**Performance Work Statement (PWS)**

for

Tactical Missile Technical Coordination Group (TMTCG) and

Joint Munitions World Wide Review (JMWWR) Website Hosting

**Purchase Request**: FD2060-24-31360

**4 June , 2025**

**Part 1**

**General Information**

1. **GENERAL:** This is a non-personal services contract to provide hosting services for the Tactical Missile Technical Coordination Group (TMTCG) and Joint Munitions World Wide Review (JMWWR) websites. The Government shall not exercise any supervision or control over the contract service providers performing the services herein. Such contract service providers shall be accountable solely to the Contractor who, in turn is responsible to the Government.
   1. Description of Services/Introduction: The Contractor shall provide all personnel, equipment, supplies, facilities, transportation, tools, materials, supervision, and other items and non-personal services necessary to provide hosting services for the TMTCG and JMWWR websites as defined in this PWS except for those items specified as Government furnished property and services. The Contractor shall perform to the standards in this contract.
   2. Background: The TMTCG and JMWWR websites are currently and have historically (for the past five [5] years) been hosted by Amazon Web Services (AWS) via another contract. A determination has been made to remove these services from this other contract and to instead obtain these services via a separate contract (this contract). Non-hosting-related services (i.e., website maintenance, programming, etc.) shall continue via the other contract.
      1. Current TMTCG website application specifications are outlined in **Table 1**. The hosting environment shall exceed these specifications as necessary to meet current standardized best practices and maintain sufficient room for future growth, which is anticipated to be approximately 73 GB of data/files per year.

|  |  |
| --- | --- |
| **Front-End Server Type & Version** | IIS 10, MS Hyper-V Server 2019 |
| **Back-End Server Type & Version** | SQL Server 15 |
| **Database Table Structure** | 70 tables |
| **Concurrent Users Supported** | 50 |
| **Average Concurrent Users** | 3 |
| **Maximum Concurrent Users** | 50 |
| **Total Footprint (MB/GB)** | Database 3 GB, Site 178 MB |
| **Avg. Throughput/Month (MB/GB)** | Avg. Inbound/month 110 MB | Avg. Outbound/month 168 MB |
| **Max. Throughput/Per Month (MB/GB)** | Total Inbound/month 4 GB | Total Outbound/month 6 GB |

Table 1 - *Current TMTCG Website Application Specifications*

* + 1. Current JMWWR website application specifications are outlined in **Table 2**. The hosting environment shall exceed these specifications as necessary to meet current standardized best practices and maintain sufficient room for future growth, which is anticipated to be insignificant, as this website is static.

|  |  |
| --- | --- |
| **Front-End Server Type & Version** | IIS 6.2, Windows Server 2012 R2 |
| **Back-End Server Type & Version** | SQL Server 11 |
| **Database Table Structure** | 29 tables |
| **Concurrent Users Supported** | 50 |
| **Average Concurrent Users** | 3 |
| **Maximum Concurrent Users** | 50 |
| **Total Footprint (MB/GB)** | Database 11 MB, Site 154 MB |
| **Avg. Throughput/Month (MB/GB)** | Avg. Inbound/month 59 MB | Avg. Outbound/month 93 MB |
| **Max. Throughput/Per Month (MB/GB)** | Total Inbound/month 2 GB | Total Outbound/month 3 GB |

Table 2 - *Current JMWWR Website Application Specifications*

* + 1. The hosting environment shall be capable of processing and/or storing documents of all types and sizes. **Table 3** contains a representative sampling of typical file types and sizes in use by the organization.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Extension** | **File Type** | **Number**  **of Files*1*** | **Maximum**  **File Size*2*** | **Required**  **Storage*3*** |
| .docx | Microsoft Word Document | 14,801 | 105.5 MB | 1,561,505.5.5 GB |
| .pdf | Adobe Portable Document Format | 1,591 | 95.4 MB | 151,781.4 GB |
| .jpg | Joint Photographic Experts Group | 3,760 | 9.3 MB | 34,9685.0 GB |
|  |  | 20,152 |  | 2,062,972.4 GB |

Table 3 - *File Extensions, Types, Quantities, Maximum File Size, and Required Storage*

**NOTE 1**: Approximated by counting the number of files with this extension within the sampling.

**NOTE 2**: The largest file size in megabytes (MB) within the sampling of files with this extension.

**NOTE 3**: Approximated by multiplying the number of files by the largest file size in megabytes (MB) within the sampling of files with this extension divided by 1,000 to get gigabytes (GB).

