A dynamic and self-driven Senior Associate Consultant with exceptional quantitative abilities, known for conducting thorough and innovative analyses. Proficient in rapidly acquiring industry-specific knowledge and seamlessly integrating into project teams. Consistently ensures successful management and delivery of assigned responsibilities, adhering closely to project scope and budget constraints.

**Infosys Limited | Bengaluru**

**Senior Associate Consultant | 08/2022 – Present**

 Monitored project progress and ensured alignment with client expectations and quality standards. Offered solutions for areas requiring improvement and collaborated with cross-functional teams to formulate and execute marketing and web strategies.

Projects:

 Chat Bot(Cora): contributed to the development and enhancement of Cora, a sophisticated chatbot designed to facilitate seamless user interactions by effectively addressing their inquiries.

Universal Search: played a pivotal role in the creation of a backend service aimed at elevating the customer journey by delivering efficient support and curated assistance through relevant help articles.



**Apty Software Private Limited | Bengaluru**

**Solutions Engineer | 10/2021 – 08/2022**

Implement Apty product seamlessly on customer applications.

Provide technical expertise to address customer and external team product issues. Fix and commit compatibility code into the main platform branch.

Offer immediate assistance in critical issues during customer calls.

Monitor system performance and user activity, providing recommendations for improvements.

**Symphony RetailAI | Bengaluru**

**Associate Support Engineer | 07/2019 – 10/2021**

Provided advanced technical support with a focus on complex issues

Conducted extensive training for junior tech support Collaborated with cross-functional teams to expedite issue resolution Offered foundational technical support for software and hardware

Demonstrated strong organizational and research skills

Enhanced project quality control Collaborated with U.S. clients, serving companies like Nestle, Walmart, and Albertson

Backend Development, JavaScript, HTML5, CSS3, Elasticsearch, Content Creation, Rest API, Jira, Git, IBM Cloud, Node.js, ReactJS, ExpressJS, MongoDB, Redhat(OpenShift), Analysis & Evaluation, Time management, VueJs, Open Source Professional, AWS



Completed Bachelor of Technology with 8.34 CGPA







Full Stack Web Development: HTML, CSS, React and Node, The Complete SQL Bootcamp 2021, The Complete JavaScript Course 2022, Infosys Certified Mongo Developer, Infosys Certified NodeJs Developer, Infosys Certified React Developer, Infosys Certified Vue Developer

Power Team Award, Infosys Ltd



I2e Project Involvement: Employed HTML, JavaScript, JSON, and SQL to contribute to diverse I2e projects. Customer Interaction: Proficiently communicated with clients via various channels, encompassing phone, email, and in-person meetings, to supply information and support.

Coordination of Tasks: Maintained regular contact with instructor to receive daily assignments and responsibilities. Application of Academic Insights: Utilized knowledge acquired through coursework to proactively generate recommendations for addressing project issues.



Developed a Weather App that retrieves weather data from the Weather Stack API and creates custom REST APIs for data delivery.

Frontend: HTML5, CSS, JavaScript

Backend: Node.js, Express server, REST APIs

Deployment: Git and Heroku Link: https://rohit-dey-weather-application.herokuapp.com/

The Chat App is a modern communication platform developed using cutting-edge technologies. This project offers a seamless and interactive chat experience, bringing users together in real-time conversations.

Frontend: React JS, redux, Bootstrap5

Backend: Express JS, rest API, Socket IO server



The Task Manager Dashboard is developed using Vue.js, Express.js, and MongoDB, offering a user-friendly interface for efficient task management. Users can seamlessly create, edit, and delete tasks, set due dates, and track progress. The clean and intuitive design promotes organization and focus on tasks.

Frontend: Vuejs Backend: ExpressJs Database: MongoDB

Additional Libraries and Tools: momentjs, boostrap5.2, npm, git,bcryptjs,jwt