

# ALEJANDRO ROJAS

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Software Tester

## CONTACT ME

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## ABOUT ME

Dedicated software testing professional with extensive experience in e-sports gaming, software development, and e-commerce. Specializes in web application testing, cross-browser/environment testing, and SDLC, with expertise in defining test cases, using industry tools, and processes. Proficient in Selenium, HTML, CSS, with working knowledge of SCSS, JavaScript, and Python. Agile project management expert, certified in various project management courses. Delivers high-quality results through strong communication, time management, and organizational skills. Committed to continuous learning, with exceptional attention to detail, planning, and organization. Experienced in collaborating with cross-functional and international teams, driving project success

## EXPERIENCE

### SOFTWARE TESTER, EZ BATTLES LLC

2019-2022

- Conducted thorough web application testing for the e-sports gaming platform EZ Battles, which hosts competitive gaming events with features such as instant live scoring, user compatibility, and compatibility with multiple gaming platforms.
- Streamlined testing processes by developing comprehensive test cases based on functional requirements, reducing testing time by 30% based on functional requirements, using expert knowledge of web standards, accessibility compliance, and industry best practices.
- Performed cross-browser and cross-environment testing to ensure seamless user experiences across various devices, browsers, and operating systems.
- Utilized industry-standard tools and processes such as JIRA, Confluence, and Asana to effectively manage testing efforts, track issues, and ensure timely resolution.
- Significantly improved user experience by conducting thorough web application testing for the e-sports gaming platform EZ Battles, increasing user retention by 20%.
- Demonstrated strong analytical skills and innovative problem-solving techniques to identify and address potential issues proactively.
- Managed multiple user logins and user experiences, email support, player history and track records, and safe and secure money transactions, ensuring a high level of quality and user satisfaction.
- Effectively managed time and workload to meet tight deadlines, maintaining a high level of professionalism, attention to detail, and commitment to delivering high-quality results.
- Gained experience working in an Agile project management environment, fostering collaboration and adaptability throughout the software development life cycle.
- Leveraged working knowledge of JavaScript and Python to better understand the application's functionality and inform testing strategies.

## **PROJECT MANAGER, EZ BATTLES LLC**

2019-2022

- Oversaw all aspects of project management for the e-sports gaming platform EZ Battles, including cost control, purchasing, field labor management, scheduling, subcontractor management, contracts, and productivity tracking.
- Successfully led a high-performance team that executed multiple high-profile projects related to e-sports gaming events, including instant live scoring, user compatibility, secure money transactions, email support, and player history tracking, ensuring timely delivery and staying under budget.
- Worked side by side with a team of full-stack developers to implement user interfaces, live scoring, safe and secure money transactions, monitoring of results, planning of future upgrades, and delivery of a visually modern, user-friendly eSport platform.
- Demonstrated strong negotiation skills and expertise in start-up, test and balance, and commissioning coordination and support, fostering an effective project management environment.
- Improved overall software quality by conducting extensive data analysis and identifying areas for improvement, increasing user satisfaction by 35%.
- Developed and maintained excellent communication and interpersonal skills to work effectively with team members and stakeholders, achieving project goals and maintaining a positive and results-oriented approach.
- Trained new engineers, field, and support staff, providing invaluable experience and skill development opportunities.
- Gained experience working in an Agile project management environment, which is highly relevant and valuable for a software testing professional, promoting collaboration and adaptability throughout the software development life cycle.

## **CO-FOUNDER/CHIEF OPERATIONS OFFICER, BORINGTEES LLC**

2017 - Present

- Managed customer requests and ensured end-results with a high level of customer satisfaction, resulting in increased customer loyalty and retention, demonstrating strong communication and problem-solving skills applicable to software testing.
- Boosted sales and customer engagement by administering automated systems for data management and organizing campaigns, using CRM to organize promotional campaigns and increase sales and customer engagement, showcasing proficiency in technology and data-driven decision making.
- Utilized MeisterTask ticketing tool for efficient task management and collaboration with team members, highlighting experience with project management tools relevant to software testing environments.
- Collaborated with external partners, such as iHeart Radio and Modelo, to provide promotional items and branded merchandise for sponsored events, exhibiting effective teamwork and partnership management.
- Coordinated web development and graphic design efforts to improve company branding, website functionality, and customer conversions, reflecting experience in working with technical teams and understanding web-based projects.
- Maintained a high level of professionalism when dealing with diverse clients, overseeing employees and coordinating various services such as embroidery, DTG printing, and international shipping, which highlights adaptability and leadership skills.
- Utilized project management principles to ensure timely delivery of products and services, showcasing organizational and planning skills that are relevant to software testing positions.

# TECHNICAL SKILLS

## Microsoft Office:

Word, Excel, PowerPoint, Teams  
Administration

## Teams Administration:

JIRA, Selenium, Zephyr, Confluence,  
Asana, Meister Task Invoice Ninja,  
Meta Mask, Phantom Wallet

## Software:

HTML, CSS, Python, JavaScript, Premiere Pro,  
Photoshop, After Effects

## Collaboration:

Zoom, Teams, Skype

## Language Fluency:

Spanish & English

## Cloud:

Office365, Dropbox, OneDrive, Google Drive,  
GoToAssist

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## KEY SKILLS

- Analytical & Problem-Solving Skills
- E-sports Gaming Industry
- Web Application Testing
- Test Case Definition
- Leadership & Team Management
- Quality Assurance Principles
- Cross-Browser/Environment Testing
- IT Literacy
- Software Testing
- Risk Management
- Adaptability & Flexibility
- Time Management & Prioritization
- Web Standards & Technologies
- SDLC Knowledge
- Communication & Collaboration

## EDUCATION

2022

### GOOGLE PROJECT MANAGEMENT

[https://drive.google.com/drive/folders/1JOxjEUbUoB-LYG\\_Q6xcGs17eH-wCtWE](https://drive.google.com/drive/folders/1JOxjEUbUoB-LYG_Q6xcGs17eH-wCtWE)

2022

### AGILE PROJECT MANAGEMENT

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2022

### META INTRODUCTION TO FRONT-END DEVELOPMENT

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2022

### PROJECT PLANNING: PUTTING IT ALL TOGETHER

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2022

### FOUNDATIONS OF PROJECT MANAGEMENT

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2022

### PROJECT INITIATION

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2022

### PROJECT EXECUTION: RUNNING THE PROJECT

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2022

### APPLYING PROJECT MANAGEMENT IN THE REAL WORLD

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2012-2016

## HIGH SCHOOL DIPLOMA

American Senior  
High / Miami FL