

Notes / Iterations

1. The emotion changes when it says "I need to need to end the call" - it speeds up and sounds angry
 - a. Should say "Hey {Name}, unfortunately we don't tolerate inappropriate comments or remarks. If you can not maintain a professional environment, I will have to end the call."
 - b. It is too fast to jump to this and says this too fast and angrily
2. When someone doesn't say anything
 - a. AI says "I hear you", but that is wrong. Also, when someone goes mute, says one thing, and the AI goes mute again
 - b. If someone isn't talking or there is silence, AI should say something like "Hey, I can't hear you; do you mind repeating yourself?"
 - c. If there is silence again: AI should say: "Hey I'm sorry but there may be technical difficulties because I can't hear you. I will have to end the call soon."
3. At one point: The AI stopped talking all together? broke
4. Questions at the end:
 - a. The AI should allow the person to ask as many questions as they want or questions that fit within the allotted time of the call?
 - b. It only allowed the person to ask one question then ended abruptly
 - c. Should end when the person is done asking question - if the AI asks, do you have any other questions and say the person says no, the AI can say "Great, thank you for your time. Bye."
 - d. Or if the clock is done; the AI can say. "Thank you for your time {Name}, unfortunately, we have reached the end of our scheduled call and I have to end the call. But if you have any other questions, feel free to email. Thank you and goodbye."
5. AI said it oversees the interview process.
 - a. Should say it helps with the process. Helps the company learn more about you/?
6. Voice fluctuates emotion
7. Seems to not be using resume as much
 - a. Asked if I have experiences in consulting or high-growth firms → it is just reading the job description → shouldn't read verbatim and show leverage resume to know what roles I have
8. It only asked pronunciation question 50% of the time - needs to be 100%
9. AI is not leveraging resume anymore
10. Using jargon / value terms that doesn't make too much sense "strategic challenge"

11. Too reassuring / reaction - “that seems like a great fit” → should be ambiguous, not letting a person know how they are doing (**shouldn’t form any opinioned feedback during it**)
12. Little too rude - says “answer was a bit vague” – shouldn’t directly say this outloud, but internalize it”
13. The calls are not consistent: one call could last 2 minutes, others last 10 minutes.
14. The tone / emotion is not consistent at all; changes every call and throughout the call