* 1. Objective: Obtain hosting services for the TMTCG and JMWWR websites.
  2. Scope: The Contractor shall provide non-personal services, including organic or purchased hosting for two websites with appropriate hardware and software security features. The Contractor shall maintain all hardware, software, and licenses required to support these two websites. The TMTCG website is one of the organization’s primary means of communicating with its Foreign Military Sales (FMS) customers and must be operational on a continuous basis with no unplanned disruptions of operation, lasting longer than two (2) hours within any one twenty-four (24) period. This website shall be accessible at https://www.tmtcg.org. The JMWWR website is used to coordinate and share information related to annual JMWWR events. This website shall be accessible at https://www.jmwwr.org. The Contractor shall monitor the security of server(s) and the hosting environment (physical and virtual) using appropriate intrusion detection and mitigation methods to prevent and/or substantially limit the impact of intrusions. Administrator credentials shall be created and/or shared with employees working on another contract as specified in Paragraph 1.2 and as identified by the Contracting Officer (KO) and/or Contracting Officer’s Representative (COR) (*if applicable*).
  3. Benefit to United States Air Force (USAF): This acquisition will benefit the Department of the Air Force (DAF) by providing greater flexibility, streamlining program management processes, and optimizing support to FMS customers. This acquisition benefits the warfighter by providing critical system technical support while increasing system management, administrative, and technical capabilities across multiple mission sets.
  4. Period of Performance: The period of performance (PoP) shall be for one (1) Base Year of 12 months and four (4) 12-month option years. The PoP reads as follows:

Base Year

Option Year I

Option Year II

Option Year III

Option Year IV

* 1. General Information
     1. Quality Control: The Contractor shall develop and maintain and effective quality control (QC) program (QCP) to ensure services are performed in accordance with (IAW) this PWS. The Contractor shall develop and implement procedures to identify, prevent, and ensure non-recurrence of defective or otherwise substandard services. The Contractor’s QCP is how it assures itself that its work complies with the requirements of the contract. The QCP shall be delivered with the Contractor’s proposal. The Contractor shall provide a comprehensive written QCP to the KO within five (5) working days when changes are made thereafter. After acceptance of the QCP, the Contractor shall receive the KO’s acceptance in writing of any proposed change to its QC system.
     2. Quality Assurance: The Government shall evaluate the Contractor’s performance under this contract IAW the Quality Assurance Surveillance Plan (QASP). This plan is primarily focused on what the Government must do to ensure that the Contractor has performed in accordance with the performance standards. It defines how the performance standards will be applied, the frequency of surveillance, and the minimum acceptable defect rate(s).
     3. Recognized Holidays: The Contractor shall not perform services on holidays except when necessary to restore website access and only when approved by the KO/COR. The following holidays shall be observed:

|  |  |
| --- | --- |
| New Year’s Day | Labor Day |
| Martin Luther King Jr.’s Birthday | Columbus Day |
| President’s Day | Veteran’s Day |
| Memorial Day | Thanksgiving Day |
| Juneteenth National Independence Day | Christmas Day |
| Independence Day |  |

