

Certain other initiatives have also been taken up by the University to ensure the best out of the students and are detailed below.

1. Helpline Number: The University has also provided a helpline number, 01824-510311, for the students in case of queries. Additionally, parents can also reach out to the University for any issue related to their wards at parents@lpu.co.in.

2. Counseling & Happiness Cell: A team of highly trained psychologists is available round the clock to address to the students' in distress/other issues through the following modes:

a) Email: Students/Parents can email at [**counseling.happiness@lpu.co.in**](mailto:counseling.happiness@lpu.co.in) to arrange counselling sessions.

b) YourDOST: Free online counselling service for the students 24×7 and 365 days a year.

3. LPU Touch Application: Through this App, the parents can view the following through their phones: Student Class time table, Student attendance, important announcements, Exam date sheet, Result etc. The parents need to download the LPU Touch App from the Google Play Store, App Store. The username and password to access the LPU Touch App/UMS is as per the following:

Username: Add a 'P' in front of the registration no. of your ward. Ex: If your ward's registration no. is 11805255 then the user name will be **P11805255**.

Password: has already been sent through SMS and E-mail at the time of admission. If not received, the same can be retrieved by calling 01824-510311.

[Previous](#)[Next](#)