Rohan Adhia

<u>LinkedIn</u> | <u>Portfolio</u> | Andheri, Mumbai, India <u>rohan.adhia@gmail.com</u> | +91-951-951-0023



Professional Summary

Dynamic Data Analyst with a strong foundation in analytics, database management, and big data processes, including data capture, curation, manipulation, and visualization. Skilled in leveraging statistical techniques to derive actionable insights for strategic decision-making and operational improvement. Experienced in designing real-time dashboards and reports, collaborating with cross-functional teams, and driving process optimization. Passionate about integrating emerging technologies to support corporate growth.

Professional Experience

Marsh McLennan Companies

Manager & Business Partner – Data Analytics & Insights 2021 – Present

- Collaborate with various insurance specialties in the UK, leading multiple projects focused on analysing and reporting placement data.
- Manage projects encompassing business requirements analysis, relationship management, and strategic oversight.
- Developed a pivotal dashboard for the facilities business that serves as an essential resource for business leaders in planning and decision-making.
- Authored the Global Insurance Market Index (GIMI) report for the UK region, analysing insurance rate fluctuations across diverse product segments to deliver valuable market insights.
- Utilize advanced tools such as Excel, Power BI, Alteryx, QlikView, SQL, Python, and JavaScript for data analysis and placement data capture. Contribute to projects aimed at process optimization and market trend assessment.
- Initially joined Marsh as an Assistant Manager in the Placement Data & Analytics team, focusing on data collection and analysis within the UK subscription insurance market while supporting the Risk Management Practice.

Motilal Oswal Financial Services Ltd.

Data Analyst 2020 – 2021

- Designed and implemented innovative data analysis concepts and collection systems to boost statistical efficiency and quality.
- Gathered data from both primary and secondary sources while ensuring database integrity.
- Interpreted complex datasets using advanced statistical techniques, delivering comprehensive reports on analytical findings.
- Identified trends or patterns within intricate datasets to inform business strategies.
- Collaborated with management to prioritize information needs and business requirements.
- Discovered new opportunities for process enhancements.
- Automated data processing workflows to streamline report generation.

Angel One (formerly Angel Broking Ltd.)

Specialist - Analytics & Excel Mentor 2018 – 2020

- Worked closely with various branches to ensure efficient service implementation while
 profiling source information and executing big data processes such as parsing, filtering,
 text analysis, and enrichment.
- Managed business and financial data for branch operations.
- Developed a live sales dashboard for real-time sales performance tracking and analysis.
- Mapped equity clients to service dealers based on their regional characteristics.
- Analysed diverse sales and brokerage data across India.
- Created analytical presentations and reports for board meetings.
- Automated workflows for efficient report generation.
- Certified Microsoft Excel Mentor; conducted training sessions for intermediate-level employees.

WNS Global Services

Senior Associate – Operations 2017 – 2018

- Addressed customer service inquiries/complaints/suggestions/feedback via email within designated turnaround times (TAT). Used MS Excel for data cleaning & transformation.
- Identified critical issues affecting brand reputation.

Datamatics Business Solutions

Associate Web Research 2016 – 2017

- Engaged in various projects involving Data Research, Data Mining, and Data Cleansing.
- Sourced contact details of potential clients based on global business requirements.
- Recognized within six months of joining; certified in the Ignite program focusing on Interpersonal Development, Operations Management, Time Management, Email Etiquettes & Customer Experience Management.

Education

- Business Analytics & Data Science, Edupristine, 2019
- Bachelor of Science in Information Technology, University of Mumbai, 2015

Certifications

- Alteryx Certified Developer Designer Core Certification
- Chartered Insurance Institute (CII) London Markets 1 (LM 1)

Technical Skills

Data Analysis, ETL & Visualization: Power BI, QlikView, Alteryx, Excel, Power Query **Programming & Databases**: SQL, Python, JavaScript, Node.js, MongoDB, Power Apps, Power Automate, Google App Script

Web & Design: HTML/CSS, Bootstrap, Adobe Photoshop

Interests

Graphic Design | PC Gaming | Web Application Development | Web Series