



C.V

# Michael Mounir Melad

## Work Experience

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### WinFi Solutions

#### System and Network administrator

Mar 2024 – till now

Reporting to IT Manager

- Active directory and domain controller Administration Install and Configure Network system and services (Routers & Switches & Access Points). (DHCP,DNS,WSUS,WDS,DFS,GPO,file server)
- Manage and troubleshooting Kaspersky Security Center and Cloud. Installing configuring and troubleshooting Backup solutions (Veeam Backup & Bacula Backup).
- Install & troubleshooting Linux OS (Samba & DNS Filtration & Bacula Backup & Zentyal & Next Cloud & Technetium DNS Server).
- Install and Configure Network system and services (Routers & Switches & Access Points).
- Lead large IT projects, including the design and deployment of new IT (software & data network, and Hardware) systems and services.

### Supervised turn-key project

- Patriarchal College (264 Point - passive and active – Servers)
- Cairo Politen (96 Point - passive and active)
- MQR Gateway (192 Point – passive and active)
- Circle K (active)
- Metas (passive and active)
- NEW Cube (passive and active)
- WDG (passive and active – Servers)
- Cultark (passive and active)
- IMFND (passive and active)
- Vasko Korba (active)

## Contact

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### Address

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### Military Status

Exempted

### Marital status

Single

### Birthday

18/05/1999

ELManahry Group

# IT Administrator

April 2022 – Feb 2024 Reporting to IT Manager

- Resolving daily problems reported by end user.
  - Installing and maintaining network devices Cisco Routers, Access Switches.
  - Configuring daily network configuration of ports activation, VLANs.
  - Monitoring network performance availability, utilization, and latency.
  - Monitoring WAN links including MPLS branches connections.
  - Defining network policies and procedures.
  - Continuous updating the network documentation.
  - Installing Hyper-V Hosts and associated virtual machines.
  - Installing critical operating systems updates and hot fixes.
  - Securing the internal network from external threats using next generation Firewall FORTIGATE.

# Free Lance Projects

Villa Up Town September 2023

- Supervise Cat6 cables installation.
  - Cat6 Cables Segregation, Labeling and Termination.
  - Installing and configuring IP cameras and NVR.
  - Installing WIFI access Points.
  - Configuring IPTV Triple Play system with Orange ISP.

Elmanahry August 2023

- Communication Rack, cables Segregation, Labeling and Termination.
  - Servers Rack, Organizing of Servers, and storage cables.
  - Installing and configuring WIFI access Points.
  - Documentation of all datacenter devices, IPs, Passwords, Labels.

## **Education**

2018-2021      Graduated from High Institute for Computers and management information systems

## MAJOR Business information system

**GRADE**      **GOOD**

## **Soft Skills**

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- Interest in Helping Others
- Effective communication skills
- Flexibility
- Teamwork
- Problem-solving
- Research
- Creativity