

STR

Software – Test - Report

“Teva Naot”



REPORTED BY ROMAN YOSEF VERTSMAN

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Purpose

This document presents the results of the tests carried out on the Israeli website, the comfort shoe company, "Teva Naot", has several stores in Israel. The Israeli version of the company's website was tested, in its Hebrew language. The tests were performed on the main functions of the site, which include actions such as navigating and displaying the menu, graphic design, proper functioning of placing an order, registering on the website, reading information, playing media files, work of Accessibility menu, and use of various features.

Application Overview

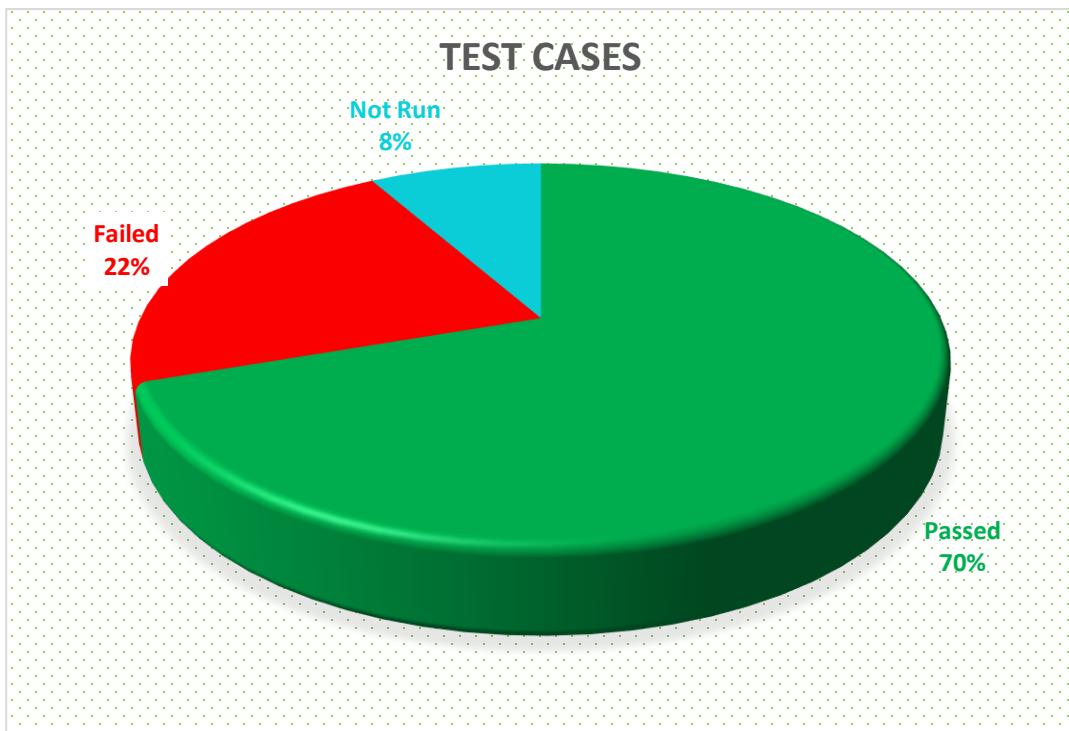
The "Teva Naot" website is an online platform that allows users to browse, choose and purchase comfortable shoes for men, women and children. It offers a wide variety of products Categories, including comfortable shoes, sandals, flip flops, sports shoes and even bridal shoes. Users can access the site through their desktops, laptops, tablets or smartphones, making it easily accessible from anywhere and anytime. The website is designed to be user-friendly, with a simple and intuitive interface, allows users to easily find the products they need. You can search for products by Category - price, fabric type and other filters. The site also offers various features to improve the user experience, such as a wish list to save products for future purchase, and a size guide to help users find the perfect fit for their shoes. The site offers various delivery and collection options. It also offers a customer service section, where users can find answers to common questions and contact the company for support. Overall, the "Teva Naot" website provides a convenient and efficient way to purchase comfortable shoes of the well-known Israeli brand.



Metrics

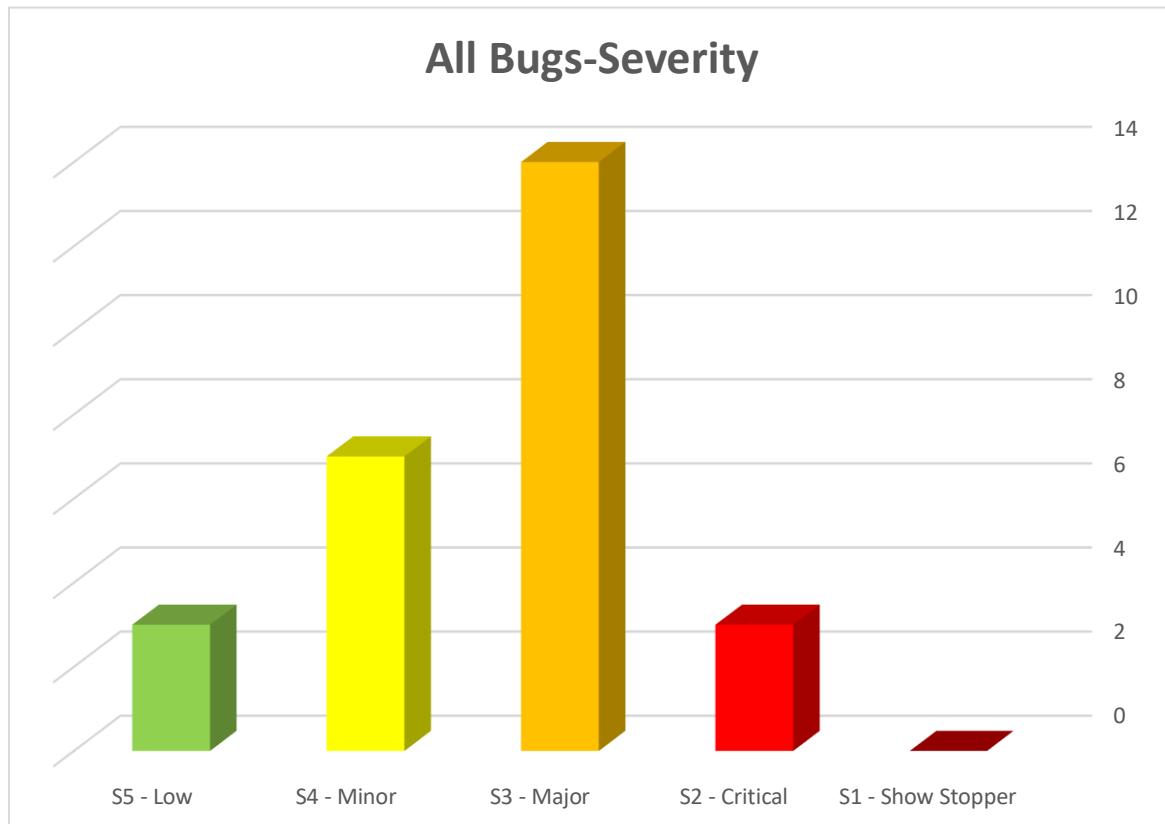
Test cases status

Passed	Failed	Not Run	Total
85	27	10	122



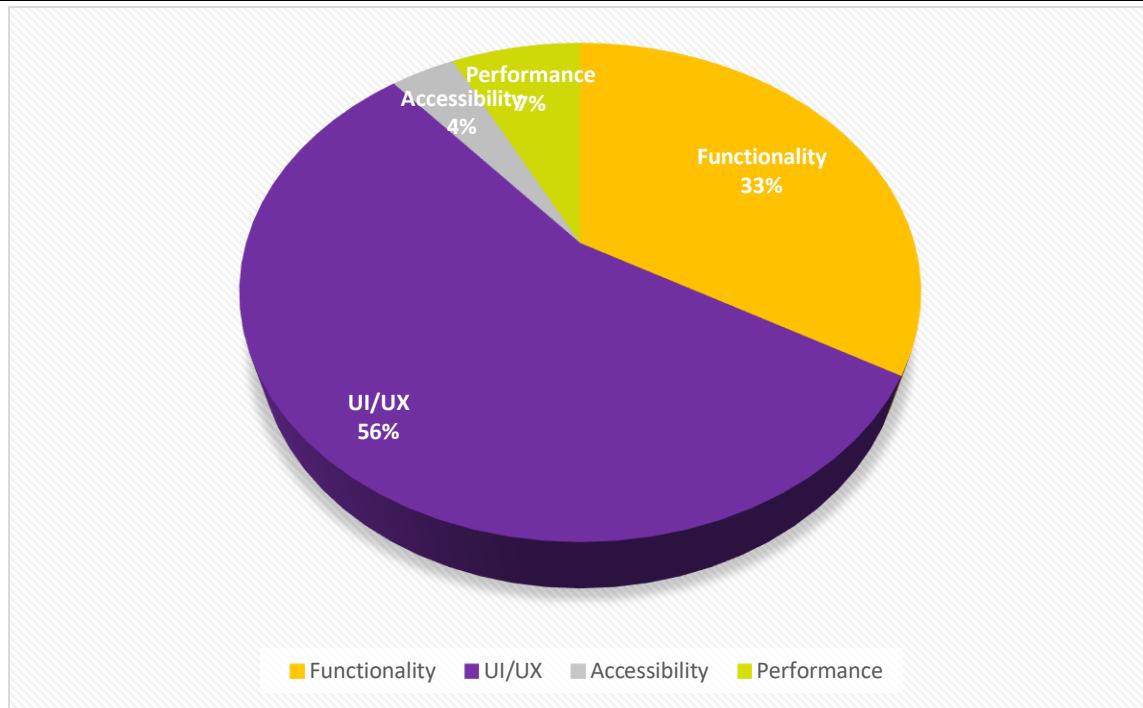
Severity Bugs – Status

S1 - Show Stopper	S2 - Critical	S3 - Major	S4 - Minor	S5 - Low	Total
0	3	14	7	3	27



Defect Distribution - Module Wise

	Functionality	UI/UX	Accessibility	Performance	Total
S1 - Show Stopper	0	0	0	0	0
S2 - Critical	0	1	0	2	3
S3 - Major	8	5	1	0	14
S4 - Minor	1	6	0	0	7
S5 - Low	0	3	0	0	3
Total	9	15	1	2	27



Recommendation

1. Optimize Page Load Speed: Optimize the website's code and image sizes to improve page load speed. Slow loading times can result in higher bounce rates and lower user engagement.
2. Since it is an Israeli brand, 70% of its production is exported abroad, it is recommended to attach importance about it on the site. I recommended linking the international site. Recommended to give the option to use additional languages.
3. Improve Accessibility: Ensure that the website is fully accessible to users with disabilities by following Web Content Accessibility Guidelines (WCAG) standards. This includes providing alternative text for images, captions for videos, and clear labeling for all interactive elements.
4. It is recommended to check the spam law in Israel. The website sends a lot of documents to the customer's email address, without permission. The company is thereby exposed to lawsuits.
5. It is recommended to check the payment interface and the favorites interface. Their interface works in a suboptimal way and can make it difficult for the user to make a purchase or mark a favorite item.
6. It is recommended to introduce a product comparison feature, so that the customer can compare several different products.

Conclusion

Following the various tests carried out on the "Teva Naot" website, A few bugs were found. Most of them have a severity level between low and major, and most of them are defined as UI/UX bugs. Despite the large amount of bugs, the site is still Functions in a reasonable manner and performs its main functions, which are viewing the products and ordering them for self-pickup or delivery to the home or to the nearest branch. Home/self-collection. As a result, I **recommended releasing the site.**



Bugs List

[TEV – 27](#) - Cancel button on payment option doesn't work.

[TEV – 26](#) - Missed data in "About" page.

[TEV – 25](#) - Accessibility function Does not working well.

[TEV – 24](#) - The tab "מיאן לפי" in the categories in 2 languages.

[TEV – 23](#) - No sound in video on a main page.

[TEV – 22](#) - When placing an order, the system ask to fill the phone number again, although you connect with your account.

[TEV – 21](#) - An UI problem after changing quantity of item in the cart.

[TEV – 20](#) - Not possible to update the amount of items in a small cart window.

