**5Ws + How analysis for the 6 entities in WalStore Operations**

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| --- | --- | --- | --- | --- | --- | --- |
|  | **Supplier** | **Warehouse Transporter** | **Warehouse** | **Warehouse-to-store transporter** | **Store** | **Customer** |
| **What?** | What kind of items mostly get ordered---------?  What are the types of contracts they have? | -------What is the exact time required to transport the supplies--? | ---what kind of items get into stock normally----------? | ----what is the cost of fuel required to transport the stock everyday---------? | What is the size of the buffer supply area?  what kind of supplies we can store ------------? | -what are the most selling items which customer buy---------?  -what kind of customers visit the store---------? |
| **How?** | ----How much quantity normally get ordered daily-------? | -how much fuel cost required to move the supplies---------? | ------How long we can keep the supply in warehouse in good condition------? | How are the schedules arrived at? | --How long the stock stay in store which don’t get sold---------?  -How frequently the store get supplies ----------? | How is the store layout optimized? |
| **Who?** | -Who is reponsible for looking the supply requirements----? | Who are the transporters? |  | --Who is responsible if the if the breakdown happens while transporting------? |  | -who is looking after the customer satisfaction-----? |
| **When?** |  | **When they normally supply ,do they have any specific time of delivery-----------?** | When do the warehouses receive goods from the transporters? | **When they get to know that they need to supply to the store--------?** | --When is time that supply enter the store----------? | When do they visit the store? |
| **Where?** | Where are the suppliers located? |  | --Where is the warehouse located--------? |  | --Where is the Store located--------? |  |
| **Which?** |  | Which prominent routes are used by the transporters for navigating between the suppliers and the warehouses? | -Which kind of facilities available in warehouse-------------? | Which kind of precautions are taken during the transportation------------? |  |  |