

[FIRING:1] 5xx Ingress count nsdl-alert

Firing

Value: B=107.5, C=1

Labels:

- alertname = 5xx Ingress count
- grafana_folder = nsdl-alert

Annotations:

- description = 5xx error from psp-core-prod ingress controller

Source: [http://grafana-](http://grafana-paym.nsdonlinebank.co.in/alerting/grafana/bf2774ydhj400e/view?orgId=1)

[paym.nsdonlinebank.co.in/alerting/grafana/bf2774ydhj400e/view?orgId=1](http://grafana-paym.nsdonlinebank.co.in/alerting/grafana/bf2774ydhj400e/view?orgId=1)

Silence: [http://grafana-paym.nsdonlinebank.co.in/alerting/silence/new?](http://grafana-paym.nsdonlinebank.co.in/alerting/silence/new?alertmanager=grafana&matcher=alert_rule_uid_%3Dbf2774ydhj400e&orgId=1)

[alertmanager=grafana&matcher= alert_rule_uid_%3Dbf2774ydhj400e&orgId=1](http://grafana-paym.nsdonlinebank.co.in/alerting/silence/new?alertmanager=grafana&matcher=alert_rule_uid_%3Dbf2774ydhj400e&orgId=1)

Dashboard: [http://grafana-paym.nsdonlinebank.co.in/d/bdz1rr2znnc3kd?](http://grafana-paym.nsdonlinebank.co.in/d/bdz1rr2znnc3kd?from=1768276470000&orgId=1&to=1768280222692)

[from=1768276470000&orgId=1&to=1768280222692](http://grafana-paym.nsdonlinebank.co.in/d/bdz1rr2znnc3kd?from=1768276470000&orgId=1&to=1768280222692)

Panel: [http://grafana-paym.nsdonlinebank.co.in/d/bdz1rr2znnc3kd?](http://grafana-paym.nsdonlinebank.co.in/d/bdz1rr2znnc3kd?from=1768276470000&orgId=1&to=1768280222692&viewPanel=20)

[from=1768276470000&orgId=1&to=1768280222692&viewPanel=20](http://grafana-paym.nsdonlinebank.co.in/d/bdz1rr2znnc3kd?from=1768276470000&orgId=1&to=1768280222692&viewPanel=20)

Show less



Ingress
psp-core-prod

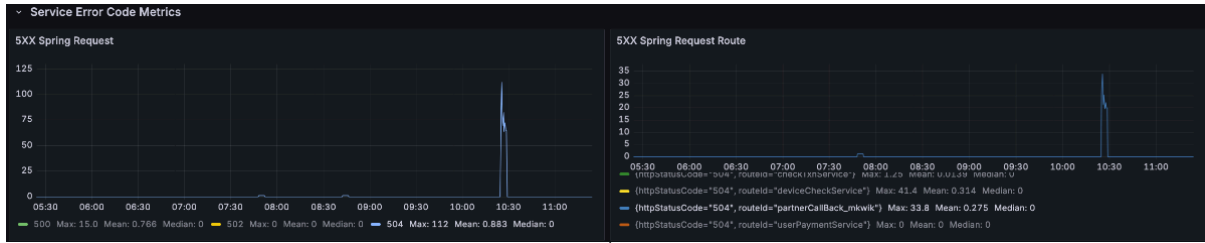
Go on Grafana check both
the services & identify
under 'Service Error Code
Metrics'

/

psp-gateway-prod-
service

/upi

psp-npci-interface-
prod-service



Once you identify the service which cause issue, go on
Atatus & check the failed transactions

For you reference

