Roey Okanin
C334	Enter a letter, punctuation or smiles into ""שם מעניק השבר""	Roey Okanin

C335	Enter numbers on ""טלפון נייד מעניק השבר""	Roey Okanin
C336	Write a correct city in "" (עיר מגורים (של מעניק השבר ""	Roey Okanin
C337	Choose the correct city in "" (עיר מגורים (של מעניק השבר ""	Roey Okanin
C338	Write the correct street in "" (רחוב מגורים (של מעניק השבר ""	Roey Okanin
C339	Choose the correct street in "" (רחוב מגורים (של מעניק השבר ""	Roey Okanin
C340	Write the correct house number into "" מספר בית ""	Roey Okanin
C341	Write the correct email into "" אימייל המשלם ""	Roey Okanin
C342	Accept the Field ""הנני מאשר/מאשרת לקבל קבלה....""	Roey Okanin
C343	Accept the Field ""הנני מאשר/מאשרת את כללי הקנייה....""	Roey Okanin
C344	Check if the gift card have the correct amount, name and the blessing	Roey Okanin
C345	Check that the icon above ""פרטים ראשוניים"" have the sign V	Roey Okanin
C347	Check that the icon above ""מתי ולמי לשלוח"" have the sign V	Roey Okanin
C346	Check that the icon above ""תשלום"" have the same color like the other ones but have number 3 instead of V	Roey Okanin
C348	Press on ""כרטיס אשראי"" button and check if a window pop up with the next step to pay	Roey Okanin
C349	Press on ""מספר תשלומים"" and choose (1,2,3,4,5)	Roey Okanin
C350	Press on ""המשך"" & ""סגירה"" with 1,2,3,4,5 מספר תשלומים	Roey Okanin
C351	Add number into ""מספר כרטיס""	Roey Okanin
C352	Choose a year on ""שנה""	Roey Okanin
C353	Choose a month on ""חודש""	Roey Okanin
C354	Write 4 MAX number in ""CVV""	Roey Okanin
C355	Add numbers in ""תעודת זהות""	Roey Okanin
C356	Write a correct name in "" שם בעל הכרטיס ""	Roey Okanin
C357	Write a correct ""טלפון""	Roey Okanin
C358	Press on ""לתשלום"" and check if you go to the correct page	Roey Okanin
C74	Press on ""Afula"" and look if there is a map image	Max Dolmatov
C75	Press on ""Ashdod"" and look if there is a map image	Max Dolmatov
C76	Press on ""Ashdod City"" and look if there is a map image	Max Dolmatov
C77	Press on ""Ashkelon"" and look if there is a map image	Max Dolmatov
C78	Press on ""Bat Yam"" and look if there is a map image	Max Dolmatov
C79	Press on ""Beer Sheva Ramot"" and look if there is a map image	Max Dolmatov
C80	Press on ""Beersheva East"" and look if there is a map image	Max Dolmatov
C81	Press on ""Beit Shemesh"" and look if there is a map image	Max Dolmatov
C82	Press on ""Bilu"" and look if there is a map image	Max Dolmatov
C83	Press on ""Bnei Brak"" and look if there is a map image	Max Dolmatov
C84	Press on ""Eilat Ha'Laguna"" and look if there is a map image	Max Dolmatov

C85	Press on ""Eilat North"" and look if there is a map image	Max Dolmatov
C86	Press on ""Eilat Taielet"" and look if there is a map image	Max Dolmatov
C87	Press on ""Eilat Tarshish"" and look if there is a map image	Max Dolmatov
C88	Press on ""Eilat Tourism Center"" and look if there is a map image	Max Dolmatov
C89	Press on ""Hadera"" and look if there is a map image	Max Dolmatov
C90	Press on ""Haifa Matam"" and look if there is a map image	Max Dolmatov
C91	Press on ""Haifa Romema"" and look if there is a map image	Max Dolmatov
C92	Press on ""Haifa Stella Maris"" and look if there is a map image	Max Dolmatov
C93	Press on ""Herzliya Center"" and look if there is a map image	Max Dolmatov
C94	Press on ""Herzliya Pituah"" and look if there is a map image	Max Dolmatov
C95	Press on ""Hod Hasharon"" and look if there is a map image	Max Dolmatov
C96	Press on ""Holon"" and look if there is a map image	Max Dolmatov
C97	Press on ""Jer King George"" and look if there is a map image	Max Dolmatov
C98	Press on ""Jerusalem Har Hotzvim"" and look if there is a map image	Max Dolmatov
C99	Press on ""Jerusalem Talpiot"" and look if there is a map image	Max Dolmatov
C100	Press on ""Karmiel"" and look if there is a map image	Max Dolmatov
C101	Press on ""Kfar Saba Green"" and look if there is a map image	Max Dolmatov
C102	Press on ""Kfar-Saba"" and look if there is a map image	Max Dolmatov
C103	Press on ""Kiryat Gat"" and look if there is a map image	Max Dolmatov
C104	Press on ""Kiryat-Atta"" and look if there is a map image	Max Dolmatov
C105	Press on ""Kiryat-Bialik Kiryon"" and look if there is a map image	Max Dolmatov
C106	Press on ""Kiryat-Haim"" and look if there is a map image	Max Dolmatov
C107	Press on ""Kiryat-Ono"" and look if there is a map image	Max Dolmatov
C108	Press on ""Modiin"" and look if there is a map image	Max Dolmatov
C109	Press on ""Nahariya"" and look if there is a map image	Max Dolmatov

C110	Press on ""Nesher"" and look if there is a map image	Max Dolmatov
C111	Press on ""Ness Ziona"" and look if there is a map image	Max Dolmatov
C112	Press on ""Netanya a-Sharon Mall"" and look if there is a map image	Max Dolmatov
C113	Press on ""Netanya Kiryat-Sharon"" and look if there is a map image	Max Dolmatov
C114	Press on ""Netanya Poleg"" and look if there is a map image	Max Dolmatov
C115	Press on ""Netivot"" and look if there is a map image	Max Dolmatov
C116	Press on ""Nof Hagalil (Nazereth-Ilit)"" and look if there is a map image	Max Dolmatov
C117	Press on ""Petah-Tikva Rabin"" and look if there is a map image	Max Dolmatov
C118	Press on ""Petah-Tikva Sgula"" and look if there is a map image	Max Dolmatov
C119	Press on ""Ra'anana"" and look if there is a map image	Max Dolmatov
C120	Press on ""Ramat Gan"" and look if there is a map image	Max Dolmatov
C121	Press on ""Ramat Hasharon"" and look if there is a map image	Max Dolmatov
C122	Press on ""Ramle"" and look if there is a map image	Max Dolmatov
C123	Press on ""Rehovot"" and look if there is a map image	Max Dolmatov
C124	Press on ""Rishon LeZion Rozhansky"" and look if there is a map image	Max Dolmatov
C125	Press on ""Rosh Haayin"" and look if there is a map image	Max Dolmatov
C126	Press on ""Tel-Aviv - Tagor Ramat Aviv"" and look if there is a map image	Max Dolmatov
C127	Press on ""Tel aviv Hahashmonaim"" and look if there is a map image	Max Dolmatov
C128	Press on ""Tel Baruch"" and look if there is a map image	Max Dolmatov
C129	Press on ""Tel-Aviv Dizingof"" and look if there is a map image	Max Dolmatov
C130	Press on ""Tel-Aviv Ha'Masger"" and look if there is a map image	Max Dolmatov
C131	Press on ""Tel-Aviv Ramat-ahayal"" and look if there is a map image	Max Dolmatov
C132	Press on ""Tiberias"" and look if there is a map image	Max Dolmatov
C133	Press on ""Yavne"" and look if there is a map image	Max Dolmatov
C208	Checking if after you press button ""Settings"" in menu you go to settings in application	Max Dolmatov

