Preethi Nalla

IKYA
THE POWER OF BEING ONE

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Personal Summary	✓ **4 years 6 Months** Development and Maintenance experience at **Accenture Services Pvt. Ltd.** and **Infosys Technologies Ltd.** with primary expertise in **JAVA, J2EE** ✓ Have good domain knowledge in **Banking** and **Insurance** ✓ Good knowledge of the System Analysis, Design and Development, SDLC process ✓ Strong in Analytical and Problem Solving Capabilities ✓ Self motivated Team player and a **Quick learner** ✓ Skilled at multitasking, interpersonal and written **communications**, **prioritizing and decision making** with focus on customer satisfaction and high team morale

Educational Qualification

QUALIFICATION	SPECIALIZATION	INSTITUTE/UNIVERSITY	YEAR OF PASSING	PERCENTAGE
B.Tech	Computer Science & Engineering	GVP College of Engineering	2008	67%
Intermediate	Physics, Chemistry & Mathematics	Sri Chaitanya Co-operate Junior College	2004	94%
10th	-	Adarsh Public School	2002	84%

Technical Skills

OPERATING SYSTEMS	:	Windows 98/2000/XP, UNIX
PROGRAMMING LANGUAGES	:	JAVA, J2EE
SPECIAL SOFTWARE	:	Eclipse, RAD
DATABASES WORKED ON	:	Oracle-9i, SQL

Certifications

1	PR101 Certification (internal) on JAVA Technology
2	PR201 Certification (internal) on Advanced JAVA and J2EE Technology
3	Process Certification (on Defect and Problem Prevention)
4	Soft skills – Assertiveness Skills, Running Effective Meetings, Team Building, Time management, Articulation skills, English Edge and Cross Cultural Sensitivity

Period	Company	Designation
May 2012– Dec 2012	Accenture Services Pvt. Ltd.	Senior Software Engineer
Jun 2008 – Mar 2012	Infosys Technologies Limited	Senior Systems Engineer

✓ Acquired the skill to handle high priority and severity issues which required immediate resolutions
✓ Handled Production issues independently during Offshore hours and made sure the handover was made with proper documentation
✓ Analysis of the current code and pushed enhancements for better functioning of the application
✓ Was the SPOC (Single Point of Contact) for running UD-32 Tuxedo calls which required an in-depth understanding of C++

SKILL

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Projects Details

Project Name	ZFS Info 2000 Build Support
Duration(MM/YYYY)	June 2012 to December 2012
Client	ZURICH INSURANCE GROUP LTD.
Line of business of the client	Finance and Insurance
About the project	Zurich Insurance Group Ltd is a global insurance company and employs around 60,000 people. Objective of this project is to centralize user account management across all systems that have been designated as financially impacting. The solution included reconciliation, and Provisioning with respect to Active Directory, Lotus Notes, OID, RACF and BVWS. And would also provide enhanced capabilities like workflow, delegated administration and capability for audit logging and reporting.
Role	Senior Software Engineer/Team Member
Responsibilities	• Integration of OIM with AD and Lotus Notes with

	ICF based connectors • Auto Provisioning of users to target systems based on Access policies after reconciliation of user data from CSV • Experience on Password Polices • Worked on Pre-populate plug-in • Customized OIM for the custom branding for end USER and Administrative screen • Worked on Adding Custom Help Topics and Inline Help • Worked on Customizing Challenge Questions
Technical Platform	OIM 11gR1, R2, AD, Web logic server 11g, Lotus Notes, OID, Oracle 11g, Linux, BI Publisher 11g, SOA , Java
Specialized Knowledge Gained	Insurance

Project Name	Online Banking (OLB) Level3– NetAccess
Duration(MM/YYYY)	September 2008 to March 2012
Client	Bank of America
Line of business of the client	Online Banking/Credit Cards
About the project	This was an Enhancement, Small Maintenance and Production Support project which involved as many as 15 different applications interacting with one another. The applications were mainly Front ends which the customers were using, as well as middle ware. I was a part of this project since its inception into the company, i.e., September 2008 and was an active participant during the Knowledge Transfer sessions and also was involved in preparing my team mates, and myself, in understanding the applications involved. Also, I was the main resource in preparing "Understanding Documents" for the project
Role	Senior Software Engineer/Team Member
Responsibilities	• Severity, Maintenance and Enhancement Ticket Analysis and assigning them to the team members, maintaining the ticket queues and reporting the same to the client • Documentation of the various research items and Tickets, which was aligned for a particular release • Setting up of the Environment/Code as a part of the Code fixes for each release • Attending to production calls, including Severity 1 and 2 and providing solutions to the issues as well as coordinating with other teams during the analysis process

	• Mentoring new members and helping them in their initial analysis
Technical Platform	Java/J2EE, C++

AWARDS & RECOGNITION	✓ Got the **SPOT AWARD** in Q4 of 2009, for optimizing a section of the application code which resulted in large of savings for the bank ✓ Got the **Golden Stamp Award** in 2010, for my commitment towards the work by extending beyond timelines, working during festive seasons and proactively taking up emergency tickets ✓ Always reached above the expectations of my managers and was an active support at work to all the team members ✓ Trusted by the company to work within the secure area of the Bank which involved customer personal and bank information ✓ Active participant in all the competitive activities for team building, fun and recreation conducted by the HR department