# QUICK PRESENTATION

SAS (simplified action company) with 28 employees.

Opened in 2001.

Nearly 6 million turnover.

Specialized in conception and redistribution of electronic cards.

They resell Kontron’s products. Kontron is a German electronic cards developer. This partnership started because of the CEO of OS: he is a former Kontron’s engineer.

They also develop their own products by integrating Kontron’s products into a complete working environment. For example, they made a missile control system for French’s submarine.

OS works with Naval Group, a military company, Thales or Engie, to only name a few.

# INNER WORKING

The employees work with lots of freedom. There is almost no requirement for working hours. You only have to get the job done.

You can dress as you like. No need to dress yourself up in a nice suit every day, you can come with Bermuda shorts if you want.

This freedom also shows itself into the project management of OS.

For each project, you have a dedicated team. The project manager is in direct link with the client. It offers lots of autonomy and makes every engineer responsible for his work. It drives them to be creative and productive.

This management strategy should work just fine, but it’s flawed by an overly free environment. Indeed, there is no common ground concerning workspace organization, so the office becomes messy very quickly.

# QUALITY CONTROL

OS possesses a well-developed quality control service. The company got the ISO 9001 (requirements on quality management), EN 9100 (concerning aerospace) and AQAP 2110 (OTAN certification) certification.

To control and manage all services in the company, they implemented a process workflow. A process’s objective is to optimize the inner working of the company. Each one follows a precise purpose, such as increasing client’s satisfaction or checking product’s conformity.

Each year, new indicators are created to measure the efficiency of the processes by highlighting every performance drop.

Here is an example of a process. It's an official document. I'm sorry I can't translate it. That is the project's process. You can see along the way a bunch of indicators. They are benchmarks to control the validity of the process.

There are three categories of processes.

The maintenance. It is responsible for resources, stock management, and technical document editing.

The management. It encompasses the direction and the monitoring service.

The development. It regroups the research, development, testing, and production, but also the after-sell service.

# CONCLUSION

Odyssey Systems is a small company working with the standards of a big one. It got a unique atmosphere and it should be very fulfilling to work here as an engineer.