C134	Press Hebrew and press on Home page and check if Home page is translated to Hebrew	Max Dolmatov
C135	Press English and press on Home page and check if Home page is translated to English	Max Dolmatov
C188	Checking if you can press any other options in menu	Max Dolmatov
C136	Press on ""Terms"" and check if you redirect to correct page with information about ""Terms""	Max Dolmatov
C137	Press on ""Cancel order"" and check if you redirect to correct page with information about ""Cancel order""	Max Dolmatov
C138	Press on ""Privacy Policy"" and check if you redirect to correct page with information about ""Privacy Policy""	Max Dolmatov
C139	Press on ""The warranty policy"" and check if you redirect to correct page with information about ""The warranty policy""	Max Dolmatov
C140	Press on ""מדיניות הובלה"" and check if you redirect to correct page with information about ""מדיניות הובלה""	Max Dolmatov
C141	Press on second way ""Terms"" and check if you redirect to correct page with information about ""Terms""	Max Dolmatov
C142	Press on ""Price commitment policy"" and check if you redirect to correct page with information about ""Price commitment policy""	Max Dolmatov
C143	Press on ""Electronic waste disposal"" and check if you redirect to correct page with information about ""Electronic waste disposal""	Max Dolmatov
C144	Press on ""Jobs"" and check if you redirect to correct page with information about ""Jobs""	Max Dolmatov
C145	Press on ""Precautions"" and check if you redirect to correct page with information about ""Precautions""	Max Dolmatov
C187	Checking if you can press any other options in menu	Max Dolmatov
C146	Press on ""Branches from Nahariya to Eilat"" and check if you redirect to correct page with Service and support about ""Branches from Nahariya to Eilat""	Max Dolmatov
C147	Press on ""Customer support"" and check if you redirect to correct page with Service and support about ""Customer support""	Max Dolmatov
C148	Press on ""The collaborative advertising program"" and check if you redirect to correct page with Service and support about ""The collaborative advertising program""	Max Dolmatov
C186	Checking if you can press any other options in menu	Max Dolmatov
C150	Press on ""שואבי אבק"" and check if you redirect to correct page with ""שואבי אבק""	Max Dolmatov
C151	Press on ""מקרר"" and check if you redirect to correct page with ""מקרר""	Max Dolmatov
C152	Press on ""מכונת כביסה"" and check if you redirect to correct page with ""מכונת כביסה""	Max Dolmatov
C153	Press on ""טלוויזיה"" and check if you redirect to correct page with ""טלוויזיה""	Max Dolmatov
C154	Press on ""נינג - Ninja ה גריל"" and check if you redirect to correct page with ""Ninja - נינג ה גריל""	Max Dolmatov
C155	Press on ""מכונת קפה"" and check if you redirect to correct page with ""מכונת קפה""	Max Dolmatov
C156	Press on ""בשמים"" and check if you redirect to correct page with ""בשמים""	Max Dolmatov

C157	Press on ""בושם לגבר"" and check if you redirect to correct page with ""בושם לגבר""	Max Dolmatov
C158	Press on ""בושם לאישה"" and check if you redirect to correct page with ""בושם לאישה""	Max Dolmatov
C159	Press on ""שעון חכם"" and check if you redirect to correct page with ""שעון חכם""	Max Dolmatov
C160	Press on ""Playstation 5"" and check if you redirect to correct page with ""Playstation 5""	Max Dolmatov
C161	Press on ""Lego"" and check if you redirect to correct page with ""Lego""	Max Dolmatov
C162	Press on ""Apple"" and check if you redirect to correct page with ""Apple""	Max Dolmatov
C163	Press on ""iPhone 15 - 15 אייפון"" and check if you redirect to correct page with ""iPhone 15 - 15אייפון""	Max Dolmatov
C164	Press on ""iPad - אייפד"" and check if you redirect to correct page with ""iPad - אייפד""	Max Dolmatov
C165	Press on ""Apple Watch - אפל ווטש"" and check if you redirect to correct page with ""Apple Watch - אפל ווטש""	Max Dolmatov
C166	Press on ""MacBook"" and check if you redirect to correct page with ""MacBook""	Max Dolmatov
C167	Press on ""טלפון סמסונג - Samsung"" and check if you redirect to correct page with ""טלפון סמסונג - Samsung""	Max Dolmatov
C168	Press on ""Samsung Galaxy 24 - 24 גלקסי"" and check if you redirect to correct page with ""Samsung Galaxy 24 - 24 גלקסי""	Max Dolmatov
C169	Press on ""KSP - טרייד אין סלולרי"" and check if you redirect to correct page with ""KSP - טרייד אין סלולרי""	Max Dolmatov
C170	Press on ""אייפון באילת"" and check if you redirect to correct page with ""אייפון באילת""	Max Dolmatov
C185	Checking if you can press any other options in menu	Max Dolmatov
C171	Press on ""לכל המאמרים והמדריכים"" and check if you redirect to correct page with ""לכל המאמרים והמדריכים""	Max Dolmatov
C172	Press on ""מוצרי חשמל"" and check if you redirect to correct page with ""מוצרי חשמל""	Max Dolmatov
C173	Press on ""מחשבים וסלולר"" and check if you redirect to correct page with ""מחשבים וסלולר""	Max Dolmatov
C174	Press on ""צילום"" and check if you redirect to correct page with ""צילום""	Max Dolmatov
C175	Press on ""בישול ואפייה"" and check if you redirect to correct page with ""בישול ואפייה""	Max Dolmatov
C184	Checking if you can press any other options in menu	Max Dolmatov
C209	Checking if you can go to article ""אפל לעסקים"" and etc.""	Max Dolmatov
C210	Checking if you can translate the language you choose in the ""Settings"" in menu	Max Dolmatov
C211	Checking if it's readable to understand	Max Dolmatov
C212	Checking if you can go to article ""מה עלינו לחפש במדיח כלים?"" and etc.""	Max Dolmatov

