LUIS ROGELIO ITURRA SARMIENTO

Digital and Multimedia Communicator, Informatics Engineer
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Digital and Multimedia Communicator, Informatics Engineer with 9 years of experience. Currently I'm working as **a QA Senior Software Specialist**. I'm an expert in software testing, project management, and is proficient in tools such as **Unity**, **Git**, and **JIRA**. I had contributed to projects for prominent clients like **Banco Santander**, **Kongregate**/**Gamaga**, and **Claro-VTR** ISP. Additionally, I leaded quality control efforts and I h impacted over **400,000 users** across various platforms.

Professional experiencead

01.2024 – 03.2024 INTEGRATION PROJECT MANAGER / HAIBU SOLUTIONS
DEVOPS – E2E MANAGEMENT – ORACLE BUSINESS SUITE PRODUCT KNOWLEDGE – UNDERSTANDING AND STUDY OF CLIENT CLARO/VTR ARCHITECTURE – PROGRAMMERS TEAM MANAGEMENT – QUALITY CONTROL ASSURANCE – COORDINATION WITH DEVELOPMENT, ARCHITECTURE AND OPERATIONS DEPARTMENTS – **2.000 USERS.**

10.2022 – 01.2024 QA BLOCKCHAIN TESTER – QA LEAD / KONGREGATE-GAMAGA
RESPONSIBLE FOR THE QUALITY AND CONTROL PROCESS – HARDWARE AND SOFTWARE TESTING – BUGS, ERROR AND IMPLEMENTATIONS REPORT – CASE MONITORING AND OPTIMIZATION IN WORKFLOWS – COORDINATION AND LEADERSHIP OF QUALITY AND CONTROL TEAMS – **70.000 USERS**.

12.2021 – 10.2022 QA TESTER / BYJUS-OCL PLAY
RESPONSIBLE FOR THE QUALITY AND CONTROL PROCESS – HARDWARE AND SOFTWARE TESTING – BUGS, ERROR AND IMPLEMENTATIONS REPORT – CASE MONITORING – **80.000 USERS.**

09.2018 – 12.2021 SYSTEMS ANALYST / NTT DATA - BANCO SANTANDER-SUPERDIGITAL
LIVEOPS – PROCESS TECHNICIAN – ITSCM – ANALYSIS OF BANK INFRASTRUCTURE SYSTEMS – ERROR SUPPORT IN TRANSACTIONS AND MONITORING - **250.000 USERS.**

01.2018 – 01.2019 2D ANIMATOR AND GRAPHICS DESIGNER / BADGE OF HEROES
ICONS DESIGN, ILLUSTRATIONS EMOJIS FOR CAFÉ JUAN VALDEZ CLIENT – GAMIFICATION PROCESSES – ICONS ANIMATION – UI/UX DESIGN.

01.2018 – 01.2019 HARDWARE DEVELOPTMENT / DIEZCUANTRO.
HARDWARE AND SOFTWARE PROTOTYPING PROCESS FOR DOMINGO HARDWARE SOLUTIONS – DEVELOPMENT END TO END DIGITAL FLOWMETER WITH DASHBOARD SUPPORT – IMPLEMENTATION OF ARDUINO TECHNOLOGY, MOTHERBOARD DESIGN, SOLAR PANELS AND DATA VERIFICATION.

01.2015 – 01.2017 MULTIMEDIA PRODUCER / MINDBENDER DYNAMICS
EARTH CATEGORY WINNER IN THE SPACE APSS CHALLANGE 2015 – START-UP CHILE GENERATION 14 WINNER – LINKO APP DEVELOPMENT TO DETECT VECTORS DISEASE IN CROPS –GRAPHIC PIECES, UI/UX AND MULTIMEDIA PRODUCTS DEVELOPMENT.

06.2015 – 12.2015 PRODUCTION ASSISTANT/ BENEROT
INTERSHIP – VIDEOGAME PRODUCTION ASSISTANT – GDD DEVELOPMENT FOR STATE TRADE FUNDS.

01.2015 – 06.2015 PRODUCER / CIMMERIAN GAMES
GAME BOARDS DEVELOPMENT AND PRODUCTION – GROWTH HACKING – SHOW RUNNER IN MAGIC SUR GAME BOARD GATHERING 2015

Education

2016 – 2020
Digital and Multimedia Communication with a mention in 2D/3D Animation and New Media Technology - **UNIVERSIDAD TECNOLÓGICA METROPOLITANA – UPA.**

2018 – 2018
International Exchange scholarship, Entrepreneurship & Strategy – **TORONTO METROPOLITAN UNIVERSITY, CANADÁ.**

2013 – 2014
Level Technician in Digital Animation and Video Game Design
UNIVERSIDAD DEL PACÍFICO.

2006 – 2010
Computer Engineering
UNIVERSIDAD ANDRÉS BELLO.

Knowledge

English – B2
Microsoft Office 365
Android
Windows
MAC
Linux
WebService
Procesos Batch
SQL
HTML
CSS
C#
Javascript
Python
Lua

Tools/Frameworks

Autodesk Suite
Adobe Creative Suite
Blender
UNITY
UNREAL
Github
JIRA
SOAPUI
Postman
Selenium
Slack
Google Suite
AWS
ID@XBOX

Recomendations

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Felipe Rebolledo – Strategy Integration VTR – 56963751507 – felipe.rebolledo@clarovtr.cl