E-Ticket Booking

Account Management: Users should be able to create an account to store their preferences, payment information, and travel history.

Route Planner: The app should offer real-time route planning, including the available metro routes, schedules, and travel times.

Ticket Options: Customers should be able to select different types of tickets (single journey, return, monthly passes) based on their needs.

Payment Gateway: Integrating multiple payment options (credit/debit cards, UPI, mobile wallets) to securely process payments**.**

Speeding Up the Boarding Process

QR Code for Boarding: Once a ticket is booked, a dynamic QR code will be generated. Travelers can scan this QR code at the metro gate to pass through without needing a physical ticket.

Biometric Integration: Implement facial recognition or fingerprint scanning for quick and secure verification of the passenger at the entry points.

Smart Queuing: Based on the boarding capacity and crowd density, the app can show the expected waiting time or suggest less crowded stations or trains.

Security & Privacy

Data Encryption: Implement encryption protocols to protect user data, such as payment information, personal details, and travel history.

Two-Factor Authentication: For additional security, especially during login or payment processes.

Compliance: Ensure the app complies with data protection laws and regulations in the region of operation.

Marketing & Adoption

Onboarding Campaigns: Offer initial incentives such as free rides or discounts for new users.

Partnerships: Collaborate with local businesses or brands for co-branded loyalty programs.

QR Code Posters: Display easy-to-scan QR codes in metro stations to help people download the app.