

Process Name	Industry	LOB	Talent Pool	Eligibility Criteria	Work Location	Proposed CTC
Complex Tech	Technical	Server and exchange profile	Voice International	<p>Graduates/Undergraduates,            &lt; 1 year relevant exp Tech Exp , CL11: &gt;1 year exp            Excellent Spoken communication skills            Shift: 24/7            5 days working with 2 rotational offs            Versant 58 - Typing and CBI Interview with Ops.</p>	Pune RMZ Aund	Experienced (CL11) - 3.10 to 5.60lpa
Email Chat	Customer service Chat	Customer Service	Email & Chat	<p>Graduates/Undergraduates,            Freshers CL12. / CL11 1 Yr of Chat or BFSI Exp            Excellent written communication skills            Shift: 24/7            5 days working with 2 rotational offs            Versant 58 - Typing and Chat round and CBI Interview with Ops.</p>	Pune TPO Yerwada	Experienced (CL12) - 2.45lpa to 4.25lpa
Voice International	Customer service Voice	Customer Service	Voice International	<p>Graduates/Undergraduates,            &lt; 1 year relevant Customer Service Exp, CL11: &gt;1 year exp            Excellent Spoken communication skills            Shift: 24/7            5 days working with 2 rotational offs            Versant 58 - Typing and CBI Interview with Ops.</p>	Pune TPO Yerwada	Experienced (CL11) - 3.30lpa
Domestic Voice	Customer service Domestic	Customer Service	Domestic Voice	<p>Graduates/Undergraduates,            &lt; 1 year relevant exp in BPO , CL11: &gt;1 year exp            Excellent Spoken communication skills            Shift: 24/7            6 days working with 1 rotational offs            Typing and CBI Interview with Ops, Client round.</p>	Pune TPO Yerwada	Experienced (CL11) - 2.60lpa
Domestic Voice	Non Technical	Customer service	Domestic Voice	<p>Graduates/Undergraduates, Freshers CL12,            &lt; 1 year relevant of any Exp , CL11: &gt;1 year exp            Excellent Spoken communication skills            Shift:24*7 and Day shifts            6 days working with 1 rotational offs            Versant 4 - Typing and CBI Interview with Ops.</p>	Mumbai Chanfdivali and Malad	Experienced (CL11) - 2.30lpa to 2.57lpa
Domestic Technical	Technical	Tech Support	Domestic Voice	<p>Graduates/Undergrade, Any Tech Education , Freshers CL12,            &lt; 1 year relevant of Tech Exp , CL11: &gt;1 year exp            Excellent Spoken communication skills            Shift:24*7 and Day shifts            6 days working with 1 rotational offs            Versant 4 - Typing and CBI Interview with Ops.</p>	Mumbai Chanfdivali and Malad	Experienced (CL11) - 2.60lpa to 3lpa
Voice International	Customer service Voice	Customer Service	Voice International	<p>Graduates/Undergraduates,Any Freshers            Excellent Spoken communication skills            Shift: 24/7            6 days working with 1 rotational offs            Versant 58 - Typing and CBI Interview with Ops.</p>	Mumbai Chanfdivali and Malad	Experienced (CL11) - 2.63lpa to 3lpa
Voice International	Customer Service	Customer Service	Voice International	<p>Graduates/Undergraduates,            &lt; 1 year of Customer Service Exp , CL12:            Excellent Spoken communication skills            Shift: 24/7            5 days working with 2 rotational offs            Typing and CBI Interview with Ops.</p>	Gcorp Thane	Experienced (CL11) - 3.50lpa to 4.75lpa
Complex Tech	Technical	Server and exchange profile	Technical Support	<p>Graduates/Undergraduates,            &lt; 1 year relevant exp Tech Exp , CL11: &gt;1 year exp            Excellent Spoken communication skills            Shift: 24/7            5 days working with 2 rotational offs            Versant 60- Typing and CBI Interview with Ops.</p>	Gcorp Thane	Experienced (CL11) - 3.60lpa

