

# KIRAN DANGOL

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## Summary

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Highly motivated student looking for an opportunity to work in a fast-paced industry. Driven by commitment to quality and a strong work ethic. Has perseverance, competency, passion and organizational skills needed for working in a professional environment.

## Education

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### **Bachelor of Science, Computer Science**

The University of Louisiana at Monroe, Monroe, LA

- GPA : 3.9
- Minor : Finance & Mathematics
- Expected Graduation Date : May 2018

## Skills

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- Excellent troubleshooting skills with working knowledge of computer hardware, help desk software, security, Remote Control, wired and wireless network systems.
- Strong client-facing skills in person, over the phone and via email with an orientation towards customer service.
- Experience working with Linux, Windows, Mac OS, SSH Client, FOG Re-imaging System, Remote Desktop, Windows PowerShell, Microsoft Office Suite, Adobe Creative Suite, printers, scanners.

## Experience

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### **ULM Computing Center**

#### **Help Desk Student Worker**

**September 2014 – Present**

Interact with faculty and students in troubleshooting IT-related issues such as setting up printers, scanners, OS's and related software applications. Create and distribute Windows workstation images on FOG Server. Provide customer service and technical support across campus.

### **Electro-Motive Diesel, PRS - A Caterpillar Company**

#### **Software Engineering Intern**

**May 2016 – August 2016**

Worked on developing software for embedded systems used in controlling locomotive systems. Primarily focused on CAN-based protocols to communicate between electronic control units.

## Honors

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- **President's Distinguished Award** upon entering University [2014 - Present]
- Recipient of **Frances Morris Memorial Scholarship** [2015 - Present]
- President, **Nepalese Student Association at ULM** [2015 - 2016]
- Junior Class Representative for **ULM's Honors Program** [2016 - 2017]
- Secretary, **Association for Computing Machinery at ULM** [2016 - 2017]