KIRAN DANGOL

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Summary

Highly motivated student looking for an opportunity to work in a fast-paced industry. Driven by commitment to quality and a strong work ethic. Has perseverance, competency, passion and organizational skills needed for working in a professional environment.

Education

Bachelor of Science, Computer Science
The University of Louisiana at Monroe, Monroe, LA

- GPA   : 3.9
- Minor : Finance & Mathematics
- Expected Graduation Date : May 2018

Skills

- Excellent troubleshooting skills with working knowledge of computer hardware, help desk software, security, Remote Control, wired and wireless network systems.
- Strong client-facing skills in person, over the phone and via email with an orientation towards customer service.
- Experience working with Linux, Windows, Mac OS, SSH Client, FOG Re-imaging System, Remote Desktop, Windows PowerShell, Microsoft Office Suite, Adobe Creative Suite, printers, scanners.

Experience

ULM Computing Center
Help Desk Student Worker   September 2014 – Present
Interact with faculty and students in troubleshooting IT-related issues such as setting up printers, scanners, OS's and related software applications. Create and distribute Windows workstation images on FOG Server. Provide customer service and technical support across campus.

Electro-Motive Diesel, PRS - A Caterpillar Company
Software Engineering Intern   May 2016 – August 2016
Worked on developing software for embedded systems used in controlling locomotive systems. Primarily focused on CAN-based protocols to communicate between electronic control units.

Honors

- **President's Distinguished Award** upon entering University
  [2014 - Present]
- Recipient of **Frances Morris Memorial Scholarship**   [2015 - Present]
- President, **Nepalese Student Association at ULM**   [2015 - 2016]
- Junior Class Representative for **ULM's Honors Program**   [2016 - 2017]
- Secretary, **Association for Computing Machinery at ULM**   [2016 - 2017]