

# OPERATIONS & CONTACTS

BSc CS Online

## Various Process in Online Program

In case of any queries or assistance these are emails you can contact based on the nature of the query.

Do not mail BSc CS- if you want your query to be answered on time. Only platform issue needs to be sent to BSc CS.. Also based on the query pl teach out the correct mentor if you need assistance.

**Do not do mass mailing or send emails to everyone in BITS – we will be unable to help you then. [Note: This instruction has been violated many times -if you continue to so we will not respond to your queries] Curb your tendency to mail everyone from the security guard to the VC for your problems. If we see any cc in the mail, we will not answer it.**

## Fee Payment & Documentation

Any assistance with fee payment in terms of financial aid, issues in gateway,  
Submission of documents

Email id

[feepayment@online.bits-pilani.ac.in](mailto:feepayment@online.bits-pilani.ac.in)

Mentors

Yadukrishnan Nair – Chief Mentor

Contact : 9664945840

## Registration

Assistance with registering on ERP, Course addition, substitution, Course drop,  
Semester Deferral

Email id

[registration@online.bits-pilani.ac.in](mailto:registration@online.bits-pilani.ac.in)

Mentors

Devika N Nagar – 9032586199

Harshvardhan T – 7386667009

Lakshmi S Menon – 9042662308

Suraj S – 9148174952

Mahesh K V – 8157944655

## Instruction

Any assistance in contacting instructors, TAs. Course Attendance, Discussion Forum Response, Faculty Feedback

Email id

[instruction@online.bits-pilani.ac.in](mailto:instruction@online.bits-pilani.ac.in)

Mentors

Atul G - 9595264600

Saroj Kumar Panda – 8093046915

Gopika R – 7306309805

Vinoth Kannan -9566940082

## Evaluation

Assistance in all aspects of evaluation except comprehensive – reporting any mark discrepancies, Access to evaluation components, any reporting of plagiarism etc.

email

[evaluation@online.bits-pilani.ac.in](mailto:evaluation@online.bits-pilani.ac.in)

Mentors

Atul G - 9595264600

Saroj Kumar Panda – 8093046915

Gopika R – 7306309805

Vinoth Kannan – 9566940082

## Examination

Assistance in registering of comprehensive exams, slot selection, practice tests, any issues run-time during exams

email

[examination@online.bits-pilani.ac.in](mailto:examination@online.bits-pilani.ac.in)

Mentors

Sudhanwa Mahesh – 94229874594

Shail Jha – 9030038658

Fiona Fernadez – 7021994829

Puneeth – 8669193215

Shubham Bajpai – 9918113005

M Madhuri – 7013365722

## Student Activities

Any queries regarding clubs, events, immersions, and any other issues related to inter-student interactions

[studentwelfare@online.bits-pilani.ac.in](mailto:studentwelfare@online.bits-pilani.ac.in)

Mentors

Sudhanwa Mahesh – 94229874594

Shail Jha – 9030038658

Fiona Fernadez – 7021994829

Puneeth – 8669193215

Shubham Bajpai – 9918113005

M Madhuri – 7013365722

## Placements

All placement related queries and concerns

Email

[placements@online.bits-pilani.ac.in](mailto:placements@online.bits-pilani.ac.in)

Mentors

Devika N Nagar – 9032586199

Harshvardhan T – 7386667009

Lakshmi S Menon – 9042662308

Suraj S – 9148174952

Mahesh K V – 8157944655

## Projects

Any queries related to study project in V Semester

Email

[projects@online.bits-pilani.ac.in](mailto:projects@online.bits-pilani.ac.in)

TAs

Binay Sahi                      [p20200023@goa.bits-pilani.ac.in](mailto:p20200023@goa.bits-pilani.ac.in)

Arshdeep Singh              [f20220095@goa.bits-pilani.ac.in](mailto:f20220095@goa.bits-pilani.ac.in)