* + 1. Hours of Operation: The Contractor is responsible for conducting business between the hours of 0700 and 1630 Eastern Standard Time (EST) Monday thru Friday except Federal holidays or when the Government facility is closed due to local or national emergencies, administrative closings, or similar Government directed facility closings. For other than firm fixed price contracts, the Contractor will not be reimbursed when the Government facility is closed for the above reasons. The Contractor must always maintain an adequate workforce for the uninterrupted performance of all tasks defined within this PWS when the Government facility is not closed for the above reasons. When hiring personnel, the Contractor shall keep in mind that the stability and continuity of the workforce are essential.
    2. Base Support: None required.
    3. Place of Performance: The work to be performed under this contract shall be performed within the continental United States (US) (CONUS) at any place or location deemed suitable by the Contractor and KO/COR. There is no requirement for performance of work related directly to website hosting at a Government facility. Remote work is acceptable.
    4. Type of Contract: The Government will award a …
    5. Security Requirements: Contractor personnel performing work under this contract must have a recent; within one (1) year, Suitability Investigation. This contract has no requirement for use of or access to classified information.
       1. PHYSICAL Security: The Contractor shall be responsible for safeguarding all Government equipment, information, and property provided for Contractor use.
    6. Special Qualifications: The Contractor shall ensure its employees possess and maintain current Information Assurance Technician (IAT) Level II professional certification during the execution of this contract.
       1. Specialized Knowledge, Experience, Tasks or Qualifications Required:
* 8 years of experience in web development and/or programming
  + - 1. Skills and Qualifications:
* Ability to clearly communicate with clients and to troubleshoot websites and optimize performance.
* Must have a strong understanding of user interfaces, cross-browser compatibility, general web functions and standards.
* Knowledge and experience to test web pages and web apps in multiple browsers (e.g., Chrome, Fire Fox and Internet Explorer).
* Must be able to implement Cascading Style Sheets (CSS) to efficiently control the style of multiple pages in site.
* Ability to develop websites that interact with MS SQL Server.
* Must have experience in planning and delivering software platforms accessed worldwide via the Internet.
* Must have deep expertise and experience with Web Applications and programming languages (e.g. HTML, CSS, JavaScript, JQuery and C#).
* Must have deep functional knowledge and hands on design experience with Database design and interfaces.
* Must have a strong understanding of security principles and how to apply to web applications.
* Ability to design website's graphics and multimedia elements.
  + - 1. Must be familiar with site specific technologies:
* Cold Fusion 6
* SQL Server 2008 / 2012
* Entity Framework ASP.NET Core
* C#
* MVC
* IIS
* Bootstrap 4
  + 1. Management of Personnel: The contractor shall submit written notification to the KO/COR when there is a vacancy and when a vacancy is filled. Vacancies shall be filled with qualified personnel within 30 business days of vacancy.
    2. Post Award Conference/Periodic Progress Meetings: The Contractor agrees to attend any post award conference convened by the contracting activity or contract administration office IAW the Federal Acquisition Regulation (FAR) Subpart 42.5. The KO/COR and other Government personnel, as appropriate, may meet periodically with the Contractor to review the Contractor’s performance. At these meetings the KO/COR will apprise the Contractor of how the Government views the Contractor’s performance and the Contractor will apprise the Government of any problems, if any, being experienced. Appropriate action shall be taken to resolve outstanding issues. These meetings shall be at no additional cost to the Government.
    3. Contracting Officer Representative (COR): The COR (*if applicable*) will be identified by separate letter/designation, a copy of which shall be sent to the Contractor, stating the responsibilities and limitations of the COR, especially regarding changes in cost or price, estimates, or changes in delivery dates. The COR is not authorized to change any of the terms and conditions of the resulting order. The COR monitors all technical aspects of the contract and assists in contract administration. The COR is authorized to perform the following functions:
* Assure that the Contractor fulfils the technical requirements of the contract.
* Perform inspections necessary in connection with contract performance.
* Maintain written and oral communications with the Contractor concerning technical aspects of the contract.
* Issue written interpretations of technical requirements, including Government drawings, designs, and specifications.
* Monitor Contractor’s performance and notify the KO and Contractor of any deficiencies.
* Coordinate availability of Government furnished property and provide site entry of Contractor personnel.
* Other functions as determined by the KO.
  + 1. Key Personnel: The following personnel are considered key personnel by the Government. The Contractor shall provide a contract manager who shall be responsible for the performance of work. The name of this person and an alternate who shall act on behalf of the Contractor when the contract manager is absent shall be designated in writing to the KO/COR. The contract manager or alternate shall have full authority to act on behalf of the Contractor on all contract matters relating to the daily operation of this contract. The contract manager or alternate shall be available as prescribed in Paragraph 1.7.4.

|  |  |
| --- | --- |
| **Government** | **Contractor** |
| KO/COR | Contract Manager |
| TMTCG Section Chief | Alternate Contract Manager |
| TMTCG Program Manager |  |
| TMTCG IT SME |  |
| TMTCG Website User(s) |  |