C213	Checking if you can translate the language you choose in the ""Settings"" in menu	Max Dolmatov
C214	Checking if it's readable to understand	Max Dolmatov
C215	Checking if you can go to article "" המדריך לבישול ואפייה ביתיים and etc.""	Max Dolmatov
C216	Checking if you can translate the language you choose in the ""Settings"" in menu	Max Dolmatov
C217	Checking if it's readable to understand	Max Dolmatov
C218	Checking if you can go to article "" המצלמות הטובות ביותר למתחילים and etc.""	Max Dolmatov
C219	Checking if you can translate the language you choose in the ""Settings"" in menu	Max Dolmatov
C220	Checking if it's readable to understand	Max Dolmatov
C176	Press on ""Lab Prices"" and check if you redirect to correct page with information about ""Lab Prices""	Max Dolmatov
C177	Checking if the text is readable to understand	Max Dolmatov
C178	Checking if the text is translated to the choosing language	Max Dolmatov
C182	Checking if you can press any other options in menu	Max Dolmatov
C179	Press on ""Accessibility"" and check if you redirect to correct page with information about ""Accessibility""	Max Dolmatov
C180	Checking if the text is readable to understand	Max Dolmatov
C181	Checking if the text is translated to the choosing language	Max Dolmatov
C183	Checking if you can press any other options in menu	Max Dolmatov
C189	Press on ""User Information"" and check if you redirect to correct page with information about ""User Information""	Max Dolmatov
C190	Checking if the text is readable to understand	Max Dolmatov
C191	Checking if the text is translated to the choosing language	Max Dolmatov
C192	Checking if you can press any other options in menu	Max Dolmatov
C193	Checking if you can press on a button ""נקה מידע משתמש""	Max Dolmatov
C194	Press on ""User agreement"" and check if you redirect to correct page with information about ""User agreement""	Max Dolmatov
C195	Checking if the text is readable to understand	Max Dolmatov
C196	Checking if the text is translated to the choosing language	Max Dolmatov
C197	Checking if you can press any other options in menu	Max Dolmatov

C198	Checking if you can press on a hyperlink ""service@ksp.co.il"" to write email	Max Dolmatov
C199	Checking if you can press on a hyperlink ""https://ksp.co.il/cart/customers-support or לחץ כאן""	Max Dolmatov
C200	Checking if you can press on a hyperlink ""https://ksp.co.il/files/KSP_Privacy_Policy.pdf""	Max Dolmatov
C201	Checking if you can press on a hyperlink ""https://he.americanexpress.co.il/globalassets/pdf/takanon-mr-ragil7.11.17.pdf""	Max Dolmatov
C202	Checking if you can press on a hyperlink ""https://ksp.co.il/web/help/electronic-waste-disposal""	Max Dolmatov
C203	Press on ""Privacy policy"" and check if you redirect to correct page with downloaded file information about ""Privacy policy""	Max Dolmatov
C204	Press on ""KSP Affiliate"" and check if you redirect to correct page with information about ""KSP Affiliate""	Max Dolmatov
C205	Checking if the text is readable to understand	Max Dolmatov
C206	Checking if the text is translated to the choosing language	Max Dolmatov
C207	Checking if you can press any other options in menu	Max Dolmatov

TestRail Print Screen

Metrics

Test Cases Status

This pie chart represents the test cases that Passed/Failed during the initial testing of the mobile app.

Passed	Failed	Not Run	Total
280	34	26	340
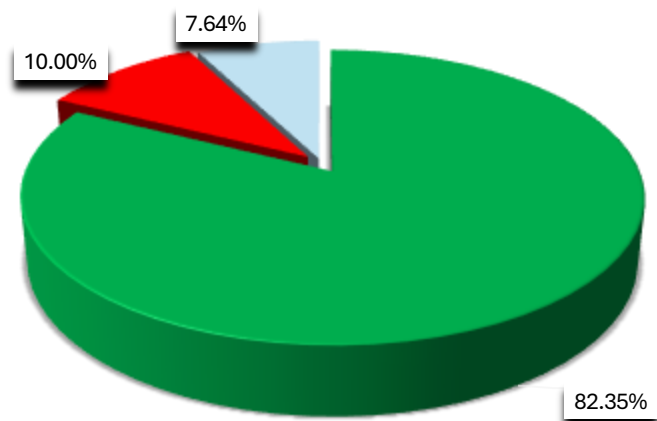
Severity Bugs-Status

The chart column represents the severity status of the bugs found on the 'K.S.P' Application on Mobile.

S1-ST	S2-Critical	S3-Major	S4-Minor	S5-Low	Total
0	0	17	17	0	34
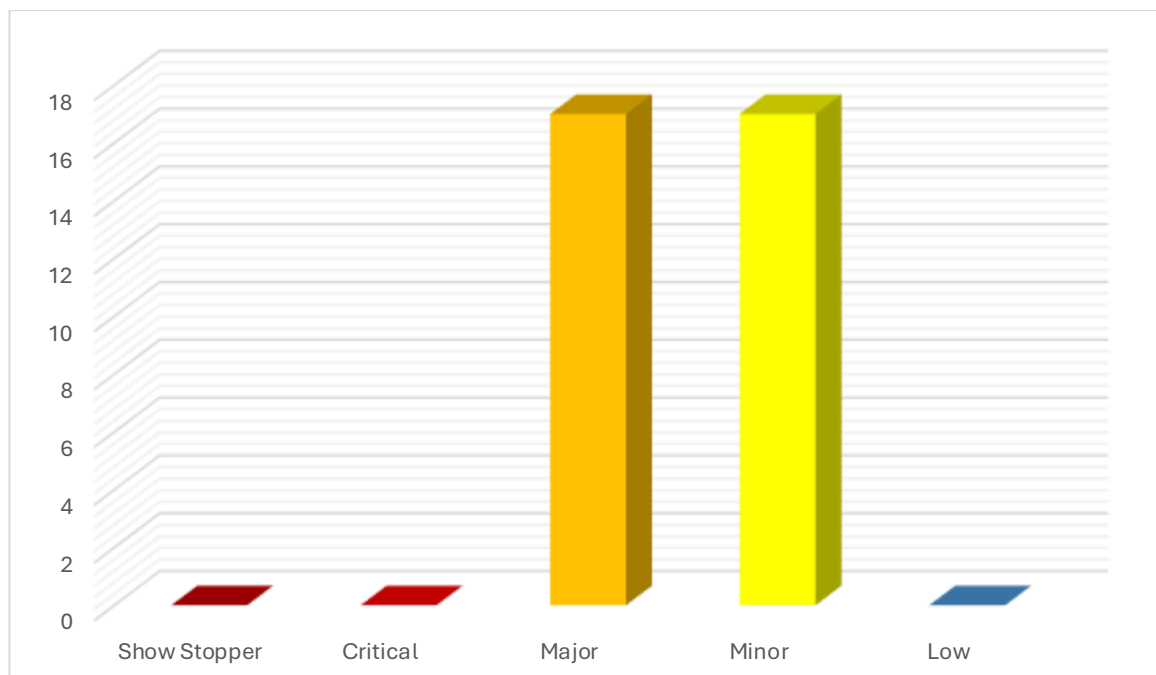
Defect Distribution-Module Wise

This table represents the status of the bug severity and their amount by test types.