[TEV – 19](#) - A marketing email is received after adding an item to the cart even though no confirmation has been given.

[TEV – 18](#) - It is not possible to scroll through the options with the mouse in the "Item out of stock" window.

[TEV – 17](#) - If an item is missing in stock, the system asks to fill in contact details, even though the system is connected to the user.

[TEV – 16](#) - Scrolling up&down on favorite page working not correct.

[TEV – 15](#) - 404 Error pages were found.

[TEV – 14](#) - When you select an item for the list of favorites, the item doesn't show as selected on his product page.

[TEV – 13](#) - Facebook logo at item pages working in a wrong way.

[TEV – 12](#) - In the window for making an order, there is no notification that the customer is required to mark his agreement to the terms of the website.

[TEV – 11](#) - When placing an order and filling in an address, the system allows ordering a house number as "0".



[TEV – 10](#) - Cannot fill Phone number in a customer service (contact) black.

[TEV – 09](#) - Wrong result when searching for a product in the store.

[TEV – 08](#) - Cannot uncheck favorite item.

[TEV – 07](#) - Most of the pages are working slowly.

[TEV – 06](#) - When you select an item for the list of favorites, the site automatically puts you in the list of favorites.

[TEV – 05](#) - Spelling error in the registration window under "תנאי שימוש באתר".

[TEV – 04](#) - In the registration window there is no explanation of which password I should choose.

[TEV – 03](#) - The registration process is incorrect when selecting a phone number.

[TEV – 02](#) - Viewing the shipping policy in the title is not accessible in its entirety.

[TEV – 01](#) - It is not possible to connect or register to the site with "Goggle".



[TEV-27] [CANCEL BUTTON ON PAYMENT OPTION DOESNT WORK](#) CREATED: 20/JUL/23 UPDATED: 20/JUL/23

Status:	To Do
Project:	TevaNaot
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	Roman Vertsman	Assignee:	Roman Vertsman
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Preparation: Account Browser: chrome: 114.0.5735.199		

Severity:	Major
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Description

Steps to reproduce:

1. Go to main page <https://www.tevanaot.co.il/>.
2. Connect to your account.
3. Choose an item and click on him to get to his product page. For example - <https://www.tevanaot.co.il/wrh-wtvh-gbr-s7510-1568122482.html#>.
4. Choose color + size and add it to your cart.
5. A cart window on the top right side will appear with all the details.
6. Click on “תשלום בקופה”.
7. Press “תשלום”.
8. Choose to pay with credit card, and press “תשלום מאובטח”.
9. Click the button “ביטול”.

Actual result:

The button “ביטול” not working.

Expected result:

When pressing on “ביטול” button it should stop the payment option immediately and close the Credit card payment window.



Not working

טבָּא נָאוֹת

טבָּא נָאוֹת | שולחן מסע בטלפון נייד | משלוח חינם | משלוח חינם עד 5 ימי עסקים | משלוח חינם מעל ₪400 | זמן אספקה עד 5 ימי עסקים

תשלומים מאובטחים

SSL

תשלום באמצעות כרטיס אשראי*

מספר כרטיס*

תוקף כרטיס

01 2022

תספחת צהות

קו איסוף כרטיס

000 420

0000 0000 0000 0000

1

המשך



[TEV-26] MISSED DATA IN "ABOUT" PAGE	CREATED: 18/JUL/23	UPDATED: 18/JUL/23
Status:	To Do	
Project:	TevaNaot	
Components:	None	
Affects versions:	None	
Fix versions:	None	

Type:	Bug	**Priority:**	
Reporter:	[Roman Vertsman](#)	**Assignee:**	[Roman Vertsman](#)
Resolution:	Unresolved	**Votes:**	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	**Browser:** Chrome: 114.0.5735.199		
Severity:	Minor		


Description

Steps to reproduce:

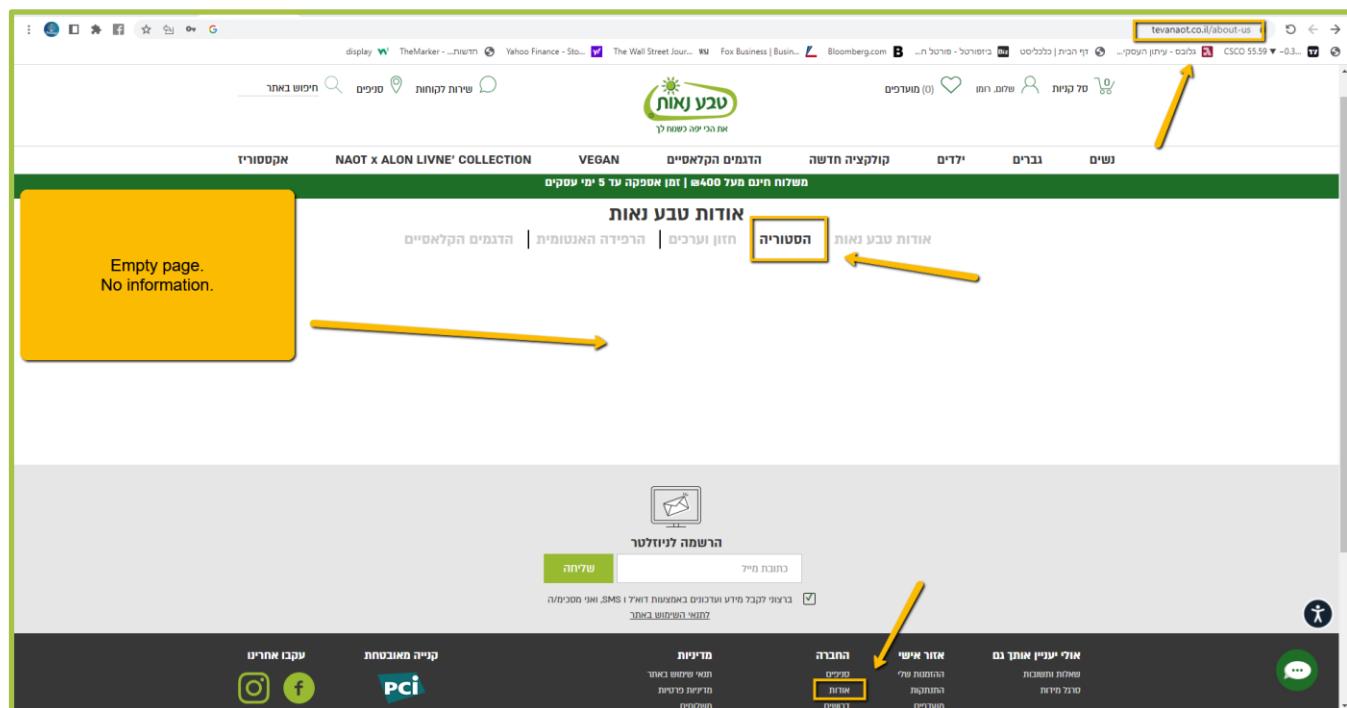
1. Go to about page - <https://www.tevanaot.co.il/about-us>.
2. Click on “ההיסטוריה”.

Actual result:

Missed data.

Expected result:

There is a “History” tab of the company. The information should appear.



[TEV-25] [ACCESSIBILITY FUNCTION DOES NOT WORKING WELL](#) CREATED: 18/JUL/23 UPDATED: 18/JUL/23

Status:	To Do
Project:	TevaNaot
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	Roman Vertsman	Assignee:	Roman Vertsman
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	<p>See video:</p> <p>https://app.screencast.com/zujksJ5dfg0k3</p> <p>Browser:</p> <p>chrome: 114.0.5735.199</p>		

Severity:	Major
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Description

Steps to reproduce:

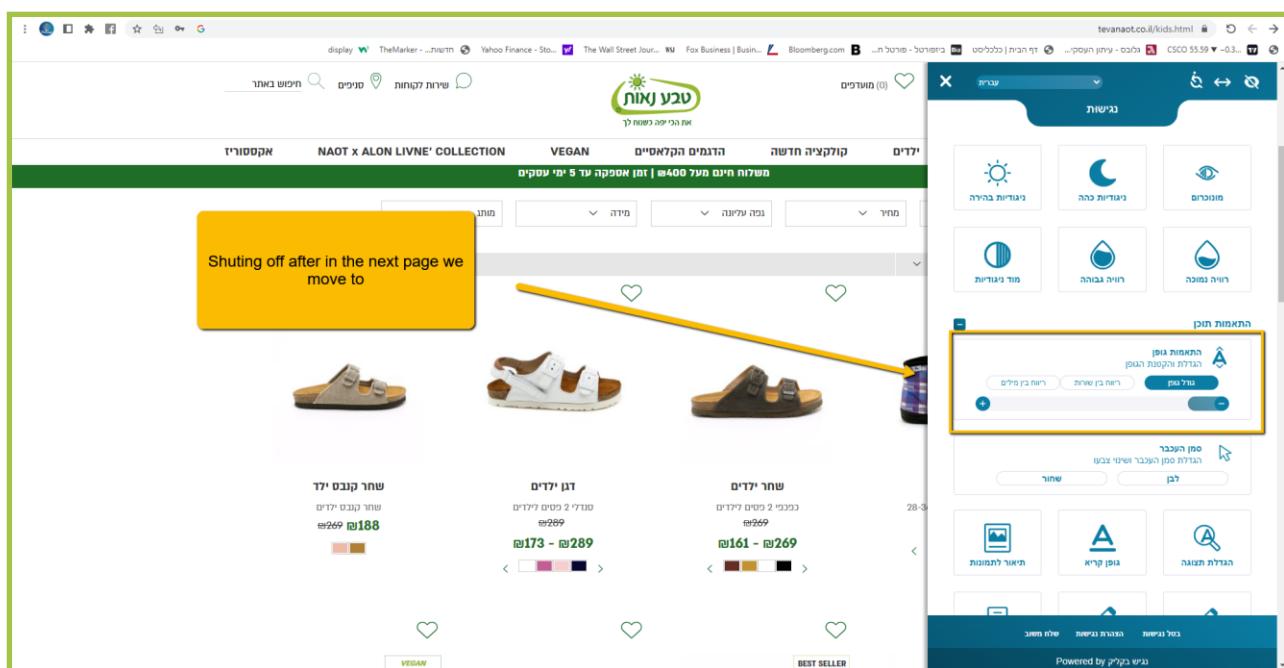
1. Go to main page <https://www.tevanaot.co.il/>.
2. Choose an item and click on him to get to his product page. For example - <https://www.tevanaot.co.il/men-styles/best-seller-men.html>.
3. Open the accessibility option.
4. Change the font size to the bigger one.
5. Go to Other page, for example - <https://www.tevanaot.co.il/women/best-seller-women.html>.

Actual result:

The font changed in a <https://www.tevanaot.co.il/men-styles/best-seller-men.html> page to the bigger one, as we chose, after open the other page - <https://www.tevanaot.co.il/women/best-seller-women.html>, the font size has returned to the original size.

Expected result:

When changing the properties in an accessibility options, it should be in effect throughout the site until the function is turned off.



[TEV-24] [THE TAB "מיאן לפֿי" IN THE CATEGORIES IN 2 LANGUAGES](#) CREATED: 18/JUL/23 UPDATED: 18/JUL/23

Status:	To Do
Project:	TevaNaot
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	Roman Vertsman	Assignee:	Roman Vertsman
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Browser: chrome: 114.0.5735.199		

Severity:	Low
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Description

Steps to reproduce:

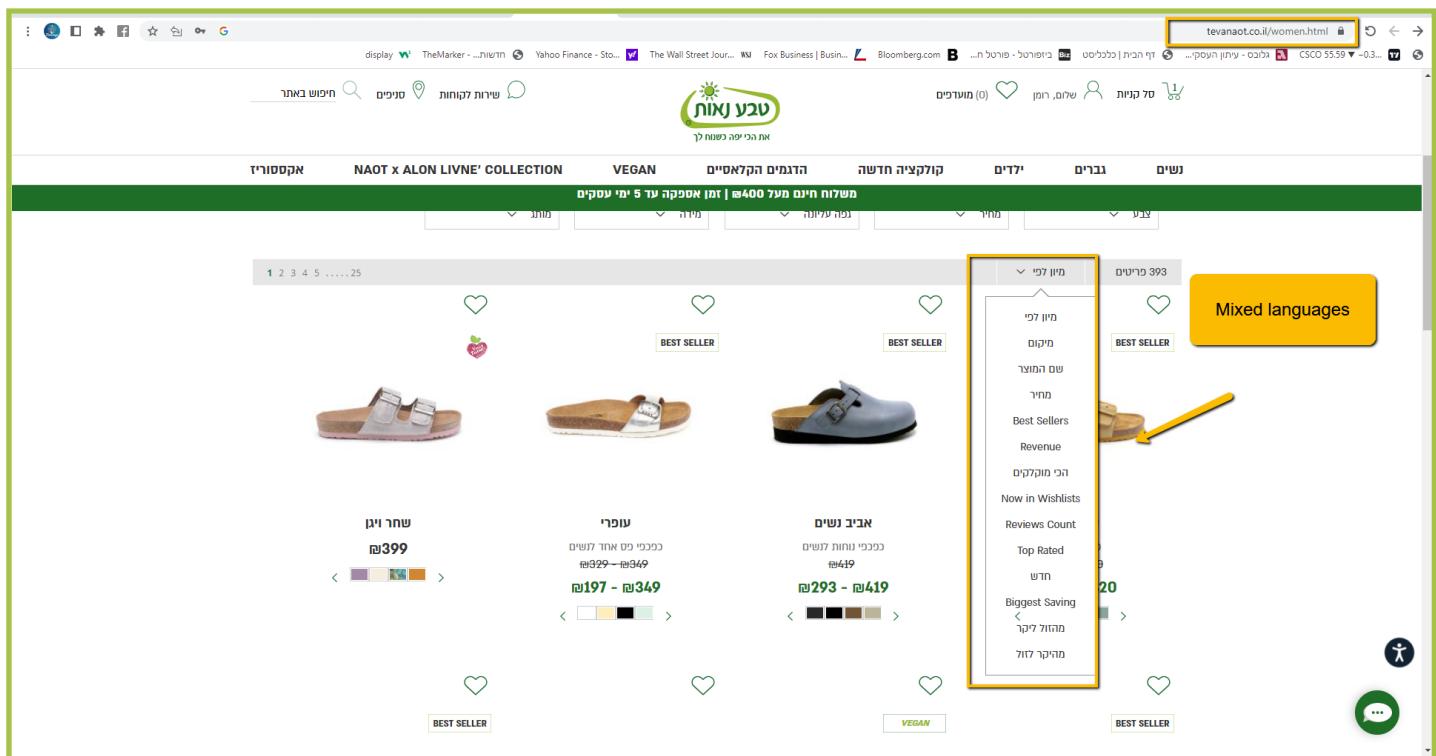
1. Go to main page <https://www.tevanaot.co.il/>.
2. Choose a category and click on it. For example - <https://www.tevanaot.co.il/women.html>.
3. On the top of the category page there is an option to “sort items by” (מיאן לפֿי).
4. Click on it.

Actual result:

Some of the options in Hebrew, and some of them in English.

Expected result:

As the web site in Hebrew language, all of the options should be in Hebrew.



[TEV-23] [NO SOUND IN VIDEO ON A MAIN PAGE](#) CREATED: 18/JUL/23 UPDATED: 18/JUL/23

Status:	To Do
Project:	TevaNaot
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	Roman Vertsman	Assignee:	Roman Vertsman
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Browser: chrome: 114.0.5735.199		

Severity:	Major
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Description

Steps to reproduce:

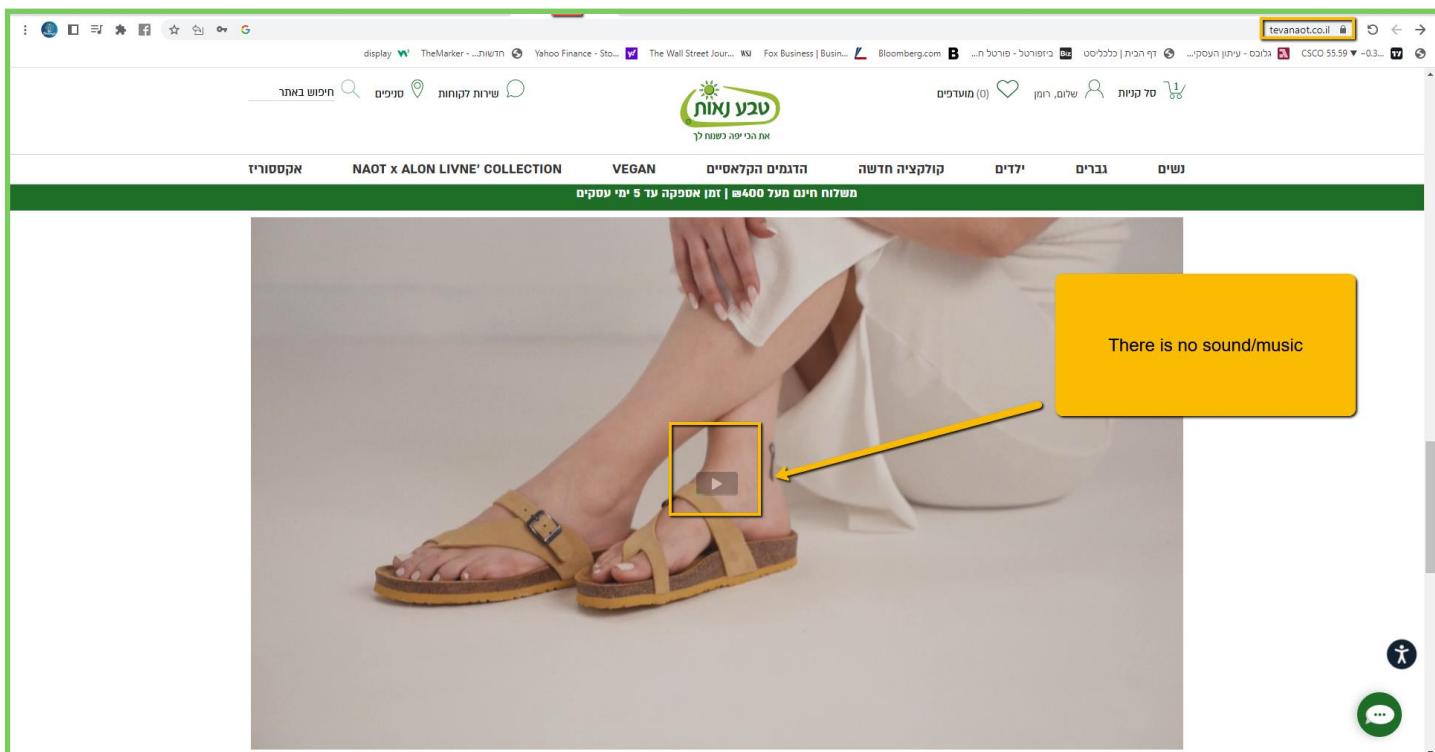
1. Go to main page <https://www.tevanaot.co.il/>
2. Scroll to the middle of the page.

Play the video. Actual result:

There is no sound in a video.

Expected result:

The video should be with sound/music.



[TEV-22] [WHEN PLACING AN ORDER, THE SYSTEM ASK TO FILL THE PHONE NUMBER AGAIN, ALTHOUGH YOU CONNECT WITH YOUR ACCOUNT](#) CREATED: 18/JUL/23 UPDATED: 18/JUL/23

Status:	To Do
Project:	TevaNaot
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	Roman Vertsman	Assignee:	Roman Vertsman
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Preparation: Account Browser: chrome: 114.0.5735.199		

Severity:	Minor
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Description

Steps to reproduce:

1. Go to main page <https://www.tevanaot.co.il/>.
2. Connect to your account.
3. Choose an item and click on him to get to his product page. For example - <https://www.tevanaot.co.il/wrh-wtvh-gbr-s7510-1568122482.html#>.
4. Choose color + size and add it to your cart.
5. A cart window on the top right side will appear with all the details.
6. Click on “לתשלום בקופה”.
7. Press “לתשלום”.

Actual result:

The system ask to fill again the phone number.

Expected result:

As the user connect with his account and want to place an order, its should remember and fill all his information in the blank automatically.

A screenshot of a web browser displaying the Tevanaot.co.il website. The URL in the address bar is tevanaot.co.il/checkout/. The page shows a product detail page for a shoe, with a green banner at the top advertising a collection with Alon Livne. A yellow callout box with the text "Connected" points to a user profile icon in the top right corner. Below the product details, there is a form for shipping information. A yellow callout box with the text "לוז" (Loz) and the subtitle "Asking to fill the details although the user connect" points to the shipping address fields, which are currently empty. The logo "טבָע לְאוֹת" is visible at the bottom of the page.

[TEV-21] [AN UI PROBLEM AFTER CHANGING QUANTITY OF ITEM IN THE CART](#) CREATED:
18/JUL/23 UPDATED: 18/JUL/23

Status:	To Do
Project:	TevaNaot
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	Roman Vertsman	Assignee:	Roman Vertsman
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Preparation: Account Browser: chrome: 114.0.5735.199		

Severity:	Major
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Description

Steps to reproduce:

1. Go to main page <https://www.tevanaot.co.il/>.
2. Connect to your account.
3. Choose an item and click on him to get to his product page. For example - <https://www.tevanaot.co.il/wrh-wtvh-gbr-s7510-1568122482.html#>.
4. Choose color + size and add it to your cart.
5. A cart window on the top right side will appear with all the details.
6. Click on “לתשלוט בקופה”.
7. Change the amount of the item manually.
8. Try to add more than 10.

Actual result:

After changing that amount, the word “טוען”...” appear and each change of the amount increases the times that the word “טוען”...” appear.

Expected result:

After changing amount, the word “טוען”...” should disappear.

The screenshot shows a web browser displaying the Tevanaot website. At the top, there's a navigation bar with links to various categories like 'אקססורייז' (Accessories), 'NAOT x ALON LIVNE' COLLECTION', 'VEGAN', 'הדגמים הקלאסיים', 'קולקטיה חדשה', 'ילדיים', 'נולדים', 'גברים', and 'נשים'. Below the navigation, there's a promotional banner: 'משלוח חינם מעל 400 ₪ | דון אספקה עד 5 ימים עסקים' (Free shipping over 400 ₪ | Delivery within 5 business days). The main content area features a product listing with three icons: 'איסוף עצמי חינם' (Self-pickup free), 'החזורת והחלפות חינם' (Guarantee and exchanges free), and 'משלוח חינם' (Free shipping). Below these, there's a section titled 'של קני' (Add to cart) with a button 'של קני' (Add to cart). A yellow callout box with the text 'Ad manually' points to the quantity input field, which currently shows '13'. Another yellow callout box with '?????' points to the same input field. To the right, a table shows the total price '5,187' and the price per item '399'. Further right, a list of items is shown, with the word 'טוען' (Toucan) appearing repeatedly next to the product descriptions. At the bottom, there's a large Tevanaot logo.