* + 1. Identification of Contractor Employees: All Contractor personnel attending meetings, answering Government telephones, and working in other situations where their Contractor status is not obvious to third parties are required to identify themselves as such to avoid creating an impression in the minds of members of the public that they are Government officials. They must also ensure that all documents or reports produced by Contractors are suitably marked as Contractor products or that Contractor participation is appropriately disclosed. The Contractor shall provide its personnel with appropriate identification badges for use when performing work on this contract in the settings described above.
    2. Contractor Travel: The Contractor may be required to travel within the CONUS during the performance of this contract to attend meetings, conferences, training, etc. The Contractor will be authorized travel expenses consistent with the substantive provisions of the Joint Travel Regulation (JTR) and the limitation of funds specified in this contract. All travel requires prior Government approval/authorization and notification to the KO/COR. Travel expenses per traveler and per trip shall not exceed $1,500.00 without KO/COR approval. Travel shall be limited to meetings, conferences, training, and other similar activities as determined by the KO/COR. Anticipated travel requirements are as follows:
* Post award (kick-off) conference with the KO/COR, PM, and other Government key personnel.
  + *Travelers*:
    - Contract Manager and/or Alternate
  + *Location*:
    - Robins Air Force Base, Georgia
* Option year execution (kick-off) conference with the KO/COR, PM, and other Government key personnel.
  + *Travelers*:
    - Contract Manager and/or Alternate
  + *Location*:
    - Robins Air Force Base, Georgia
    1. Other Direct Costs: Travel expenses IAW Paragraph 1.7.15.
    2. Data Rights: The Government has unlimited rights to all documents and materials produced under this contract. All documents and materials, to include the source codes of any software, produced under this contract shall be Government owned and are the property of the Government with all rights and privileges of ownership and copyright belonging exclusively to the Government. These documents and materials may not be used or sold by the Contractor without written permission from the KO. All materials supplied to the Government shall be the sole property of the Government and may not be used for any other purpose. This right does not abrogate any other Government rights.
    3. Organizational Conflict of Interest (OCI): Contractor and subcontractor personnel performing work under this contract may receive, have access to, or participate in the development of proprietary or source selection information (e.g., cost or pricing information, budget information or analyses, specifications or work statements, etc.) or perform evaluation services which may create a current or subsequent OCI as defined in the FAR Subpart 9.5. The Contractor shall notify the KO immediately whenever it becomes aware that such access or participation may result in any actual or potential OCI and shall promptly submit a plan to the KO to avoid or mitigate any such OCI. The Contractor’s mitigation plan will be determined to be acceptable solely at the discretion of the KO and in the event the KO unilaterally determines that any such OCI cannot be satisfactorily avoided or mitigated, the KO may affect other remedies as he or she deems necessary, including prohibiting the Contractor from participation in subsequent contracted requirements which may be affected by the OCI.
    4. PHASE IN/PHASE OUT PERIOD: To minimize any decreases in productivity and to prevent possible negative impacts on additional services, the Contractor shall have personnel on board, during a 30-day phase in/phase out period. During the phase in period, the Contractor shall become familiar with performance requirements to commence full performance of services on the contract start date.

**Part 2**

**Definitions & Acronyms**

1. **DEFINITIONS & ACRONYMS:**
   1. DEFINITIONS:

CONTRACTOR – A supplier or vendor awarded a contract to provide specific supplies or service to the government. The term used in this contract refers to the prime.

CONTRACTING OFFICER – A person with authority to enter into, administer, and or terminate contracts, and make related determinations and findings on behalf of the government. Note: The only individual who can legally bind the government.

CONTRACTING OFFICER'S REPRESENTATIVE (COR) – An employee of the U.S. Government appointed by the contracting officer to administer the contract. Such appointment shall be in writing and shall state the scope of authority and limitations. This individual has authority to provide technical direction to the Contractor as long as that direction is within the scope of the contract, does not constitute a change, and has no funding implications. This individual does NOT have authority to change the terms and conditions of the contract.

DEFECTIVE SERVICE – A service output that does not meet the standard of performance associated with the Performance Work Statement.

DELIVERABLE – Anything that can be physically delivered, but may include non-manufactured things such as meeting minutes or reports.

KEY PERSONNEL – Contractor personnel that are evaluated in a source selection process and that may be required to be used in the performance of a contract by the Key Personnel listed in the PWS. When key personnel are used as an evaluation factor in best value procurement, an offer can be rejected if it does not have a firm commitment from the persons that are listed in the proposal.

PHYSICAL SECURITY – Actions that prevent the loss or damage of Government property.

QUALITY ASSURANCE – The government procedures to verify that services being performed by the Contractor are performed according to acceptable standards.

QUALITY ASSURANCE Surveillance Plan (QASP) – An organized written document specifying the surveillance methodology to be used for surveillance of contractor performance.

QUALITY CONTROL – All necessary measures taken by the Contractor to assure that the quality of an end product or service shall meet contract requirements.

