Rohit Kumar

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SUMMARY

Enthusiastic and dedicated web developer with a solid foundation in front-end technologies. graduate with a degree in Computer science and Engineering. Eager to leverage hands-on experience in HTML, CSS, and JavaScript to contribute to creating engaging and functional websites. Quick learner with a passion for staying up-to-date with the latest industry trends and best practices. A team player with excellent communication skills, ready to collaborate effectively in dynamic work environments.

EXPERIENCE

IT Support Engineer

TSDPL   September 2020 – August 2022, Pantnagar

· Proficiently installed, configured, and maintained over 50 Windows 10 operating systems, while successfully upgrading hardware and software components, resulting in enhanced system performance and productivity.
· Automated workflows pertaining to IT support tasks, resulting in a 30% increase in team efficiency and a 25% boost in overall productivity.
· Delivered proactive technical support to internal staff, resulting in a 98% compliance rate with corporate cybersecurity policies.
· Oversaw the maintenance of end user devices and proactively identified Internet-related faults and troubleshot system problems while providing timely and quality customer service.
· Monitored server performance and setup, including backup, archiving, security, patching and user access.
· Troubleshot hardware and software issues for end users.

PROJECTS

Fraud detection in banking

B. tech final Year Major Project · March 2020 – July 2020

· Developed a fraud detection system for banking using Python and machine learning techniques as a college project.
· Utilized supervised learning algorithms, including Random Forest to build predictive models for fraud identification.
· Collaborated with team members to present project findings and methodologies, showcasing technical skills and problem-solving abilities.
· Documented the project extensively, providing clear explanations of the data pre-processing, modelling approaches, and results achieved.

Sophia (Personal assistant)

A final Year Minor Project · July 2019 – November 2019

·Developed a personalized virtual assistant using Python, streamlining daily tasks and enhancing efficiency through automation and AI integration.
· Designed and implemented a user-friendly command-line interface (CLI) for the personal assistant, enabling seamless interaction and task execution.
· Integrated third-party APIs to gather real-time weather updates, set reminders, and retrieve news headlines, enhancing the assistant's capability.

EDUCATION

Bachelor of Technology in Computer Science and Engineering

NPSEI · Pithoragarh · 2020

Intermediate

SKMA Inter college · Kichha · 2016

CERTIFICATIONS

Build an API from scratch with Python, Django, SQLite3

Udemy · 2021

Build a Face Recognition Application using Python

GUVI · 2021

Crash Course on Python

google on coursera · 2020

Python

SSDN Technologies · 2019

Attained a Python programming certificate, enhancing proficiency in a key tool for developing the Sophia the bot and fraud detection system in the banking project

SKILLS

Languages: JavaScript, Html, Python

Hard Skills: Web Development, Front End, Computer, Hardware, Installing Operating System, Networking

Soft Skills: Interpersonal, Communication, Multitasking, Positive Attitude, Problem Solver, Diagnostic, Troubleshooting