24 hour emergency

v6.6\_07212022

Electricity Call free: 105 (24hrs)

scottishpower.co.uk 0345 058 0002 9am - 5pm weekdays

ICON OFFICES LIMITED 1Y 321-323 1Y High Road ROMFORD RM6 6AX







Account number

1612 0983 508

Date 12 August 2022 Page 1 of 3

Invoice number: **060008576165** VAT number: **GB 659 3720 08L** 



Supply Address: 58, PEREGRINE ROAD, ILFORD, IG6 3SZ

# Your electricity invoice, actual use

Invoice period 15 July 2022-12 August 2022. VAT on this invoice £92.71 You are on our BUSINESS FIXED VR3 JAN 2025 product



#### **Business account** Last invoice £-346.69 (in credit) → We'll collect your balance of £209.59, £0.00 **Payments** on 26th Aug 2022. If you pay earlier, we'll only collect what's outstanding. -346.69 Opening balance Thank you for your meter reading. (in credit) We've used it for your statement. Charges this period Thank you for your custom. **Energy charges** £451.12 Total climate change levy £12.45 Sub total (before VAT) £463.57 VAT at 20.00% On £463.57 £92.71 £556.28 **Invoice total** Current balance £209.59

- → Why not use our online service? You can get a new or copy bill, update your meter readings or manage and view your payments. Just register at scottishpower.co.uk/smallbusiness.
- → Our interactive phone service has the answers to the questions our business customers most often ask, such as CCL payments or VAT calculations. Just call us on 0345 058 0002.
- → We can help you to keep your energy costs down. Simply go to scottishpower.co.uk/small\_business for Energy Efficiency tips.

# **Important Contract Information**

Fixed term period end date: 31st January 2025\*

\*At ScottishPower we do not require customers to give us written notice of termination. For customers on a fixed term tariff, your contract will end on the day after your current contract end date unless you choose another contract with ScottishPower. If you do not choose another contract with ScottishPower or move supplier, we will move you to a default tariff.

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# **Energy charges this period**

		Electricity	
Standard Electricity		Meter number E12Z109152	
Start Reading End Reading		<b>261905 Customer read</b> 14 Jul 22 <b>263512 Customer read</b> 12 Aug 22	
Units used		1607 = 1607 KWh (kilowatt-hrs) used	
15/07/22 to 12/08/22 15/07/22 to 12/08/22		Consumption charge, <b>1607 kWh x 27.570p</b> = Standing charge, <b>29 days x 27.840p</b> =	£443.05 £8.07
		Total electricity charges	£451.12
		Total energy charges this period	£ 451.12
		Levies	
Climate change l	evy		
Chargeable KWh	P per unit		
1607.00	0.775		£12.45
		Total Levies	£12.45
		VAT	
Vat at 20.00% on £463.57			£92.71

Important update to your payment method
Thanks for choosing to pay by Direct Debit. Please be aware that from now on, if we're unable to collect your payment on the date it's due, we may apply a £5 administration fee as per our terms and conditions.



# Other important information

### **Complaints**

We are confident we will resolve your query satisfactorily. If after contacting us you remain unhappy, please phone **0345 058 0002** and ask for our dedicated Customer Care Team. If your complaint is not resolved within 8 weeks, or you receive our Final Offer letter, you can take your complaint to the Energy Ombudsman. They are an independent service specialising in resolving customer complaints in an impartial way. You can contact them on 0330 440 1624 or

enquiries@os-energy.org

### Your supply

Your Electricity is delivered by UK Power Networks - East of England. If there's a problem with UK Power Networks - East of England equipment, call free on 105 (24 hours) or write to UK Power Networks - East of England, Customer Relations Manager, Fore Hamlet, Ipswich, IP3 8AA.

# **Special Needs**

If you have special needs, register with us. Call 0800 027 1122. For example we can provide bills in large print, Braille or on audio tape.

## Moving premises?

If you're moving premises, please contact us on **0345 058 0002** within 28 days with the following information:

- Your move date
- Your future contact details
- Your final meter read
- Name and contact details for the future owner / occupier

You can also complete your move online by visiting www.scottishpower.co.uk\moving or e-mailing us at www.scottishpower.co.uk/contactusSME

# **Energy Efficiency**

View your consumption information at www.scottishpower.co.uk/myaccount. You can find more information about ScottishPower's Energy Smart Pack at www.scottishpower.co.uk/Small\_Business, alternatively you can contact us as at Energysmart@scottishpower.com or you can phone our free Business Energy Efficiency line on 0800 027 1002.

# Explanation of VAT and Climate Change Levy.

ScottishPower collect Climate Change Levy or CCL together with VAT from businesses on behalf of the Government. Climate Change Levy or VAT is charged depending on your average daily consumption.

If you are an electricity customer and you consume more than 33 units per day then you will be charged CCL or VAT at the full rate.

If your average daily consumption is below 33 units per day then CCL will not be charged in this period, however, VAT will be charged

but at the lower rate.

**Remember** - Although CCL is charged on the basis of kWh consumed per day, this is averaged over the period of the bill. A business can be charged CCL for one bill and not for the next, should your consumption change etc.

For further details, why not ask your Accountant for more information.

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