

EXIT ORIENTATION





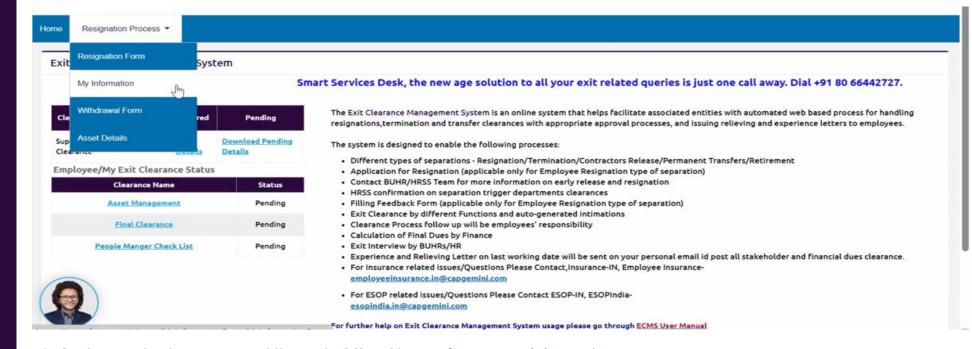
Login Procedure



Step 1: Go to talent page over below link: https://talent.capgemini.com/in

Step 2: Under Access allclick on work zone then go to self service – IND then click on Employee self service Step 3: Under HR portal-> click on ECMS page then you will be able to view the page as shown below

Step 4: Do Validate / Update your personal email Id & Contact details as the same is used in future



*ECMS can also be accessed through: https://ecms.fs.capgemini.com/



Validate and update your personal information

Home	Resignation Process ▼	Dues Clearance Process ▼	Admin ▼	Reports ▼	Exit Auto Cleared Report ▼		
My Ir	formation Form						
			Communication	XXXX		6	
		Ŀ	andline Number	+91		Please enter Landline or Mobile Number (Format: Country Code – Area Code – Telephone Number)	
		*	Mobile Number	;		Please enter Mobile Number (Format: Country Code – Mobile Number)	☐ Special Number
		Secondary C	Contact Number	::			
		*Persona	al Email Address	xxxx@GMA	AIL.COM	Send OTP	Note: Kindly add correct personal email id and contact details, as this will be considered for future correspondence.
					Submit Reset	Cancel	







Clearances

Sequence	List of Clearances	Clearance Completion Scope
1	Asset Management	IT Asset Clearance will be provided upon receiving the IT Asset.
2	EIS/HR	This will be auto approved 2 days prior to your LWD. In case of early release, clearance will be provided on LWD with the due amount against shortfall days if applicable.
3	People Manager	People manager clearance will be done by the respective people manager on or before your LWD
4	Finance Clearance	Finance clearance will be provided 7 days prior your LWD
5	ICRES Chair Recovery	 Clearance will be provided on the LWD upon receiving ID/Access card card. If the ID/access card does not reach the base location ,clearance will be given on your LWD with the recovery of Rs 500/- each Employees who are not having company provided chair it will get auto cleared. If chair has been provided from the company, clearance will be provided by HRSS SPOC with recovery. In case of recovery, employee needs to settle the dues.
6	Amex Card	 Employees who are not having Amex card(less than grade D) will get auto clearance. For the Employees who are having Amex card, clearance will be provided by Amex team based on outstanding amount.
7	Learning and Development	This clearance will get auto cleared 45 days prior to the LWD. If employee is having recovery, due amount will be updated in the ECMS against L&D department. Service agreement is also part of L&D dues for applicable employees.
8	People Process /HR	This clearance will get auto cleared 2 days prior to your LWD subjected to time helpdesk clearances. In case, if the clearance is pending on your LWD, it will get auto cleared.
9	Car Lease	 Employees who are not having company provided car will get auto clearance. If car has been provided/taken from the company clearance will be provided by HRSS SPOC post checking recovery status. In case of recovery, it will not be adjusted against F&F.
10	Time Helpdesk	This clearance will get updated on your LWD if all your Timesheets are approved.
11	Mobility	Employees who are not having valid visa or work permit, clearances will get auto approved. In case of any valid visa, Mobility SPOC will connect and complete clearances.



Asset Management Clearance

IT Asset Clearance will be provided only post submission of assets. Assets can be submitted in the base location or the nearest DTA locations(details in the next slide)

Transfer of asset (desktop/laptop) is not allowed and recovery will be applied if the asset is in damaged condition

To raise PC /laptop Surrender request:

Once you raise resignation in ECMS, your surrender ticket will be created automatically for office drop 3 days prior to last working day.