	Functional	Usability	GUI	Localization	Total
S1-ST	0	0	0	0	0
S2-Critical	0	0	0	0	0
S3-Major	2	4	4	7	17
S4-Minor	2	0	4	11	17
S5-Low	0	0	0	0	0
Total	4	4	8	18	34

Defect Distribution-Module Wise

Pie chart shows percentage of bugs by test types

Usability, 11.8%
GUI, 23.5%
Functional, 11.8%
Localization, 52.9%
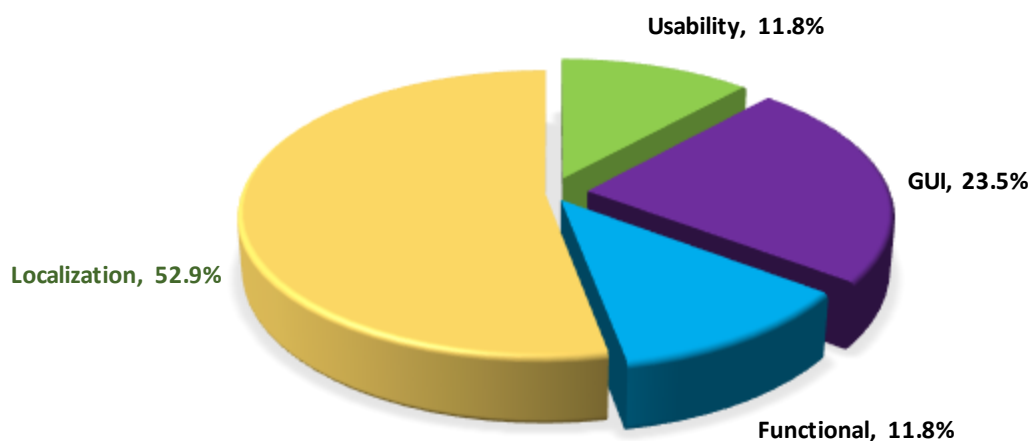
Recommendation

- Recommendation for first priority bug fixes that are Functional bugs: [KSP-13] , [KSP-14] , [KSP-29] , [KSP-32].
- Many corrections in the field of International tests - language, improvement of user experience such as text is not readable and looks unclear to the eye.

Conclusion-Go

After performing multiple tests on the KSP application, a number of bugs were found at different levels of severity, ranging from Severity -Minor and Major. Despite this, the site still has a strong foundation and performs well for most functions.

As a result, the recommendation is to releasing the application.

Bugs List

[KSP-1] In a half from Branches and hours or in hebrew (סניפים ושעות פעילות) there is not a map

[KSP-2] In English languange in KSP application when choose in menu Lab prices the text is not understanding and readable

[KSP-3] In English or Hebrew in Accessibility in menu the text don't translated in a language you choose

[KSP-4] In "Customer Service" the "Menu" is in a different version

[KSP-5] In "Business Class" the "Menu" is in a different version

[KSP-6] There is no "Back button" in "Customer Service"

[KSP-7] There is no "Back button" in "Business Class"

[KSP-8] The feature "Branch addresses and opening hours" in "Customer Service" is not translated to English well

[KSP-9] In menu when you press "User information" the page is not full translate to english

[KSP-10] When clicking on "Privacy Policies" option, the application forces you to download the information as PDF file

[KSP-11] You can enter numbers into the "First Name" field

[KSP-12] The "Personal area" is not translated to english

[KSP-13] When you enter the "Personal area" and come back you reach to unknown site

[KSP-14] Can't enter to the "Personal area" after you exit it once

[KSP-15] Punctuation and numbers are available in "Last name" in Register

[KSP-16] The register area is not translated to English

[KSP-17] When you press "Inquiries before making the purchase" in customer service you can see "תהליך ההזמנה" in Hebrew while the app has translated to English

[KSP-18] When you press "Inquiries before making the purchase" in customer service you can see "הזמנה או שיריון באילת" in Hebrew while the app has translated to English

[KSP-19] "פניה למחלקה עסקית" in Hebrew while the app has translated to English

[KSP-20] The 'User Agreement' page is written only in hebrew and not in English (On the English application version)

[KSP-21] The whole 'User Agreement' text page content is written in a messy way, and is not comfortable to read

[KSP-22] The 'Accessibility' page is written only in hebrew and not in English (On the English application version)

[KSP-23] In the "Lab Prices" page the words and numbers are connected to each other, It's unreadable and hard to understand

[KSP-24] "הזמנה או שיריון באילת" in Hebrew while the app has been translated to English

[KSP-25] "תהליך ההזמנה" in Hebrew while the app has been translated to English

[KSP-26] "דיווח על פריטים חסרים או על נזק במשלוח" in Hebrew while the app has been translated to English

[KSP-27] "דיווח על חוסר, אי-התאמה או נזק בהזמנה שהגיעה במשלוח" in Hebrew while the app has been translated to English

[KSP-28] "בדיקת סטטוס הזמנה שביצעתי" in Hebrew while the app has been translated to English

[KSP-29] When press on "הצגת היסטוריית הזמנות" you move to ERROR site

[KSP-30] "בדיקת מצב משלוח הזמנה קיימת" in Hebrew while the app has been translated to English

[KSP-31] "בקשה לביטול או שינוי הזמנה שביצעתי" in Hebrew while the app has been translated to English

[KSP-32] When press on "הצגת היסטוריית הזמנות" you move to ERROR site (2)

[KSP-33] "שחזור חשבונית" in Hebrew while the app has been translated to English

[KSP-34] You can write letters, punctuation and symbols in "Phone Number" in "שחזור חשבונית"

Bug Reports

Status:	To Do
Project:	K.S.P
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	**Priority:**	Low
Reporter:	**Max D**	**Assignee:**	Unassigned
Resolution:	Unresolved	**Votes:**	0

Labels:	None
Remaining Estimate:	Not Specified
Time Spent:	Not Specified
Original estimate:	Not Specified
Environment:	**Android mobile:** Google Pixel 7 pro **version:** 14 **build:** AP2A.240705.004
Attachments:	
Severity:	**S4 - Minor**
Description:	**Steps to reproduce** 1. Open KSP application in mobile 2. Choose in menu Branches and hours or in hebrew (סניפים ושעות פעילות) 3. Open some names of branches and if there is a map **Actual result** In half of branches there is no map when clicking on each branch **Expected result** In Branches there should be a map after clicking on each branch

Status:	To Do
Project:	K.S.P
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Max Dolmatov	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0

Labels:	None
Remaining Estimate:	Not Specified
Time Spent:	Not Specified
Original estimate:	Not Specified
Environment:	**Android mobile:** Google Pixel 7 pro **version:** 14 **build:** AP2A.240705.004
Attachments:	
Severity:	**S3 - Major**
Description:	**Steps to reproduce** 1. Open KSP application in mobile 2. In menu choose Lab prices **Actual result** When choosing Lab prices in menu the text is not readable and understanding **Expected result** In Lab prices page there should be text to readable and understand

