

FOOD DELIVERY APP

SAYS :

"The app is slow during peak hours."

"The delivery is taking too long."

THINKS:

"I should have ordered earlier to avoid the delay."

"Will my order arrive on time?" . .

FEELS:

"I feel frustrated when I get late deliveries."

"I'm frustrated because I'm hungry and waiting."

DOES:

"I check the order status multiple times and consider canceling."

"I check other apps for faster options."