

Harman Terms & Conditions

1. The product shall be shipped as is condition to Harman's Authorized Partner at the following address: Flextronics Technologies India Pvt Ltd, 302, Phase 2, Udyog Vihar, Gurgaon, Haryana-122001.
2. The Authorized Courier Partner will make three (3) attempts to pick up the shipment, based on customer confirmation, failing which the ticket would be cancelled.
3. Customer shall place the **ORIGINAL** Proof of Purchase (Invoice Copy) in the shipment package. If the shipment package is received without Proof of Purchase, Harman/ Harman's Authorized Partner reserves the right to NOT to proceed with the repair of the product.
4. As the shipment is on "said to contain" basis, customer shall pack the product in the original packaging of the product or use suitable cardboard box, ensure enough padding of crumpled newspapers / foams are placed below, above and on the sides of the product to hold the product firmly and protect it from any damage.
5. Harman/ Harman's Authorized Partner reserves the right to reject tampered, waterlogged, liquid damaged product.
6. If the product is found fake/ spurious upon inspection by Harman's Authorized Partner, the product would be confiscated and destroyed. The customer shall have no claim against such fake/ spurious product.
7. Harman / Harman's Authorized Partner shall not have any obligation to notify or validate its inspection which discovered the product to be a fake/ spurious product.
8. Harman's Authorized Partner shall not be responsible for any delay, on performance, on delivery of the products due to contingencies arising from any force majeure event such as acts of god, storm, earthquake, accident, strikes, lockout, industrial dispute, labor trouble, transportation, embargo, existence of any state emergency, war, civil commotion, riot, inability to obtain any material, refusal of license, approval of imposition of sanction of any measure, taken by government which makes it impossible or impractical for this Service Centre to perform, supply, service or deliver the product to customer.

I/ We accept the above-mentioned terms and conditions.

Signature of Customer

Name:

Place:

Date: