



Applied A.I. Solutions Foundations of Data Management

Final Project Applied Governed Data Management Framework

Definitions

- **Operational Report** is instrumental to follow-up and report operational **activities on a daily, weekly, biweekly, or monthly basis**. It contains key performance indicators (KPIs) to help monitor and control business processes.
- **Executive Report** is a summarized operational report with layers of **aggregated data, and comparisons** between different periods of time. It contains key performance indicators (KPIs) to facilitate decision-making and performance improvement enhancements.
- Reporting is instrumental to a governed data management framework. A report can be an input to a specific subdomain or produced by a subdomain as an outcome to support a governance program.
- Operational and Executive Reports examples:



Operational Report - example

Sales Team Operations by Quarter
01/01/22 - 03/31/22

EXAMPLE

| Region | Province | City | Sales person | Item | Unit Price (\$) | Quantity Sold | Quantity Quota | Quantity Sold / Quantity Quota (%) | Discount Applied (%) | Discount Cap (%) | Gross Sales (\$) | Gross Sales Quota (\$) | Gross Sales / Gross Sales Quota (%) |
|----------|---------------------------|---------------|--------------|-----------|-----------------|---------------|----------------|------------------------------------|----------------------|------------------|------------------|------------------------|-------------------------------------|
| Atlantic | New Brunswick | Moncton | S1 | Chair | 350 | 50.00 | 45.00 | 11% | 10% | 10% | \$15,750 | \$15,750 | 0% |
| | | | | Desk | 750 | 28.00 | 30.00 | -7% | -5% | 5% | \$22,050 | \$22,500 | -2% |
| | | | | Bookshelf | 1,200 | 32.00 | 30.00 | 7% | 5% | 7% | \$36,480 | \$36,000 | 1% |
| | | Subtotal | | | | | | | | | \$74,280 | \$74,250 | 0% |
| | Newfoundland and Labrador | St. John's | S2 | Chair | 350 | 30.00 | 30.00 | 0% | 10% | 10% | \$9,450 | \$10,500 | -10% |
| | | | | Desk | 750 | 18.00 | 20.00 | -10% | -3% | 5% | \$13,905 | \$15,000 | -7% |
| | | | | Bookshelf | 1,200 | 10.00 | 16.00 | -38% | 5% | 7% | \$11,400 | \$19,200 | -41% |
| | | Subtotal | | | | | | | | | \$34,755 | \$44,700 | -22% |
| | Nova Scotia | Halifax | S3 | Chair | 350 | 50.00 | 45.00 | 11% | 10% | 10% | \$15,750 | \$15,750 | 0% |
| | | | | Desk | 750 | 35.00 | 30.00 | 17% | -7% | 10% | \$28,088 | \$22,500 | 25% |
| | | | | Bookshelf | 1,200 | 32.00 | 30.00 | 7% | 5% | 10% | \$36,480 | \$36,000 | 1% |
| | | Subtotal | | | | | | | | | \$80,318 | \$74,250 | 8% |
| | Prince Edward Island | Charlottetown | S4 | Chair | 350 | 40.00 | 30.00 | 33% | 10% | 10% | \$12,600 | \$10,500 | 20% |
| | | | | Desk | 750 | 20.00 | 25.00 | -20% | 0% | 4% | \$15,000 | \$18,750 | -20% |
| | | | | Bookshelf | 1,200 | 10.00 | 10.00 | 0% | 5% | 9% | \$11,400 | \$12,000 | -5% |
| | | Subtotal | | | | | | | | | \$39,000 | \$41,250 | -5% |
| Total | | | | | | | | | | | \$228,353 | \$234,450 | -3% |
| Central | Ontario | Toronto | S5 | Chair | 350 | 50.00 | 45.00 | 11% | 10% | 10% | \$15,750 | \$15,750 | 0% |
| | | | | Desk | 750 | 28.00 | 30.00 | -7% | -5% | 5% | \$22,050 | \$22,500 | -2% |
| | | | | Bookshelf | 1,200 | 32.00 | 30.00 | 7% | 5% | 7% | \$36,480 | \$36,000 | 1% |
| | | Subtotal | | | | | | | | | \$74,280 | \$74,250 | 0% |
| | | Ottawa | S6 | Chair | 350 | 30.00 | 30.00 | 0% | 10% | 10% | \$9,450 | \$10,500 | -10% |
| | | | | Desk | 750 | 18.00 | 20.00 | -10% | -3% | 5% | \$13,905 | \$15,000 | -7% |
| | | | | Bookshelf | 1,200 | 10.00 | 16.00 | -38% | 5% | 7% | \$11,400 | \$19,200 | -41% |
| | | Subtotal | | | | | | | | | \$34,755 | \$44,700 | -22% |
| | | Total | | | | | | | | | \$109,035 | \$118,950 | -8% |
| | Quebec | Montreal | S7 | Chair | 350 | 50.00 | 45.00 | 11% | 10% | 10% | \$15,750 | \$15,750 | 0% |
| | | | | Desk | 750 | 35.00 | 30.00 | 17% | -7% | 10% | \$28,088 | \$22,500 | 25% |
| | | | | Bookshelf | 1,200 | 32.00 | 30.00 | 7% | 5% | 10% | \$36,480 | \$36,000 | 1% |
| | | Subtotal | | | | | | | | | \$80,318 | \$74,250 | 8% |
| | | Quebec City | S8 | Chair | 350 | 40.00 | 30.00 | 33% | 10% | 10% | \$12,600 | \$10,500 | 20% |
| | | | | Desk | 750 | 20.00 | 25.00 | -20% | 0% | 4% | \$15,000 | \$18,750 | -20% |
| | | | | Bookshelf | 1,200 | 10.00 | 10.00 | 0% | 5% | 9% | \$11,400 | \$12,000 | -5% |
| | | Subtotal | | | | | | | | | \$39,000 | \$41,250 | -5% |
| | | Total | | | | | | | | | \$119,318 | \$115,500 | 3% |
| Total | | | | | | | | | | | \$456,705 | \$468,900 | -3% |