If employee want to surrender asset early before ticket is created, they can do it by raising surrender request manually.

In case early release i.e. within next 7 days from the LWD employee have to create ticket manually by following below path

Please Login below portal.

https://sservicecentral.capgemini.com -> Order or Request -> PC Surrender

Note:

Please visit Cappemini office between 8:30 to 18:00 from Monday – Friday Clearance will be provided within 24-48hrs post submission.

• Helpdesk contact number: Email: ithelp.global@capgemini.com

Phone (internal): 484357; Phone (external):+91 226 755 7744

To know tagged Asset & Asset Allocated location details:

Please login into below URL, please surrender accordingly:

https://servicecentral.capgemini.com/myassets home.do?sysparm view=MyCompanyAssets

For any asset related queries, send an email to asset SPOC's mentioned in ECMS.





Asset Submission Locations

Unit Details	Address
EPIP Campus Non STPI Unit, Bengaluru	Ground Floor, Plot Nos. 158-162P and 165P-170P, Sy.No. 7,8,20,22 &23, EPIP Industrial Area, Kundalahalli Village, Whitefield, Bengaluru-560066.
JSS Business Park, Bhubaneshwar	E11/1 ana E11/2, JSS SOFTWARE TECHNOLOGY PARK,Chandrasekharpur, Infocity Campus, Khordha, Odisha, 751024
Prestige Cyber Tower, Chennai	8th and 9th Floor, Prestige Cyber Tower, 117, Old Mahabalipuram Road, RoadKarapakkam, Tambaram, Kancheepuram, Rajiv Gandhi Salai, Chennai - 600 097
Aricent Hanudev Infopark, Coimbatore	'C' Block, 7th Floor, Hanudev Infopark Pvt. Ltd. 558/2, Udaiyampalayam Road, Nava India, Coimbatore - 641028
Fintech One Block 53,Gandhinagar	12th and 13th floor, Block No. 53, Fintech Bldg. No. 53C, Road No. 52, Zone 5, Village Ratanpur, Palaj, Gandhinagar, Gujarat, 382355
5th Floor , Enkay Centre, NH 8, Gurgaon	NH 8, Udyog Vihar Phase V, Plot no A, Vanijya Nikunj, Enkay Centre, 5th floor, Gurgaon, Gurugram, Gurugram, Haryana, 122016.
Gachibowli Campus - Non STPI Unit ,Hyderabad	SB1 2nd floor, IT Park, Plot No 115/32 and 35, Nanakramguda, Gachibowli, Rangareddy, Telangana - 500032
Capgemini Technopolis,Kolkata	Awfis Space Solutions, Technopolis, 11th Floor, BP Block, Sector V, Bidhannagar, Kolkata, West Bengal 700091.
Godrej & Boyce- Non STPI Unit, Mumbai	Mumbai-4 Plant 5, Godrej & Boyce manufacturing Limited, Pirojshanagar,LBS Marg, Godrej Gate No-2, near vikhroli bus depo, Vikhroli (West), Mumbai- 400079
KB Noida Sec 62,Noida	7th floor, Tower A - Knowledge Boulevard, Sector 62, Noida – UP 201309
Pune Talawade Non STPI Unit,Pune	Ground Floor, Plot No. A-1, Technology Park, MIDC, Talawade, Pune. Maharashtra - Pune 411062.
PT Towers, 3 Roads, Main Rd, Salem	41/52, PT Towers, Ground to 3rd floors, 3 Roads, Suramangalam Road, South Lane, Salem, Tamil Nadu, 636009.
VRN Centre, Trichy	2nd, 3rd and Terrace Floor, VRN Centre, 37 Bishop Road, Puthur, Trichy, Tiruchirappalli, Tamil Nadu, 620017



Finance – Forex Clearance

Please connect with Finance SPOC 7 days prior to your last working day

Forex:

If you have any Onsite travel you need to get in touch with forex team to verify your record by providing them your relevant documents like

- LOA
- Per Diem Annexure Form
- Passport Immigration along with stamps having your travel period mentioned in it or else Project Manager's e-mail approval

Please get your record verified with forex team in case you have claimed Travel Kit Allowance or Relocation Cost.

The same is not applicable for employees on Transfer.



