

Rohith V

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EXPERIENCE

Senior Application Engineer

April 2024 – Present

Trivandrum, Kerala

Oracle

- Developed a specialized **Redwood Oracle Sales Cloud UI Migration Tool**, facilitating the seamless migration of layout configurations for approximately **5,000 customers** and achieving significant operational efficiency gains by **eliminating manual migration steps**.
- Architected the end-to-end **User Interface for an Agentic AI tool** that orchestrates complex sales flows based on defined objectives, reducing the end-user time for sales flow generation to under **one minute**.
- Served as the **primary POC for the PSR (Performance, Scalability, and Reliability) team**, analyzing performance regression data for team-owned objects and directing frontend and component optimizations to ensure all UI elements remained within **established performance baselines**.
- Collaborated with cross-functional engineering teams to diagnose and resolve critical bugs identified in CI runs, **increasing automation pass rates to 95%** and reducing weekly reported issues.

Application Engineer

May 2022 – April 2024

Trivandrum, Kerala

Oracle

- Resolved critical **Go-Live blockers** for enterprise customers by debugging complex **product code defects and customizations**, directly enhancing product stability and customer satisfaction.
- Mitigated P1 regression impacts by identifying and patching affected fleet segments **before customer reporting**, resulting in a **30% drop** in weekend Service Requests.

Programmer Analyst

October 2020 – April 2022

Chennai

Cognizant

- Worked with the development team to perform code maintenance and bug fixes.
- Collaborated with the team to ensure seamless application support across QA and production environments, facilitating smooth operations.

MOST PROUD OF

- Trained **50+ Support Engineers** on the Next-Generation Oracle Sales Cloud UI, leading to a **50% reduction in customer forum-related bug escalations** to the development team.
- Orchestrated the end-to-end migration of custom business logic to the new Next-Generation Sales Cloud UI for a **top-tier customer**, delivering a seamless transition that **earned formal recognition from senior leadership** for smooth delivery and customer satisfaction.
- Built a community of **1,200+ followers** by publishing guides on **coding challenges and data structures in Java** on Dev.to and Medium.

TECHNICAL SKILLS

Languages: Java, JavaScript, HTML/CSS, SQL

Frameworks: Spring Boot, Application Development Framework, RESTful API

Developer Tools: Git, VS Code, JMeter, OJET

EDUCATION

Government Engineering College

Thrissur, Kerala

Bachelor of Technology in Computer Science and Engineering

Aug 2016 – Jun 2020