

ROIBÉARD R COUGHLAN

SUMMARY

A creative thinker, with a passion for creating new visionary technologies to change the world for the better. Adept in software development and working with various data structures. Innovative Programmer and Internet Entrepreneur striving to make the world a more unified and connected place.

A deep interest in new technology & awareness of the importance of helping to shape how it intertwines with peoples lives as it grows in influence everyday. Disciplined and reliable professional with excellent critical thinking skills and problem-solving abilities. Strong work ethic and adept at working with teams or independently in fast-paced settings. Seeking software developer opportunities to expand skills while facilitating company growth.

EXPERIENCE(IN ORDER OF RELEVANCE)

Senior Claims Adjuster, Quantity Surveyor & Auditor

CUNNINGHAM LINDSEY, LOSS | Auckland, New Zealand | December 2010 - October 2012

- Held responsibility of between 50-100 Commercial Earthquake claims at any one time
- Responsible for full claims process from inception to settlement, updating relevant Insurance Company on progress at regular intervals
- Assigned to Commercial earthquake claims based around the Christchurch central business district
- I was in regular contact with the Client (Insurance Company), Solicitors, the Insured, Builders and many other significant parties
- To agree a settlement which correlates with the Insured's substantiated loss based on the particular policy in place
- For a number of months, I was required to assist the Quantity Surveying team by quantifying the damage incurred to government housing, to form a reserve. Completing a schedule of works & bill of costs for the completion of earthquake repairs
- I was also auditor for new claims before assigning them to relevant Handlers with detailed actions to be completed along with targets to be reached
- Synthesized data into comprehensive quarterly written reports for management
- Trained other claims staff members on proper handling and evaluation utilizing my knowledge of Construction Industry.

English Teacher

JITRA WITTAYA, PRIMARY SCHOOL | Chiang Mai, Thailand | January 2018 - October 2019

- Teaching English to 8 different Primary School classes from 1st to 6th class with a focus on building a love for learning.
- Customized innovative methods and materials to produce effective learning experiences.
- Advised students to read topics or materials reflecting personal interests to encourage regular reading.

CONTACT

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✉ roibeard.c@outlook.com

📍 Galway Ireland

SKILLS

- Merchandising
- Sales background
- Customer-oriented
- Agile development methodologies
- Interface design and implementation
- Self-starter
- Proficient in HTML
- Project management
- Cross-functional teamwork
- Design and development
- UI/UX
- Testing and deployment
- Decision-making
- Highly proficient in a team & independently
- Curiosity

LANGUAGES & TOOLS

- HTML5
- CSS
- Python
- JavaScript
- Visual Studio
- JQuery
- Bootstrap
- Git
- Flask
- Heroku
- MySQL
- MongoDB
- Django
- AutoCAD
- Plesk
- Joomla

Pre Litigation Senior Claims Officer

QUINN DIRECT INSURANCE | Dublin, Ireland | August 2007 - October 2009

- Held responsibility of between 50-150 motor and injury liability claims at any one time
- Responsible for full claims process from inception to settlement
- Assigned to the Solicitor's team, dealing directly with solicitors, claims investigators and assessors in the UK vicinity, communicating in writing and verbally – with the objective of settling the claim as swiftly and amicably as possible in order to avoid resorting to litigation
- As Senior Claims Handler on the team, I undertook additional responsibility such as training new staff and more intricate/delicate claim
- Reviewed and analyzed claims involving potential or suspected fraudulent activities

Senior Motor Claims Advisor

AVIVA INSURANCE | Galway, Ireland | February 2013 - September 2013

- Working on all aspects of the claim from inception, investigating liability to negotiating settlement based on Case Law, policy guidelines and many other available sources until eventual closure
- Compared data from surveillance footage, assessors reports, statement's and other pertinent information accumulated, to substantiate the data in the medical report.

Sales Advisor

EASIRENT CARHIRE | Dublin | May 2016 - September 2017

- Fostered relationships with customers travelling in from all over the world, expanding customer base and retaining business.
- Identified customer needs to deliver relevant solutions which assisted in meeting sales targets.

General Operative Supervisor

O'BRIEN FINE FOODS | Ireland | November 2015 - April 2016

- I took up employment at Brady's primarily to build up strength in my back as part of my recovery from injury plan, due to being unable to sit down for long periods. I was soon leading a team of up to five staff on a daily basis
- Often surpassing my targets set by senior management, due to efficient delegation, foreseeing potential problems before they arise & always thinking a step or two ahead to allow ease of transition.

Garden Associate

An Garraí Glas | Galway, Ireland | October 2014 - October 2015

- I worked on an Eco Farming Centre in Connemara while completing an injury recuperating program in Galway City under the advice from my GP.

ACCOMPLISHMENTS

- Through grit, determination & extreme self-discipline, I overcame two major accidents in 2013 & 2017 which may have set me back with regard to time but only augmented my knowledge, drive & experience.
- Developed a product, patented the design plus the trade mark, sourced a production company & currently developing the website.
- Created two successful Facebook pages which gained over 15k followers & 5k plus respectively. One was recognized by Rte media as playing a significant role in the implementation of two statues in Dublin City. The second one was the first site to connect Irish people in Australia to help source work & accommodation through connecting, collaborating & sharing.

WEBSITES & PORTFOLIOS

- <http://portfolio.roibeardruadhan.com/>
- <https://github.com/Roibeard-Ruadhan/alcohol-free-ireland>
- <https://github.com/Roibeard-Ruadhan/alcohol-free-ecommerce>
- <https://github.com/Roibeard-Ruadhan/creative-art-therapy.git>

EDUCATION AND TRAINING

Diploma

Full Stack Software Development - E-Commerce
Code Institute, Dun Laoghaire
July 2022

Certificate

Beginners Psychology
Yale University, USA
July 2020

Bachelor of Science

Building and Quantity Surveying
Institute of Technology, Dundalk
January 2007

Certificate

Construction And Surveying
Institute of Technology, Dundalk
October 2005

Leaving Certificate

Coolmine Community School, Dublin
January 2003

HOBBIES

- Kayaking
- Photography
- Walks in Nature
- Hackathon's
- Relaxing music-Classical
- Playing the Guitar
- Books & Audiobooks
- Meditation

REFERENCES

References Available on Request
Thank you for your consideration