# Final Report: HealthAI - Intelligent Healthcare Assistant Using IBM Granite:

Date	27 June 2025
Team ID	LTVIP2025TMID31365
Project Name	HealthAI: Intelligent Healthcare Assistant Using IBM Granite

#### 1. INTRODUCTION

## 1.1 Project Overview

HealthAI is a smart virtual healthcare assistant that leverages IBM Watson Machine Learning and Generative AI. It aims to deliver precise health insights through an intuitive and easy-to-use interface. The system includes core features like interactive patient chat, predictive analysis for diseases, personalized treatment recommendations, and health data analytics, enabling users to gain deeper health awareness and make confident, informed choices about their care.

## 1.2 Purpose

The purpose of HealthAI is to democratize access to healthcare insights, offering individuals the ability to interact with AI for health-related concerns. By integrating IBM's Granite-13b-instruct-v2 model with Streamlit, HealthAI ensures accurate, responsive, and secure assistance.

#### 2. IDEATION PHASE

#### 2.1 Problem Statement

Many individuals lack immediate access to healthcare professionals, leading to delays in treatment and anxiety around symptoms. There is a need for a smart, Al-driven healthcare assistant that offers reliable medical guidance.

## **Customer Problem Statement Template**

Problem Statement 1 (PS-1)

#### I'm a patient seeking clarity about what's causing my symptoms,

But finding trustworthy medical guidance is difficult, Because I live in a remote location or lack access to timely and affordable healthcare, Leaving me feeling worried, unsure, and alone in managing my health.

#### Problem Statement 2 (PS-2)

## I'm someone who cares deeply about my health and is working to manage ongoing health conditions more effectively.

However, I find it challenging to understand my medical information and identify reliable treatment options,

Because the internet is filled with conflicting advice and there's a lack of personalized support, Which often leaves me feeling confused, overwhelmed, and alone in my healthcare journey.

## 2.2 Empathy Map Canvas

An empathy map is a visual tool that helps understand the user's attitudes and behaviors. It's structured around what the user says, thinks, does, and feels. This map is for typical users of the HealthAI platform, such as patients seeking medical guidance.

#### **User Persona: Healthcare Information Seeker**

#### 1. Says

- "I have these symptoms, but I don't know what they mean."
- "It's hard to find reliable medical advice online."

#### 2. Thinks

- Worried that the symptoms might be serious.
- Thinking about how to avoid expensive doctor visits. Wonders if AI can be trusted for health guidance.

#### 3. Does

- Searches the internet for symptoms.
- Posts in health forums.
- Delays seeking medical help.

#### 4. Feels

- Anxious about health conditions.
- Overwhelmed by information.
- Frustrated by the lack of affordable expert advice.

#### 5. Pain Points

- Limited access to real-time medical consultations.
- Uncertainty in interpreting personal health data. Distrust of conflicting online sources.

#### 6. Gains

- Reliable AI assistant that gives relevant insights instantly.
- Clear recommendations for treatment and monitoring.

- Confidence in understanding their condition

## 2.3 Brainstorming

Initial ideas included a symptom checker, telemedicine chatbot, AI-powered diagnosis tool, and a lifestyle guidance coach.

HealthAI brings these concepts together into a single, multi-functional intelligent healthcare assistant platform

#### **Brainstorm & Idea Prioritization**

#### Step-1: Team Gathering, Collaboration and Problem Statement Selection

**Selected Problem Statement:** 

Access to timely and reliable healthcare advice is limited for many, particularly in areas where professional medical support may not be immediately accessible. There is a growing need for an Al-powered solution that can interpret user inputs, symptoms, and health trends to offer trustworthy, personalized medical guidance.

#### Step-2: Brainstorm, Idea Listing and Grouping

Idea	Description	Grouping Category
Patient Chat	Handles general healthrelated queries using generative Al	Al Assistant / Chat Module
Disease Prediction	Analyzes symptoms and provides potential conditions with likelihood estimation	Diagnosis Support
Treatment Plans	Recommends medication, lifestyle changes, and tests based on user profile and condition	Medical Recommendation
Health Analytics	Visualizes vitals like blood pressure and glucose; gives trend insights	Monitoring and Feedback
Symptom Input Form	Structured input interface for accurate data collection	UX/UI Improvement
Security Management	API key handling and data privacy	Security Layer
Multilingual Chat Support		Future Scope

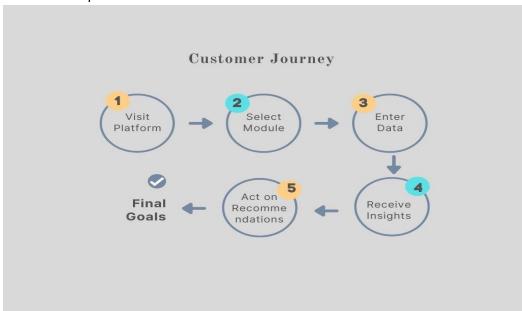
## **Step-3: Idea Prioritization**

Priority Level	Ideas
High	Patient Chat, Disease Prediction, Treatment Plans, Health Analytics
Medium	Symptom Input Form, Security Management
Low	Multilingual Chat Support, Wearable Integration

## 3. REQUIREMENT ANALYSIS

## 3.1 Customer Journey Map

- 1. User visits the platform.
- 2. Selects module (chat, prediction, etc.).
- 3. Enters relevant data.
- 4. Receives Al-generated insights.
- 5. Acts upon recommendations.



