



SCOTTISHPOWER

24 hour emergency

v6.6_07212022

Electricity Call free: 105 (24hrs)

scottishpower.co.uk

0345 058 0002

9am - 5pm weekdays

ICON OFFICES LIMITED
1E 321-323
1E High Road
ROMFORD
RM6 6AX



Find us on



Account number

1612 0983 494

Date 10 August 2022

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Invoice number: 687004181104

VAT number: GB 659 3720 08L

Supply Address: 321-323, HIGH ROAD, ROMFORD, RM6 6AX

Your electricity invoice, actual use

Invoice period 13 July 2022-10 August 2022. VAT on this invoice £117.04

You are on our BUSINESS FIXED VR3 JAN 2025 product



Business account

- We'll collect your balance of £702.22, on 24th Aug 2022. If you pay earlier, we'll only collect what's outstanding.
- Thank you for your meter reading. We've used it for your statement.
- Thank you for your custom.

Your account

Last invoice	£1,449.70 (in debit)
Payments For full details of payments see over ->	£-1,449.70
Opening balance	0.00
Charges this period	
Energy charges	£568.31
Total climate change levy	£16.87
Sub total (before VAT)	£585.18
VAT at 20.00% On £585.18	£117.04
Invoice total	£702.22
Current balance	£702.22

- Why not use our online service? You can get a new or copy bill, update your meter readings or manage and view your payments. Just register at scottishpower.co.uk/smallbusiness.
- Our interactive phone service has the answers to the questions our business customers most often ask, such as CCL payments or VAT calculations. Just call us on 0345 058 0002.
- We can help you to keep your energy costs down. Simply go to scottishpower.co.uk/small_business for Energy Efficiency tips.

Important Contract Information

Fixed term period end date: 31st January 2025*

*At ScottishPower we do not require customers to give us written notice of termination. For customers on a fixed term tariff, your contract will end on the day after your current contract end date unless you choose another contract with ScottishPower. If you do not choose another contract with ScottishPower or move supplier, we will move you to a default tariff.

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	10	1250 7180	588

Energy charges this period

Electricity		
Economy 7 :Day Charge	Meter number I04EB01297	
Start Reading	504377 Estimated 12 Jul 22	
End Reading	506012 Customer read 10 Aug 22	
Units used	1635 = 1635 KWh (kilowatt-hrs) used	
13/07/22 to 10/08/22	Consumption charge, 1635 kWh x 27.440p =	£448.64
13/07/22 to 10/08/22	Standing charge, 29 days x 27.840p =	£8.07
Economy 7 :Night Charge	Meter number I04EB01297	
Start Reading	416344 Estimated 12 Jul 22	
End Reading	416886 Customer read 10 Aug 22	
Units used	542 = 542 KWh (kilowatt-hrs) used	
13/07/22 to 10/08/22	Consumption charge, 542 kWh x 20.590p =	£111.60
	Total electricity charges	£568.31
Total energy charges this period		£ 568.31
Levies		
Climate change levy		
Chargeable KWh	P per unit	
2177.00	0.775	£16.87
Total Levies		£16.87
Payments received		
Payment	26 Jul 22	-£1449.70
Total payments received		-£1449.70
VAT		
Vat at 20.00% on £585.18		£117.04
Total VAT		£117.04

Important update to your payment method

Thanks for choosing to pay by Direct Debit. Please be aware that from now on, if we're unable to collect your payment on the date it's due, we may apply a £5 administration fee as per our terms and conditions.

Other important information

Complaints

We are confident we will resolve your query satisfactorily. If after contacting us you remain unhappy, please phone **0345 058 0002** and ask for our dedicated Customer Care Team. If your complaint is not resolved within 8 weeks, or you receive our Final Offer letter, you can take your complaint to the Energy Ombudsman. They are an independent service specialising in resolving customer complaints in an impartial way. You can contact them on 0330 440 1624 or enquiries@os-energy.org

Your supply

Your Electricity is delivered by **UK Power Networks - East of England**. If there's a problem with **UK Power Networks - East of England** equipment, call free on **105** (24 hours) or write to **UK Power Networks - East of England, Customer Relations Manager, Fore Hamlet, Ipswich, IP3 8AA**.

Special Needs

If you have special needs, register with us. Call 0800 027 1122. For example we can provide bills in large print, Braille or on audio tape.

Moving premises?

If you're moving premises, please contact us on **0345 058 0002** within 28 days with the following information:

- Your move date
- Your future contact details
- Your final meter read
- Name and contact details for the future owner / occupier

You can also complete your move online by visiting www.scottishpower.co.uk/moving or e-mailing us at www.scottishpower.co.uk/contactusSME

Energy Efficiency

View your consumption information at www.scottishpower.co.uk/myaccount. You can find more information about ScottishPower's Energy Smart Pack at www.scottishpower.co.uk/Small_Business, alternatively you can contact us as at energysmart@scottishpower.com or you can phone our free Business Energy Efficiency line on 0800 027 1002.

Explanation of VAT and Climate Change Levy .

ScottishPower collect Climate Change Levy or CCL together with VAT from businesses on behalf of the Government. Climate Change Levy or VAT is charged depending on your average daily consumption.

If you are an electricity customer and you consume more than 33 units per day then you will be charged CCL or VAT at the full rate.

If your average daily consumption is below 33 units per day then CCL will not be charged in this period, however, VAT will be charged but at the lower rate.

Remember - Although CCL is charged on the basis of kWh consumed per day, this is averaged over the period of the bill. A business can be charged CCL for one bill and not for the next, should your consumption change etc.

For further details, why not ask your Accountant for more information.