# KIRAN DANGOL

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## Summary

Highly motivated student looking for an opportunity to work in a fast-paced industry. Driven by commitment to quality and a strong work ethic. Has perseverance, competency, passion and organizational skills needed for working in a professional environment.

## Education

**Bachelor of Science, Computer Science**
**Bachelor of Science, Finance**
The University of Louisiana at Monroe, Monroe, LA
- GPA   : 3.9
- Minor : Mathematics
- Expected Graduation Date : May 2019

## Skills

- Excellent troubleshooting skills with working knowledge of computer hardware, help desk software, security, Remote Control, wired and wireless network systems.
- Strong client-facing skills in person, over the phone and via email with an orientation towards customer service.
- Experience working with Linux, Windows, Mac OS, SSH Client, FOG Re-imaging System, Remote Desktop, Windows PowerShell, Microsoft Office Suite, Adobe Creative Suite, printers, scanners.

## Experience

**ULM Computing Center**
**Help Desk Student Worker**                    September 2014 – Present
Interact with faculty and students in troubleshooting IT-related issues such as setting up printers, scanners, OS's and related software applications. Create and distribute Windows workstation images on FOG Server. Provide customer service and technical support across campus.

**Electro-Motive Diesel, PRS - A Caterpillar Company**
**Software Engineering Intern**                    May 2016 – August 2016
Worked on developing software for embedded systems used in controlling locomotive systems. Primarily focused on CAN-based protocols to communicate between electronic control units.

## Honors

- **President's Distinguished Award** upon entering University
  [2014 - Present]
- Recipient of **Frances Morris Memorial Scholarship**      [2015 - Present]
- President, **Nepalese Student Association at ULM**      [2015 - 2016]
- Public Relations Officer, **International Student Association**      [2105 – 2016]
- Junior Class Representative for **ULM's Honors Program**      [2016 - 2017]
- Secretary, **Association for Computing Machinery at ULM**      [2016 - 2017]
- Executive Vice-President, **Association of Information Technology Professionals (AITP)**      [2017 – Present]