Romarie E. Quinones-Perez

Visual Communication Designer

Professional Experience

2018-Current — **Clinical Support Specialist, Indiana Donor Network**
Currently obtain comprehensive medical and surgical history from clinicians for tissue and organ screening. Provide accurate information to both internal and external customers in a timely manner.

2019-2020 — **Creative Services Intern, Indiana Donor Network**
Create social media campaigns and content for print. I collaborate with different departments within Indiana Donor Network and encourage open feedback on designs and layouts that have been tasked to me.

2008-2018 — **ER Clerk/Patient Care Tech, St. Vincent Carmel Hospital**
Assist in organizing, coordinating, implementing and evaluating the activities occurring in the emergency room department. Assist clinical staff with patient care and patient transport to other departments.

Patient Access Representative, St. Vincent Carmel Hospital
Trained new associates in registration processes and ensured that regulatory guidelines were met. Identified trends and recommended process improvement changes to management, and facilitated registration accuracy goal achievement.

Patient Access Team Lead, St. Vincent Fishers Hospital
Successfully implemented Soarian Financial system, and provided systems training for patient access, case management, and clinical management staff. Supervised 23 employees and successfully implemented employee performance improvement initiatives.

Education

2021 — **Herron School of Art +Design,** Visual Communication Design

2020 — **Eleven Fifty Academy,** Full Stack Web Development Certificate

2017 — **Ivy Tech Community College,** Technical Certificate

Awards + Achievements

2019 — **Tau Sigma,** National Honor Society

2019 — **Herron Study Abroad,** Exploring Art, Design + Everyday Life in Denmark

2019 — **Rev AG Fraser Travel Scholarship,** Scholarship

2018 — **Dean's List,** Herron School of Art + Design

Proficiencies + Software

2018 — **Well versed in** HTML, CSS, design research methods, wire-framing, JavaScript

2017 — **Proficient in** Adobe Suite, Illustrator, Photoshop, InDesign, Premiere, After Effects

2006 — **Skilled in** Microsoft Office systems, Word, PowerPoint, Excel