

# **LUIS ROGELIO ITURRA SARMIENTO**

*Digital and Multimedia Communicator*

*Universidad Tecnológica Metropolitana – UPA - MUT*

+56975730425 – [iturra.rogelio@gmail.com](mailto:iturra.rogelio@gmail.com) – <https://rogepro.itich.io>

<https://www.linkedin.com/in/rogelioiturra/>

Digital and Multimedia Communicator with 9 years of experience. Currently, he works as a **QA Senior Software Specialist**. He is an expert in software testing, project management, and is proficient in tools such as **Unity**, **Git**, and **JIRA**. He has contributed to projects for prominent clients like **Banco Santander**, **Kongregate/Gamaga**, and **Claro-VTR** ISP. Additionally, he leads quality control efforts and has impacted over **400,000 users** across various platforms.

---

## Professional experience

### **01.2024 – 03.2024 INTEGRATION PROJECT MANAGER / HAIBU SOLUTIONS**

DEVOPS – E2E MANAGEMENT – ORACLE BUSINESS SUITE PRODUCT KNOWLEDGE – UNDERSTANDING AND STUDY OF CLIENT CLARO/VTR ARCHITECTURE – PROGRAMMERS TEAM MANAGEMENT – QUALITY CONTROL ASSURANCE – COORDINATION WITH DEVELOPMENT, ARCHITECTURE AND OPERATIONS DEPARTMENTS – **2.000 USERS**.

### **10.2022 – 01.2024 QA BLOCKCHAIN TESTER – QA LEAD / KONGREGATE-GAMAGA**

RESPONSIBLE FOR THE QUALITY AND CONTROL PROCESS – HARDWARE AND SOFTWARE TESTING – BUGS, ERROR AND IMPLEMENTATIONS REPORT – CASE MONITORING AND OPTIMIZATION IN WORKFLOWS – COORDINATION AND LEADERSHIP OF QUALITY AND CONTROL TEAMS – **70.000 USERS**.

### **12.2021 – 10.2022 QA TESTER / BYJUS-OCL PLAY**

RESPONSIBLE FOR THE QUALITY AND CONTROL PROCESS – HARDWARE AND SOFTWARE TESTING – BUGS, ERROR AND IMPLEMENTATIONS REPORT – CASE MONITORING – **80.000 USERS**.

### **09.2018 – 12.2021 SYSTEMS ANALYST / NTT DATA - BANCO SANTANDER-SUPERDIGITAL**

LIVEOPS – PROCESS TECHNICIAN – ITSCM – ANALYSIS OF BANK INFRASTRUCTURE SYSTEMS – ERROR SUPPORT IN TRANSACTIONS AND MONITORING - **250.000 USERS**.

### **01.2018 – 01.2019 2D ANIMATOR AND GRAPHICS DESIGNER / BADGE OF HEROES**

ICONS DESIGN, ILLUSTRATIONS EMOJIS FOR CAFÉ JUAN VALDEZ CLIENT – GAMIFICATION PROCESSES – ICONS ANIMATION – UI/UX DESIGN.

### **01.2018 – 01.2019 HARDWARE DEVELOPMENT / DIEZCUANTRO.**

HARDWARE AND SOFTWARE PROTOTYPING PROCESS FOR DOMINGO HARDWARE SOLUTIONS – DEVELOPMENT END TO END DIGITAL FLOWMETER WITH DASHBOARD SUPPORT – IMPLEMENTATION OF ARDUINO TECHNOLOGY, MOTHERBOARD DESIGN, SOLAR PANELS AND DATA VERIFICATION.

### **01.2015 – 01.2017 MULTIMEDIA PRODUCER / MINDBENDER DYNAMICS**

EARTH CATEGORY WINNER IN THE SPACE APSS CHALLENGE 2015 – START-UP CHILE GENERATION 14 WINNER – LINKO APP DEVELOPMENT TO DETECT VECTORS DISEASE IN CROPS –GRAPHIC PIECES, UI/UX AND MULTIMEDIA PRODUCTS DEVELOPMENT.

**06.2015 – 12.2015 PRODUCTION ASSISTANT/ BENEROT**

INTERSHIP – VIDEOGAME PRODUCTION ASSISTANT – GDD DEVELOPMENT FOR STATE TRADE FUNDS.

**01.2015 – 06.2015 PRODUCER / CIMMERIAN GAMES**

GAME BOARDS DEVELOPMENT AND PRODUCTION – GROWTH HACKING – SHOW RUNNER IN MAGIC SUR GAME BOARD GATHERING 2015

---

**Education**

2016 – 2020

Digital and Multimedia Communication with a mention in 2D/3D Animation and New Media Technology - **UNIVERSIDAD TECNOLÓGICA METROPOLITANA – UPA.**

2018 – 2018

International Exchange scholarship, Entrepreneurship & Strategy – **TORONTO METROPOLITAN UNIVERSITY, CANADÁ.**

2013 – 2014

Level Technician in Digital Animation and Video Game Design  
**UNIVERSIDAD DEL PACÍFICO.**

2013 – 2014

Construction Engineering  
**UNIVERSIDAD ANDRÉS BELLO.**

---

**Knowledge**English – B2  
Microsoft Office 365  
Android  
Windows  
MAC  
Linux  
WebService  
Procesos Batch  
SQL  
HTML  
CSS  
C#  
Javascript  
Python  
Lua

---

**Tools/Frameworks**Autodesk Suite  
Adobe Creative Suite  
Blender  
UNITY  
UNREAL  
Github  
JIRA  
SOAPUI  
Postman  
Selenium  
Slack  
Google Suite  
AWS  
ID@XBOX

---

**Recomendations**Craig Reeve – QA Manager Gamaga – 56976107335 – [cr33v3@gmail.com](mailto:cr33v3@gmail.com)Julian Liberona – Risk Manager Banco Estado – 56984286778 – [jrliberona@gmail.com](mailto:jrliberona@gmail.com)Felipe Rebolledo – Strategy Integration VTR – 56963751507 – [felipe.rebolledo@clarovtr.cl](mailto:felipe.rebolledo@clarovtr.cl)