[KSP-3] In English or Hebrew in Accessibility in menu the text don't translated in a language you choose **Created: 19/Jul/24 Updated: 19/Jul/24**	

Status:	To Do		
Project:	K.S.P		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	**Priority:**	Medium
Reporter:	Max Dolmatov	**Assignee:**	Unassigned
Resolution:	Unresolved	**Votes:**	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	**Android mobile:** Google Pixel 7 pro **version:** 14 **build:** AP2A.240705.004		
Attachments:			
Severity:	**S3 - Major**		
Description:	**Steps to reproduce** 1. Open KSP application in mobile 2. Choose in menu Accessibility 3. Choose in menu language in Hebrew or English **Actual result** The text in Accessibility is not translate in a choosing language (English or Hebrew) **Expected result** The text in Accessibility should be translate in choosing language (English or Hebrew)		

[KSP-4] In "Customer Service" the "Menu" is in a different version **Created: 24/Jul/24 Updated: 24/Jul/24**	

Status:	To Do		
Project:	K.S.P		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	**Priority:**	Medium
Reporter:	Roey Okanin	**Assignee:**	Unassigned
Resolution:	Unresolved	**Votes:**	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	**Android Mobile:** Google Pixel 7 pro **Version:** 14 **build:** AP2A.240705.004 **iOS Mobile:** iPhone 13 **Version:** iOS 17.3.1(21D61)		
Attachments:			
Severity:	**S3 - Major**		
Description:	**Steps to reproduce:** 1. Open KSP application 2. Press on "Menu" at the top right corner of the app 3. Choose "Customer Service" 4. Choose again "Menu" at the top right corner of the app **Actual Result:** The menu is in a different version. **Expected result:** The menu should be the same on all pages		

Status:	To Do
Project:	K.S.P
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	**Priority:**	Medium
Reporter:	Roey Okanin	**Assignee:**	Unassigned
Resolution:	Unresolved	**Votes:**	0

Labels:	None
Remaining Estimate:	Not Specified
Time Spent:	Not Specified
Original estimate:	Not Specified
Environment:	**Android Mobile:** Google Pixel 7 pro **Version:** 14 **build:** AP2A.240705.004 **iOS Mobile:** iPhone 13 **Version:** iOS 17.3.1(21D61)
Attachments:	
Severity:	**S3 - Major**
Description:	**Steps to reproduce:** 1. Open KSP application 2. Press on "Menu" at the top right corner of the app 3. Choose "Business Class" 4. Choose again "Menu" at the top right corner of the app **Actual Result:** The menu is in a different version. **Expected result:** The menu should be the same on all pages

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Status:	To Do
Project:	K.S.P
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	**Priority:**	Medium
Reporter:	Roey Okanin	**Assignee:**	Unassigned
Resolution:	Unresolved	**Votes:**	0

Labels:	None
Remaining Estimate:	Not Specified
Time Spent:	Not Specified
Original estimate:	Not Specified
Environment:	**Android Mobile:** Google Pixel 7 pro **Version:** 14 **build:** AP2A.240705.004 **iOS Mobile:** iPhone 13 **Version:** iOS 17.3.1(21D61)
Attachments:	
Severity:	**S3 - Major**
Description:	**Steps to reproduce:** 1. Open KSP application 2. Press on "Menu" at the top right corner of the app 3. Choose "Customer Service" **Actual Result:** at the Navbar there is no "Back button" **Expected result:** at the Navbar should be a "Back button"

Status:	To Do		
Project:	K.S.P		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	Medium
Reporter:	Roey Okanin	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	**Android Mobile:** Google Pixel 7 pro **Version:** 14 **build:** AP2A.240705.004 **iOS Mobile:** iPhone 13 **Version:** iOS 17.3.1(21D61)		
Attachments:			
Severity:	**S3 - Major**		
Description:	**Steps to reproduce:** 1. Open KSP application 2. Press on "Menu" at the top right corner of the app 3. Choose "Customer Service" **Actual Result:** at the Navbar there is no "Back button" **Expected result:** at the Navbar should be a "Back button"		

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[KSP-8] The feature "Branch addresses and opening hours" in "Customer Service" is not translated to English well Created: 24/Jul/24 Updated: 24/Jul/24	

Status:	To Do
Project:	K.S.P
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	**Priority:**	Low
Reporter:	Roey Okanin	**Assignee:**	Unassigned
Resolution:	Unresolved	**Votes:**	0

Labels:	None
Remaining Estimate:	Not Specified
Time Spent:	Not Specified
Original estimate:	Not Specified
Environment:	**Android Mobile:** Google Pixel 7 pro **Version:** 14 **build:** AP2A.240705.004 **iOS Mobile:** iPhone 13 **Version:** iOS 17.3.1(21D61)
Attachments:	
Severity:	**S4 - Minor**
Description:	**Steps to reproduce:** 1. Open KSP application 2. Press on "Menu" at the top right corner of the app 3. Choose "Customer Service" 4. Press "Branch addresses and opening hours" **Actual Result:** There is one single button that has not translated to English yet:"**לרשימת הסניפים המלאהושעות הפעילות לחצו כאן**" **Expected result:** The button should be translated to : "**For the full list of branches and hours of operation click here**"

Status:	To Do		
Project:	K.S.P		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	Medium
Reporter:	Max Dolmatov	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	**Android Mobile:** Google Pixel 7 pro **Version:** 14 **build:** AP2A.240705.004		
Attachments:			
Severity:	**S1 - Major**		
Description:	**Steps to reproduce** 1. Open KSP application 2. Press on "Menu" and choose "Customer Service" **Actual result** The page is not full translate to English **Expected result** The page should be full translate to English		

[KSP-10] When clicking on "Privacy Policies" option, the application forces you to download the information as PDF file **Created: 01/Aug/24 Updated: 01/Aug/24**	

Status:	To Do
Project:	K.S.P
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	**Priority:**	Medium
Reporter:	Max Dolmatov	**Assignee:**	Unassigned
Resolution:	Unresolved	**Votes:**	0

Labels:	None
Remaining Estimate:	Not Specified
Time Spent:	Not Specified
Original estimate:	Not Specified
Environment:	**Android Mobile:** Google Pixel 7 pro **Version:** 14 **build:** AP2A.240705.004
Attachments:	
Severity:	**S4 - Minor**
Description:	**Steps to reproduce** 1. Open KSP application in mobile 2. Press on menu and choose English language 3. Press on Privacy Policies **Actual result** The application forces you to download the information as PDF file **Expected result** The application should be shown the information page "Policy Privacy"

Status:	To Do		
Project:	K.S.P		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	Low
Reporter:	Roey Okanin	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	**Android Mobile:** Google Pixel 7 pro **Version:** 14 **build:** AP2A.240705.004 **iOS Mobile:** iPhone 13 **Version:** iOS 17.3.1(21D61)		
Attachments:			
Severity:	**S4 - Minor**		
Description:	**Step to reproduce** 1. Choose the main menu at the top right corner of the app 2. Press on "Personal area" 3. Press on "הירשם" 4. Enter numbers into "שם פרטי" **Actual result:** You can enter numbers into the "First Name" field **Expected result:** You can not enter numbers into the "First Name" field		