[TEV-20] [NOT POSSIBLE TO UPDATE THE AMOUNT OF ITEMS IN A SMALL CART WINDOW](#) CREATED:
18/JUL/23 UPDATED: 18/JUL/23

Status:	To Do
Project:	TevaNaot
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	Roman Vertsman	Assignee:	Roman Vertsman
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Preparation: Account Browser: chrome: 114.0.5735.199		

Severity:	Major
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Description

Steps to reproduce:

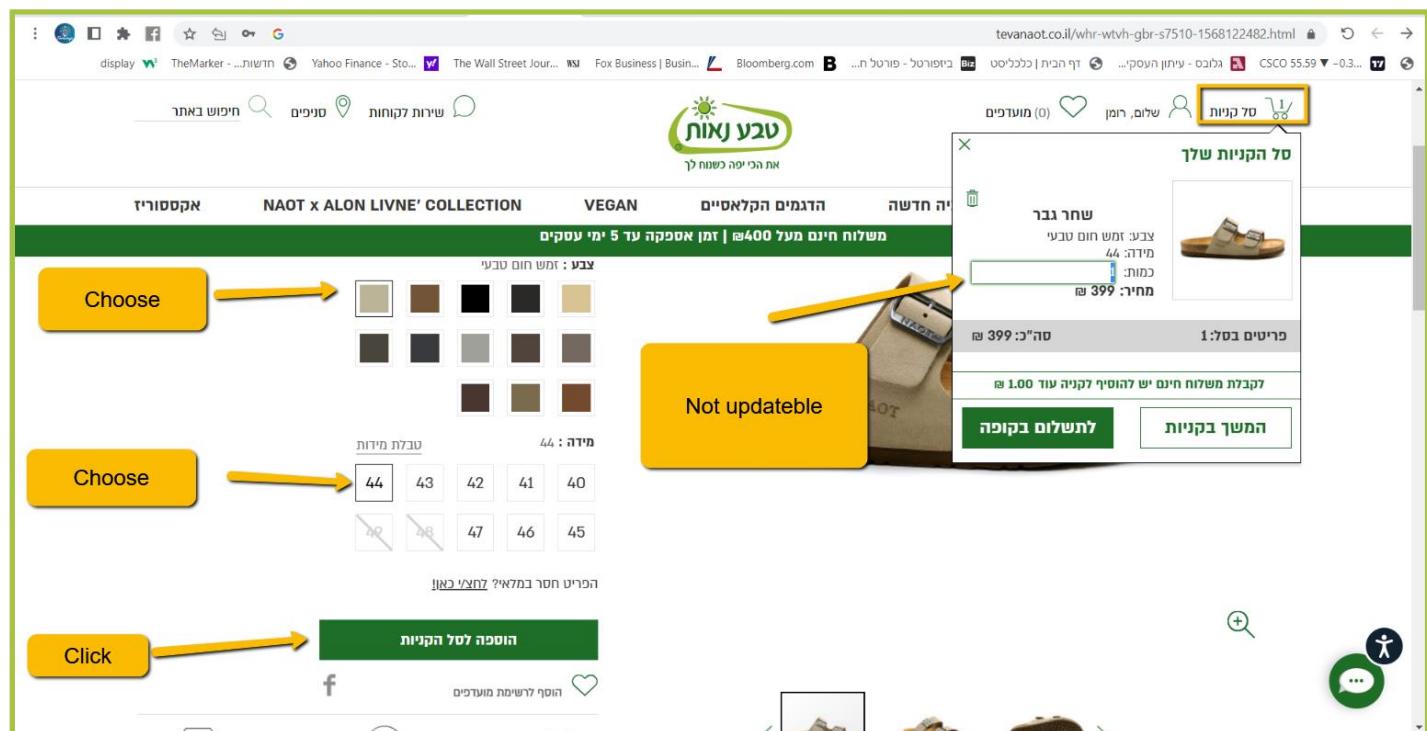
1. Go to main page <https://www.tevanaot.co.il/>.
2. Connect to your account.
3. Choose an item and click on him to get to his product page. For example - <https://www.tevanaot.co.il/wlr-wtvh-gbr-s7510-1568122482.html#>.
4. Choose color + size and add it to your cart.
5. A cart window on the top right side will appear with all the details.

Actual result:

It's not possible to update the amount of the item if the user wants more than 1.

Expected result:

As there are an option that marking the amount tab, its should be updatable.



[TEV-19] [A MARKETING EMAIL IS RECEIVED AFTER ADDING AN ITEM TO THE CART EVEN THOUGH NO CONFIRMATION HAS BEEN GIVEN](#) CREATED: 18/JUL/23 UPDATED: 18/JUL/23

Status:	To Do
Project:	TevaNaot
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	Roman Vertsman	Assignee:	Roman Vertsman
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Preparation: Account Browser: chrome: 114.0.5735.199		

Severity:	Critical
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Description

Steps to reproduce:

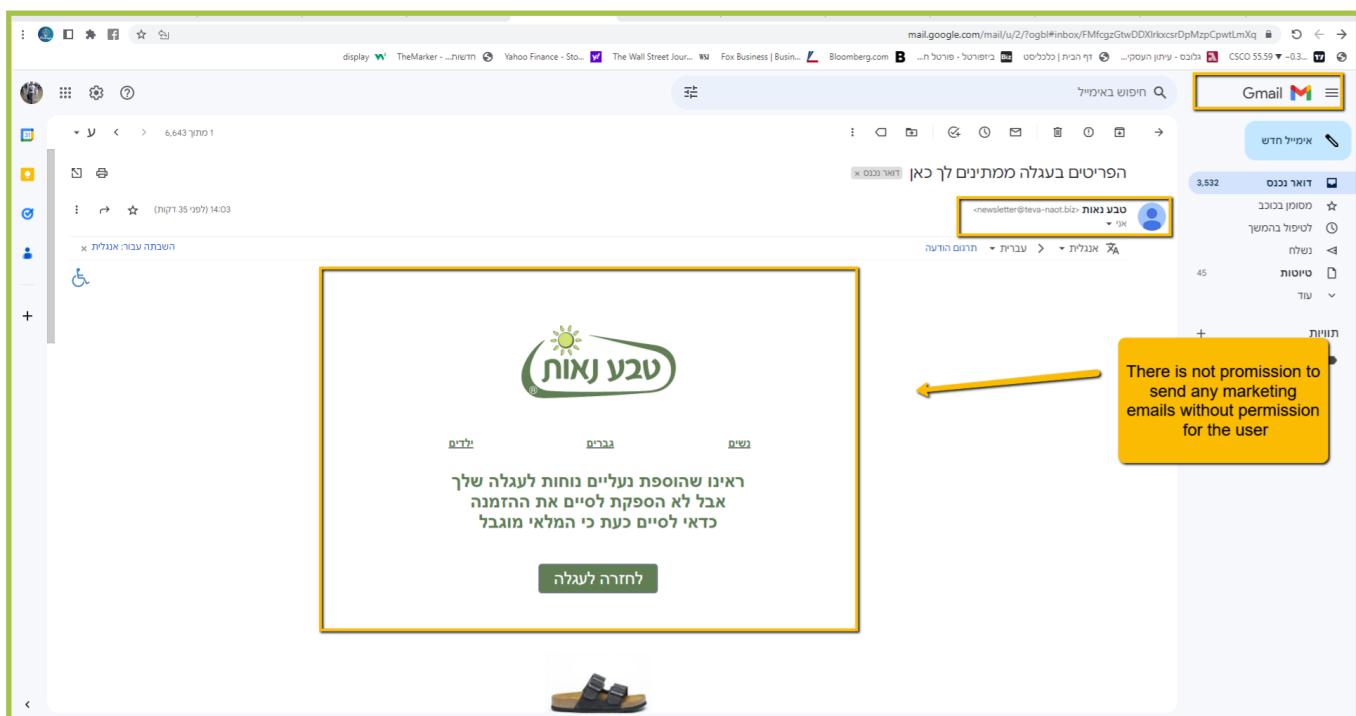
1. Go to main page <https://www.tevanaot.co.il/>.
2. Connect to your account.
3. Choose an item and click on him to get to his product page. For example - <https://www.tevanaot.co.il/wrh-wtvh-gbr-s7510-1568122482.html#>.
4. Add a product to the shopping cart.
5. Go out without finishing the payment process.

Actual result:

After a while, marketing emails are received to the email address of the user with which we registered, about a reminder to continue the buying process + a coupon for the purchase.

Expected result:

If no registration for the site's newsletter has been made, or consent has been given for sending marketing content, the system should not do this.



[TEV-18] [IT IS NOT POSSIBLE TO SCROLL THROUGH THE OPTIONS WITH THE MOUSE IN THE "ITEM OUT OF STOCK" WINDOW](#) CREATED: 18/JUL/23 UPDATED: 18/JUL/23

Status:	To Do
Project:	TevaNaot
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	Roman Vertsman	Assignee:	Roman Vertsman
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Preparation: Account Browser: chrome: 114.0.5735.199		

Severity:	Minor
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Description

Steps to reproduce:

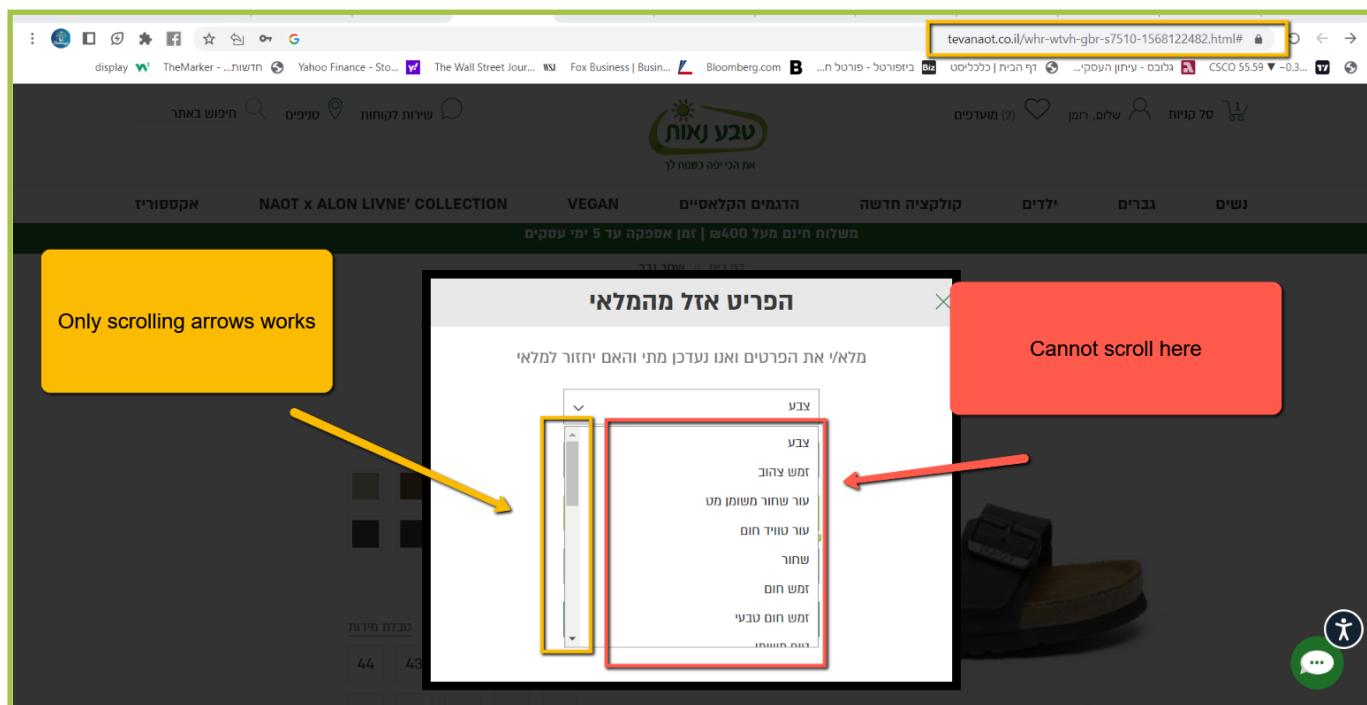
1. Go to main page <https://www.tevanaot.co.il/>.
2. Connect to your account.
3. Choose an item and click on him to get to his product page. For example - <https://www.tevanaot.co.il/wlr-wtvh-gbr-s7510-1568122482.html#>
4. Below the size selection function, there is an option that allows you to receive an update if the product is out of stock.
5. Open selection tab to choose "מידה"/"צבע".

Actual result:

Its not possible to scroll up & down with the mouse. Works through the scroll arrows.

Expected Result:

Its should scroll with the mouse wheel.



[TEV-17] [IF AN ITEM IS MISSING IN STOCK, THE SYSTEM ASKS TO FILL IN CONTACT DETAILS, EVEN THOUGH THE SYSTEM IS CONNECTED TO THE USER](#) CREATED: 18/JUL/23 UPDATED: 18/JUL/23

Status:	To Do
Project:	TevaNaot
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	Roman Vertsman	Assignee:	Roman Vertsman
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Preparation: Account Browser: chrome: 114.0.5735.199		

Severity:	Minor
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Description

Steps to reproduce:

1. Go to main page <https://www.tevanaot.co.il/>.
2. Connect to your account.
3. Choose an item and click on him to get to his product page. For example - <https://www.tevanaot.co.il/wlr-wtvh-gbr-s7510-1568122482.html#>.
4. Below the size selection function, there is an option that allows you to receive an update if the product is out of stock.

