

MACY ROLAND

Information Technology Specialist

DETAILS

 Macy.Roland@yahoo.com

 Jacksonville, FL, USA

SKILLS

- Java
●●●●●
- C++
●●●●●
- Python
●●●●●
- IDEs (NetBeans, Visual Studio)
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- GitHub
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- Cisco networking systems
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REFERENCE

Reference available upon request

SUMMARY

As an imaginative entry-level IT professional with a military background, I excel at breathing life into concepts through object-oriented programming and crafting efficient algorithms in high-level programming languages to enhance application performance.

EXPERIENCE

Jul 2020 — Apr 2024

Contractor

Upwork, Remote

Assisted in the configuration and maintenance of network systems. Provided technical support to end-users, resolving hardware and software issues. Developed fluency in integrated development environments (IDEs), leveraging library functions and application programming interfaces (APIs). Explored object-oriented programming concepts and implemented validated algorithms using a high-level programming language to optimize application performance.

Dec 2019 — Jul 2020

Private First Class

US Army, Columbia, North Carolina

Acquired security clearance and managed sensitive information, ensuring compliance with strict confidentiality protocols. Developed expertise in defensive and offensive strategies within secure digital environments to enhance operational readiness. Participated in rigorous training and simulation programs that strengthened problem-solving skills and technical proficiency in high-pressure scenarios.

Jun 2014 — Apr 2015

Manager

Cricket Wireless, Jacksonville, Florida, United States

Implemented knowledge on the products and performed maintenance on inventory. Outlined goals for the team to keep quality standards high for audits. Settled account delinquencies, earning respect from regional commercial teams. Assigned sales domains and carried out concepts to achieve the daily quota. Troubleshooted mobile devices and communicated with customers on device activation.

EDUCATION

2019 — 2025

**Florida State College at Jacksonville, Associate of Science,
Information Technology**

Jacksonville FI

Applied foundational infrastructure principles to set up networking technologies, including IP addressing, routing protocols, and VLANs.

Developed fluency in integrated development environments (IDEs), leveraging library functions and application programming interfaces (APIs).

Explored object-oriented programming concepts and implemented validated algorithms using a high-level programming language to optimize application performance.

ACHIEVEMENTS

Phi Theta Kappa Honors Society