# Client Requirements ◆ Core Project Overview

- Develop a multi-purpose e-commerce platform for a clothing and accessories business.
- Integrate with **Power POS** or any other compatible POS system.
- Ensure scalability and reusability for other businesses.

#### Must-Have Features

#### **E-Commerce Site**

- Full product catalog with:
  - o Categories, subcategories, filters (size, color, price), search
  - High-quality product images, descriptions, pricing, and stock visibility
- Shopping cart and wishlist with persistent storage
- Order tracking by customers

## **User Management**

- Registration/login via email, phone, or social login
- Password recovery and account profile management
- User preferences for communication via SMS, Email, or WhatsApp

#### = Payment Integration

- Multiple payment gateways (Stripe, PayPal, Afterpay AU, etc.)
- Secure payment processing with PCI compliance

#### Order & Inventory Management

- Admin dashboard with:
  - o Product, order, customer, and inventory management
  - Bulk upload/download of products (CSV/Excel)
  - Real-time inventory sync and alerts

#### →■ WhatsApp Store

- Customers can browse and place orders via WhatsApp (no API dependency)
- Automated WhatsApp order confirmation messages

#### POS System

- Real-time inventory synchronization with POS
- Invoice generation and payment processing

#### Notifications & Communication

- Bulk communication via Email, SMS, and WhatsApp
- Communication preferences captured during registration

### Technical Requirements

- Frontend: React.js / Vue.js or HTML5 + Tailwind CSS / Bootstrap 5.3
- Backend: Node.js with Express / Django / Laravel with PhpMyAdmin
- **Database:** PostgreSQL or MongoDB
- Optional: Open-source POS like Odoo or custom POS
- Responsive Design: Optimized for desktop, tablet, and mobile

## Deliverables

- 1. Fully functional e-commerce platform
- 2. Admin dashboard
- 3. POS integration
- 4. WhatsApp store feature
- 5. Documentation for implementation and future reuse

## Testing & Support

- Stress testing, system integration testing, user acceptance testing
- 6 months of post-launch support for bug fixes and performance issues