Status:	To Do		
Project:	K.S.P		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	Medium
Reporter:	Roey Okanin	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	**Android Mobile:** Google Pixel 7 pro **Version:** 14 **build:** AP2A.240705.004 **iOS Mobile:** iPhone 13 **Version:** iOS 17.3.1(21D61)		
Attachments:			
Severity:	**S3 - Major**		
Description:	**Steps to reproduce:** 1. Press on the main menu in the right corner of the map 2. Press on "Personal area" **Actual Result:** "Personal area" is still in Hebrew **Expected result:** "Personal area" should be translate to English		

[KSP-13] When you enter the "Personal area" and come back you reach to unknown site **Created: 03/Aug/24 Updated: 03/Aug/24**	

Status:	To Do
Project:	K.S.P
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	**Priority:**	Medium
Reporter:	Roey Okanin	**Assignee:**	Unassigned
Resolution:	Unresolved	**Votes:**	0

Labels:	None
Remaining Estimate:	Not Specified
Time Spent:	Not Specified
Original estimate:	Not Specified
Environment:	**Android Mobile:** Google Pixel 7 pro **Version:** 14 **build:** AP2A.240705.004 **iOS Mobile:** iPhone 13 **Version:** iOS 17.3.1(21D61)
Attachments:	
Severity:	**S3 - Major**
Description:	**Steps to reproduce:** 1. Press on the main menu on the top right corner of the app. 2. Press on "Personal area". 3. go back by pressing the "back button" on the top right corner of the app. **Actual Result:** You reach to unknown site. **Expected result:** You reach to where you have been.

[KSP-14] Can't enter to the "Personal area" after you exit it once **Created:** 03/Aug/24 **Updated:** 03/Aug/24	

Status:	To Do		
Project:	K.S.P		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	**Priority:**	Medium
Reporter:	Roey Okanin	**Assignee:**	Unassigned
Resolution:	Unresolved	**Votes:**	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	**Android Mobile:** Google Pixel 7 pro **Version:** 14 **build:** AP2A.240705.004 **iOS Mobile:** iPhone 13 **Version:** iOS 17.3.1(21D61)		
Attachments:			
Severity:	**S3 - Major**		
Description:	**Steps to reproduce:** 1. Press on the main menu on the top right corner of the app. 2. Press on "Personal area". 3. go back by pressing the "back button" on the top right corner of the app. 4. Come back to the main menu 5. press on "Personal area" again **Actual Result:** can't enter to the personal area **Expected result:** Entering to the personal area		

	[KSP-15] Punctuation and numbers are available in "Last name" in Register Created: 03/Aug/24 Updated: 03/Aug/24
Status:	To Do
Project:	K.S.P
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	**Priority:**	Medium
Reporter:	Roey Okanin	**Assignee:**	Unassigned
Resolution:	Unresolved	**Votes:**	0

Labels:	None
Remaining Estimate:	Not Specified
Time Spent:	Not Specified
Original estimate:	Not Specified
Environment:	**Android Mobile:** Google Pixel 7 pro **Version:** 14 **build:** AP2A.240705.004 **iOS Mobile:** iPhone 13 **Version:** iOS 17.3.1(21D61)
Attachments:	
Severity:	**S4 - Minor**
Description:	**Steps to reproduce:** 1. Press on the main menu on the top right corner of the app. 2. Press on "Personal area". 3. Press on "להירשם" 4. Enter Punctuation and numbers to the "Last name" **Actual Result:** Punctuation and numbers are available in "Last name" in Register **Expected result:** Punctuation and numbers should not be available in "Last name" in Register

Status:	To Do
Project:	K.S.P
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	**Priority:**	Medium
Reporter:	Roey Okanin	**Assignee:**	Unassigned
Resolution:	Unresolved	**Votes:**	0

Labels:	None
Remaining Estimate:	Not Specified
Time Spent:	Not Specified
Original estimate:	Not Specified
Environment:	**Android Mobile:** Google Pixel 7 pro **Version:** 14 **build:** AP2A.240705.004 **iOS Mobile:** iPhone 13 **Version:** iOS 17.3.1(21D61)
Attachments:	
Severity:	**S3 - Major**
Description:	**Steps to reproduce:** 1. Press on the main menu in the right corner of the map 2. Press on "Personal area" 3. Press on "הירשם" **Actual Result:** "Register" area is still in Hebrew **Expected result:** "Register" area should be translate to English

Status:	To Do
Project:	K.S.P
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	**Priority:**	Medium
Reporter:	Roey Okanin	**Assignee:**	Unassigned
Resolution:	Unresolved	**Votes:**	0

Labels:	None
Remaining Estimate:	Not Specified
Time Spent:	Not Specified
Original estimate:	Not Specified
Environment:	**Android Mobile:** Google Pixel 7 pro **Version:** 14 **build:** AP2A.240705.004 **iOS Mobile:** iPhone 13 **Version:** iOS 17.3.1(21D61)
Attachments:	
Severity:	**S3 - Major**
Description:	**Steps to reproduce:** 1. Press on "Menu" at the top right corner of the app 2. Choose "Customer Service" 3. Press "Inquiries before making the purchase" **Actual Result:** "תהליך ההזמנה" and all the text in it has not translated to English **Expected result:** "תהליך ההזמנה" and all the text in it should be in English

Status:	To Do		
Project:	K.S.P		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	Medium
Reporter:	Roey Okanin	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	**Android Mobile:** Google Pixel 7 pro **Version:** 14 **build:** AP2A.240705.004 **iOS Mobile:** iPhone 13 **Version:** iOS 17.3.1(21D61)		
Attachments:			
Severity:	**S3 - Major**		
Description:	**Steps to reproduce:** 1. Press on "Menu" at the top right corner of the app 2. Choose "Customer Service" 3. Press "Inquiries before making the purchase" 4. press on "הזמנה או שיריון באילת" **Actual Result:** "הזמנה או שיריון באילת" and all the text in it has not translated to English **Expected result:** "הזמנה או שיריון באילת" and all the text in it should be in English		

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Status:	To Do
Project:	K.S.P
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	**Priority:**	Medium
Reporter:	Roey Okanin	**Assignee:**	Unassigned
Resolution:	Unresolved	**Votes:**	0

Labels:	None
Remaining Estimate:	Not Specified
Time Spent:	Not Specified
Original estimate:	Not Specified
Environment:	**Android Mobile:** Google Pixel 7 pro **Version:** 14 **build:** AP2A.240705.004 **iOS Mobile:** iPhone 13 **Version:** iOS 17.3.1(21D61)
Attachments:	
Severity:	**S3 - Major**
Description:	**Steps to reproduce:** 1. Press on "Menu" at the top right corner of the app 2. Choose "Customer Service" 3. Press "Inquiries before making the purchase" 4. Press on "פניה למחלקה עסקית" **Actual Result:** "פניה למחלקה עסקית" and all the text in it has not translated to English **Expected result:** "פניה למחלקה עסקית" and all the text in it should be in English

