COLM ROGERS

TECHNICAL CONTENT LEAD | AUDIO POST-PRODUCTION SPECIALIST | CREATIVE

PROFESSIONAL SKILLS

- Technical Writing & Content
- Developer Support
- Sound Design & Mixing
- Media Production & Editing
- Frontend & Web Development
- Content Systems & Workflows

CONTACT ME

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- colmrogers91@gmail.com
- Please Scan QR Code Below
- Grosse Tulln Strasse 22, 3041, Siegersdorf, Austria

WORK EXPERIENCE

TECHNICAL CONTENT & SUPPORT TEAM LEAD
APR 2024 - Present

ANYLINE GmbH, ZIRKUSGASSE 13/1, 1020 WIEN

- Led cross-functional team managing both Technical Support and Technical Content initiatives.
- Architect and maintain a fully responsive technical documentation website.
- Develop SDK/API documentation and implementation guides across platforms (iOS, Android, React Native, Cordova, etc.).
- Create and script instructional videos, visual assets, and customer onboarding materials.
- Define documentation strategy alongside Product and Engineering stakeholders.
- Overhauled knowledge base structure and workflow using Atlassian, GitLab, and Salesforce.

LEVEL 2 SUPPORT ENGINEER
MAR 2023 – APR 2024

ANYLINE GmbH

- Resolved complex support queries for cross-platform SDK integrations.
- Authored detailed troubleshooting content and contributed to technical articles.
- Collaborated with QA and Engineering to triage bugs and improve product feedback loops.

JUNIOR LEVEL 2 SUPPORT ENGINEER
SEP 2022 – MAR 2023

ANYLINE GmbH

- Joined as a hybrid creative-technical role to both support end-users and bring a creative and innovative flair to the technical documentation, knowledge base articles.
- Built relationships across teams and began establishing scalable documentation practices.
- Leveraged background in media production to assist in product integration and educational content as well as create innovative tutorial videos and other visual assets to help onboard customers.

FOUNDER & LEAD SOUND DESIGNER / VIDEO EDITOR
OCT 2015 – APR 2020

ROGERS SOUND, DUBLIN

- Ran a freelance business delivering audio post-production and video editing services.
- Worked in all audio post-production departments, provided video edit, and supervised Colour, VFX and Music.
- Led all audio on-location and in post for short films, feature films, documentaries, and commercials.
- Took on multiple creative roles including (but not limited to) audio (dialogue, SFX, music, ADR) editor & mixer, lead visual editor, producer, screenwriter, and script supervisor.

Scan the code to
see my Portfolio:

SCAN ME

EDUCATION

HIGHER DIPLOMA
Science in Computing

JAN 2020 – JAN 2021

GRIFFITH COLLEGE, DUBLIN

Graduated with 1st Class Honours

HIGHER DIPLOMA
Academy of Sound

JAN 2016 – JAN 2018

ACADEMY OF SOUND, DUBLIN

Levels 1 – 4 (Higher Diplomas): Distinction

BA CONNECT DEGREE
FILM, ENGLISH & PHILOSOPHY

SEP 2010 – JUNE 2015

NATIONAL UNIVERSITY OF IRELAND, GALWAY

Graduated with 2nd Class Honours

BA CONNECT ABROAD
FILM STUDIES

JAN 2014 – JULY 2014

UC Berkeley, California

3.67 / 4 GPA

HOBBIES

MUSICIAN

Playing Guitar (20+ years) &
Drums (nearly 20 years).

FILM ENTHUSIAST

Film collecting (4K/Blu Ray) and
founded a local Film Club in
Vienna.

FOOD LOVER

Cooking with a passion to make
fresh, homemade meals.

AWARDS

Mixing Mastering Awards

2017 & 2018
Academy of Sound

LANGUAGE

- ENGLISH

- GERMAN