Actual result:

A data entry window will open, and ask the user to fill details.

Expected result:

As there a user connected, all the data must be synchronized with other options. If there is an item missing in stock, and the system wants to alert the customer when the item is back in stock, it should remember that the customer is already connected to the system and that there is no need to enter details a second time



tevanaot.co.il/wlr-wtvlh-gbr-s7510-1568122482.html#

חיפוש באתר שרות לקוחות מיפוי

טבָּע נַואֹת

את גב לילג כהונת ל'

אקססורייד NAOT x ALON LIVNE' COLLECTION VEGAN הדוגמים הקלאסיים קולקציה חדשה ילדים גברים נשים

משלוח חינם מעל 400 ₪ | זמן אספקה עד 5 ימי עסקים

צבע: טויה: סבukt מירז:

הפריט חסר במאגרי **חזרה כחלה!**

הוסף לסל הניות

[f](#)

tevanaot.co.il/wlr-wtvlh-gbr-s7510-1568122482.html#

חיפוש באתר שרות לקוחות מיפוי

טבָּע נַואֹת

את גב לילג כהונת ל'

אקססורייד NAOT x ALON LIVNE' COLLECTION VEGAN הדוגמים הקלאסיים קולקziehung חדשה ילדים גברים נשים

משלוח חינם מעל 400 ₪ | זמן אספקה עד 5 ימי עסקים

הפריט אזל מהמלאי

מלאו את הפרטים ואנן נעדכן מתי והאם ייחזר למלאי

צבע: טויה: לאייר: נספין:

שליחה

Although there is a connection to the system, the data must be entered again



[TEV-16] [SCROLLING UP & DOWN ON FAVORITE PAGE WORKING NOT CORRECT](#) CREATED:
 18/JUL/23 UPDATED: 18/JUL/23

Status:	To Do
Project:	TevaNaot
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	Roman Vertsman	Assignee:	Roman Vertsman
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Preparation: Account Browser: chrome: 114.0.5735.199		

Severity:	Low
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Description

Steps to reproduce:

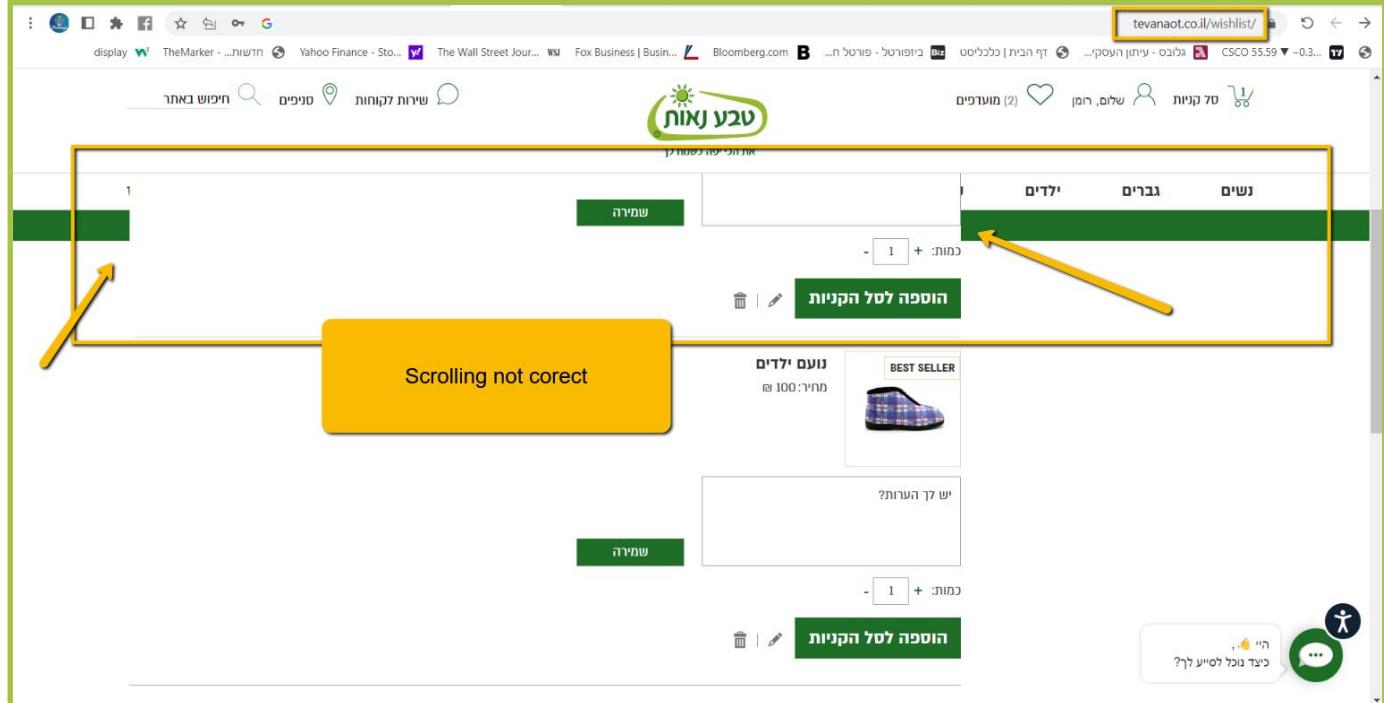
1. Go to main page <https://www.tevanaot.co.il/>.
2. Connect to your account.
3. Add item to favorite by clicking on the “green heart” near the item.
4. Go to Favorite page <https://www.tevanaot.co.il/wishlist/>.
5. Scroll up & down.

Actual Result:

The page scrolling **on** other menu bar on the page. and not correctly.

Expected result:

The scrolling option on this page should work properly.



[TEV-15] [404 ERROR PAGES WAS FOUND](#) CREATED: 17/JUL/23 UPDATED: 18/JUL/23

Status:	To Do
Project:	TevaNaot
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	Roman Vertsman	Assignee:	Roman Vertsman
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	See XML file attached: https://file.io/jbBCGTFHquoB		

Severity:	Critical
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Description

Steps to reproduce:

1. Go to <https://www.deadlinkchecker.com/>
 2. Run test for <https://www.tevanaot.co.il/>

Actual Result:

There were found 99 pages with 404 Error.

Expected Result:

Apparently, these are product web pages that have been deleted, but the pages remain.

They should be deleted or hidden.



[TEV-14] [WHEN YOU SELECT AN ITEM FOR THE LIST OF FAVORITES, THE ITEM DOESN'T SHOWS AS SELECTED ON HIS PRODUCT PAGE](#) CREATED: 17/JUL/23 UPDATED: 17/JUL/23

Status:	To Do
Project:	TevaNaot
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	Roman Vertsman	Assignee:	Roman Vertsman
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	<p>See video:</p> <p>https://app.screencast.com/4CC2jT5YAuzWB</p> <p>Browser:</p> <p>chrome: 114.0.5735.199</p>		

Severity:	Major
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Description

Steps to reproduce:

1. Go to main page <https://www.tevanaot.co.il/>.
2. Find item you want, and click on the green heart on the top of the item.
3. Click on the item to get to his product page.

Actual result:

After choosing the item as favorite, it's not marked like that on his product page.

Expected result:

After choosing the item as favorite, it must show the same on the product page and on all the pages where the product is displayed.



Marked as a favorite

טבָע נאות

את היבר כהונת לך

NAOT x ALON LIVNE' COLLECTION VEGAN קולקציה חדשה גברים נשים ילדים

אספקה עד 5 ימי עסקים

BEST SELLER BEST SELLER BEST SELLER BEST SELLER

נעם ברפייני ילדים נעל בית 'קיפוי' ילדים 99 נעל דיטשל נער נעלי בית 'קיפוי' דגניות מידות 36-39 129 סקאות ילדים 27-35 148 נעם ילדים נעלי בית 'קיפוי' מידות 28-34 99

<https://www.tevanaot.co.il/kids/best-seller-kids.html#>

Not marked as a favorite on a product page, even we choose it on a main page

טבָע נאות

את היבר כהונת לך

NAOT x ALON LIVNE' COLLECTION VEGAN הוגמים הקלסיים קולקציה חדשה גברים נשים ילדים

машלו חים מעל 400 ₪ | זמן אספקה עד 5 ימי עסקים

צבעות מידות מידות: 32 31 30 29 28 34 33

ממלץ לרכוש מידת אחת גדולה יותר

הפריט חסר במלאי? [חפש כאן!](#)

הוסף לסל הקניות

זה לשימוש מודדים

<https://www.tevanaot.co.il/nvem-ildim-1573542349.html?qty=1>



[TEV-13] [FACEBOOK LOGO AT ITEM PAGES WORKING IN A WRONG WAY](#) CREATED: 17/JUL/23 UPDATED: 17/JUL/23

Status:	To Do
Project:	TevaNaot
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	Roman Vertsman	Assignee:	Roman Vertsman
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	<p>See video:</p> <p>https://app.screencast.com/p2p7DjqYZkyEQ</p> <p>Browser:</p> <p>Chrome 114.0.5735.199</p>		

Severity:	Minor
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Description

Steps to reproduce:

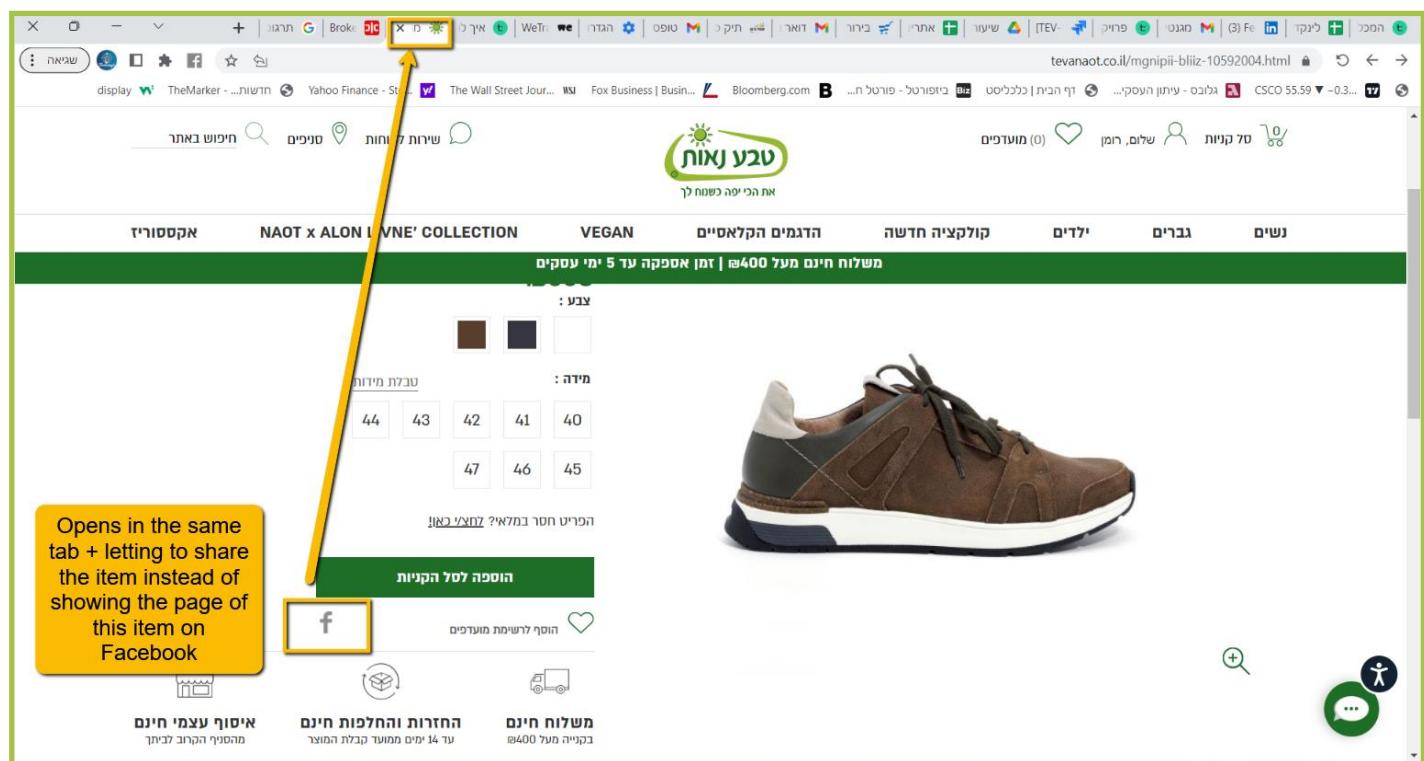
1. Go to the main page <https://www.tevanaot.co.il/>.
2. Choose item, for example <https://www.tevanaot.co.il/mgnipii-bliiz-10592004.html>.
3. Click on a logo of Facebook shows with "F" letter under description of the item.

