Kiran Dangol

Help Desk Student Worker - ULM Computing Center

Monroe, LA 71203
kiran_dan2009@yahoo.com - +1-318-557-9155

Highly motivated student looking for an opportunity to work in a fast-paced industry. Driven by commitment to quality and a strong work ethic. Has perseverance, competency, passion and organizational skills needed for working in a professional environment.
Willing to relocate: Anywhere
Authorized to work in the US for any employer

WORK EXPERIENCE

Help Desk Student Worker
ULM Computing Center   -   Monroe, LA   -   2014-09 - Present

Interact with faculty and students in troubleshooting IT-related issues such as setting up printers, scanners, OS and software applications. Create and distribute Windows 7 workstation images on FOG Server. Provide customer service and technical support over the phone.

Software Engineering Intern
Electro-Motive Diesel, PRS - A Caterpillar Company   -   La Grange, IL   -   2016-05 - 2016-08

Worked on developing software for embedded systems used in controlling
locomotive systems. Primarily focused on CAN-based protocols to communicate between electronic control units.

President and CEO
Nepalese Student Association (NSA) at ULM   -   Monroe, LA   -   2015 - 2016

NSA is a registered student organization on-campus comprised of over 200 Nepalese students. This role helped me connect with students of different backgrounds into one team that function as an inclusive and supportive group.

Public Relations Officer
International Student Association (ISA) at ULM   -   Monroe, LA   -   2015 - 2016

ISA is a registered student organization on-campus comprised of international students from 60 different countries at ULM. This role greatly boosted my leadership skills by helping me connect with students of different backgrounds into one team that function as an inclusive and supportive group.

EDUCATION

Bachelor of Science in Computer Science
The University of Louisiana at Monroe   -   Monroe, LA
2014-08 - 2018-05

Minor in Mathematics & Finance
The University of Louisiana at Monroe   -   Monroe, LA
2014 - 2018

SKILLS

C++, CSS, HTML, JAVA, JAVASCRIPT, Customer Service Skills, Customer Relationship Management, Event Planning, Event Marketing, Event Coordinator, Technical Support, Acrobat, Data Entry, Documentation, Excel, Event Planning, Graphic Design, Human Resources, Linux, Networking, Powerpoint, Photoshop, Public Speaking, Sales, Technical Writing, Visual Basic, Word, Windows

LINKS

http://cs.ulm.edu/~dangolk

https://github.com/dangolk

https://www.facebook.com/ace.kiran

https://www.linkedin.com/in/acedangol/

AWARDS

President's Distinguished Award
2014
Full scholarship award that covers the entire tuition and the housing & board every semester.

Frances Morris Memorial Scholarship
2015
Additional merit scholarship awarded based on GPA and on-campus leadership roles and participation.

Junior Class Representative at Honors Program
2016
Honors Program is the premier organization for high-achieving students. This role helped me see myself as a role-model for aspiring honors students.

ADDITIONAL INFORMATION

• Strong understanding of object-oriented programming concepts.
• Experience working with Core Java, C, C++, Python, HTML, CSS, JavaScript, PHP, Visual Basic, Linux, Mac, Windows.
• Excellent troubleshooting skills with good understanding of computer hardware, software and network systems.