Finance- Payroll clearance

Important Points to Remember:

Clearance

- Ensure that all the other teams have given their clearance.
- Any delay in clearance by other teams, will have impact on your final settlement.
- Final settlement will be released within 30 days from the last clearance date (Not Date of leaving)
- Payroll team will start working on your Settlement post final clearance from HRSS exit team .

Leave Encashment Days

- Do check your leave balances in ECMS under people process/HR clearance tab.
- Leave encashment payout will happen based on leave balances mention in ECMS and replicon tool

Submission of OAAR & Investment Proofs

- Submit your OAAR claims and Investment Proofs, if any, into HGS Portal before 3 days prior to your last working day
- Proof submitted on emails will "Not be Accepted" for Final Settlement

Payment to Company towards Joining Bonus, Retention Bonus, Notice Pay

- Employees are required to settle the Joining Bonus, Retention Bonus, Notice Pay upfront
- Exit team would be sharing the Company Bank Details for transferring the funds
- Employee to do Online transfer and share the screenshot with Exit Team for their Clearances.
- These recoveries will not be adjusted against the Full & Final Settlement



Finance – Payroll clearance

Important Points to Remember:

- Tax treatment on Notice Period Recovery
 - Notice period recovery will be treated as a deduction as part of your Full & Final settlement.
 - This will not be reflecting in Form 16 and No income tax benefit.
 - There is no provision available in Income Tax Act for exempting the Notice pay recovery against your Income
 - Notice Pay Recovery Calculations >> Salary * Number of Days Recoverable / 365 days
 - Salary includes Basic, HRA, OAAR 1, OAAR 2 and Statutory Bonus components.

Tax treatment on Joining / Retention Bonus Recovery

- Financial Year (FY 01 April to 31 March)
- If the payment and Recovery of Joining / Retention Bonus happens in the same Financial Year, then we shall pass on the Income tax benefit by reducing your taxable income
- If the payment and Recovery of Joining / Retention Bonus happens across two different Financial Year than the deduction of recovery is passed on in the next Financial Year
 - e.g. if payment is made in the Financial Year 2022-23 the same will appear as taxable income in your form 16 and tax will deduct accordingly
 - If Resignation and settlement happens during the Financial Year 2023-24, the recovered amount is shown as a negative value in your Tax statement and your total income is reduced for tax to that extent, effectively the tax benefit is passed to you in subsequent Financial Year



Finance – Payroll clearance

Important Points to Remember:

Gratuity Payment

- Gratuity payment will not be part of Full & Final settlement.
- This will be paid separately from the Gratuity Trust (Handled by Retirals Team)
- You would be receiving a separate Form 16 for Gratuity Payment.

Leave Encashment Payment & Tax exemption

- Maximum leave encashment payable is 30 days as per company policy
- Leave Encashment Calculations
 - Salary * # of Leave Days / 365 Days in a Year
 - Salary includes Basic, HRA, OAAR 1, OAAR 2 and Statutory Bonus components
- Leave encashment is not fully exempted as per Income Tax Act. The Tax exemption is calculated in based on IT based on below guidelines and least of the below amount is exempted
 - Cash equivalent of unutilised earned leave (earned leave entitlement cannot exceed 30 days for every year of actual service).
 - Last 10 months average *Basic* salary.
 - Actual Leave encashment amount received at the time of Resignation
 - Maximum 25 lac can be calculated for exemption.

Provisional Tax statement / Form 16

- Post completion of Full & Final settlement, Provisional tax statement would be shared with you.
- You can submit the same with the New Employer for current year taxation purpose.
- Form 16 for the year will be generated around May/June next year. The same will be shared with your personal email ID updated in ECMS Tool
- Gratuity Form 16 will also be shared separately to your personal email ID
- You are required to club both the Form 16s while filing the Income tax returns.



Steps to login to HGS Portal

Link - https://ess.hgsbs.com/login?company=CG

Step 1: Employee code should be CG (capitals)

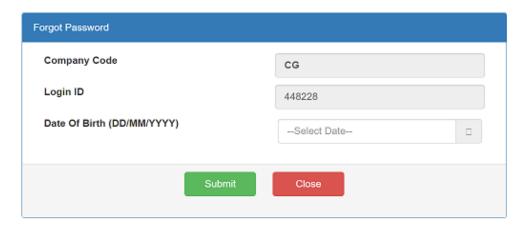


Step 2: Enter CGGID and click on Forgot password



Step 3: Enter DOB and click on submit button, the new password email will go to Capgemini mail box.

Please note: Please complete the process before your LWD.