[KSP-20] The 'User Agreement' page is written only in hebrew and not in English (On the English application version) **Created: 04/Aug/24 Updated: 14/Aug/24**

Status:	To Do		
Project:	K.S.P		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	Medium
Reporter:	Max Dolmatov	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	**Android Mobile:** Google Pixel 7 pro **Version:** 14 **build:** AP2A.240705.004		
Attachment			
Severity:	**S4 - Minor**		
Description:	**Steps to reduce** 1. Open KSP application mobile 2. Press in menu "Language" 3. Choose "English" 4. Press on menu "User Agreement" **Actual result** page is written only in Hebrew and not in English (On the English application version) **Expected result** (On the English application version) there should be written in English		

[KSP-21] The whole 'User Agreement' text page content is written in a messy way, and is not comfortable to read **Created: 04/Aug/24 Updated: 14/Aug/24**

Status:	To Do
Project:	K.S.P
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	**Priority:**	Medium
Reporter:	Max Dolmatov	**Assignee:**	Unassigned
Resolution:	Unresolved	**Votes:**	0

Labels:	None
Remaining Estimate:	Not Specified
Time Spent:	Not Specified
Original estimate:	Not Specified
Environment:	**Android Mobile:** Google Pixel 7 pro **Version:** 14 **build:** AP2A.240705.004
Attachments:	
Severity:	**S3 - Major**
Description:	**Steps to reproduce** 1. Open KSP application mobile 2. Press in menu "Language" 3. Choose "English" 4. Press in menu "User Agreement" **Actual result** text page content is written in a messy way, and is not comfortable to read **Expected result** Text page content should be comfortable to read

[KSP-22] The 'Accessibility' page is written only in hebrew and not in English (On the English application version) **Created: 04/Aug/24 Updated: 14/Aug/24**	

Status:	To Do
Project:	K.S.P
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	**Priority:**	Low
Reporter:	Max Dolmatov	**Assignee:**	Unassigned
Resolution:	Unresolved	**Votes:**	0

Labels:	None
Remaining Estimate:	Not Specified
Time Spent:	Not Specified
Original estimate:	Not Specified
Environment:	**Android Mobile:** Google Pixel 7 pro **Version:** 14 **build:** AP2A.240705.004
Attachments:	
Severity:	**S4 - Minor**
Description:	**Steps to reproduce** 1. Open KSP application mobile 2. Press in menu "Language" 3. Choose "English" 4. Press in menu "Accessibility" **Actual result** Accessibility page is written only in hebrew and not in English (On the English application version) **Expected result** Accessibility page should be written in English after chossing English language in menu

Status:	To Do		
Project:	K.S.P		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	Medium
Reporter:	Max Dolmatov	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	**Android Mobile:** Google Pixel 7 pro **Version:** 14 **build:** AP2A.240705.004		
Attachments:			
Severity:	**S3 - Major**		
Description:	**Steps to reproduce** 1. Open KSP application mobile 2. Press in menu "Language" 3. Choose "Hebrew" or "English" 4. Press in menu "Accessibility" **Actual result** In Lab prices page words and numbers are connected to each other, it's unreadable and hard to understand(On English or in hebrew after choosing language) **Expected result** The lab prices page should be readable and understandable.		

Status:	To Do		
Project:	K.S.P		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	Medium
Reporter:	Roey Okanin	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	**Android Mobile:** Google Pixel 7 pro **Version:** 14 **build:** AP2A.240705.004 **iOS Mobile:** iPhone 13 **Version:** iOS 17.3.1(21D61)		
Attachments:			
Severity:	**S4 - Minor**		
Description:	**Steps to reproduce:** 1. Press on "Menu" at the top right corner of the app 2. Choose "Customer Service" 3. Press "Inquiries before making the purchase" 4. Press on "הזמנה או שיריון באילת" **Actual Result:** "הזמנה או שיריון באילת" has not translated to English **Expected result:** "הזמנה או שיריון באילת" should be in English		

Status:	To Do
Project:	K.S.P
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	**Priority:**	Medium
Reporter:	Roey Okanin	**Assignee:**	Unassigned
Resolution:	Unresolved	**Votes:**	0

Labels:	None
Remaining Estimate:	Not Specified
Time Spent:	Not Specified
Original estimate:	Not Specified
Environment:	**Android Mobile:** Google Pixel 7 pro **Version:** 14 **build:** AP2A.240705.004 **iOS Mobile:** iPhone 13 **Version:** iOS 17.3.1(21D61)
Attachments:	
Severity:	**S4 - Minor**
Description:	**Steps to reproduce:** 1. Press on "Menu" at the top right corner of the app 2. Choose "Customer Service" 3. Press "Inquiries before making the purchase" 4. Press on "תהליך ההזמנה" **Actual Result:** "תהליך ההזמנה" and all the text in it has not translated to English **Expected result:** "תהליך ההזמנה" and all the text in it should be in English

Status:	To Do		
Project:	K.S.P		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	Medium
Reporter:	Roey Okanin	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	**Android Mobile:** Google Pixel 7 pro **Version:** 14 **build:** AP2A.240705.004 **iOS Mobile:** iPhone 13 **Version:** iOS 17.3.1(21D61)		
Attachments:			
Severity:	**S4 - Minor**		
Description:	**Steps to reproduce:** 1. Press on "Menu" at the top right corner of the app 2. Choose "Customer Service" 3. Press "Inquiries after making the purchase" 4. Press on "דיווח על פריטים חסרים או על נזק במשלוח" **Actual Result:** "דיווח על פריטים חסרים או על נזק במשלוח" and all the text in it has not translated to English **Expected result:** "דיווח על פריטים חסרים או על נזק במשלוח" and all the text in it should be in English (third paragraph has translated)		

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Status:	To Do
Project:	K.S.P
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	**Priority:**	Medium
Reporter:	Roey Okanin	**Assignee:**	Unassigned
Resolution:	Unresolved	**Votes:**	0

Labels:	None
Remaining Estimate:	Not Specified
Time Spent:	Not Specified
Original estimate:	Not Specified
Environment:	**Android Mobile:** Google Pixel 7 pro **Version:** 14 **build:** AP2A.240705.004 **iOS Mobile:** iPhone 13 **Version:** iOS 17.3.1(21D61)
Attachments:	
Severity:	**S4 - Minor**
Description:	**Steps to reproduce:** 1. Press on "Menu" at the top right corner of the app 2. Choose "Customer Service" 3. Press "Inquiries after making the purchase" 4. Press on "דיווח על פריטים חסרים או על נזק במשלוח" 5. Press on "Click Here" **Actual Result:** This area has not translated to English **Expected result:** This area should've translated to English

Status:	To Do
Project:	K.S.P
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	**Priority:**	Medium
Reporter:	Roey Okanin	**Assignee:**	Unassigned
Resolution:	Unresolved	**Votes:**	0

