



ROMAN GLEGOŁA

MANUAL TESTER

CONTACT

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PROFILE

I am currently in the process of learning new technologies in order to change my current profession. At the same time, I am looking for the possibility of using my existing skills at the future position of the Manual Tester. In addition, I explore the Selenium technology.

EDUCATION

PYTHON - PROGRAMMING FROM SCRATCH - IN PROGRESS (45H)

INFOSHARE ACADEMY | JUN - AUG 2018

- Python
- Git
- PyCharm

MANUAL TESTER (112 H) - FINISHED

SOFTWARE DEVELOPMENT ACADEMY | APR - JUN 2019

- Agile
- Java
- SoapUI
- Confluence
- Waterfall
- IntelliJIdea
- JMeter
- Testrail
- Jira
- Selenium
- Postman
- Redmine

LAW IN BUISINESS - UNFINISHED THESIS

WYŻSZA SZKOŁA BANKOWA W GDAŃSKU | MAR 2016 - MAR 2018

- Civil Law
- Administrative Law
- Commercial Law

SKILLS

TECHNICAL COMPETENCES

- Ubuntu
- C++ i Java Foundation
- Virtual Box
- Codeblocks
- PowerShell Foundation
- MS Office

INTERPERSONAL COMPETENCES

- Mediation
- Customer Service
- Negotiation

SOFT SKILLS

- Creativity
- Great motivation to work
- Resistance to stress
- Desire to learn
- Persuasive skills
- Drive to improve

CERTYFICATES

ISTQB FOUNDATION LEVEL (PL)

ISTQB CERTIFIED TESTER - FOUNDATION LEVEL | JUN 2019

MICROSOFT OFFICE SPECIALIST

CERTYFIKATE OF MICROSOFT OFFICE EFFICIENCY | MAR 2018

PEARSON LCCI CERTIFICATE INTRODUCTORY IN MARKETING ENGLISH

CERTYFICATE OF EFFICIENCY IN ENGLISH LANGUAGE | JUN 2017

CERTIFICATE OF COMPLETION OF THE MEDIATION TRAINING

CERTYFIED MEDIATOR | FEB 2017

PEARSON LCCI CERTIFICATE B2 ENGLISH

CERTYFICATE OF EFFICIENCY IN ENGLISH | JAN 2017

EXPERIENCE

ACCIDENT LIQUIDATION CONSULTANT

BIK BROKERS SP. Z O.O. | MAR 2018 - CURRENT

- Customer service after transport accidents
- Allocating e-mail correspondence
- Support for incoming calls

CUSTOMER SERVICE CONSULTANT

FORTUM MARKETING AND SALES POLSKA S. A. | MAR 2017 - JAN 2018

- Telephone service for difficult customer
- Solving problems in the field of electricity and gas fuel
- Implementation of customers' orders

I AGREE TO THE PROCESSING OF PERSONAL DATA PROVIDED IN THIS DOCUMENT FOR REALISING THE RECRUITMENT PROCESS PURSUANT TO THE PERSONAL DATA PROTECTION ACT OF 10 MAY 2018 (JOURNAL OF LAWS 2018, ITEM 1000) AND IN AGREEMENT WITH REGULATION (EU) 2016/679 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL OF 27 APRIL 2016 ON THE PROTECTION OF NATURAL PERSONS WITH REGARD TO THE PROCESSING OF PERSONAL DATA AND ON THE FREE MOVEMENT OF SUCH DATA, AND REPEALING DIRECTIVE 95/46/EC (GENERAL DATA PROTECTION REGULATION)"