Purolator E-Ship® Web Services Security Options

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We know security is important to you, so we've developed a layered approach to provide you with options to secure your interaction with our services. The 3 layers are Shipping Origin, IP Source and Domain Source. Other security options may also be available.

Shipping Origin

When you request a production key, you are asked to enter the shipping origin address. By default, that is the one and only shipping origin address that can be used to process shipments. If you require the ability to ship from other locations, simply contact us by email at webservices@purolator.com or call us at 1-800-459-5599. Please have your production key handy so that we can identify you.

IP Source

We also have the ability to restrict the use of your key to a list of IP addresses. This ensures that only systems you designate can send requests to us. If you would like to restrict the IP Source, simply contact us by email at webservices@purolator.com or call us at 1-800-459-5599. Please have your production key handy so that we can identify you.

Domain Source

Similar to restricting by IP, we can also restrict use of your key to a list of domain names. These names must be registered with ICANN and be publicly resolvable. If you would like to restrict transactions on your key to one or more domains, simply contact us by email at webservices@purolator.com or call us at 1-800-459-5599. Please have your production key handy so that we can identify you.

Other Options

Should you have different security requirements, please contact us to discuss them. We will be pleased to work with you to design a security solution that meets your needs. In this case, please contact us via email at webservices@purolator.com, providing you production key for identification purposes and we will contact you to discuss your requirements.

Certain functionality is dependent on the implementation model used. Please consult with your Purolator Sales Executive to determine the implementation model that best meets your needs.