ROHIT ROY

Excellent communication and interpersonal skills, able to collaborate effectively with team members. Skilled in using Tableau and Power BI to create dynamic dashboards and reports that drive data-driven decision-making. Proficient in Excel for data manipulation and analysis, utilizing advanced functions and pivot tables to extract meaningful information. Adept at writing efficient SQL queries to retrieve, manipulate, and analyze data from relational databases. Dedicated to staying current with emerging technologies and trends in the industry to provide innovative and effective solution to clients.

CONTACT

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FLAT NO. 401 'C' BLOCK, OFFICER
FLATS,CABLE TOWN,GOLMURI,
JAMSHEDPUR,831003

EDUCATION

ARKA JAIN UNIVERSITY | JHARKHAND
Bachelor of Computer Application
8.76 CGPA | 2020 - 2023

TARAPORE SCHOOL(ICSE) | JSR
Higher Secondary Education(12th Grade)
64.25% | 2020

RAMA KRISHNA MISSION ENGLISH SCHOOL(ICSE) | JSR
Secondary Education(10th Grade)
60% | 2018

SKILLS

- Data Analysis and Visualization
- Statistical Analysis and Machine Learning
- Python, R , Java
- SQL ,NoSQL , Excel
- Tableau, Power BI
- Problem-solving, Time Management, Fast Learner

INTERNSHIP

PWC
Power BI Virtual Case Experience -July 2023
MODULE :- Introduction
           Call Centre Trends
           Customer Retention
           Diversity & Inclusion

ACCENTURE

ACCENTURE - Data Analytics and Visualization
-2023

MODULE:-Project Understanding Data
        Cleaning & Modeling
        Data Visualization & Storytelling
        Present to the Client

DELOITTE

DELOITTE - JANUARY 2022
MODULE:- Coding
        Data Analysis
        Development

PROJECTS

DIVERSITY AND INCLUSION DASHBOARD

This task measure and analyze the gender balance in the executive suite and create appropriate KPIs based on the dataset. These KPIs provide insights into gender representation, employee turnover, promotion rates, and performance ratings in the executive suite and throughout the company.

CALL CENTER DATA ANALYSIS

I have created a Power BI dashboard that presents essential call center KPIs, encompassing overall customer satisfaction, rates of calls answered/abandoned, call volume trends over time, average speed of answer, and an agent performance quadrant based on average handle time and calls answered.

CUSTOMER CHURN DASHBOARD

I have developed a dashboard showcasing relevant KPIs for the retention manager, enabling them to monitor customer retention rates; I've also composed an email to the engagement partner, outlining the dashboard findings and offering suggestions for enhancing customer retention, considering the project's completion.

SOCIAL LINKS

LINKEDIN & GITHUB

www.linkedin.com/in/rohit-roy-44b316200
https://github.com/Rohit5284/PowerBI_Dashboards.git