SUBCONTRACTOR – One that enters into a contract with a prime contractor. The Government does not have privity of contract with the subcontractor.

WORK DAY – The number of hours per day the Contractor provides services in accordance with the contract.

WORK WEEK – Monday through Friday, unless specified otherwise.

* 1. ACRONYMS:

ACOR Alternate Contracting Officer's Representative

AFARS Army Federal Acquisition Regulation Supplement

AR Army Regulation

AWS Amazon Web Services

CCE Contracting Center of Excellence

CFR Code of Federal Regulations

CONUS Continental United States (excludes Alaska and Hawaii)

COR Contracting Officer Representative

COTR Contracting Officer's Technical Representative

COTS Commercial-Off-the-Shelf

CSS Cascading Style Sheets

DA Department of the Army

DAF Department of the Air Force

DD250 Department of Defense Form 250 (Receiving Report)

DD254 Department of Defense Contract Security Requirement List

DFARS Defense Federal Acquisition Regulation Supplement

DMDC Defense Manpower Data Center

DOD Department of Defense

EST Eastern Standard Time

FAR Federal Acquisition Regulation

FMS Foreign Military Sales

GB Gigabytes

JMWWR Joint Munitions World Wide Review

JTR Joint Travel Regulation

HIPAA Health Insurance Portability and Accountability Act of 1996

IAT Information Assurance Technician

IAW In Accordance With

KO Contracting Officer

MB Megabytes

MS Microsoft

OCI Organizational Conflict of Interest

OCONUS Outside Continental United States (includes Alaska and Hawaii)

ODC Other Direct Costs

PIPO Phase In/Phase Out

PM Program Manager

POC Point of Contact

PoP Period of Performance

PR Purchase Request

PRS Performance Requirements Summary

PWS Performance Work Statement

QA Quality Assurance

QAP Quality Assurance Program

QASP Quality Assurance Surveillance Plan

QC Quality Control

QCP Quality Control Program

SQL Structured Query Language

TE Technical Exhibit

TMTCG Tactical Missile Technical Coordination Group

US United States

USAF United States Air Force

**Part 3**

**Government Furnished Property, Equipment, & Services**

1. **GOVERNMENT FURNISHED ITEMS & SERVICES:**
   1. General: The Government shall provide all current source code and existing website artifacts for migration as necessary to affect the transfer of hosting activities from the current Contractor to the Contractor having been awarded this contract. No other services, facilities, utilities, equipment, or materials shall be provided.
   2. Services: None.
   3. Facilities: None.
   4. Utilities: None.
   5. Equipment: None.
   6. Materials: None.

**Part 4**

**Contractor Furnished Property, Equipment, & Services**

1. **CONTRACTOR FURNISHED ITEMS & SERVICES:**
   1. General: The Contractor shall provide and maintain all hardware, software, and licenses required to support hosting of the two websites identified in Paragraph 1.4.
   2. Services: As required.
   3. Facilities: As required.
   4. Utilities: As required.
   5. Equipment: As required.
   6. Materials: As required.

**Part 5**

**Specific Tasks**

1. **Specific Tasks:**
   1. Basic Services: The Contractor shall provide services suitable to the hosting of two websites.
   2. Hosting Services: The Contractor shall ensure hosting services are equipped with the necessary hardware and/or software security features that address the following:

* *Host*
  + Maintaining development, test, and production environments
  + Securing data and services
  + Protection from DoS, cross-site scripting, SQL injection, and other attacks
  + Deactivating and disabling unused services and ports
  + Employing encryption where possible
  + Isolation of application data
  + Minimizing and managing permissions and privileges
  + Installation of security patches
  + Monitoring and auditing of server logs
  + Minimizing and managing user accounts
  + Removal of unused modules and extensions
  + Using server security tools
  + Strong password enforcement
    - Length of 12 or more characters
    - Mix of uppercase and lowercase letters, numbers, and symbols
    - No dictionary words, name, or personal information
    - Change every 90 days
* *Network*
  + Firewall
  + Intrusion detection/prevention system(s)
* *Physical*
  + Secure location
  + Access control
  + Surveillance
  + Hardware security
  + Environmental controls
  + Disaster recovery
  + Encryption at rest
  + Intrusion detection
  1. Collaboration with Other Contractors: The Contractor shall collaborate with other Contractors as needed and as requested by the Government to support website hosting and/or transfer hosting services to a new Contractor as needed to maintain website availability.
  2. Deliverables: The Contractor shall submit deliverables to the Government as identified in Technical Exhibit 2.

