About me

As an imaginative entry-level IT professional with a military background, My journey has equipped me with hands-on experience in hardware configuration, troubleshooting, and navigating integrated development environments (IDEs). I excel at breathing life into concepts through object-oriented programming and crafting efficient algorithms in high-level programming languages to enhance application performance. Let's bring your vision to life with precision and creativity!

Experience

Contractor

Upwork, Remote

Aug 2020 - Present · 4 yrs 9 mos

Assisted in the configuration and maintenance of network systems. Provided technical support to end-users, resolving hardware and software issues. Developed fluency in integrated development environments (IDEs), leveraging library functions and application programming interfaces (APIs). Explored object-oriented programming concepts and implemented validated algorithms using a high-level programming language to optimize application performance.

IT Security and Information Handling Specialist

US Army · Columbia, South Carolina

Jan 2020 – Aug 2020 (8 mos)

Acquired security clearance and managed sensitive information, ensuring compliance with strict confidentiality protocols. Developed expertise in defensive and offensive strategies within secure digital environments to enhance operational readiness. Participated in rigorous training and simulation programs that strengthened problem-solving skills and technical proficiency in high-pressure scenarios.

Manager

Cricket Wireless · Full-time

Jul 2014 - May 2015 · 11 mos

Jacksonville, Florida, United States

Implemented knowledge on the products and performed maintenance on inventory. Outlined goals for the team to keep quality standards high for audits. Settled account delinquencies, earning respect from regional commercial teams. Assigned sales domains and carried out concepts to achieve the daily quota. Troubleshot mobile devices and communicated with customers on device activation.

Technical Skills

Proficient in Java, C++, and Python programming languages for software development and algorithm implementation.

Skilled in utilizing IDEs such as NetBeans and Visual Studio for efficient coding, debugging, and project management.

Experienced in using GitHub for version control, collaboration, and project management in software development.

Knowledgeable in Cisco networking systems for configuration, management, and troubleshooting of network infrastructure.

Education

Persuing an Associate Degree in Information Technology Florida State College at Jacksonville, 2020 - Present