Actual result:

A page opens share the product on our Facebook, in the same tab and not in a new tab.

Expected result:

1. Facebook's letter "F" marking will be bold.
2. The page will refer to the product page on Facebook and not to sharing the product on Facebook.
3. The page will open in a new tab and not in the current tab.



[TEV-12] [IN THE WINDOW FOR MAKING AN ORDER, THERE IS NO NOTIFICATION THAT THE CUSTOMER IS REQUIRED TO MARK HIS AGREEMENT TO THE TERMS OF THE WEBSITE](#) CREATED: 17/JUL/23 UPDATED: 17/JUL/23

Status:	To Do
Project:	TevaNaot
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	Roman Vertsman	Assignee:	Roman Vertsman
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	<p>See video:</p> <p>https://app.screencast.com/wdgPz2eXzlLBv</p> <p>Preparation:</p> <p>Account</p> <p>Browser:</p> <p>Chrome 114.0.5735.199</p>		

Severity:	Major
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Description

Steps to reproduce:

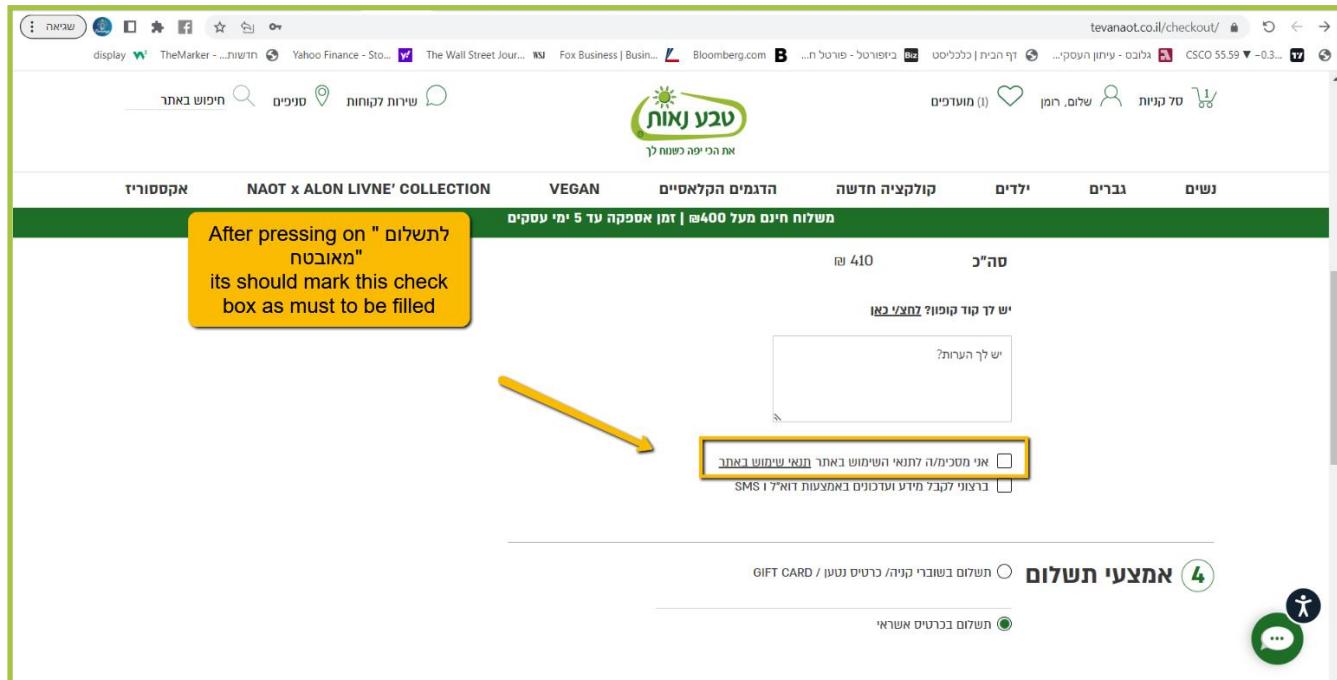
1. Connect to account to place an order.
2. Choose any item and add it to your basket.
3. Continue to the payment page.
4. Fill the details of name, address, email and all.
5. Press on a button "תשלום בCARTEIS אשראי".
6. Press "תשלום מאובטח".

Actual result:

After clicking "make payment", the page jumps up for no apparent reason.

Expected result:

It should mark the check box of agree to the terms of use with some color to pay attention to choose it, and without it you cannot continue with payment process.



[TEV-11] [WHEN PLACING AN ORDER AND FILLING IN AN ADDRESS, THE SYSTEM ALLOWS ORDERING A HOUSE NUMBER AS "0"](#) CREATED: 17/JUL/23 UPDATED: 17/JUL/23

Status:	To Do
Project:	TevaNaot
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	Roman Vertsman	Assignee:	Roman Vertsman
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Preparation: Account Browser: Chrome 114.0.5735.199		

Severity:	Major
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Description

Steps to reproduce:

1. Connect to account to place an order.
2. Choose any item and add it to your basket.
3. Continue to the payment page.
4. Fill The details of name, address, email.
5. In the section of “מספר בית” fill “0”.

Actual result

The payment process letting to continue like normal.

Expected result

It should pop up an error message that the number "0" cannot be entered in a “מספר בית” and “מספר דירה”.

The screenshot shows a web browser displaying the Tevanaot.co.il checkout page. The URL in the address bar is tevanaot.co.il/checkout/. The page header includes the Tevanaot logo and navigation links for categories like NAOT x ALON LIVNE' COLLECTION, VEGAN, and NEW ARRIVALS. A green banner at the top right says "משלוח חינם עד 5 ימי עסקים".

The main form area has two yellow callout boxes pointing to validation errors:

- ① פרטי משלוח**: Points to a field containing "0" which is highlighted in red. A yellow box to the right says "Not correct to field \"0\"".
- ② סוג משלוח**: Points to another field containing "0" which is also highlighted in red. A yellow box to the right says "Not correct to field \"0\"".

Below the form, there's a note in Hebrew: "כתחום החשיבות זהה לכתובת משלוח והזמנה" with a checked checkbox. At the bottom right, there are icons for a speech bubble and a person.



[TEV-10] [CANNOT FILL PHONE NUMBER IN A CUSTOMER SERVICE \(CONTACT\) BLACK](#) CREATED:
17/JUL/23 UPDATED: 17/JUL/23

Status:	To Do
Project:	TevaNaot
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	Roman Vertsman	Assignee:	Roman Vertsman
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Browser: Chrome 114.0.5735.199		

Severity:	Major
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Description

Steps to reproduce:

1. Go to costumer service (contact) page - <https://www.tevanaot.co.il/contact>.
 2. Fill all details correct (name, email).
 3. Fill phone number 036560761.
 4. Press on Green button “שלח”.

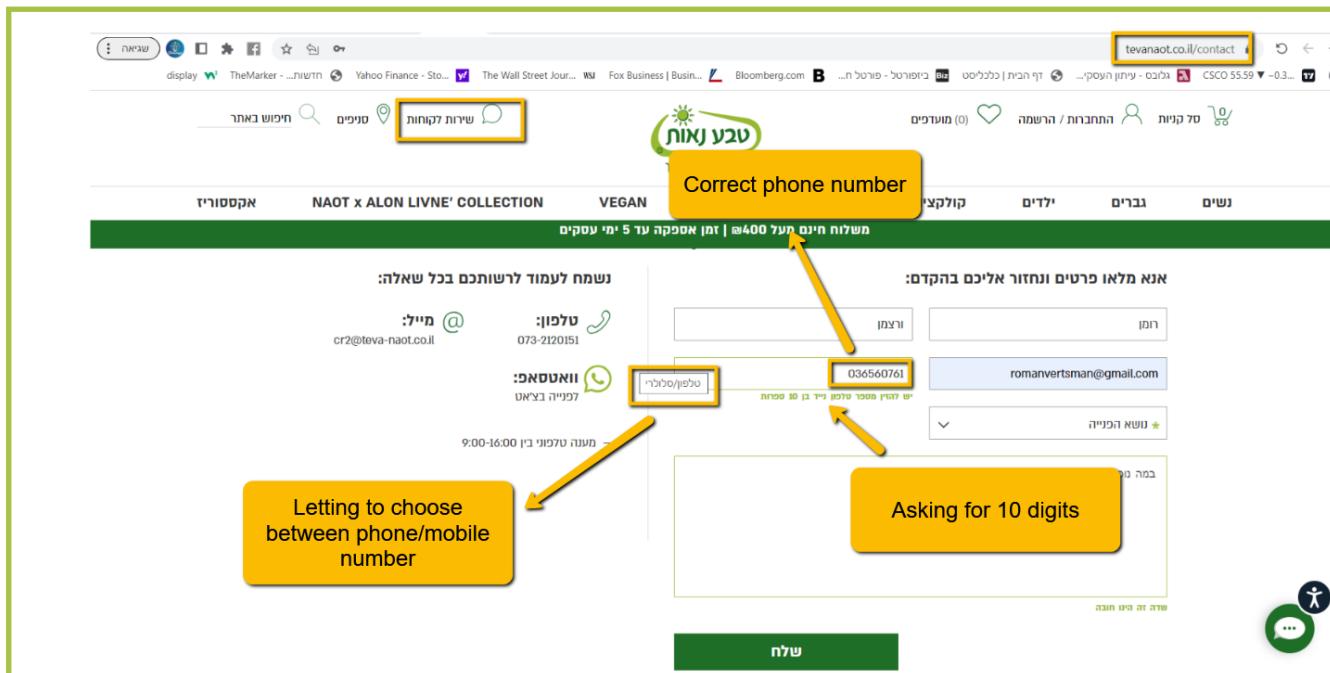
Actual result:

There is an Error on phone section that says its not a correct phone number.

Expected result:

The section of phone number let us choose between **phone number and mobile number**.

There should be a option to fill an area code.



[TEV-9]	WRONG RESULT WHEN SEARCHING FOR A PRODUCT IN THE STORE	CREATED: 16/JUL/23	UPDATED: 16/JUL/23
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Status:	To Do
Project:	TevaNaot
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	Roman Vertsman	Assignee:	Roman Vertsman
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Browser: Chrome 114.0.5735.199		

Severity:	Major
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Description

Steps to reproduce:

1. Go to the main page - <https://www.tevanaot.co.il/>.
2. Find on the top left side the search window.
3. Search “נעלי בית”.

