

1 – What is the meaning of Broadband?

It is high speed internet constant connectivity with minimum download speed of 1 mbps

2 – What is minimum Broadband speed?

As per National Telecom Policy 2004, minimum broadband speed which was earlier 256 kbps has been increased to 512 kbps

3 – Why do I need high speed internet in today's times?

In the city of Mumbai, on an average today at least 4 – 5 devices in one home need broadband access for their functionality. For Optimum and Efficient Performance, it is necessary to have high speed internet connection such as Web link to ensure these multiple devices can deliver great experience simultaneously.

4 – What all equipment do you provide?

5 – Do the plans have Capping on Data or is it Unlimited?

There is no capping on data, on the volume of data eligible according to the plan you choose.

6 – Can I upgrade/ renew my current plan?

Yes, you can get in touch with our team and they would help with up gradation/renewal

7 – How can I contact Web Link?

You can reach out to us on XXXXXXXXXX or email to us xxxxxxxxxxxxxxxx

8 – What should I do in case of any problem with the connection?

In case you face any issue, with the connection, please raise a complaint with our team and our team will resolve it as soon as possible.

9 – We want to connect our society with Web Link. What should we do?

Thanks for showing interest. Please register here (hyperlink) for your interest in our services here. Our team shall get in touch with you in the next 48 hours.

10 – Are you offering any special promotions/discounts?

We have offers/discounts running at regular intervals as a value addition for our customers. Please get in touch with us for current best deals.