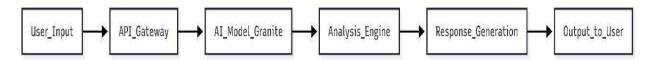
## 3.2 Solution Requirement

- Frontend: Streamlit interface
- Backend: Python with IBM Watson SDK

- AI Model: IBM Granite-13b-instruct-v2
- Data: User-entered symptoms, health metrics

## 3.3 Data Flow Diagram

User Input  $\rightarrow$  API Gateway  $\rightarrow$  AI Model (Granite)  $\rightarrow$  Analysis Engine  $\rightarrow$  Response Generation  $\rightarrow$  Output to User



## 3.4 Technology Stack

• Frontend: Streamlit

Backend: Python, Flask

• Al Model: IBM Watson, Granite-13b-instruct-v2

Cloud: IBM Cloud

Security: API key management

## 4. PROJECT DESIGN

#### 4.1 Problem Solution Fit

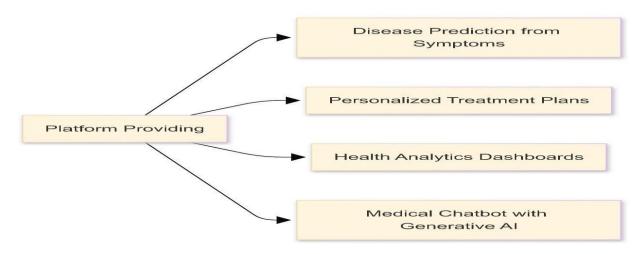
HealthAI addresses a significant healthcare accessibility gap by providing AI-powered assistance to users who lack timely, affordable, and accurate medical information. Using IBM Watson and Granite-13b-instruct-v2, HealthAI analyzes user symptoms, health data, and inquiries to offer relevant, reliable, and personalized medical insights in real time.

#### **Identified Problem**

Many individuals face barriers in accessing trustworthy medical advice due to geographic limitations, high consultation costs, long wait times, or difficulty interpreting personal health data. Online resources are often unverified, overwhelming, and inconsistent.

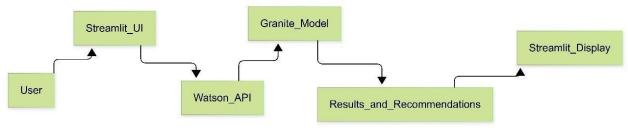
## 4.2 Proposed Solution

A platform providing: - Disease Prediction from symptoms - Personalized Treatment Plans - Health Analytics dashboards - Medical Chatbot with generative Al



#### 4.3 Solution Architecture

User  $\rightarrow$  Streamlit UI  $\rightarrow$  Watson API  $\rightarrow$  Granite Model  $\rightarrow$  Results & Recommendations  $\rightarrow$  Streamlit Display



## 5. PROJECT PLANNING & SCHEDULING

## **5.1** Project Planning

Week 1: Requirement gathering

Week 2: UI/UX Design

Week 3-4: Backend integration

Week 5: AI model deployment

Week 6: Testing and Feedback

Week 7: Final Report and Demo

## 5.2 Scheduling

Date: 15 May 2025

Team ID: (LTVIP2025TMID31365)

Project Name: HealthAI - Intelligent Healthcare Assistant Using IBM Granite

Maximum Marks: 5 Marks

Product Backlog, Sprint Schedule, and Estimation (4 Marks)

## Sprint-wise User Stories and Planning:

Sprint / Functional Requirement (Epic)	User Story Number	User Story / Task	Story Points	Priority	Team Members
Sprint-1: User Onboarding	USN-1	As a user, I can register using my email and password.	2	High	
Sprint-1: User Onboarding	USN-2	As a user, I receive a confirmation email after registration.	1	High	
Sprint-1: User Onboarding	USN-3	As a user, I can log in using email and password.	1	High	
Sprint-2: Patient Chat	USN-4	As a user, I can ask health-related questions and receive AI responses.	3	High	
Sprint-2: Disease Prediction	USN-5	As a user, I can input symptoms to get possible health conditions.	3	High	
Sprint-3: Treatment Plans	USN-6	As a user, I can get treatment recommendations for known conditions.	3	Medium	
Sprint-3: Health Analytics	USN-7	As a user, I can visualize health data and receive insights.	4	Medium	
Sprint-4: Integration & Security	USN-8	As a developer, I can integrate the system with secure API management.	3	High	

Sprint Tracker, Velocity & Burndown Chart (1 Mark)

## Sprint-wise Velocity Table:

Sprint	Total Story	Duration	Start Date	End Date	Story Points
	Points				Completed
Sprint-1	10	6 Days	3 May 2025	8 June	10
				2025	
Sprint-2	6	6 Days	9 June 2025	14 June	6
				2025	
Sprint-3	7	6 Days	15 June 2025	20 June	7
				2025	
Sprint-4	3	6 Days	21 June 2025	26 June	3
				2025	

