VAISHNAVI KULKARNI

Implementation Consultant

8805902763 • vaishnavimk97@gmail.com • www.linkedin.com/in/vaishnavim-kulkarni • Pune-MH

Summary

Results-driven Implementation Consultant with 1.9 years of experience delivering efficient solutions. Skilled in project management, client liaison, and system implementation. Adept at driving successful outcomes through effective collaboration and problem-solving.

Skills

Project Management · Client communication · System implementation · Problem-solving Requirements analysis Stakeholder coordination · Technical proficiency · Training and support · Documentation · Quality assurance · HR Operations · Process Implementation ·

Experience

Neeyamo Enterprise Solutions Pvt Ltd

Pune

Implementation Consultant

05/2022 - 01/2024

Responsibilities and Achievements:

- · Collaborating with clients to understand their needs and requirements.
- Planning and executing software implementation projects.
- Providing training and demo to end users of clients.
- Configuration review of statutory instance per country.
- Troubleshooting technical issues and ensuring smooth deployment.
- Ensuring timely delivery and effective communication among team members.
- Communicating project progress and updates to stakeholders.
- Conducting post-implementation reviews to identify areas for improvement.
- Contributing to the development of implementation methodologies and best practices.
- · Specialize in creating and maintaining test scripts.
- · Interacting with services and PMO team to provide clarity and understanding of tool so L1 queries from clients can be handled by them.
- Taking up calls with client to discuss on any changes and policies, weekly calls with clients for the discussion if any major query.
- Offer expertise in software solutions and assist in technology decision making.
- Assisting documentation team on making user manuals and process flow for the tool.
- Successfully leading two clients to go-live demonstrates my proficiency in project management, collaboration and, problem solving.
- · It showcases my ability to deliver tangible results and meet client expectations, contributing to the overall success of the organization.

Organization Project

Absence Pune

06/2022 - 01/2024

An Absence management tool tracks employee absences, automates leave requests, manages approvals, maintains absence records, and provides insights for HR teams to streamline attendance management processes effectively.

· Successfully deliver the module to the clients and go-live the clients

Education

Sandip Institute of Technology, & Research Centre (SPPU)

Bachelors of Engineering - Information Technology

07/2016 - 07/2020

K. K. Wagh Polytechnic (MSBTE)

Diploma - Computer Technology

07/2013 - 06/2016

M. R. Sarda Kanya Vidya Mandir

SSC 06/2012 - 06/2013

Languages

English Advanced ●●●●● Marathi Proficient ●●●● Hindi Advanced ●●●●●

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