Notes:

1. Breakdown by region, province, city, salespersons, items
3. Note all subtotals and grand totals
3. The operational report can be transformed based on the stakeholders' needs.
4. Breakdown is possible by items / salespeople / region / etc.
5. It is only an example of the details that an Operational report should have
6. For distribution best practice use PDF formatting, letter size to facilitate printing it.
7. It is a best practice to assess users' needs to incorporate additional details along with comparisons and KPIs that can facilitate business process monitoring and controlling.



Executive Report - example

EXAMPLE

Sales Team Monthly Executive Report Gross Sales (\$)

| Province | Jan-22 | Feb-22 | Feb 22 vs Jan 22 (%) | Feb-21 | Feb 22 vs Feb 21 (%) | KPIs: Participation Ratio AVG 2021 | KPIs: Participation Ratio Feb 22 (%) |
|----------------------------|------------------|------------------|----------------------|------------------|----------------------|------------------------------------|--------------------------------------|
| New Brunswick | \$51,250 | \$56,000 | 9.3% | \$55,500 | 0.9% | 30.0% | 32.6% |
| New Foundland and Labrador | \$32,560 | \$35,000 | 7.5% | \$34,958 | 0.1% | 25.0% | 20.4% |
| Nova Scotia | \$65,900 | \$68,456 | 3.9% | \$55,650 | 23.0% | 35.0% | 39.8% |
| Prince Edward Island | \$15,984 | \$12,365 | -22.6% | \$10,500 | 17.8% | 10.0% | 7.2% |
| East Region | \$165,694 | \$171,821 | 3.7% | \$156,608 | 9.7% | 100.0% | 100.0% |

Notes:

1. mainly aggregated data to facilitate decision-making
5. It is only an example of aggregation that any Executive Report should have
6. For distribution best practice use PDF formatting, letter size to facilitate printing it.
7. It is a best practice to assess users' needs to incorporate additional details along with comparisons and KPIs that can facilitate business process monitoring and controlling.



FINAL PROJECT

Applied Data Management Framework: Operational and Executive Reports Development

Due Thursday, February 23rd, 2023, at 10:00 PM - (30 points max)

- Each group must develop **two reports, an operational report and an executive report** based on a series of specifications, rules and constraints detailed below.
- Groups must use Exercise 1, 2 and 3 as **building blocks** for the development of this Project.
- **Business Assumptions:** reporting always requires a thorough enterprise needs assessment (business, audience and stakeholders, technology, processes, report objectives).

However, for this Project you do not need to perform an assessment. Instead, you must formulate **business assumptions** to understand data within a well-defined and clear **context**.

- The reports should **clearly** and **efficiently** present the right information and facilitate the correct interpretation of it to the target audience.

For this Project you must:

1. Apply a Data Governance Framework

- a. Use the DAMA Wheel to **identify** four **Data Governance sub-domains** applicable to your project
- b. **Define** two **Data Governance policies** for each identified sub-domain to enforce oversight of a reporting process. The objective is to achieve a well-controlled, transparent, efficient, and quality-driven activity
- c. Elaborate on how you have applied theory into practice. **Explain** the policies along with the corresponding procedures that you would implement, under which you will generate reports on an ongoing basis.

Consider the following sub-domains: Data Modeling and Design, Data Architecture, Data Integration and Interoperability, Metadata Management, Reference Data, Master Data Management, Document and Content Management, Data Quality, Data Privacy, Data Security



Project Submissions Due Thursday, February 23rd, 2023, at 10:00 PM - (30 points max)

A. **Submission A:** use only one PDF file to produce the following document maintaining the structure indicated below:

1. Cover Page (Indicate group # and team members)
2. Index
3. Doc's main body:
 - a. Project 1.a
 - b. Project 1.b
 - c. Project 1.c
 - d. Lab Exercise 3 (point #3, submission a - Operational and Executive reports)
4. Annex (exercises)
 - a. Lab Exercise 1 – submission A
 - b. Lab Exercise 2 – submission A
 - c. Lab Exercise 3 – submission A

Submit as **Group#_Project_A.pdf**

B. **Submission B:**

- a. ETL SQL scripts
- b. CSV files used during the ETL process
- c. Python code used for ETL
- d. SQL scripts used to produce the reports
- e. MySQL dump/export

Submit as **Group#_Project_B.zip**



Excerpt from the College Policy on Academic Dishonesty:

The minimal consequence for submitting a plagiarized, purchased, contracted, or in any manner inappropriately negotiated or falsified assignment, test, essay, project, or any evaluated material will be a grade of zero on that material.

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