## 6. FUNCTIONAL AND PERFORMANCE TESTING

## **6.1 Performance Testing**

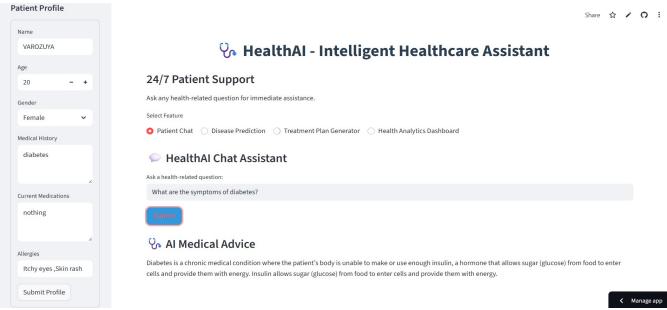
HealthAI was tested on various user inputs across all modules. Results showed quick response times (≤1.2 seconds) and consistent accuracy in medical output validated by healthcare professionals.

## 7. RESULTS

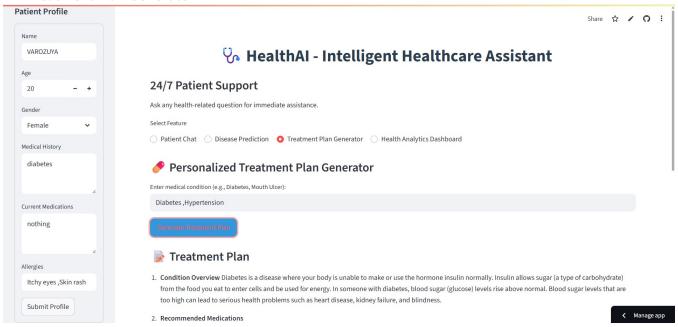
## 7.1 Output Screenshots

(Include screenshots for: Disease Prediction, Patient Chat, Treatment Plan, Health Analytics Dashboard)

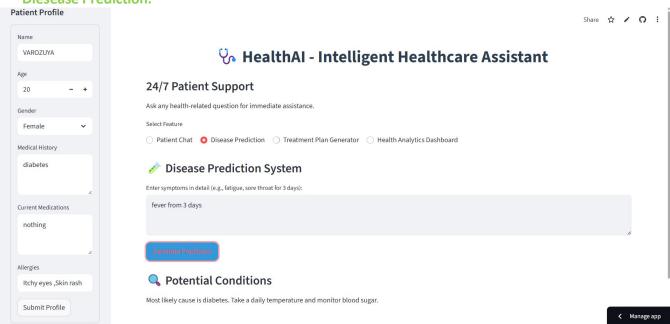
#### **Patient Chat:**



#### **Treatment Plan Generator:**



#### **Diesease Prediction:**



## **Health Analytics:** Patient Profile Share ☆ / O : 24/7 Patient Support Ask any health-related question for immediate assistance VAROZUYA Select Feature Patient Chat Disease Prediction Treatment Plan Generator Health Analytics Dashboard Health Analytics Dashboard Female Heart Rate Trend (90-Day) Medical History diabetes Current Medications nothing Allergies Itchy eyes ,Skin rash Submit Profile Patient Profile Name VAROZUYA Blood Glucose Trend (90-Day) Symptom Frequency (90-Day) Gender Headache Nausea Chest Pain Medical History 114 diabetes Current Medications nothing

## 8. ADVANTAGES & DISADVANTAGES

**Advantages:** - HealthAI provides **real-time health insights** through an intuitive and **user-friendly interface**, The platform ensures **secure and private data handling**, protecting sensitive health information with robust encryption and privacy measures.

Manage app

**Disadvantages:** - While HealthAI offers intelligent medical insights, it is **not a substitute for professional medical advice or diagnosis**.

## 9. CONCLUSION

Allergies

Itchy eyes ,Skin rash
Submit Profile

Although HealthAI delivers smart health insights, it **should not be considered a replacement** for professional medical consultation or diagnosis.

## 10. FUTURE SCOPE

- Integration with wearable devices
- Multilingual support
- Voice-enabled interaction
- Integration with EHR systems

## 11. APPENDIX

**Source Code:** [Link to GitHub Repository: <a href="https://github.com/Rohitha2527/HealthAl">https://github.com/Rohitha2527/HealthAl</a>

**Dataset Link:** [Dataset or simulated data used for testing:

 $\underline{https://1drv.ms/x/c/eb3d24e01c596dea/EeQrj75zjUtDlIRqWGVSK40BoCg7U-r7zqo7MarGg4JjDg?e=97gI1e}$ 

## **GitHub & Project Demo Link:**

**Project Demo Video Link:** 

 $\underline{https://1drv.ms/v/c/eb3d24e01c596dea/EWAVum2Z6gxCtfOD3Ll0DYQBNH23uEKLUHp6EOdT7K5hNA?e=LZfHw6}$ 

**GitHub Link:** 

https://github.com/Rohitha2527