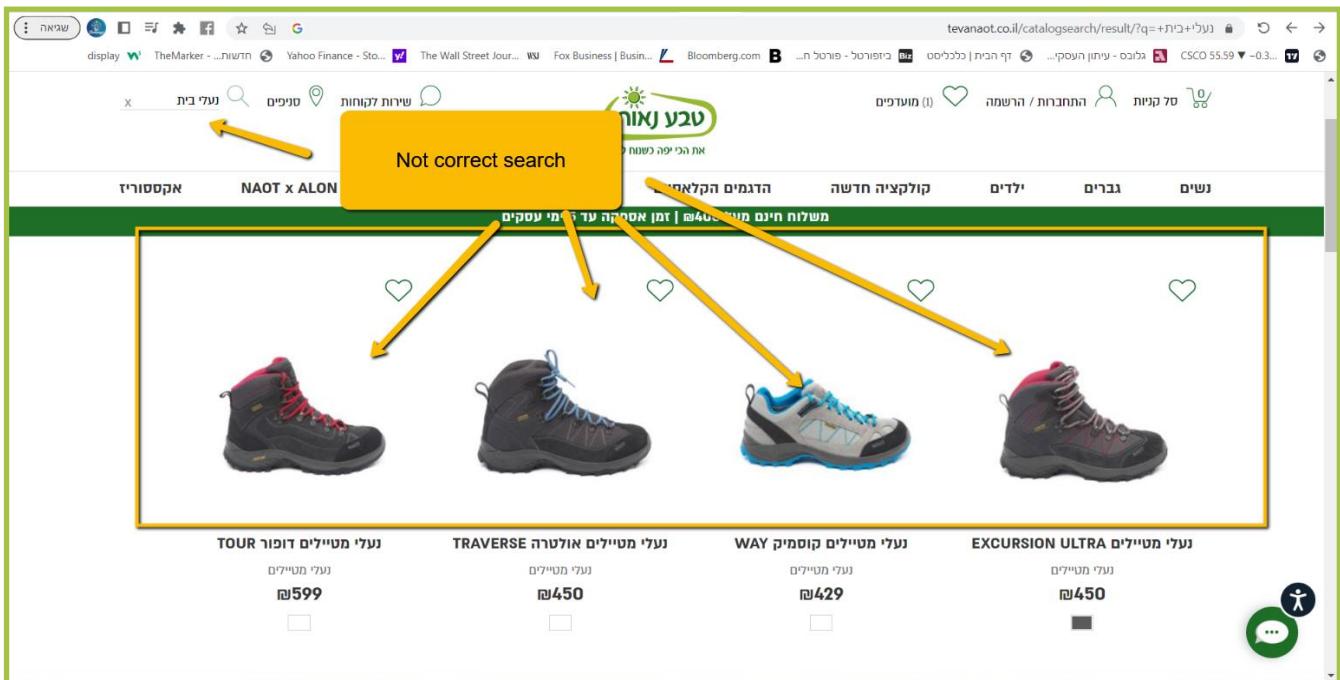
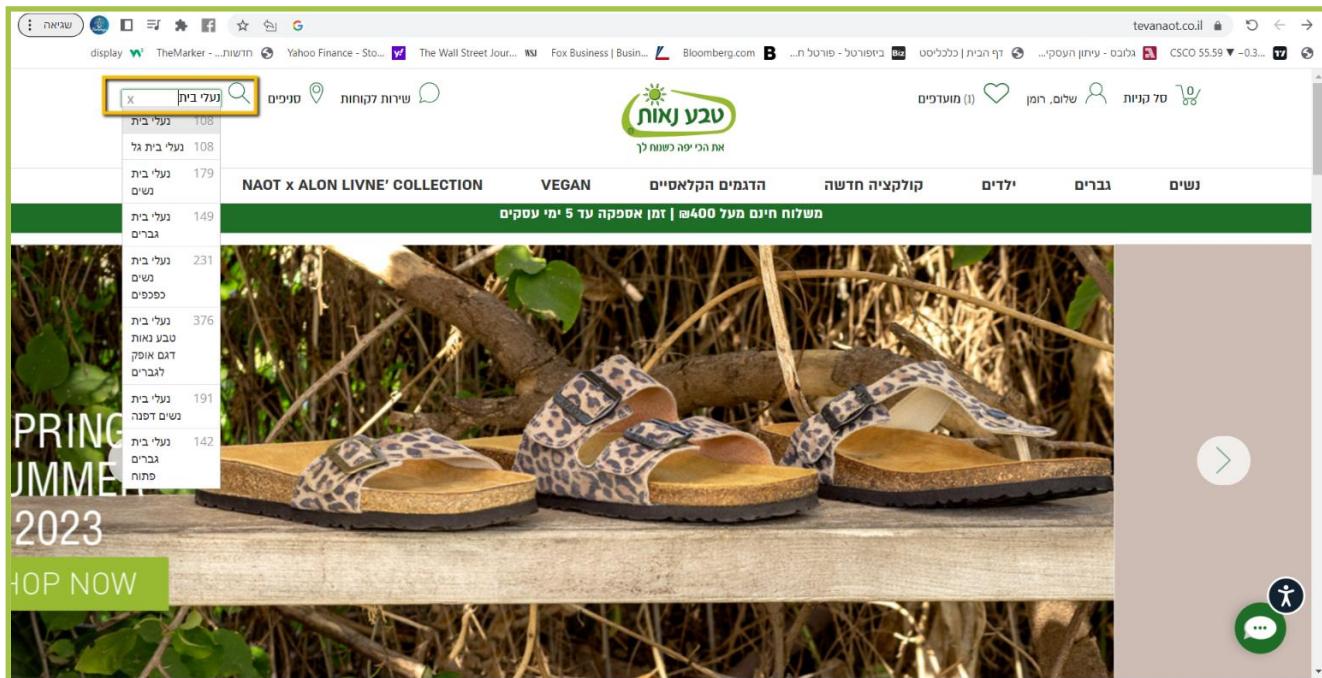
Actual Result:

It's show all kind of product contains words “נעלי בית” inside + another product that not related to the search we performed.

Expected result:

When we searching a product, it must show the items we searched.





[TEV-8] [CANNOT UNCHECK FAVORITE ITEM](#) CREATED: 16/JUL/23 UPDATED: 16/JUL/23

Status:	To Do
Project:	TevaNaot
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	Roman Vertsman	Assignee:	Roman Vertsman
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	<p>See video:</p> <p>https://app.screencast.com/cgsKmjI4HO8JM</p> <p>Browser:</p> <p>Chrome 114.0.5735.199</p>		

Severity:	Major
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Description

Steps to reproduce:

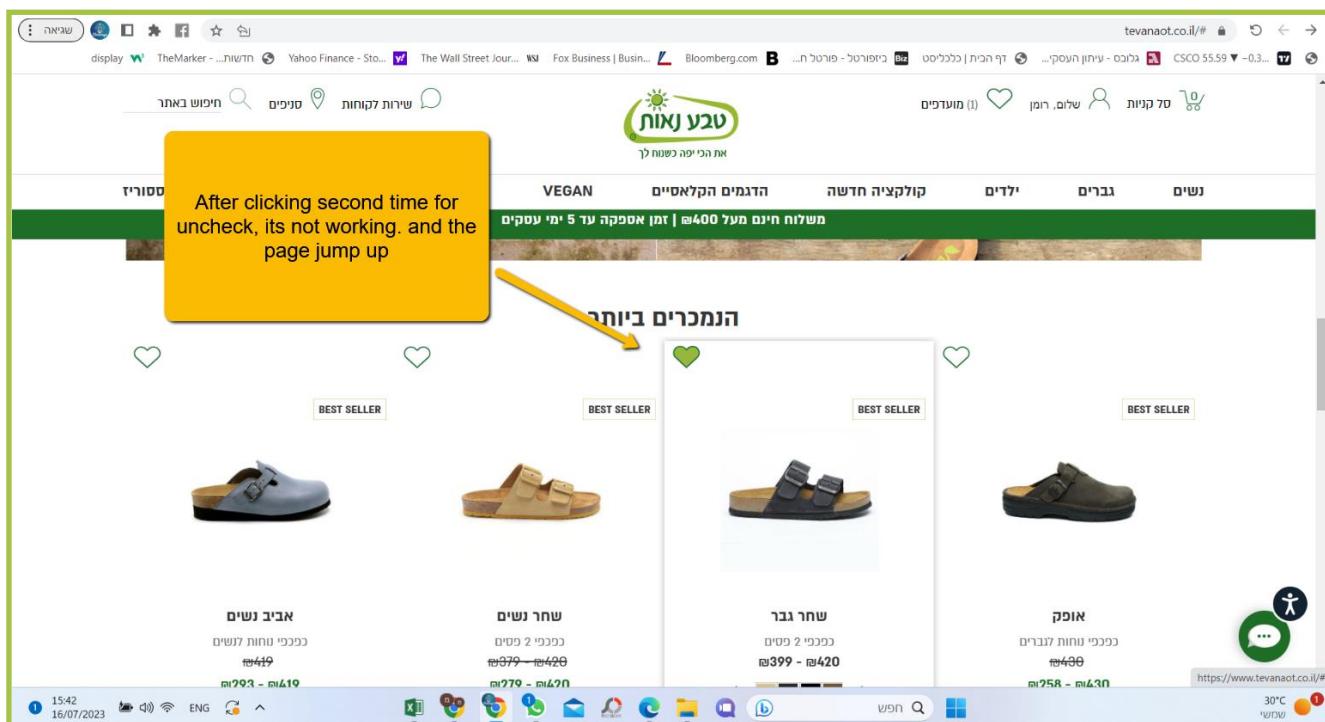
1. Go to main page - <https://www.tevanaot.co.il/>.
2. Choose one item and mark him as favorite by pressing the green heart near it.
3. The heart will be filled with green color.
4. Click again on the same heart.

Actual result:

After another click, the page jumps to the top of the site.

Expected result:

After clicking the second time on the same heart. its should be unchecked.



[TEV-7] [MOST OF THE PAGES ARE WORKING SLOW](#) CREATED: 16/JUL/23 UPDATED: 16/JUL/23

Status:	To Do
Project:	TevaNaot
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	Roman Vertsman	Assignee:	Roman Vertsman
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Browser: Chrome 114.0.5735.199		

Severity:	Critical
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Description**Steps to reproduce:**

1. Go to the main Page - <https://www.tevanaot.co.il/>
2. Choose one of the items on main page.

Actual result:

The page open after 7 seconds.

Expected result:

The pages must open fastest (around 2 seconds).



tevanaot.co.il/1011021674994630.html

DevTools is now available in Hebrew! Always match Chrome's language | Switch DevTools to Hebrew | Don't show again

Network Performance Memory Application

Name Status Type Initiator Size Time Waterfall

- 1011021674994630.html 200 document Other 62.6 kB 7.77 s
- 2964701c79-1-2341.mjs.js 200 script 1011021674994630... disk cache 1 ms
- session-manager-921fa1a13-4234... 200 script 1011021674994630... disk cache 2 ms
- 7430bd48abdaad4d87686ca4398b... 200 styleSheet 1011021674994630... disk cache 5 ms
- style-min.css 200 styleSheet 1011021674994630... memory 0 ms
- print-min.css 200 styleSheet 1011021674994630... memory 0 ms
- require.js 200 script 1011021674994630... memory 0 ms
- main.js 200 script 1011021674994630... memory 0 ms
- requirejs-config.js 200 script 1011021674994630... memory 0 ms
- opensans-300wff2 200 font 1011021674994630... memory 0 ms
- opensans-400wff2 200 font 1011021674994630... memory 0 ms
- opensans-600wff2 200 font 1011021674994630... memory 0 ms
- opensans-700wff2 200 font 1011021674994630... memory 0 ms
- Luma-Icons.woff2 200 font 1011021674994630... memory 0 ms
- font-awesome.min.css 200 stylesheet 1011021674994630... memory 0 ms
- gtag.js?gtm=GTG-PVGG6+3 200 script 1011021674994630... disk cache 5 ms
- bevents.js 200 script 1011021674994630... disk cache 5 ms

403 requests | 111 kB transferred | 9.7 MB resources | Finish: 31.40 s | DOMContentLoaded: 7.81 s | Load: 9.49 s

Console Issues top Filter Default levels 9 issues: 2 1 0 6 2 hidden

Latest Performance Report for: https://www.tevanaot.co.il/

Report generated: Sun, Jul 16, 2023 4:16 AM -0700
Test Server Location: Vancouver, Canada
Using: Chrome (Desktop) 103.0.5060.134, Lighthouse 9.6.4

GTmetrix Grade

F	27%	54%
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Web Vitals

LCP	TBT	CLS
5.6s	555ms	0.08

Summary **Performance** **Structure** **False test**

Speed Visualization

1s 1.9s 2.9s 3.8s 4.8s 5.7s 6.7s 7.6s 8.6s 9.5s

TTB: 1.2s First Contentful Paint: 1.8s Largest Contentful Paint: 5.6s Time to Interactive: 6.7s Fully Loaded Time: 9.5s

Request from: Connect: 50ms

Test URL: https://www.tevanaot.co.il/ Available Locations: Vancouver, Canada; Hong Kong, China; Mexico City, Mexico; Mumbai, India

Create account

15:24:37, 2023 דוח מ-16 ביולי

https://www.tevanaot.co.il

רזה נזנים על הראה של המושגים באתר בפועל?

