



| December 31, 2025

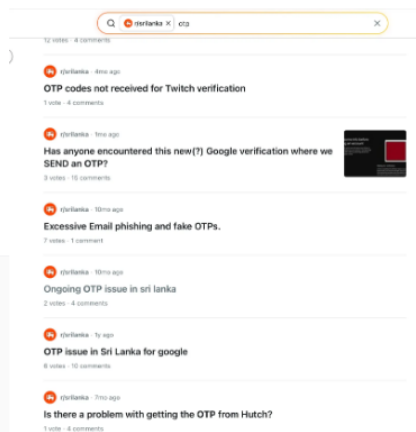
The story of OnlineOTP

A few months ago I faced an annoying problem. I wanted to redeem my Cathay Pacific Miles but I was unable to log into my account. The SMS OTP never arrived.

My account was tied to my Sri Lankan number, which I've had for many years, yet I never received their OTP.

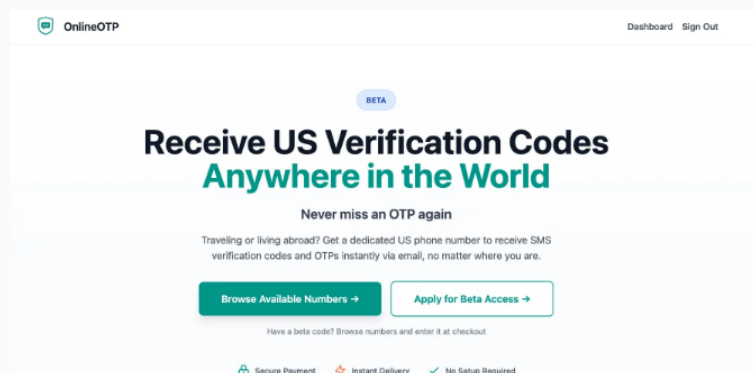
After wasting an inordinate amount of time, first with their chat support, then with the call support, I was told this was a "known problem".

When I browsed through /r/SriLanka I immediately noticed this was a recurring problem that has gone back for more than a year on a number of services.



I really wanted to scratch this itch. I knew from past experience that jumping to building was not the best solution, but at the same time I wanted to ride the momentum of this idea.

Two weeks later I had an MVP ready to go.



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