Labels:	None
Remaining Estimate:	Not Specified
Time Spent:	Not Specified
Original estimate:	Not Specified
Environment:	**Android Mobile:** Google Pixel 7 pro **Version:** 14 **build:** AP2A.240705.004 **iOS Mobile:** iPhone 13 **Version:** iOS 17.3.1(21D61)
Attachments:	
Severity:	**S4 - Minor**
Description:	**Steps to reproduce:** 1. Press on "Menu" at the top right corner of the app 2. Choose "Customer Service" 3. Press "Inquiries after making the purchase" 4. Press on "בדיקת סטטוס הזמנה שביצעתי" **Actual Result:** "בדיקת סטטוס הזמנה שביצעתי" and half the text in it has not translated to English **Expected result:** "בדיקת סטטוס הזמנה שביצעתי" and half the text in it should be in English

Status:	To Do		
Project:	K.S.P		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	Medium
Reporter:	Roey Okanin	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	**Android Mobile:** Google Pixel 7 pro **Version:** 14 **build:** AP2A.240705.004 **iOS Mobile:** iPhone 13 **Version:** iOS 17.3.1(21D61)		
Attachments			
Severity:	**S4 - Minor**		
Description:	**Steps to reproduce:** 1. Press on "Menu" at the top right corner of the app 2. Choose "Customer Service" 3. Press "Inquiries after making the purchase" 4. Press on "בדיקת סטטוס הזמנה שביצעתי" 5. Press on "הצגת היסטוריית הזמנות" **Actual Result:** After pressing on "הצגת היסטוריית הזמנות" you move to Error site **Expected result:** If the customer did not buy something in the site and he is pressing on "הצגת היסטורייתהזמנות" so he should see a sentence that explaining to him, " you have not order anything yet, come back when you have any order"		

Status:	To Do
Project:	K.S.P
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	**Priority:**	Medium
Reporter:	Roey Okanin	**Assignee:**	Unassigned
Resolution:	Unresolved	**Votes:**	0

Labels:	None
Remaining Estimate:	Not Specified
Time Spent:	Not Specified
Original estimate:	Not Specified
Environment:	**Android Mobile:** Google Pixel 7 pro **Version:** 14 **build:** AP2A.240705.004 **iOS Mobile:** iPhone 13 **Version:** iOS 17.3.1(21D61)
Attachments:	
Severity:	**S4 - Minor**
Description:	**Steps to reproduce:** 1. Press on "Menu" at the top right corner of the app 2. Choose "Customer Service" 3. Press "Inquiries after making the purchase" 4. Press on "בדיקת מצב משלוח הזמנה קיימת" **Actual Result:** "בדיקת מצב משלוח הזמנה קיימת" and the whole text in it has not translated to English **Expected result:** "בדיקת מצב משלוח הזמנה קיימת" and the whole text in it should be in English

Status:	To Do
Project:	K.S.P
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	**Priority:**	Medium
Reporter:	Roey Okanin	**Assignee:**	Unassigned
Resolution:	Unresolved	**Votes:**	0

Labels:	None
Remaining Estimate:	Not Specified
Time Spent:	Not Specified
Original estimate:	Not Specified
Environment:	**Android Mobile:** Google Pixel 7 pro **Version:** 14 **build:** AP2A.240705.004 **iOS Mobile:** iPhone 13 **Version:** iOS 17.3.1(21D61)
Attachments:	
Severity:	**S4 - Minor**
Description:	**Steps to reproduce:** 1. Press on "Menu" at the top right corner of the app 2. Choose "Customer Service" 3. Press "Inquiries after making the purchase" 4. Press on "בקשה לביטול או שינוי הזמנה שביצעתי" **Actual Result:** "בקשה לביטול או שינוי הזמנה שביצעתי" and half the text in it has not translated to English **Expected result:** "בקשה לביטול או שינוי הזמנה שביצעתי" and half the text in it should be in English

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[KSP-32] When press on "הצגת היסטוריית הזמנות" you move to ERROR site (2) **Created:** 13/Aug/24 **Updated:** 13/Aug/24

Status:	To Do		
Project:	K.S.P		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	Medium
Reporter:	Roey Okanin	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	**Android Mobile:** Google Pixel 7 pro **Version:** 14 **build:** AP2A.240705.004 **iOS Mobile:** iPhone 13 **Version:** iOS 17.3.1(21D61)		
Attachments:			
Severity:	**S3 - Major**		
Description:	**Steps to reproduce:** 1. Press on "Menu" at the top right corner of the app 2. Choose "Customer Service" 3. Press "Inquiries after making the purchase" 4. Press on "בקשה לביטול או שינוי הזמנה" 5. Press on "הצגת היסטוריית הזמנות" **Actual Result:** After pressing on "הצגת היסטוריית הזמנות" you move to Error site **Expected result:** If the customer did not buy something in the site and he is pressing on "הצגת היסטורייתהזמנות" so he should see a sentence that explaining to him, " you have not order anything yet, come back when you have any order"		

Status:	To Do
Project:	K.S.P
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	**Priority:**	Medium
Reporter:	Roey Okanin	**Assignee:**	Unassigned
Resolution:	Unresolved	**Votes:**	0

Labels:	None
Remaining Estimate:	Not Specified
Time Spent:	Not Specified
Original estimate:	Not Specified
Environment:	**Android Mobile:** Google Pixel 7 pro **Version:** 14 **build:** AP2A.240705.004 **iOS Mobile:** iPhone 13 **Version:** iOS 17.3.1(21D61)
Attachment	
Severity:	**S4 - Minor**
Description	**Steps to reproduce:** 1. Press on "Menu" at the top right corner of the app 2. Choose "Customer Service" 3. Press "Inquiries after making the purchase" 4. Press on "שחזור חשבונית" **Actual Result:** "שחזור חשבונית" and the whole text in it has not translated to English **Expected result:** "שחזור חשבונית" and the whole text in it should be in English

[KSP-34] You can write letters, punctuation and symbols in "Phone Number" in "שחזור חשבונית" Created: 13/Aug/24 Updated: 13/Aug/24	
Status:	To Do
Project:	K.S.P
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	**Priority:**	Medium
Reporter:	Roey Okanin	**Assignee:**	Unassigned
Resolution:	Unresolved	**Votes:**	0

Labels:	None
Remaining Estimate:	Not Specified
Time Spent:	Not Specified
Original estimate:	Not Specified
Environment:	**Android Mobile:** Google Pixel 7 pro **Version:** 14 **build:** AP2A.240705.004 **iOS Mobile:** iPhone 13 **Version:** iOS 17.3.1(21D61)
Attachments:	
Severity:	**S4 - Minor**
Description:	**Steps to reproduce:** 1. Press on "Menu" at the top right corner of the app 2. Choose "Customer Service" 3. Press "Inquiries after making the purchase" 4. Press on "שחזור חשבונית" 5. roll down to "Phone number" **Actual Result:** In "Phone Number" you can letters, punctuation and symbols. **Expected result:** In "Phone Number" you can only write Numbers.