הערכה של דוחה ה-WEB VITALS

Cumulative Layout Shift (CLS)	First Input Delay (FID)	Largest Contentful Paint (LCP)
0.1	4 אלףות שן	5.1 שן

Time to First Byte (TTFB)	Interaction to Next Paint (INP)	First Contentful Paint (FCP)
1.9 שן	55 אלףות שן	2.6 שן



[TEV-6] [WHEN YOU SELECT AN ITEM FOR THE LIST OF FAVORITES, THE SITE AUTOMATICALLY NAVIGATE TO THE LIST OF FAVORITES](#) CREATED: 16/JUL/23 UPDATED: 16/JUL/23

Status:	To Do
Project:	TevaNaot
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	Roman Vertsman	Assignee:	Roman Vertsman
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	<p>See video:</p> <p>https://app.screencast.com/8TDyIFdPkHX95</p> <p>Preparation:</p> <p>User account.</p> <p>Browser:</p> <p>chrome: 114.0.5735.199</p>		

Severity:	Major
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Description

Steps to reproduce:

1. Go to main page <https://www.tevanaot.co.il/>.
2. Connect to your account as an existing customer.
3. Find item you want, and click on the green heart on the top of the item.

Actual result:

After choosing a favorite item and mark him with “green heart” the system automatically navigate to favorite list.

Expected result:

After choosing a favorite item, it should let the user to continue with the navigation process instead of transferring him to the favorites list.



Put the item to favorite by clicking on a green heart

Be sure you Connect to your account

הנמכרים ביותר

אביב נשים	שחור נשים	שחור גבר	אופק
ככני נזוז דשנים ₪449 ₪293 - ₪419	ככני 2 פטם ₪420 ₪379 - ₪420	ככני 2 פטם ₪420 ₪399 - ₪420	ככני נחוח תבורם ₪400 ₪258 - ₪430



[TEV-5] [SPELLING ERROR IN THE REGISTRATION WINDOW UNDER "תנאי שימוש באתר"](#) CREATED:

16/JUL/23 UPDATED: 16/JUL/23

Status:	To Do
Project:	TevaNaot
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Roman Vertsman	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Browser: Chrome 114.0.5735.199		

Severity:	Low
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Description

Steps to Reproduce:

1. Go to registration page as new costumer
<https://www.tevanaot.co.il/customer/account/create/>.
2. Go to the end of the Registration tabs.
3. You will see the Spelling Error in “אני מסכימ/ה לתנאי שימוש באתר”.

Actual Result:

Spelling mistake and missed letters.

Expected Result:

The correct spelling to for this -

”מסכימ/ה לתנאי השימוש באתר”.

The screenshot shows a web browser displaying the registration page for [tevanaot.co.il/customer/account/create/](https://www.tevanaot.co.il/customer/account/create/). The page is in Hebrew and features a green header bar with the text "משלוח חינם מעל 400 ₪ | זמן אספקה עד 5 ימי עסקים". Below the header, there's a yellow callout box containing the text "Must to be: אני מסכימ/ה לתנאי השימוש באתר". The registration form includes fields for first name, last name, phone number, email, date of birth, and password. At the bottom, there are two checkboxes: "ברצוני לקבל מידע וודכונים באמצעות דואיל ו SMS" and "אני מסכימ/ה לתנאי השימוש באתר", with the latter being highlighted by a yellow arrow pointing to it. A large green "הרשמה" (Registration) button is at the bottom.



[TEV-4] [IN THE REGISTRATION WINDOW THERE IS NO EXPLANATION OF WHICH PASSWORD I SHOULD CHOOSE](#) CREATED: 16/JUL/23 UPDATED: 16/JUL/23

Status:	To Do
Project:	TevaNaot
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	Roman Vertsman	Assignee:	Roman Vertsman
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Browser: Chrome 114.0.5735.199		

Severity:	Major
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Steps to reproduce:

1. Go to the registration page <https://www.tevanaot.co.il/customer/account/create/>.
2. Choose to register as a new costumer.
3. Fill all the details correct.
4. On the Password (סיסמה) - fill "A".
5. Press "הרשמה".

Actual result:

When pressing "הרשמה" the password tab shows that you fill it not correct.

Expected result:

When choosing incorrect password in registration window, it must to let you know what is the correct rule for a correct password.

Other than that I would expect an error in the data entry to be highlighted in a prominent color

The screenshot shows a web browser displaying the registration page for Tevanaot at [tevanaot.co.il/customer/account/create/](https://www.tevanaot.co.il/customer/account/create/). The page features a green header with the Tevanaot logo and navigation links for categories like NAOT x ALON LIVNE' COLLECTION, VEGAN, and KOLKETIAH HADASHA. A banner at the top right offers a 400-shekel discount on purchases over 500 shekels. The main form includes fields for First Name (שם פרטי), Last Name (שם משפחה), Date of Birth (תאריך לידה), and Email (כתובת อีเมיל). A yellow callout box labeled "Whats 'not correct' in this password?" points to the password field, which contains the letter "A". Another yellow callout box labeled "The letter 'A'" points to the same password field. A red error message box with the text "סיסמה לא חוקית" (Illegal password) is overlaid on the password field. Below the form are two checkboxes: one for accepting terms and conditions and another for receiving newsletters. A large green "הרשמה" (Registration) button is at the bottom. The footer features the Tevanaot logo.

[TEV-3] THE REGISTRATION PROCESS IS INCORRECT WHEN SELECTING A PHONE NUMBER CREATED:

16/JUL/23 UPDATED: 16/JUL/23

Status:	To Do
Project:	TevaNaot
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	Roman Vertsman	Assignee:	Roman Vertsman
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Browser: Chrome 114.0.5735.199		

Severity:	Major
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Description

Steps to reproduce:

1. Go to registration page
<https://www.tevanaot.co.il/customer/account/login/referer/aHR0cHM6Ly93d3cudGV2YW5hb3QuY28uaWwvY3VzdG9tZXlvYWNjb3VudC9jcmVhdGUv/>.
2. Choose the option to register manually as new client
<https://www.tevanaot.co.il/customer/account/create/>
3. On phone tab insert number 0123456789.

Actual result:

The registration window allow to continue the process even its not correct mobile number.

Expected result:

There must be option to choose area code to phone number to be sure the client make registration with mobile number and not with a random 10-digit number.

Apart from that, customers without a mobile phone cannot continue the registration process



Not correct phone number

The screenshot shows a web browser window for the Tevanoot website (tevanoot.co.il/customer/account/create/). The page is titled 'CREATE ACCOUNT' and features a green header bar with various categories like 'VEGAN', 'COLLECTIVE', 'LADIES', 'GENTS', 'NATURAL', and 'ALON LIVNE COLLECTION'. A promotional banner at the top right says 'MAIL-IN CHAMBERS OVER 400 NIS | ZOMA DISCOUNT UP TO 5% ON BUSINESSES'. Below the header is a registration form with fields for first name, last name, date of birth, gender, and password. An orange callout box with the text 'Not correct phone number' has an arrow pointing to the phone number field, which contains the incorrect value '0123456789'. The phone number field is highlighted with a yellow border.



[TEV-2] [VIEWING THE SHIPPING POLICY IN THE TITLE IS NOT ACCESSIBLE IN ITS ENTIRETY](#) CREATED:
16/JUL/23 UPDATED: 16/JUL/23

Status:	To Do
Project:	TevaNaot
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	Roman Vertsman	Assignee:	Roman Vertsman
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Browser: Chrome 114.0.5735.199 Video link with the issue: https://app.screencast.com/KPGvaGyWAGpvj		

Severity:	Minor
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Description

Steps to reproduce:

1. Go to <https://www.tevanaot.co.il/>
2. See the title: "משלוח חינם מעל 400 ש"ח | זמן אספקה עד 5 ימי עסקים" on the top on the page.
3. Try to click on the words "משלוח חינם מעל 400 ש"ח".
4. Try to click on the words "זמן אספקה עד 5 ימי עסקים".

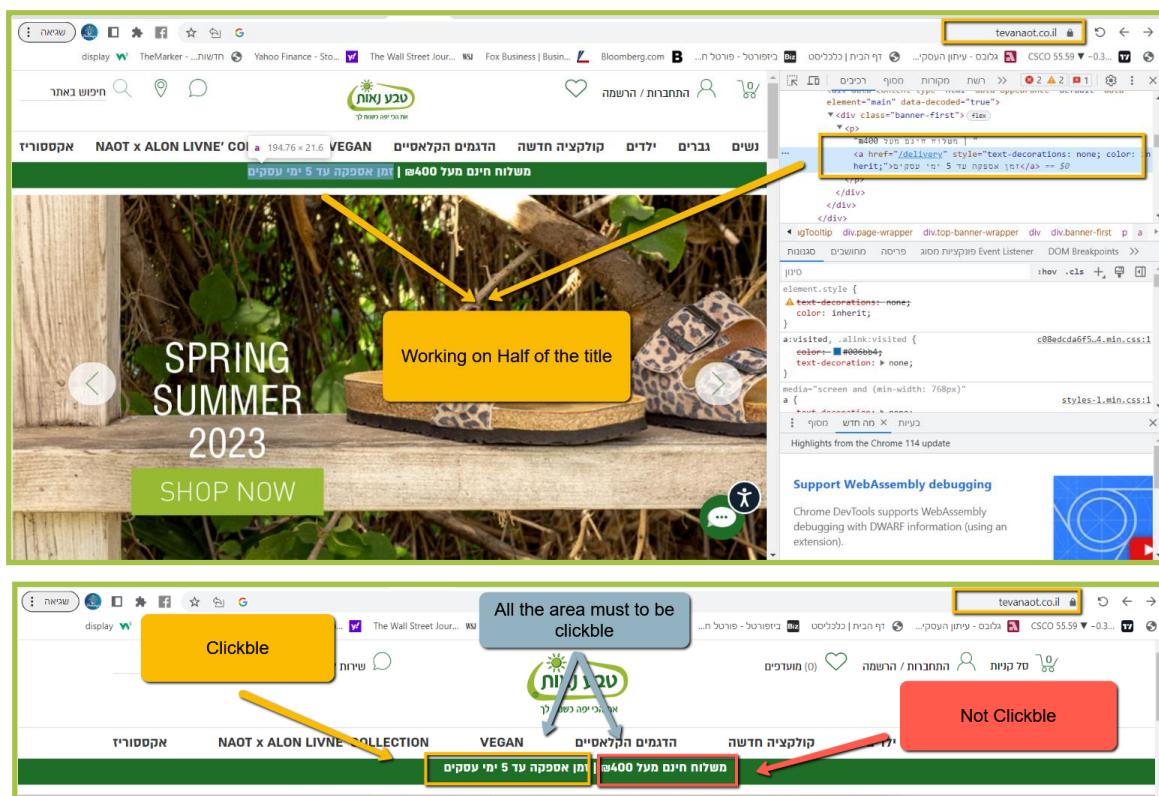
Actual result:

When clicking on "משלוח חינם מעל 400 ש"ח" its **not** transferring to shipping policy.

When clicking on "זמן אספקה עד 5 ימי עסקים" its transferring to shipping policy.

Expected result:

All the title "משלוח חינם מעל 400 ש"ח | זמן אספקה עד 5 ימי עסקים" must to transfer to shipping policy.



[TEV-1] [IT IS NOT POSSIBLE TO CONNECT OR REGISTER TO THE SITE WITH "GOOGLE"](#) CREATED:
 16/JUL/23 UPDATED: 16/JUL/23

Status:	To Do
Project:	TevaNaot
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	Roman Vertsman	Assignee:	Roman Vertsman
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Browser: Chrome 114.0.5735.199		

Severity:	Minor
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Description

Steps to reproduce:

1. Go to <https://www.tevanaot.co.il/>.
2. Click on top right option “התחברות/הרשמה”, to go to Sigh in/registration page.
3. On this page, there is 2 ways to register - “Manually” or with Facebook account.

Actual result:

There is 2 ways to make registration

Expected Result:

Most of the websites with registration options have a Google login with your Gmail account.