Steps to Reset HGS Portal

Link - https://ess.hgsbs.com/login?company=CG

Form 16

- 1) Global id:
- 2) Password Refer your mail with the subject "WELCOME TO ESS" u will find default password & enter the password which will prompt to u to reset password use chrome or Edge
- 3) You do not remember password. Skip the 2nd option try 4th option
- 4) Go to the Forgot password option.
- 5) New page open fill your DOB & DOJ New password generated your personal mail id in ECMS Records.
- 6) Again, go to link https://ess.hgsbs.com/login?company=CG
- 7) Global ID -
- 8) Password (please fill you receive forgot password)
- 9) New page (Change password) open
- 10) Current password is you receive (Forgot Password)
- 11) Create new password & confirm password
- ***Please note: Password to Open Form 16 for FY 21-22 is your PAN in capital

Make sure you update your personal mail id on ECMS application and My connect portal

FNF Statement:

Please note your final settlement statement Pay slip with IT computation sheet has been updated on the HGS Portal under Reports.

You can access the HGS portal using the below link: https://ess.hgsbs.com/login?company=CG

Login Id: Your Global ID Password:

If you forget your password, please login with your Global Id mentioned in subject line and click on forget password





Finance - Escalation Matrix

Important Points to Remember:

• Please send all your F&F related queries to the below Email ID:

fnfhelpdesk.in@capgemini.com

Escalations Matrix

If your queries not answered in 3 working days, Below are the escalation Matrix, Please reach out to below.

- Level 1 -
 - S, Ganesh <u>ganesh.a.s@capgemini.com</u>
- Level 2 -
 - Krishnan Kutty, Praveen <u>praveen.kutty@capgemini.com</u>
- Leven 3 -
 - Mohan Saxena, Shyam <u>shyam.saxena@capgemini.com</u>



Mobility Clearance

- Clearance can be completed 7 days before last working day if you do not hold any visa's
- Please get your record verified with International Mobility team, in case you hold valid Work Permit / Visa / Residence Permit Card
- For any queries or clarification, please contact country specific spoc from International Mobility team: Contacts | Talent Capgemini:
- https://talent.capgemini.com/in/pages/supportfunctions/human resources/India International Mobility/contacts

• For further queries related to ECMS clearance status, send an email to: ecmsclearance_internationalmobility.in@capgemini.com







Final Clearance applicability:

- It will be auto approved on the last working day post completion of all clearances subjected to no recovery
- ❖ In case of recovery, employee has to settle the dues, post confirmation on the amount credited, Final clearance will be provided
- Once final clearance is completed, relieving & experience letter would be auto generated & triggered to the employee, subjected to no dues towards any departmental clearance
- Digital letters with digital signature will be released to employee's personal mail id within 24 hrs from Final Clearance completion
- In case of any departmental dues, if employee fails to pay within 3 working days post intimation, then final clearance will be closed & letters will be on hold until FnF completion
- Once F&F is completed,
 - If the settlement amount is positive, then letters will be released
 - If the settlement amount stands negative, post payment from the employee and confirmation of credit, letters will be released.
- The mode of payment would be online transfer(NEFT & RTGS only). Bank details are available in the next slide.

For Payment related query, please reach out to Central Exit team at **centralexit.in@capgemini.com**



Bank Details

	Capgemini Technology Services India	
Account Name	LTD.	
Bank Name	BNP Paribas	
Bank Account #	CAPGEMEXITEMPLOYEE ID NUMBER	
IFSC Code	BNPA0009009	
	BNP Paribas House, 1 North Avenue,	
	Maker Maxity, Bandra Kurla Complex,	
Branch	Bandra East, Mumbai 400 051	
Account Type	Current Account	
Beneficiary		
Name	Global Edge Software Ltd	
Bank Name	iti Bank	
Bank Address	1G ROAD, BANGALORE	
Bank A/c No.	522597031	
IFSC Code	ITI0000004	
Account type	urrent Account	

Note: If we do not receive any response or payment within 3 working days, we shall close your case for FFS which will take 30 days and letters will be released post that if amount will be positive.

Beneficiary	
Name	Altran Technologies India Pvt Ltd
Bank Name	BNP Paribas
	EAST TOWERS (SOOD TOWERS), 1ST
Bank Address	FLOOR, 25, BARAKHAMBA ROAD, NEW
	DELHI - 110001
Bank A/c No.	0906510988200119
IFSC Code	BNPA0009065
Account type	Current Account

Note: Bank Account number is combination of "CAPGEMEXIT" fix words, without space, adding Employee Number.