Domestic Voice	Customer Service	Customer Service	Domestic Voice	<p>Graduates/Undergraduates,Freshers, Excellent Spoken communication skills Shift: Day Shifts 6 days working with 1 rotational offs Versant 4- Typing and CBI Interview with Ops.</p>	Vadodara	Experienced (CL11) - 1.60 to 1.80lpa
Complex Tech	Web Hosting/Telecom	Technical Support	Non-Voice International	<p>Graduates/Undergraduates, &lt; 1 year relevant exp Tech Exp , CL11: &gt;1 year exp Excellent Spoken communication skills Shift: 24/7 5 days working with 2 rotational offs Versant 58 - Typing and CBI Interview with Ops.</p>	BLR	Experienced (CL11) - 3.0lpa to 5.60lpa
Email Chat	Telecom/e-Commerce	Technical/Customer Service	Email & Chat	<p>Graduates/Undergraduates, Freshers CL12. / CL11 1 Yr of Chat or BFSI Exp Excellent written communication skills Shift: 24/7 5 days working with 2 rotational offs Versant 58 Above- Typing and Chat round and CBI Interview with Ops.</p>	BLR	Fresher/ Experienced (CL12/11) - 2.45lpa to 4.25lpa
Voice International	Banking/Telecom/Digital	Customer Service	Voice International	<p>Graduates/Undergraduates, &lt; 1 year relevant Customer Service Exp, CL11: &gt;1 year exp Excellent Spoken communication skills Shift: 24/7 5 days working with 2 rotational offs Versant 58 Above- Typing and CBI Interview with Ops.</p>	BLR	Fresher/ Experienced (CL12/11) - 3.0lpa to 5.60lpa
Domestic Voice	Banking/Hardware/Travel	Customer/Technical Service	Domestic Voice	<p>Graduates/Undergraduates, &lt; 1 year relevant exp in BPO , CL11: &gt;1 year exp Excellent Spoken communication skills Shift: 24/7 5/6 days working with 2/1 rotational offs VNA Score - 3, Intl Versant 50, Domestic Voice Versant - 3, Appititude Test, Typing and CBI Interview with Ops, Client round.</p>	BLR	Fresher / Experienced (CL12) - 2.36lpa to 2.59lpa
Complex/Niche Profiles	Graphic Designing/Banking	Technical Support	International Non-Voice	<p>Graduates/Undergraduates, &lt; 1 year relevant exp in BPO , CL11: &gt;1 year exp Excellent Spoken communication skills Shift: 24/7 5 days working with 2 rotational offs, Appititude Test, Versant -60, Typing and CBI Interview with Ops round.</p>	BLR	Experienced (CL11) - 3.0lpa to 5.00lpa
Non Voice	Content Moderation/Telecom	Email/Chat Back Office	International Non-Voice	<p>Graduates/Undergraduates, &lt; 1 year relevant exp in BPO , CL11: &gt;1 year exp Excellent Spoken communication skills Shift: 24/7 5 days working with 2 rotational offs, Appititude Test, Versant -55, Typing and CBI Interview with Ops round.</p>	BLR	Fresher/ Experienced (CL12 /11) - 2.60lpa to 2.86lpa
Domestic Voice	Banking	Customer service	Domestic Voice	<p>Graduates/Undergraduates, Freshers CL12, &lt; 1 year relevant of any Exp , CL11: &gt;1 year exp Excellent Spoken communication skills Shift:24*7 and Day shifts 6 days working with 1 rotational offs and CBI Interview with Ops &amp; Client.</p>	Chennai	Fresher (CL12)- 1.85lpa Experienced (CL11) - 2.30lpa to 2.57lpa
International Voice	Technology/Hardware	Tech Support	Voice International	<p>Graduates/Undergrade, Any Tech Education , Freshers CL12, &lt; 1 year relevant of Tech Exp , CL11: &gt;1 year exp Excellent Spoken communication skills Shift:24*7 and Day shifts 5 days working with 1 rotational offs Versant 58 and CBI Interview with Ops.</p>	Chennai	Fresher (CL12)- 3.00lpa Experienced (CL11) - 3.00lpa to 4.00lpa

Non Voice	Content Moderation/ Telecom	Email/Chat Back Office	International Non-Voice	<p>Graduates</p> <p>&lt; 1 year relevant exp in BPO , CL11: &gt;1 year exp</p> <p>Excellent Spoken communication skills</p> <p>Shift: 24/7</p> <p>5 days working with 2 rotational offs</p> <p>Como test and CBI Interview with Ops.</p>	Hyderabad	Fresher/ Experienced (CL12) - 2.45pa to 2.70lpa
Voice International	Telecom	Customer Support	Voice International	<p>Graduates/Undergraduates,</p> <p>&lt; 1 year of Customer Service Exp , CL12:</p> <p>Excellent Spoken communication skills</p> <p>Shift: 24/7</p> <p>6 days working with 1 rotational offs</p> <p>Voice Versant - 55, Typing and CBI Interview with Ops, Client Round.</p>	Vizag	Fresher/ Experienced (CL12) - 2.30lpa
Domestic Voice	Banking	Customer Support	Domestic Voice	<p>Graduates/Undergraduates,</p> <p>&lt; 1 year of Customer Service Exp , CL12:</p> <p>Excellent Spoken communication skills</p> <p>Shift: 24/7</p> <p>6 days working with 1 rotational offs</p> <p>Domestic Voice Versant - 4, Apptitude , and CBI Interview with Ops, Client Round.</p>	Vizag	Fresher/ Experienced (CL12) - 1.70lpa
Non Voice	Travel/Telecom/Banking	Simple Back Office	International Non-Voice	<p>Graduates/Undergraduates,</p> <p>&lt; 1 year of Customer Service Exp , CL12:</p> <p>Excellent Spoken communication skills</p> <p>Shift: 24/7</p> <p>6 days working with 1 rotational offs</p> <p>Non Voice Versant - 52 Above , WirteX, Apptitude , Client Assessments, Typing and CBI Interview with Ops, Client Round.</p>	Vizag	Fresher/ Experienced (CL12) - 1.80lpa to 2.20lpa