**Part 6**

**Applicable Publications**

1. **APPLICABLE PUBLICATIONS (CURRENT EDITIONS):**
   1. The Contractor shall abide by all applicable laws, regulations, publications, manuals, local policies, and procedures.
   2. The Contractor shall adhere to current generally accepted and standardized website hosting best practices.

**Part 7**

**Attachment & Technical Exhibit Listing**

1. **Attachment & Technical Exhibit List:**
   1. Attachment 1/Technical Exhibit 1 – Performance Requirements Summary.
   2. Attachment 2/Technical Exhibit 2 – Deliverables Schedule.
   3. Attachment 3/Technical Exhibit 3 – Estimated Workload Data.

**Technical Exhibit 1**

**Performance Requirements Summary**

Contractor service requirements are summarized into performance objectives that relate directly to mission essential items. The performance threshold briefly describes the minimum acceptable levels of service required for each requirement. These thresholds are critical to mission success.

|  |  |  |  |
| --- | --- | --- | --- |
| **Performance Objective** | **Standard** | **Performance Threshold** | **Method(s) of Surveillance** |
| **PRS # 1.**  The Contractor shall provide uninterrupted hosting services for two websites. | The Contractor provided uninterrupted hosting services for two websites. | No more than two (2) hours of interrupted service within any one twenty-four (24) period. | - Random access testing at least monthly conducted by the KO/COR.  - Validated customer complaint(s) received by the KO/COR. |
| **PRS # 2.**  The Contractor shall provide secure hosting services for two websites. | The Contractor provided secure hosting services for two websites. | Zero successful intrusions resulting in unauthorized access to or retrieval of information contained within two websites. | - Reported by:  The Contractor  AFOSI  DISA  Other |
| **PRS # 3.**  The Contractor shall submit deliverables on time. | The Contractor submitted deliverables on time IAW Technical Exhibit 2. | No more than one (1) late submission within any one three (3) month period. | - Reported by:  The Contractor  KO/COR |

**Technical Exhibit 2**

**Deliverables Schedule**

This technical exhibit lists any reports or documentation that is required as a deliverable to include the frequency, number of copies, medium/format and who/where it is to be submitted. A deliverable is anything that can be physically delivered but may include non-physical things such as meeting minutes.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Deliverable** | **Frequency** | **# of Copies** | **Medium/Format** | **Submit To** |
| Server Access Log(s) | On Monday of each week. | One (1) copy on Monday of each week by 0900 EST. | E-mailed in comma-separated text format. | KO/COR |
| Server Security Log(s) | First Monday of each month. | First Monday of each month. | E-mailed in comma-separated text format. | KO/COR |
| Server Error Log(s) | First Monday of each quarter. | One (1) copy on the first Monday of each quarter by 0900 EST. | E-mailed in comma-separated text format. | KO/COR |
| Server Audit Log(s) | First Monday of each quarter. | One (1) copy on the first Monday of each quarter by 0900 EST. | E-mailed in comma-separated text format. | KO/COR |
| Server Referrer Log(s) | First Monday of each quarter. | One (1) copy on the first Monday of each quarter by 0900 EST. | E-mailed in comma-separated text format. | KO/COR |
| Server Agent Log(s) | First Monday of each quarter. | One (1) copy on the first Monday of each quarter by 0900 EST. | E-mailed in comma-separated text format. | KO/COR |
| Intrusion Report | Immediately. | One (1) copy immediately after an intrusion is detected. | E-mailed in comma-separated text format. | KO/COR |
| Intrusion After Action Report (AAR) | Within 30 calendar days of intrusion event. | One (1) copy within 30 calendar days of intrusion even. | E-mailed in comma-separated text format. | KO/COR |

Rejected deliverables shall be corrected and resubmitted within two (2) business days of written notification of Government rejection.

**Technical Exhibit 3**

**Estimated Workload Data**

This technical exhibit lists the historical workload data, i.e., the hours previously performed under the PWS by labor category.

|  |  |  |  |
| --- | --- | --- | --- |
| **Item** | **Name** | **Estimated Quantity** | |
| **1** | Contract Manager |  | 400 Hours |
| **2** | Server Administrator |  | 400 Hours |