Below are the scenarios:

- If Natasha is having her Employee ID 012345 then account number is CAPGEMEXIT012345
- If Natasha is having her Employee ID 123456 then account number is CAPGEMEXIT123456

Please note once you make payment before 6 PM of the day we shall be able to check and confirm the receipt of payment next day by EOD & if you make payment after 6 PM of the day then we shall be able to check and confirm the receipt of payment after 2 days.



Shit Allowances

Shift/On-call Allowance:

- Those who are close to their LWD, Shift allowance portal will be enabled only 5 days prior to their LWD.
- Please note that your attendance and roster are updated on the tool. Please ensure to raise your Shift allowances attendance request and it should be approved by people manager.
- Roster for on-call allowance should be submitted by the people manager in the portal. .
- It will be processed with your F&F once attendance approved by your people manager and allowances request approved by the PMO.
- Any shift or on-call allowances not claimed via the tool will not be processed
- An employee cannot apply for backdated shifts beyond 90 days of original shift.
- For active employée, please refer below path to log a ticket for any query related to HR Services: GetSETUP: https://performancemanager5.successfactors.eu/login?company=capgemitecP3 >> Ask HR(right side top corner of GetSETUP home page) >> Create Ticket
- Post your Exit if any further queries related to Shift Allowance, Please write to: shiftallowancequery.fssbu@capgemini.com

Internet Reimbursement:

- Effective 1st July 2023 onwards, the Internet reimbursement claim is up to the limit of Rs. 500 per month.
- Please note internet charges older than 3 months will not be processed as per policy. It is advisable to submit the claim within 30 days from expenditure date.
- Please ensure to submit your claims before exits form the company. If any claim submission after relieving, will not be allowed
- If you have any internet expense queries, please drop a mail in our generic mail id: financeexp-reimburse.in@capgemini.com

Variable Pay: Advance variable payout will be recovered in case of employee resigns/relieve on or before March 31, 2024



Smart Service Desk



- We are pleased to announce the launch of first ever voice based **HRSS Smart Services Desk,** the new age solution for our serving notice period employees.
- **Smart Services Desk** is launched with the aim to make sure that all exiting employees have a hassle -free offboarding experience.
- Objectives here is to facilitate voice based support to all our current exiting employees as primary point of contact for any
 exit queries. Easing the communication for providing quicker resolutions.
- Capgemini being a multi-cultural organization, we want to establish a trustworthy connection for the serving notice period employees.
- The SSD service is available from Monday to Friday 9 am to 5:30 pm IST, the dial in number 080 66442727/ 080 41834009
- You may call them on the number displayed on the ECMS portal or above for any of your exit queries.





Important Points/Contacts

- · A case manager has already been assigned. You can connect with them to get your exit queries addressed
- Download payslips, IT Computation Doc from HGS portal link: https://ess.hgsbs.com/
- Full & Final settlement will be completed within 30 days post your final clearance is completed & statement will be shared to your personal mail ID within 3 days.
- For active employée please refer below path to log a ticket for any concern or query related to HR Services: Connect to
 GetSETUP: https://performancemanager5.successfactors.eu/login?company=capgemitecP3">https://performancemanager5.successfactors.eu/login?company=capgemitecP3 >> Ask HR(right side top
 corner of GetSETUP home page) >> Create Ticket
- For Insurance related queries, please do write to Insurance team, employeeinsurance.in@capgemini.com
- For ESOP query, please do write to, esopindia.in@capgemini.com
- For any support after exit do write to, offboardingservices.in@capgemini.com
- For Ex-Employment Verification please inform your new employer to drop a mail to verification.in@capgemini.com
- For Sodexo Card Queries <u>consumer@india.sodexo.com</u>

Escalation Matrix:

Level 1 – Paranthaman P paranthaman.p@capgemini.com

Level 2 – Janardhana Rao janardhana.rao@capgemini.com

About Capgemini

Capgemini is a global business and technology transformation partner, helping organizations to accelerate their dual transition to a digital and sustainable world, while creating tangible impact for enterprises and society. It is a responsible and diverse group of 340,000 team members in more than 50 countries. With its strong over 55-year heritage, Capgemini is trusted by its clients to unlock the value of technology to address the entire breadth of their business needs. It delivers end-to-end services and solutions leveraging strengths from strategy and design to engineering, all fueled by its market leading capabilities in AI, cloud and data, combined with its deep industry expertise and partner ecosystem. The Group reported 2023 global revenues of €22.5 billion.

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